The Selection Panel for TennCare Reviewers is seeking a candidate for an Independent Reviewer to perform reviews of and issue written decisions on provider claims payment disputes with TennCare Managed Care Companies (MCCs) pursuant to Tennessee Code Annotated § 56-32-126(b).

Required qualifications for consideration as an Independent Reviewer:
- Certification as a Tennessee Supreme Court Rule 31 Mediator
- Demonstration that no conflicts or potential conflicts of interest exist with TennCare providers or the TennCare MCCs
- Knowledge of applicable State and Federal confidentiality laws (i.e. HIPAA)
- Proficiency in Word, Excel, and transmission of electronic documents
- Excellent written communication skills

Preferred qualifications:
- Knowledge of medical claims processing

For more information about the independent review process, please visit the following link: https://www.tn.gov/commerce/tenncare-oversight/mco-dispute-resolution/independent-review-process.html

Qualified candidates should submit resumes to TennCare.Oversight@tn.gov no later than 9/13/2019.

The successful candidate will not be a State of Tennessee employee, but will contract with each MCC to provide the Independent Review services. To obtain a copy of the Independent Reviewer Contract, please send your written request to the email address above.

Pursuant to the State of Tennessee’s Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State’s policy to provide an environment free of discrimination and harassment of an individual because of that person’s race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran’s status or any other category protected by state and/or federal civil rights laws.