Website User Questionnaire

We need to hear from our website’s users to help us learn how best to improve our service. Please take a few minutes to print out and answer the eight questions on our survey. Thank you in advance for your help.

Please return completed form to:

State of Tennessee
Real Estate Appraiser Commission
500 James Robertson Parkway, Suite 620
Nashville, Tennessee 37243
Fax: (615) 253-1692

☐ Lending Institution  ☐ Public Interest  ☐ State Licensed Appraiser  ☐ Trainee Applicant
☐ Financial Industry  ☐ Government Employee  ☐ Certified Residential Appraiser  ☐ Educator
☐ Real Estate Broker  ☐ Law  ☐ Certified General Appraiser  ☐ Registered Trainee
☐ Researcher  ☐ Media

Specifically what was your purpose for visiting the website today?

________________________________________________________________________________________
________________________________________________________________________________________

Were you able to find the information or services you sought? If not, explain where you got lost.

________________________________________________________________________________________
________________________________________________________________________________________

What additional services or information would you like to find on the website?

________________________________________________________________________________________
________________________________________________________________________________________

What difficulties have you encountered in using the TREAC website?

________________________________________________________________________________________
________________________________________________________________________________________

What information and services on the TREAC website most successfully meet your needs?

________________________________________________________________________________________
________________________________________________________________________________________

How often do you visit the TREAC Web site?

________________________________________________________________________________________
________________________________________________________________________________________