



MEDIA RELEASE

STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

CONTACT: KEVIN WALTERS
615-253-8941 (office)

REGULATORY BOARDS DISCIPLINARY ACTION REPORT NOVEMBER 2014

ACCOUNTANCY

No actions taken.

ALARM SYSTEMS CONTRACTORS BOARD

Respondent: Guardian Protection Services, Inc.; Warrendale, PA
Violation: Participate in a joint venture where all parties are not certified
Action: \$2,500 Civil Penalty

Respondent: Guardian Protection Services, Inc.; Warrendale, PA
Violation: Misconduct
Action: \$1,000 Civil Penalty

Respondent: Livewire Communications Company; Kingsport, TN
Violation: Unlicensed activity
Action: \$500 Civil Penalty

Respondent: U.S.A. Security, Inc.; Knoxville, TN
Violation: Failure to register alarm employees within thirty (30) days from the employment date
Action: \$1,000 Civil Penalty

Respondent: Patrick M. Egan; Lancaster, PA
Violation: Failure to submit termination notice for alarm employee within thirty (30) days from the termination date
Action: \$50 Civil Penalty

Respondent: Ryan J. Newcomer; Warwick, RI
Violation: Failure to submit termination notices for alarm employees within thirty (30) days from the termination date

Action: \$150 Civil Penalty

ARCHITECTURAL AND ENGINEERING EXAMINERS

No actions taken.

AUCTIONEER

No actions taken.

BOARD FOR LICENSING CONTRACTORS

Respondent: Charter Fire System Inc.; Hoover, AL
Violation: Failure to disclose felony on application & renewal
Action: \$500 Civil Penalty

Respondent: Scott Dodson Custom Home Construction; Lewisburg, TN
Violation: Unlicensed activity
Action: \$1,000 Civil Penalty

Respondent: Bryan Ramm dba Ramm Fencing; Dyersburg, TN
Violation: Unlicensed activity
Action: \$5,000 Civil Penalty

Respondent: Johnathan Lawson Construction; Surgoinsville, TN
Violation: Fraud to complete work
Action: \$1,000 Civil Penalty

Respondent: Roy Cotham dba Cotham Construction Company; Harriman, TN
Violation: Poor workmanship
Action: \$1,200 Civil Penalty

BOARD OF EXAMINERS FOR LAND SURVEYORS

No actions taken.

BOARD OF FUNERAL DIRECTORS AND EMBALMERS

Respondent: Alexander Funeral Home; Gallatin, TN
Violation: False or misleading advertising
Action: \$125 Civil Penalty

Respondent: Appalachian Funeral Home & Cremation Svcs; Johnson City, TN

Violation: Failed to affix a permanent identification device to deceased human remains; failed to obtain and maintain a copy of the current license for the crematory utilized; cremation authorization form lacked the funeral director signature; and contracts lacked the reason for embalming

Action: \$750 Civil Penalty

Respondent: Davis-Campbell-McClain Funeral Home; Nashville, TN

Violation: Failed to obtain and maintain a copy of the current license and results of latest inspection for the crematory utilized; and price lists contained inconsistencies

Action: \$750 Civil Penalty

Respondent: Family Heritage Funeral Home, Inc.; Gallatin, TN

Violation: False or misleading advertising

Action: \$125 Civil Penalty

Respondent: Joe Ford Funeral Home, LLC; Memphis, TN

Violation: Refused to promptly surrender the custody of dead human body upon the expressed order of the person legally entitled to the body

Action: \$1,000 Civil Penalty and \$200 Administrative Costs

Respondent: Joe Ford Funeral Home, LLC; Memphis, TN

Violation: Failed to honor financial obligations to suppliers, distributors or other persons with whom they conduct business in a timely manner and failed to respond within the time specified after receiving notice of an open complaint

Action: \$1,000 Civil Penalty

Respondent: Joe Ford Funeral Home, LLC; Memphis, TN

Violation: Failed to honor financial obligations to suppliers, distributors or other persons with whom they conduct business in a timely manner; provided payment with checks that were returned unpaid by the bank as non-sufficient funds; and failed to respond within the time specified after receiving notice of an open complaint

Action: \$1,250 Civil Penalty

BURIAL SERVICES

Respondent: Eric Arnold Botts; Knoxville, TN

Violation: Sold preneed funeral contracts while registration as a preneed sales agent was expired

Action: \$175 Civil Penalty

Respondent: Family Mortuary, Inc.; Memphis, TN

Violation: Failed to appoint a statutorily appropriate trustee and establish a formal trust agreement for preneed funeral contracts; inappropriately designated a co-owner of the establishment as the

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trustee of record; failed to file required annual reports; and failed to maintain accurate accounts, books, and records of all preneed funeral contract and prearrangement insurance policy transactions
Action: \$2,550 Civil Penalty and \$200 Administrative Costs

Respondent: Gentry Griffey Funeral Home & Crematory; Knoxville, TN
Violation: An employee/agent sold preneed funeral contracts while registration as a preneed sales agent was expired
Action: \$175 Civil Penalty

Respondent: Irish Memorial Gardens, Inc.; Tazewell, TN
Violation: Failed to provide purchaser a copy of the executed purchase agreement and failed to deposit moneys into a trust fund within the time specified
Action: \$250 Civil Penalty

Respondent: Neptune Society; Brentwood, TN
Violation: Failed to deposit funds with the trustee within the time specified
Action: \$250 Civil Penalty

Respondent: Smith Brothers Funeral Directors; Nashville, TN
Violation: An employee/agent sold preneed funeral contracts without being registered as a preneed sales agent; provided discount on preneed funeral contract; failed to maintain accurate accounts, books, and records of all preneed funeral contract and prearrangement insurance policy transactions; and failed to refund excess funds to the purchaser, purchaser's estate or otherwise named beneficiary
Action: \$1,500 Civil Penalty

COLLECTION SERVICES

No actions taken.

COSMETOLOGY & BARBER EXAMINERS BOARD

Respondent: Amy's Nails; Memphis, TN
Violation: Sanitation violations
Action: \$500 civil penalty

Respondent: Hung Huynh; Knoxville, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Phuong Thanh Vu; Memphis, TN
Violation: Sanitation violations
Action: \$500 civil penalty

Respondent: Princess Nail Spa; Knoxville, TN
 Violation: Unlicensed activity
 Action: \$1,000 civil penalty

Respondent: Reta Becton; Ooltewah, TN
 Violation: Unlicensed activity
 Action: \$1,000 civil penalty

Respondent: Reta's Hair Salon; Ooltewah, TN
 Violation: Unlicensed activity
 Action: \$2,000 civil penalty

Respondent: Dung Khanh Ly; Clarksville, TN
 Violation: Unlicensed activity; license not properly displayed; ID tag violation
 Action: \$950 civil penalty

Respondent: Tommy Nails; Cookeville, TN
 Violation: Sanitation violations; ID tag violation
 Action: \$750 civil penalty

Respondent: Loreanne Williams; Memphis, TN
 Violation: Unlicensed activity; sanitation violations
 Action: \$250 civil penalty

Respondent: Natural Elegance; Antioch, TN
 Violation: No manager present
 Action: \$250 civil penalty

Respondent: Kim Thuy Thi Dao; Nashville, TN
 Violation: License not properly displayed
 Action: \$250 civil penalty

Respondent: Brian Truong; Oakland, TN
 Violation: Inspection sheet not displayed; ID tag violation; sanitation violations
 Action: \$500 civil penalty

Respondent: Helen Nails; Mt. Juliet, TN
 Violation: Unprofessional conduct
 Action: Revocation of license; \$2,000 civil penalty

Respondent: Hung C. Giang; Mt. Juliet, TN
 Violation: Unprofessional conduct
 Action: Revocation of license; \$2,000 civil penalty

Respondent: Hoa Thi Kim Doan, Mt. Juliet, TN
 Violation: Unprofessional conduct
 Action: Revocation of license; \$1,000 civil penalty

Respondent: Top Q Nails; Loudon, TN

Violation: Sanitation violations; ID tag violations; Offering services without proper shop certification
 Action: \$2,000 civil penalty

Respondent: Southern Institute of Cosmetology; Memphis, TN
 Violation: Sanitation violations; inspection sheet not properly displayed
 Action: \$1,750 civil penalty

Respondent: Ambiance @ Sola Salons; Nashville, TN
 Violation: Operating without submitting proper application; ID tag violations
 Action: \$500 civil penalty

Respondent: Nail & Spa 4 You, LLC; Oakland, TN
 Violation: Inspection sheet not displayed; ID tag violation; sanitation violations
 Action: \$500 civil penalty

Respondent: Danette Huston Sweeting; Antioch, TN
 Violation: Unsupervised student
 Action: \$250 civil penalty

Respondent: Sweetings Cosmetology and Braiding Institute, LLC; Antioch, TN
 Violation: Unprofessional conduct
 Action: Revocation of license; \$1,000 civil penalty

Respondent: Visual Changes; Antioch, TN
 Violation: No manager present
 Action: \$250 civil penalty

Respondent: Gio's Salon; Antioch, TN
 Violation: No manager present, sanitation violations
 Action: \$750 civil penalty

Respondent: Quentin P. Matlock; Memphis, TN
 Violation: Unprofessional conduct
 Action: Revocation of license

Respondent: Nakera Hamer; Michigan City, MS
 Violation: Unprofessional conduct
 Action: Revocation of license

Respondent: Erica J. Alexander-Scott; Memphis, TN
 Violation: Unprofessional conduct
 Action: Revocation of license

Respondent: Robert Leflore; Memphis, TN
 Violation: Unprofessional conduct
 Action: Revocation of license

Respondent: Alonzo Danell McCoy; Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license

Respondent: Randy Dean Davis; Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license

Respondent: Lavonzell Ward; Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license

Respondent: Ahmad Rashad Williams; Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license

Respondent: Brush Hair Nails Lash; Bartlett, TN
Violation: Non-compliance with Consent Order
Action: Revocation of license

Respondent: Vina Nails; Chattanooga, TN
Violation: Non-compliance with Consent Order
Action: Revocation of license

Respondent: Taylor Roark; Cottontown, TN
Violation: Non-compliance with Consent Order
Action: Revocation of license

Respondent: Chelsea Marie Hoover; Columbia, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Excellent Nails; Memphis, TN
Violation: Providing services without proper shop certification; ID tag violations; sanitation violations
Action: \$1,250 civil penalty

Respondent: Diva Nail; Sevierville, TN
Violation: Providing services without proper shop certification; sanitation violations
Action: \$750 civil penalty

Respondent: Kristy Chau Truong; Oakland, TN
Violation: ID tag violation; sanitation violations; inspection sheet not properly displayed
Action: \$500 civil penalty

Respondent: Hair Clique, Memphis, TN
Violation: Inspection sheet not properly displayed; residential shop violation

Action: \$750 civil penalty

Respondent: Tracy Dao; Nashville, TN
Violation: ID tag violation; license not properly displayed
Action: \$500 civil penalty

Respondent: Nail & Day Spa Creating Inspiration; Murfreesboro, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Southern Roots Salon; Oakland, TN
Violation: ID tag violations; sanitation violations; license not properly displayed
Action: \$1,500 civil penalty

Respondent: Pro Styles & Cuts; Memphis, TN
Violation: Unlicensed activity
Action: Revocation of license

Respondent: Perfect Nails & Hair; Memphis, TN
Violation: Unlicensed activity; ID tag violation; sanitation violations
Action: \$2,000 civil penalty

Respondent: Vibe Barber College; Memphis, TN
Violation: No manager present; sanitation violations
Action: \$750 civil penalty

Respondent: Khiem Khac Le, Johnson City, TN
Violation: No manager present
Action: \$250.00 civil penalty

Respondent: Casablanca Nail Bar; Knoxville, TN
Violation: No manager present
Action: \$250 civil penalty

Respondent: Lien Nguyen; Nashville, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Suong Thi Nguyen; Memphis, TN
Violation: Unlicensed activity; sanitation violations; inspection sheet not posted
Action: \$1,500 civil penalty

Respondent: Nails & More; Antioch, TN
Violation: ID tag violation; sanitation violations
Action: \$750 civil penalty

GEOLOGY REGISTRATION PROGRAM

No actions taken.

HOME INSPECTOR LICENSING PROGRAM

Respondent: Cameron Leuman Vannor; Richmond, VA
Violation: License suspended in accordance with TCA § 36-5-706
Action: Suspension

Respondent: Brian Geselbracht; Chattanooga, TN
Violation: Unlicensed conduct
Action: \$250 Civil Penalty

LOCKSMITH LICENSING PROGRAM

No actions taken.

MOTOR VEHICLE COMMISSION

Respondent: Auto Credit Sales & Rentals; Baxter, TN
Violation: Failure to maintain a temporary tag log and issuing more than two temporary tags
Action: \$2,500 Civil Penalty

Respondent: Marlar Auto Mart South; Oneida, TN
Violation: Improper temporary tag log
Action: \$1,000 Civil Penalty

Respondent: Sunset RV Sales; Cleveland, TN
Violation: Improper temporary tag log
Action: \$1,000 Civil Penalty

Respondent: Imports Plus, Inc.; Nashville, TN
Violation: No business tax license
Action: \$250 Civil Penalty

Respondent: Mountain Adventures; Kodak, TN
Violation: Temporary tag log violation
Action: \$1,000 Civil Penalty

Respondent: Enter Motors Group, Inc.; Nashville, TN
Violation: Open title violation
Action: \$500 Civil Penalty

Respondent: Adventure RV Center; Sevierville, TN
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Violation: Business hours not posted; business records not available;
telephone number not posted
Action: \$750 Civil Penalty

PRIVATE INVESTIGATION COMMISSION

No actions taken.

PRIVATE PROBATIONS SERVICES

No actions taken.

PRIVATE PROTECTIVE SERVICES

Respondent: Mydatt Services, Inc.; Nashville, TN
Violation: Unlawful employment
Action: \$500 Civil Penalty

Respondent: Adam L. Young; Memphis, TN
Violation: Failure to notify of an arrest within thirty (30) days
Action: \$300 Civil Penalty

Respondent: Brady D. McElroy; Mount Juliet, TN
Violation: Unlicensed activity
Action: \$500 Civil Penalty

Respondent: Tomica M. Lake; Memphis, TN
Violation: Failure to notify of an arrest within thirty (30) days
Action: \$200 Civil Penalty

Respondent: Torey L. Pulliam; Memphis, TN
Violation: Material misstatement in connection with an application
Action: Revocation

REAL ESTATE APPRAISERS

Respondent: Johnathan Wayne Anderson; Murfreesboro, TN
Violation: Credential suspended in accordance with TCA §36-5-706
Action: Suspension

REAL ESTATE COMMISSION

Respondent: Valencia Batson, Old Hickory, TN
Violation: Failing within a reasonable time to account for or remit money

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coming into the licensee's possession that belongs to others; and
Failure to obtain branch office firm license

Action: Revoked license, pay all court cost within 30 days of order

SCRAP METAL DEALERS

No actions taken.

SOIL SCIENTISTS

No actions taken.

**The following individuals have had their licenses suspended in accordance with
Tenn. Code Ann. §36-5-706 or Tenn. Code Ann. §56-1-313:**

Board of Cosmetology & Barber Examiners

Rhonda Westerfield	Columbia, TN
Latoya Bennett	Halls, TN
Tomeka Ford	Nashville, TN
Jennifer Woods	Dyersburg, TN
Stephanie Knowles	Sparta, TN
Joselyn Day	Springfield, TN
Melissa Hughes	Southaven, MS
Marcella Kincannon	Cleveland, TN
Mary Leonard	Liberty, TN
Talisa Blackman	Murfreesboro, TN
Kimberly Frazier	Hixson, TN
Allen Morrisson	Mason, TN
Darrbe Oakes	Atoka, TN
Laeteisha Rogan	Nashville, TN
Kendall Sweat	Antioch, TN
Porsche Williams	Knoxville, TN
Darius Anderson	Memphis, TN
Rodney Hess	Mount Juliet, TN
Kenneth Patterson	Nashville, TN
Larry Brown	Nashville, TN
Gary Lymon	Nashville, TN
Travis Sweet	Brownsville, TN
Clarence Marshall	Memphis, TN
Ervin Brooks	Memphis, TN
Robert Perry	Memphis, TN
Yakini Casey	Memphis, TN
Lorenzo Woods	Memphis, TN
Kendle Martin	Memphis, TN
Carlos Williams	Memphis, TN
Charles Williams	Memphis, TN

Michael Pipkins	Antioch, TN
Timothy Baker	Chattanooga, TN
Frunsez Kendricks	Chattanooga, TN
Cory Hambrick	Nashville, TN
Torey Jackson	Memphis, TN
Shawn Crowley	Oak Ridge, TN
Michael Pipkins	Antioch, TN
Levan Fleming	Memphis, TN
Michael Agyemang	Oak Ridge, TN
Ralph Russell	Knoxville, TN
Willie Lane	Jackson, TN
Antavio Brigance	Memphis, TN
Tracy Thomas	Memphis, TN
The DOE Miller	Bartlett, TN
Markell Selmer	Jackson, TN
Preston Price	Jackson, TN
Reginald Richmond	Memphis, TN
Michael Broyles	Murfreesboro, TN
Tyrone Partridge	Oak Ridge, TN
Renarda Murrell	Oakland, TN
Malcom Nolen	Coldwater, MS
Robert Vaughn	Clarksville, TN
Kristopher Baxter	Oldfort, TN
Demarquis Howard	Memphis, TN
Tion Graham	Cordova, TN
Gregory Burns	Chattanooga, TN
Luther King	Memphis, TN
Ray Ewing	Memphis, TN
Theodore Mitchell	Morristown, TN
Shawn Crowley	Oak Ridge, TN
Willie David	Murfreesboro, TN
Travis Anthony	Memphis, TN
Torrance Holmes	Memphis, TN
Avius Hodges	Maryville, TN
Willie David	Murfreesboro, TN
Winiski Manning	Jackson, TN
Andree Hunt	Memphis, TN
Tegerius Lindsay	Olive Branch, MS
Donald Lockett	Memphis, TN
Simeko Jones	Nashville, TN
Martee Anderson	Memphis, TN
Terry Gullatte	Nashville, TN
Quinton Patrick	Memphis, TN
Adarryl Paylor	Memphis, TN
Tishaun Clements-Bey	Hermitage, TN
Anthony Bonner	Memphis, TN
Emanuel Danzy	Cordova, TN
Matthew Hardin	Knoxville, TN
Alvin Hart	Memphis, TN

Barry Sullivan	Arlington, TN
Michael Hunt	Memphis, TN
Raymond Gipson	Memphis, TN
Terence Hull	Arlington, TN
Christopher Smith	Byrdstown, TN
Tion Graham	Cordova, TN
Wendell Stepter	Memphis, TN
Latoya Guthrie	Nashville, TN
Van Nguyen	Chattanooga, TN
Kendall Sweatt	Nashville, TN
Zakhary Mitchell	Knoxville, TN
Billy Harper	Johnson City, TN
Donna Calhoun	Union City, TN
Jeffrey Schott	Murfreesboro, TN
Kevin Phan	Nashville, TN
Courtney Settle	Memphis, TN
Eric Ortiz	Smyrna, TN
Donna Purcell	Knoxville, TN
Julie Jackson	Clarksville, TN
Ketkeo Henderson	Murfreesboro, TN
Dominique Satterfield	Chattanooga, TN
Chonneka Braswell	Hixson, TN
Ronnie Reed	Baxter, TN
William Byles	Nashville, TN
Al Amin Allen	Memphis, TN
Candace Blank	White Pine, TN
Brittany Henry	Murfreesboro, TN
Sharee Williams	Memphis, TN
Jamie Lovett	Columbia, TN

Board of Funeral Directors & Embalmers

Carey Lyle Chandler	McKenzie, TN
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Motor Vehicle Commission

Latravis Alston	Memphis, TN
Nickolas Atkins	Parsons, TN
Jason Atkins	Oak Ridge, TN
Steven Bell	Knoxville, TN
Christopher Borchert	Lenoir City, TN
John Bradford	Gallatin, TN
James Bruce	Memphis, TN
Maurice Buchanan	Nashville, TN
Perry Carter	Memphis, TN
Michael Carter	Franklin, TN
Christopher Cates	Cleveland, TN
James Clark	Knoxville, TN
Tishaun Clements-Bey	Lebanon, TN
Leon Clemmons	Memphis, TN
Shunn Davis	Memphis, TN

Robert Dille	Cookeville, TN
Mario Ewing	Memphis, TN
Bertram Francis	Jackson, TN
Kenneth Ghanor	Memphis, TN
Jason Hoehne	Nashville, TN
Joshua Holt	Morristown, TN
La'Trell Mitchell	Cordova, TN
Michael Redick	Memphis, TN
Marcus Rutherford	Ooltewah, TN
Larry Sanders, Jr.	Knoxville, TN
David Simpson	Memphis, TN
Matthew Snell	Knoxville, TN
Harvey Stevens	Alcoa, TN
Matthew Stevenson	Nashville, TN
Antwionne Tyson	Jackson, TN
Orin Walker	Collierville, TN
Colan York	Louisville, TN
Steven Sosna	Knoxville, TN
Decorryon Houston	Memphis, TN
Carlos Meyers	
Jason Banks	Morristown, TN
Daniel Cantrell	Hendersonville, TN
Douglas Heck	Lenoir City, TN
Laronte' Hill	Nashville, TN
Marvin Self	Alcoa, TN
Roosevelt Blount	Smyrna, TN
Fletcher Dickerson	Memphis, TN
Charleton Goodwin	Shelbyville, TN
James Henley	Alcoa, TN
Roland Martir	Nashville, TN
Michael Morris	Smyrna, TN
Roby Partington	Clarksville, TN
Jeffrey Patterson	Cookeville, TN
Lloyd Ryan	Jackson, TN
Frank Starr, III	Pulaski, TN
Christopher Schell	Oak Ridge, TN
John Greene	Memphis, TN
Clarence Smith	Clarksville, TN

Private Protective Services

Jamie Combs	Jonesborough, TN
Jeremy Eisom	Memphis, TN

Real Estate Commission

John Johnson	Bartlett, TN
Malcolm Wilson	Memphis, TN
Larry Sanders, Jr.	Norris, TN
Chad Bryant	Dowelltown, TN
Jason Banks	Kodak, TN

Stephen Watkins	Knoxville, TN
Tracey Barger	Knoxville, TN
Lori Parker	Dickson, TN
Matthew Varney	Knoxville, TN
David Stidham	Sevierville, TN
Donald Battle	Nashville, TN
Daniel Gaylon	Seymour, TN
Donna Howell	Knoxville, TN
Tamara Lynn Queen	Oak Ridge, TN
Diana Richards	Brentwood, TN

The Department of Commerce and Insurance works to protect consumers while ensuring fair competition for industries and professionals who do business in Tennessee.

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