BEFORE THE COMMISSIONER OF COMMERCE AND INSURANCE FOR THE STATE OF TENNESSEE, AT NASHVILLE

TENNESSEE SECURITIES DIVISION, Petitioner,)		
vs.) Order No. 09-005) (SI-2008-010)		
BANC OF AMERICA SECURITIES, LLC,)		
and)		
BANC OF AMERICA INVESTMENT)		
SERVICES, INC.)		
Respondents.)		
CONGENT	ronnen		
CONSENT ORDER			

The Tennessee Securities Division ("Division") and Banc of America Securities, LLC ("BAS") and Banc of America Investment Services, Inc., ("BAI" and together with BAS, "Respondents") agree to the entry of this Consent Order in accordance with TENN. CODE ANN. § 48-2-116 of the Tennessee Securities Act of 1980, as amended, TENN. CODE ANN. §§ 48-2-101, et seq. ("Act"), which states that the Commissioner of the Department of Commerce and Insurance ("Commissioner") may from time to time make such orders as are necessary to carry out the provisions of the Act.

Respondents hereby stipulate and agree, subject to the approval of the Commissioner, as follows:

RESPONDENT

- 1. WHEREAS, Banc of America Securities, LLC (CRD # 26091) ("BAS") and Banc of America Investment Services, Inc. (CRD #16361) ("BAI" and, together with BAS, "Respondents") are broker-dealers registered in the state of Tennessee; and
- 2. WHEREAS, coordinated investigations into Respondents' activities in connection with certain of their sales practices regarding the underwriting, marketing, and sale of Auction

Rate Securities ("ARS") during the period of approximately August 1, 2007, through February 11, 2008, have been conducted by a multi-state task force made up of member states for the North American Securities Administrators Association ("NASAA") of which the State of Tennessee is a participating member; and

- 3. WHEREAS, Respondents have cooperated with regulators conducting the investigations by responding to inquiries, providing documentary evidence and other materials, and providing regulators with access to facts relating to the investigations; and
- 4. WHEREAS, Respondents have advised regulators of their agreement to resolve the investigations relating to their practices in connection with the underwriting, marketing, and sale of ARS; and
- 5. WHEREAS, Respondents agree to make (or to have made on their behalf) certain payments as part of the resolution of the investigations; and
- 6. WHEREAS, Respondents elect to permanently waive any right to a hearing and appeal under TENN. CODE ANN. § 4-5-101 et seq., with respect to this Administrative Consent Order ("Order");
- 7. NOW, THEREFORE, the Commissioner, as administrator of the Act (TENN. CODE ANN. § 48-2-101 et seq., hereby enters this Order:

I. FINDINGS OF FACT

- 8. Respondents admit the jurisdiction of the Division, neither admit nor deny the Findings of Fact and Conclusions of Law contained in this Order, and consent to the entry of this Order by the Division.
- 9. Beginning in March 2008, the task force began its investigation of Respondents' underwriting, marketing, and sale of ARS.

- 10. In or about August and September 2007, some ARS auctions experienced failures. These failures were primarily based on credit quality concerns related to the ARS at issue, which often involved underlying assets of collateralized debt obligations.
- 11. During the fall of 2007 and into the beginning months of 2008, as the default rates on subprime mortgages soared and the market in general began experiencing significant credit tightening, mono-line insurers that insured many issuances of ARS were also becoming distressed and were at risk of ratings downgrades.
- 12. The result of the overall market conditions in the fall of 2007 and into the beginning of 2008 produced increasing concerns regarding market liquidity, as well as a declining demand for ARS.
- 13. The task force concluded that Respondents should have had knowledge that, during the fall of 2007 and winter of 2008, the auction markets were not functioning properly and were at increased risk for failure.
- 14. During that time period, significant numbers of buyers had been exiting the market and the continued success of the auctions was reliant upon the lead broker-dealers, such as BAS, making increased support bids. These support bids had the effect of artificially propping up the market and creating the illusion that the auction rate market was functioning as normal.
- 15. However, during that time, Respondents continued to market and sell ARS without informing customers of the heightened risks associated with holding these securities.
- 16. Instead, Respondents engaged in a concerted effort to market ARS underwritten by BAS towards its large retail customer accounts without advising the retail customers of any of the potential risks associated with a failed auction or market illiquidity.
- 17. On or about February 11, 2008, without notifying any of its customers, BAS stopped broadly supporting the auctions for which BAS was lead broker-dealer.

- 18. The decision left thousands of Respondents' customers stuck holding illiquid ARS.
- 19. On or about September 10, 2008, Respondents, Bank of America Corporation ("BAC"), and Blue Ridge Investments, L.L.C. ("Blue Ridge") agreed, in principle, that BAC would cause Blue Ridge to buy back, at par plus accrued but unpaid interest or dividends, ARS for which auctions were in failed mode from "Eligible Investors," which included all individual investors, all charitable organizations with account values up to \$25 million and small and medium sized businesses with account values up to \$10 million who purchased ARS from Respondents.

II. CONCLUSIONS OF LAW

- 1. The State of Tennessee, Department of Commerce and Insurance, Securities Division ("Division") has jurisdiction over this matter pursuant to the Tennessee Securities Act of 1980, as amended (TENN. CODE ANN. § 48-2-101 et seq.) ("Act"). The Act authorizes the Division to regulate: 1) the offers, sales, and purchases of securities; 2) those individuals and entities offering and/or selling securities; and 3) those individuals and entities transacting business as investment advisers within Tennessee.
 - A. Respondents Engaged in Dishonest and Unethical Practices.
- 2. As described in the Findings of Fact section above, Respondents inappropriately marketed and sold ARS without adequately informing their customers of the increased risks of illiquidity associated with the product for the time period August 1, 2007, through February 11, 2008.
 - 3. As a result, Respondents violated TENN. CODE ANN. § 48-2-112(a)(2)(G).
 - B. Respondents Failed to Supervise Their Agents
 - 4. As described in the Findings of Fact section above, Respondents failed to

properly supervise their agents with respect to the marketing and sale of ARS from October 1, 2007, to February 11, 2008.

- 5. As a result, Respondents violated TENN. CODE ANN. § 48-2-112(a)(2)(J.
- 6. The Commissioner finds the following relief appropriate and in the public interest:

III. ORDER

On the basis of the Findings of Fact, Conclusions of Law, and Respondents' consent to the entry of this Order,

IT IS HEREBY ORDERED:

- 1. This Order concludes the investigation by the Division and any other action that the Division could commence under applicable Tennessee law on behalf of Tennessee as it relates to Respondents' marketing and sale of ARS, provided however, that excluded from and not covered by this paragraph 1 are any claims by the Division arising from or relating to the "Order" provisions contained herein.
- 2. This Order is entered into solely for the purpose of resolving the above referenced multi-state investigation, and is not intended to be used for any other purpose.
- Respondents shall CEASE AND DESIST from violating the Tennessee
 Securities Act of 1980, as amended, and will comply with the Tennessee Securities Act of 1980, as amended.
- 4. Within ten (10) days from the entry of this Order, Respondents shall pay the sum of one million, fifteen thousand, eight hundred fifty-three dollars and eighty-five cents (\$1,015,853.85), pursuant to the instructions included in the W-9 information form submitted to Respondents by the Division.

- 5. In the event another state's securities regulator determines not to accept Respondents' settlement offer, the total amount of the Tennessee payment shall not be affected, and shall remain at one million, fifteen thousand, eight hundred fifty-three dollars and eighty-five cents (\$1,015,853.85).
 - 6. Respondents shall comply with the following requirements:

a. Eligible Investors

- i. No later than October 21, 2008, BAC shall have caused Blue Ridge to offer to buy back, at par plus accrued and unpaid interest or dividends, Eligible ARS (as such term is defined below) for which auctions are in failed mode from Eligible Investors (as such term is defined below) who purchased such Eligible ARS from Respondents prior to February 13, 2008 (the "Offer"). For purposes of the Offer, Eligible ARS means ARS purchased from Respondents on or before February 13, 2008, that were subject to an auction failure on or after February 11, 2008. The Offer shall remain open for a period between October 10, 2008, and December 1, 2009, unless extended by Blue Ridge.
 - ii. "Eligible Investors" shall mean:
 - (a) Natural persons (including their IRA accounts, testamentary trust and estate accounts, custodian IGMA and UTMA accounts, and guardianship accounts) who purchased Eligible ARS from Respondents;
 - (b) Charities, endowments, or foundations with Internal Revenue Code Section 501(c)(3) status that purchased Eligible ARS from Respondents and that had \$25 million or less in assets in their accounts with Respondents as determined by the customer's aggregate household position(s) at Respondents as of September 9, 2008; or
 - (c) Small Business that purchased Eligible ARS from

Respondents. For purposes of this provision, "Small Business" shall mean Respondents' customers not otherwise covered in paragraph III.6.a.ii(a) and ii(b) above that had \$15 million or less in assets in their accounts with Respondents as of September 9, 2008.

iii. Respondents will have provided prompt notice to customers of the settlement terms and Respondents will have established a dedicated telephone assistance line, with appropriate staffing, to respond to questions from customers concerning the terms of the settlement.

b. Relief for Eligible Investors Who Sold Below Par

No later than December 31, 2008, Respondents shall have promptly provided notice to any Eligible Investor that Respondents could reasonably identify who sold Eligible ARS below par between February 11, 2008, and September 22, 2008. Such investors will be paid the difference by Respondents between par and the price at which the Eligible Investor sold the Eligible ARS. Any such Eligible Investors identified after December 31, 2008, shall be promptly paid the difference between par and the price at which the Eligible Investors sold the Eligible ARS.

c. Consequential Damages Claims

No later than October 10, 2008, Respondents shall have made reasonable efforts promptly to notify those Eligible Investors who own Eligible ARS that, pursuant to the terms of the settlement, an independent arbitrator, under the auspices of the Financial Industry Regulatory Authority ("FINRA"), will be available for the exclusive purpose of arbitrating any Eligible Investor's consequential-damages claim.

Respondents shall consent to participate in the North American Securities Administrators Association ("NASAA") Special Arbitration Procedure (the

"SAP") established specifically for arbitrating claims arising out of an Eligible Investor's inability to sell Eligible ARS. Respondents shall notify Eligible Investors of the terms of the SAP. Nothing in this Order shall serve to limit or expand any party's rights or obligations as provided under the SAP. Arbitration shall be conducted, at the customer's election, by a single non-industry arbitrator and Respondents will pay all forum and filing fees.

Arbitrations asserting consequential damages of less than \$1 million will be decided through a single chair-qualified public arbitrator who will be appointed through the FINRA list selection process for single arbitrator cases. In arbitrations where the consequential damages claimed are greater than or equal to \$1 million, the parties can, by mutual agreement, expand the panel to include three public arbitrators who will be appointed through FINRA's list procedure.

Any Eligible Investors who choose to pursue such claims through the SAP shall bear the burden of proving that they suffered consequential damages and that such damages were caused by their inability to access funds invested in Eligible ARS. In the SAP, Respondents shall be able to defend themselves against such claims; provided, however, that Respondents shall not contest liability for the illiquidity of the underlying ARS position or use as part of their defense any decision by an Eligible Investor not to borrow money from Respondents.

All customers, including but not limited to Eligible Investors who avail themselves of the relief provided pursuant to this Order, may pursue any remedies against Respondents available under the law. However, Eligible Investors that elect to utilize the SAP are limited to the remedies available in that process and may not bring or pursue a claim relating to Eligible ARS in another forum.

d. Institutional Investors

Respondents shall endeavor to work with issuers and other interested parties, including regulatory and governmental entities, to expeditiously and on a

best efforts basis provide liquidity solutions for institutional investors that purchased Eligible ARS from Respondents and are not entitled to participate in the buyback under Section III ("Institutional Investors").

Beginning on December 31, 2008, and then quarterly thereafter, Respondents shall submit a written report to a representative specified by NASAA outlining the efforts in which Respondents have engaged and the results of those efforts with respect to Institutional Investors' holdings in Eligible ARS. The written reports will be submitted 20 days following the end of the quarter. Respondents shall confer with the representative no less frequently than quarterly to discuss Respondents' progress to date. Such written reports and quarterly meetings shall continue until no later than December 31, 2009. Following every quarterly meeting, the representative shall advise Respondents of any concerns and, in response, Respondents shall detail the steps that Respondents plan to implement to address such concerns.

e. Relief for Municipal Issuers

Respondents shall refund refinancing fees to municipal auction rate issuers that issued such securities through Respondents in the initial primary market between August 1, 2007, and February 11, 2008, and refinanced those securities through Respondents after February 11, 2008. Refinancing fees are those fees paid to Respondents in connection with a refinancing and are exclusive of legal fees and any other fees or costs not paid to Respondents in connection with the transaction.

f. Repayment of Interest on Loans Provided To Eligible Investors

To the extent that Respondents loaned money to Eligible Investors secured by Eligible ARS, after February 11, 2008, at an interest rate that was higher than that paid on such Eligible ARS, Respondents shall refund the difference to such Eligible Investors.

g. Penalties

- i. Respondents shall pay a total civil penalty of FIFTY MILLION (\$50,000,000) DOLLARS, which shall be allocated among and paid to the Commonwealth of Massachusetts, the state of New York, and such other states and territories that enter administrative or civil consent orders approving the terms of the NASAA settlement (together with the Commonwealth of Massachusetts and the state of New York, the "Approving States"). Any such allocation shall be made at the discretion of the Approving States;
- ii. The Division's portion of the civil penalty shall be one million, fifteen thousand, eight hundred fifty-three dollars and eighty-five cents (\$1,015,853.85), and shall be paid no later than ten (10) business days after the date of the Consent Order as follows:
 - (a) One million dollars (\$1,000,000.00) shall be paid pursuant to the instructions included in wire transfer information submitted to Respondents by the Division, via electronic mail to ebaird@omm.com; and
 - (b) Fifteen thousand, eight hundred, fifty-three dollars and eighty-five cents (\$ 15,853.85), designated for the Securities Division Enforcement/Legal Training Fund, shall be paid by mailing a check to:

State of Tennessee
Department of Commerce and Insurance
Securities Division
Attention: Broker Dealer Section
Davy Crockett Tower, Suite 680
500 James Robertson Parkway
Nashville, Tennessee 37243

h. <u>In Consideration of the Settlement</u>

The Division will:

- i. Terminate the investigation of Respondents' underwriting, marketing, and sale of ARS to Eligible Investors as defined herein; and
- ii. Refrain from taking legal action, if necessary, against Respondents with respect to their institutional investors until December 31, 2008; the Division shall issue continuances of that period as it deems appropriate; and
- iii. The Division will not seek additional monetary penalties from Respondents in connection with all underlying conduct relating to Respondents' underwriting, marketing, and sale of ARS to investors.

i. Failure to Comply

If, after this Order is executed, Respondents fail to comply with any of the terms set forth herein, the Division may take appropriate remedial action.

- 7. If payment is not made by Respondents, or if Respondents default in any of their obligations set forth in this Order, the Division may vacate this Order, at its sole discretion, upon ten (10) days notice to Respondents and without opportunity for an administrative hearing.
- 8. This Order as entered into by the Division waives any disqualification contained in the laws of the State of Tennessee, or rules or regulations thereunder, including any disqualifications from relying upon the registration exemptions or safe harbor provisions that BAI, BAS, or any of their affiliates may be subject to as a result of the findings contained in this Order. This Order also is not intended to subject BAI or BAS or any of their affiliates to any disqualifications contained in the federal securities laws, the rules and regulations thereunder, the rules and regulations of self regulatory organizations, or various states' or U.S. Territories' securities laws, including, without limitation, any disqualifications from relying upon the registration exemptions or safe harbor provisions. In addition, this Order is not intended to form the basis for any such disqualifications.
 - 9. For any person or entity not a party to this Order, this Order does not limit or create

any private rights or remedies against Respondents including, without limitation, the use of any e-mails or other documents of Respondents or of others for auction rate securities sales practices, limit or create liability of Respondents, or limit or create defenses of Respondents to any claims.

- 10. Nothing herein shall preclude Tennessee, its departments, agencies, boards, commissions, authorities, political subdivisions and corporations, other than the Division and only to the extent set forth in paragraph 1 above, (collectively, "State Entities") and the officers, agents or employees of State Entities from asserting any claims, causes of action, or applications for compensatory, nominal and/or punitive damages, administrative, civil, criminal, or injunctive relief against Respondents in connection with certain auction rate securities sales practices of Respondents.
- 11. This Order and any dispute related thereto shall be construed and enforced in accordance with, and governed by, the laws of the State of Tennessee without regard to any choice of law principles.
- 12. Respondents, through their execution of this Order, voluntarily waive their right to a hearing on this matter and to judicial review of this Order under TENN. CODE ANN. § 48-2-120.
- 13. Respondents enter into this Order voluntarily and represents that no threats, offers, promises, or inducements of any kind have been made by the Division or any member, officer, employee, agent, or representative of the Division to induce Respondents to enter into this Order.
- 14. This Order shall be binding upon Respondents and each of their successors and assigns with respect to all conduct subject to the provisions above and all future obligations, responsibilities, undertakings, commitments, limitations, restrictions, events, and conditions.

Dated this 2 day of Splencher 2009.

BY ORDER OF:

Leslie A. Newman Commissioner

Tennessee Department of Commerce and Insurance, Securities Division

CONSENT TO ENTRY OF ADMINISTRATIVE ORDER BY BANC OF AMERICA SECURITIES, LLC AND BANC OF AMERICA INVESTMENT SERVICES, INC.

Banc of America Securities, LLC ("BAS") and Banc of America Investment Services, Inc. ("BAI" and, together with BAS, "Respondents"), hereby acknowledge that they have been served with a copy of this Administrative Order, have read the foregoing Order, are aware of their right to a hearing and appeal in this matter, and have waived the same.

Respondents admit the jurisdiction of the Division, neither admit nor deny the Findings of Fact and Conclusions of Law contained in this Order, and consent to entry of this Order by the Division as settlement of the issues contained in this Order.

Respondents agree that they shall not claim, assert, or apply for a tax deduction or tax credit with regard to any state, federal, or local tax for any administrative monetary penalty that Respondents shall pay pursuant to this Order.

Respondents state that no promise of any kind or nature whatsoever was made to them to induce them to enter into this Order and that they have entered into this Order voluntarily.

as such, has been authorized by B.	AS to enter into this Order for and on behalf	
·	represents that he/she is	of BAI and that, as
such, has been authorized by BAI	to enter into this Order for and on behalf of	BAI.
Dated this 20 day of 4	lugust , 2009.	
	BANC OF AMERICA SECU	URITIES, LLC
	By: Stry Chaiken Title: Managing Direc	·
1. 11	Title: Managing Direct	tur
State of New 10/K		
State of New York) ss. County of NASSAV)		
SUBSCRIBED AND SW	ORN TO before me this 20th day of Aug	<u>1057</u> 2009.
	Elegration M. Capp.	oli
ELIZABETH M. COPPOLO	**************************************	

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represents	that he/she is	of BAS, and that,
as such, has been authorized by BAS to enter into	this Order for and on behalf of BAS	,
Ronald J. Newth repre	esents that he/she is <u>COO/SVP</u>	of BAI and that, as
such, has been authorized by BAI to enter into th	is Order for and on behalf of BAI.	
Dated this 10th day of August, 20	09.	•
	BANC OF AMERICA SECURITIES	, LLC
·	Ву:	_
•	l'itle:	
State of) ss. County of)		
County of)		
SUBSCRIBED AND SWORN TO before	e me this day of	2009.
Ī	Notary Public	-

My commission expires:	
State of Massachusetts (County of Luffrek)	BANC OF AMERICA INVESTMENT SERVICES, INC. By: Inc. B
/ /	before me this 10th day of august 2009. Many Ara Carrie Notary Public

My commission expires:

MARY ANN CARROLL
Notary Public
Commonwealth of Massachusetts
My Commission Expires
July 4, 2014