

## DISCIPLINARY ACTION REPORT

Program Name	Respondent	Location	Violation	Action	Date
Accountancy	Murrell G. Shields	Great Falls, VA	Failure to comply with CPE Audit	\$250 Civil Penalty and Education Requirement	11/10/2016
Accountancy	Linda June Daniell	Chattanooga, TN	Failure to Report a Felony	Revocation	10/20/2016
Accountancy	Christopher B. Jerrolds	Savannah, TN	Rule 0020-3-.12(1), Rule 0020-4-.03(2)(b), Rule	Revocation	11/30/2016
Accountancy	Durham, Nunnery, Poyner, & Walters, CPAS	Waverly, TN	Rule 0020-03-.04(2), Rule 0020-03-.07(1)(C), TC	\$5000 Civil Penalty and Education Requirement	11/28/2016
Alarm Systems Contractors	Audio Video By design	Powell, TN	Unlicensed activity 62-32-304(a)(h)(j)	\$1000 Civil Penalty	11/28/16
Architects & Engineers	<b>NO ACTION TAKEN</b>				
Athletic Commission	<b>NO ACTION TAKEN</b>				
Auctioneers	<b>NO ACTION TAKEN</b>				
Beauty Pageants	<b>NO ACTION TAKEN</b>				
Burial Services	Fairview Memorial Cemetery	New Tazewell, TN	Failed to make deposits to trust fund within the time specified	\$500 Civil Penalty	11/29/16
Burial Services	Vickie L. Ringley D/B/A Hawkins County Memorial Gardens	Surgoinsville, TN	Failed to either provide and install merchandise within the time specified or to deposit such payments into a preneed merchandise and services trust account, failed to maintain records of every burial, date of sale, contract number, name of purchaser, and conveyance of an interment right, intentionally and knowingly misappropriated and misapplied funds paid by purchasers that, by law, should have been either used to purchase merchandise and services or held in trust, and misappropriation and/or misapplication of funds resulted in the serious impairment of the Respondent's ability to meet the Respondent's contractual obligations	Revocation of cemetery registration	11/18/16
Burial Services	Rose Lawn Memory Garden, Inc.	Paris, TN	Failed to file annual reports within the time specified	\$250 Civil Penalty	11/29/16
Burial Services	Pili Akeem Showers	Memphis, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	11/21/16
Collections	Midland Credit Management, Inc.	San Diego, CA	Failure to comply with Fair Debt Collection Practices Act regarding communication	\$1000 Civil Penalty	11/18/16
Contractors	Hawkins Builders	Wartrace, TN	Unlicensed Activity	\$250 Civil Penalty	11/04/16
Contractors	The Strauss Company Inc	Chattanooga, TN	Exceeded Monetary Limit	\$1000 Civil Penalty	10/31/16
Contractors	Cornerstone Construction of Tri- Cities	Kingsport, TN	Failed to complete contract and completion of project	\$500 Civil Penalty	11/17/16
Contractors	Daryl Hankins and 180 Remodeling	Tullahoma, TN	Unlicensed Activity	\$5000 Civil Penalty	11/15/16

Cosmetology & Barber	Hoang Dang	Jackson, TN	Unprofessional conduct	Revocation	11/17/16
Cosmetology & Barber	Chau Thi Minh Pham	Nashville, TN	Unprofessional conduct	Revocation	11/17/16
Cosmetology & Barber	Nina's Nail & Hair Salon	Memphis, TN	No manager present, ID tags not worn, multiple sanitation and equipment violations	\$4500 Civil Penalty	11/17/16
Cosmetology & Barber	Michelle A Grigsby	Palmyra, TN	Unlicensed activity	\$1000 Civil Penalty	11/21/16
Cosmetology & Barber	Minhkhang Van Huynh	Cordova, TN	Unprofessional conduct	Revocation	11/22/16
Cosmetology & Barber	Min Htet	Antioch, TN	Unprofessional conduct	Revocation	11/22/16
Cosmetology & Barber	Barron Salon 451	Lewisburg, TN	Expired personal license	\$100 Civil Penalty	11/23/16
Cosmetology & Barber	Shelley Marie Barron	Petersburg, TN	Expired personal license	\$100 Civil Penalty	11/23/16
Cosmetology & Barber	Anthony P Ward	Indian Mound, TN	Expired personal license	\$100 Civil Penalty	11/23/16
Cosmetology & Barber	The Wright Cut	Nashville, TN	Expired shop and personal licenses	\$100 Civil Penalty	11/28/16
Cosmetology & Barber	John Karlton Wright II	Nashville, TN	Expired shop and personal licenses	\$100 Civil Penalty	11/28/16
Cosmetology & Barber	TQ's Nails	Memphis, TN	Unlicensed activity	\$1000 Civil Penalty	11/30/16
Cosmetology & Barber	Regency Beauty Institute	Madison, TN	Student complaint	Revocation	11/30/16
Cosmetology & Barber	Regency Beauty Institute	Madison, TN	Student complaint	Revocation	11/30/16
Cosmetology & Barber	Regency Beauty Institute	Madison, TN	Student complaint	Revocation	11/30/16
Cosmetology & Barber	Regency Beauty Institute	Madison, TN	Student complaint	Revocation	11/30/16
Cosmetology & Barber	Ashley Norvelle dba Southern Lash Lounge	Nashville, TN	Unlicensed activity	\$250 Civil Penalty	11/02/16
Cosmetology & Barber	Ashley Norvelle dba Southern Lash Lounge	Nashville, TN	Unlicensed activity	\$250 Civil Penalty	11/02/16
Cosmetology & Barber	Son H Pham	Knoxville, TN	Unprofessional conduct	Revocation	11/02/16
Cosmetology & Barber	Van T Pham	Knoxville, TN	Unprofessional conduct	Revocation	11/02/16
Cosmetology & Barber	Dung T Ngo	Cordova, TN	Unprofessional conduct	Revocation	11/02/16
Cosmetology & Barber	Tommy Truong	Cordova, TN	Unprofessional conduct	Revocation	11/02/16
Cosmetology & Barber	Phuong T Ngo	Olive Branch, MS	Unprofessional conduct	Revocation	11/03/16
Cosmetology & Barber	Lang Thi Huynh	Knoxville, TN	Unprofessional conduct	Revocation	11/03/16
Cosmetology & Barber	Do or Dye Salon	Rutledge, TN	Shop open before initial inspection	\$50 Civil Penalty	11/07/16
Cosmetology & Barber	Chelsea Kerby	Rutledge, TN	Shop open before initial inspection	\$50 Civil Penalty	11/07/16
Cosmetology & Barber	Tri-City Beauty College	Johnson City, TN	Failure to change ownership after death of documented owner	\$1000 Civil Penalty	11/07/16
Cosmetology & Barber	David Matthews	Knoxville, TN	Expired personal license	\$100 Civil Penalty	11/08/16
Cosmetology & Barber	David Matthews	Knoxville, TN	Expired personal license	\$100 Civil Penalty	11/08/16
Cosmetology & Barber	Dao T Nguyen	Nashville, TN	Unprofessional conduct	Revocation	11/08/16

Cosmetology & Barber	Emily N Vo	Memphis, TN	Unprofessional conduct	Revocation	11/08/16
Cosmetology & Barber	Tristan Hall	Memphis, TN	Expired personal license	\$100 Civil Penalty	11/09/16
Cosmetology & Barber	Georgia Career Institute	Murfreesboro, TN	Student complaint	\$1000 Civil Penalty	11/09/16
Cosmetology & Barber	Franklin Hair Company	Franklin, TN	Expired shop license	\$50 Civil Penalty	11/14/16
Cosmetology & Barber	Alison Wolf	Franklin, TN	Expired shop license	\$50 Civil Penalty	11/14/16
Cosmetology & Barber	The Brow Boutique Salon & Spa	Clarksville, TN	Unlicensed activity	\$250 Civil Penalty	11/14/16
Cosmetology & Barber	Renee Lynn Drake	Clarksville, TN	Unlicensed activity	\$250 Civil Penalty	11/14/16
Cosmetology & Barber	Babe Beauty Bar	Franklin, TN	Expired shop license, no manager present	\$200 Civil Penalty	11/14/16
Cosmetology & Barber	Ulta Salon Cosmetics & Fragrance Inc #316	Cordova, TN	No manager present	\$500 Civil Penalty	11/16/16
Cosmetology & Barber	Gale Jones	Memphis, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-707	Suspension	11/22/16
Cosmetology & Barber	Erin Meadows	Franklin, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-708	Suspension	11/23/16
Cosmetology & Barber	Mary Morgan	Memphis, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-709	Suspension	11/24/16
Cosmetology & Barber	Inskip Barber Shop	Knoxville, TN	Agreed Citation	<b>\$100 Civil Penalty</b>	09/21/16
Cosmetology & Barber	Donna Bunch	Knoxville, TN	Agreed Citation	<b>\$100 Civil Penalty</b>	09/21/16
Cosmetology & Barber	Mikeri B Williams	Nashville, TN	Agreed Citation	\$100 Civil Penalty	10/07/16
Cosmetology & Barber	Avanti Nails & Spa	Murfreesboro, TN	Agreed Citation	\$1,500 Civil Penalty	09/26/16
Cosmetology & Barber	The Nail Place	Nashville, TN	Agreed Citation	\$100 Civil Penalty	09/28/16
Cosmetology & Barber	Thuong T Vo	Nashville, TN	Agreed Citation	\$100 Civil Penalty	09/28/16
Cosmetology & Barber	Elite Six Hair Salon	Dickson, TN	Agreed Citation	\$100 Civil Penalty	10/06/16
Cosmetology & Barber	Debbie A Fox	Erin, TN	Agreed Citation	\$100 Civil Penalty	10/17/16
Cosmetology & Barber	Hair Five-O	Smyrna, TN	Agreed Citation	\$600 Civil Penalty	10/05/16
Cosmetology & Barber	Smart Style #6624	Madisonville, TN	Agreed Citation	\$500 Civil Penalty	10/13/16
Cosmetology & Barber	The Best Little Hairhouse in Hendersonville	Hendersonville, TN	Agreed Citation	\$100 Civil Penalty	10/27/16
Cosmetology & Barber	Matthew Allen Johnson	Old Hickory, TN	Agreed Citation	\$100 Civil Penalty	10/27/16
Cosmetology & Barber	Tangles at Indian Lake LLC	Hendersonville, TN	Agreed Citation	\$100 Civil Penalty	10/20/16
Cosmetology & Barber	Robin M Brown	Hendersonville, TN	Agreed Citation	\$100 Civil Penalty	10/20/16
Cosmetology & Barber	Emily Katherine Lombard	Gallatin, TN	Agreed Citation	\$100 Civil Penalty	10/20/16
Cosmetology & Barber	Goodfellas Barber Shop	Clarksville, TN	Agreed Citation	\$100 Civil Penalty	10/25/16
Cosmetology & Barber	Lindas Salon & Spa	Maryville, TN	Agreed Citation	\$100 Civil Penalty	10/14/16
Cosmetology & Barber	Linda C Kirby	Maryville, TN	Agreed Citation	\$100 Civil Penalty	10/14/16
Cosmetology & Barber	Christy's Creative Cuts	Tullahoma, TN	Agreed Citation	\$100 Civil Penalty	10/21/16

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<b>Cosmetology &amp; Barber</b>	Christy L Surber	Tullahoma, TN	Agreed Citation	\$100 Civil Penalty	10/21/16
<b>Cosmetology &amp; Barber</b>	Destiny Salon	Loretto, TN	Agreed Citation	\$100 Civil Penalty	10/17/16
<b>Cosmetology &amp; Barber</b>	Debra Kay Tidwell	Loretto, TN	Agreed Citation	\$100 Civil Penalty	10/17/16
<b>Court Reporters</b>	<b>NO ACTION TAKEN</b>				
<b>Credit Service Businesses</b>	<b>NO ACTION TAKEN</b>				
<b>Debt Management</b>	<b>NO ACTION TAKEN</b>				
<b>Funeral Directors &amp; Embalmers</b>	Thomas Lynn Cope	McMinnville, TN	Failed to report the conviction of a felony to the Board in writing within the time specified	Suspension of funeral director and embalmer licenses for a period of 90 days	11/29/16
<b>Funeral Directors &amp; Embalmers</b>	Gilbert Funeral Home	Portland, TN	Immoral or unprofessional conduct (forged the Medical Examiner's signature on a Certificate of Death), engaged in an act or practice that is misleading or deceptive, and knowingly made a false statement on the Certificate of Death	\$1000 Civil Penalty	11/18/16
<b>Funeral Directors &amp; Embalmers</b>	J. A. Welton & Son Funeral Home	Tullahoma, TN	Unreasonably refused to promptly surrender custody of a dead human body	\$500 Civil Penalty	11/09/16
<b>Funeral Directors &amp; Embalmers</b>	Legacy Funeral Home and Cremation Center, Inc.	Soddy Daisy, TN	Cremation of human remains was not directly supervised by a licensed funeral director during the cremation process	\$500 Civil Penalty	11/04/16
<b>Geologists</b>	<b>NO ACTION TAKEN</b>				
<b>Home Inspectors</b>	<b>NO ACTION TAKEN</b>				
<b>Land Surveyors</b>	<b>NO ACTION TAKEN</b>				
<b>Locksmiths</b>	Dennis M. Jones ( DJ Lock & Safe Locksmith)	Bolivar, TN	Failed to notify of an arrest within thirty (30) days from the arrest date. TENN. COMP, R & REGS. 0780-05-13-.12 (1)	\$250 Civil Penalty	10/31/16
<b>Motor Vehicle</b>	AZZ Auto Sales	Knoxville, TN	Deceptive Acts, Possession of Open Titles, and Failure to Produce Business Records	\$1250 Civil Penalty	11/23/16
<b>Motor Vehicle</b>	Starvin Marvin's Auto Station, LLC	Columbia, TN	2x Off-site Sales	\$1000 Civil Penalty	11/18/16
<b>Motor Vehicle</b>	Affordable Autos, Inc.	Knoxville, TN	Issuing more temp tags than allowable	\$500 Civil Penalty	11/18/16
<b>Motor Vehicle</b>	Wholesale Auto Dealers of Memphis, LLC	Memphis, TN	Failure to Maintain a License for Each Location	\$500 Civil Penalty	11/17/16
<b>Motor Vehicle</b>	John O'Rourke	Franklin, TN	4x Unlicensed Activity	\$2000 Civil Penalty	11/17/16
<b>Motor Vehicle</b>	Gamble Motor Co., Inc.	La Follette, TN	Issuing more temp tags than allowable	\$500 Civil Penalty	11/14/16
<b>Motor Vehicle</b>	Roadshow BMW Mini	Cordova, TN	Issuing more temp tags than allowable	\$500 Civil Penalty	11/14/16
<b>Motor Vehicle</b>	J.R.'s Used Cars	La Follette, TN	Unlicensed Activity	\$500 Civil Penalty	11/14/16
<b>Motor Vehicle</b>	Green Acres Auto, LLC	Sparta, TN	Expired County Business License	\$250 Civil Penalty	11/14/16
<b>Motor Vehicle</b>	Trinity Automotive, Inc.	Nashville, TN	Issuing more temp tags than allowable	\$500 Civil Penalty	11/15/16
<b>Motor Vehicle</b>	Reeder Chevrolet	Knoxville, TN	1x Deceptive Act	\$1000 Civil Penalty	11/04/16

<b>Motor Vehicle</b>	Quality Motors	Morristown, TN	Expired City/County Business License and Failure to Keep Temp Tag Log	\$1000 Civil Penalty	11/08/16
<b>Motor Vehicle</b>	Gary Matthews VW Kia	Clarksville, TN	Deceptive Advertising	\$1000 Civil Penalty	11/02/16
<b>Motor Vehicle</b>	Crest Honda	Nashville, TN	Issuing more temp tags than allowable	\$500 Civil Penalty	11/03/16
<b>Motor Vehicle</b>	Carlock Nissan of Jackson, Inc.	Jackson, TN	Employing Unlicensed Sales Person	\$11000 Civil Penalty	10/28/16
<b>Motor Vehicle</b>	Auto Xchange, LLC	Nashville, TN	Expired County Business License	\$250 Civil Penalty	11/18/16
<b>Motor Vehicle</b>	Doug Mathews Used Cars	McDonald, TN	Failure to Maintain Insurance	\$250 Civil Penalty	11/18/16
<b>Motor Vehicle</b>	Redline Auto Sales & Service	Madison, TN	Expired County Business License	\$250 Civil Penalty	11/17/16
<b>Motor Vehicle</b>	Hallmark Hyundai	Hendersonville, TN	2x Issuing more temp tags than allowable	\$1000 Civil Penalty	11/29/16
<b>Private Investigations &amp; Polygraph</b>	<b>NO ACTION TAKEN</b>				
<b>Private Probation Service</b>	<b>NO ACTION TAKEN</b>				
<b>Private Protective Services</b>	David Givens	New Orleans, LA	Material Misstatement in connection with the application. 62-35-130(a)(3)	Revocation	10/07/16
<b>Private Protective Services</b>	Corey J. Lacour	New Orleans, LA	Material Misstatement in connection with the application. 62-35-130(a)(3)	Revocation	11/16/16
<b>Private Protective Services</b>	Latoya Cotton	Memphis, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	11/01/16
<b>Private Protective Services</b>	Madonna Elmore	Nashville, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	11/02/16
<b>Private Protective Services</b>	Djuana Hayden	Nashville, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	11/03/16
<b>Real Estate Appraisers</b>	Tammy M. Piper	Memphis, TN	Failure to comply with Uniform Standards of Professional Appraisal Practice	\$500 Civil Penalty + 30 hour sales comparables approach course	11/17/16
<b>Real Estate Commission</b>	Blackwell Realty and Auction	Lebanon, TN	Reasonable Skill and Care; honesty and good faith	\$1200 Civil Penalty	11/03/16
<b>Real Estate Commission</b>	Ryan Reuven Lubin	Memphis, TN	Failure to exercise reasonable skill and care	\$1000 Civil Penalty	11/08/16
<b>Real Estate Commission</b>	Gary Lynn Harris	Maryville, TN	Improper, fraudulent, or dishonest dealing	\$1000 Civil Penalty	11/04/16
<b>Real Estate Commission</b>	Jennifer Lynn Simshauser	Murfreesboro, TN	Failure to Respond	\$1000 Civil Penalty and Education Requirement	11/18/16
<b>Real Estate Commission</b>	Joanne Elizabeth Geveshausen	Jacksboro, TN	Unlicensed property management company	\$500 Civil Penalty and Education Requirement	11/23/16
<b>Real Estate Commission</b>	Crye-Leike of Nashville, Inc.	Clarksville, TN	Failure to exercise reasonable skill and care in providing services to all parties to the transaction	\$250 Civil Penalty	11/17/16
<b>Real Estate Commission</b>	Randi K Wilson	Clarksville, TN	Failure to exercise reasonable skill and care	\$500 Civil Penalty	11/23/16
<b>Real Estate Commission</b>	William Brad Bradley Reynolds	Nashville, TN	Untruthful Advertising	\$1000 Civil Penalty and Education Requirement	11/15/16
<b>Real Estate Commission</b>	Sandi Johnson	Nashville, TN	Unlicensed Activity	\$500 Civil Penalty	11/30/16
<b>Real Estate Commission</b>	Mark Stephens	Sevierville, TN	Unlicensed Activity	\$1700 Civil Penalty and \$925 Court Costs	08/31/16
<b>Real Estate Commission</b>	Karen Stephens	Sevierville, TN	Unlicensed Activity	\$1700 Civil Penalty and \$925 Court Costs	08/31/16

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<b>Real Estate Commission</b>	Brandi Echols	Memphis, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	11/21/16
<b>Scrap Metals</b>	<b>NO ACTION TAKEN</b>				
<b>Soil Scientists</b>	<b>NO ACTION TAKEN</b>				