

TennCare Oversight Division of the Department of Commerce and Insurance

Prompt Pay Compliance for Processed TennCare Pharmacy Claims

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Company: Optum Rx, Inc. (OptumRx)

Section A.42.b.9 (TennCare) and A.56.b.2d (CoverRx) of the contract between OptumRx and Division of TennCare states in part:

The Contractor shall ... if appropriate, pay within fifteen (15) calendar days of receipt one hundred percent (100%) of all clean claims submitted by network and non-network pharmacy providers through POS and batch electronic claims submission.

Claim Type	For the Month Ended	Processed Within 15 days	Compliance
TennCare	1/31/2020	100%	Yes
TennCare	2/29/2020	100%	Yes
TennCare	3/31/2020	100%	Yes
TennCare	4/30/2020	100%	Yes
TennCare	5/31/2020	100%	Yes
TennCare	6/30/2020	100%	Yes
TennCare	7/31/2020	100%	Yes
TennCare	8/31/2020	100%	Yes
TennCare	9/30/2020	100%	Yes
TennCare	10/31/2020	100%	Yes
TennCare	11/30/2020	100%	Yes
TennCare	12/31/2020	100%	Yes

TennCare Oversight Division of the Department of Commerce and Insurance  
Prompt Pay Compliance for Processed CoverRx Pharmacy Claims

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Company: Optum Rx, Inc. (OptumRx)

Section A.42.b.9 (TennCare) and A.56.b.2d (CoverRx) of the contract between OptumRx and Division of TennCare states in part:

The Contractor shall ... if appropriate, pay within fifteen (15) calendar days of receipt one hundred percent (100%) of all clean claims submitted by network and non-network pharmacy providers through POS and batch electronic claims submission.

Claim Type	For the Month Ended	Processed Within 15 days	Compliance
CoverRx	1/31/2020	100%	Yes
CoverRx	2/29/2020	100%	Yes
CoverRx	3/31/2020	100%	Yes
CoverRx	4/30/2020	100%	Yes
CoverRx	5/31/2020	100%	Yes
CoverRx	6/30/2020	100%	Yes
CoverRx	7/31/2020	100%	Yes
CoverRx	8/31/2020	100%	Yes
CoverRx	9/30/2020	100%	Yes
CoverRx	10/31/2020	100%	Yes
CoverRx	11/30/2020	100%	Yes
CoverRx	12/31/2020	100%	Yes