

Program	Respondent	Location	Violation	Action	Date
Accountancy	Jerry L. Fenstermaker	Dayton, TN	Failure to comply with CPE requirements	\$1,000 civil penalty and either 1) complete his outstanding/owed CPE hours within sixty (60) days, or, alternatively, 2) immediately close his CPA license	9/13/2023
Accountancy	G.R. Rush & Company, PLLC	Chattanooga, TN	Providing attest services without a valid firm permit	\$6,000 civil penalty and must obtain a valid firm permit	9/27/2023
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	Dmitry Ozeryansky	Memphis, TN	Practicing on an expired license	\$4,600 civil penalty	9/8/2023
Athletic Commission	Strike Fest	Gray, TN	Failure to provide a preliminary report at show settlement, the gross receipts tax form and payment within 10 days of the event, and/or any other taxes within 30 days of the event	\$500 civil penalty	9/12/2023
Auctioneers	NO ACTION TAKEN				
Burial Services	Mount Olivet Cemetery	Nashville, TN	Being unresponsive to a member of the public for an unreasonable period of time without justification	\$500 civil penalty	9/1/2023
Burial Services	Ripley Memorial Gardens, Inc.	Ripley, TN	Failed to record burial lot spaces sold on the cemetery master map as required by law and failed to file the 2021 Cemetery's Company Annual Report within the time limits required by law	\$500 civil penalty	9/1/2023
Burial Services	Woodlawn Cemetery Company	Knoxville, TN	Failed to file the 2020, 2021, and 2022 Cemetery Company's Annual Reports on Improvement Care Trust Fund within the time limits required by law and failed to file the 2020, 2021, and 2022 Cemetery Company's Annual Reports on Merchandise and Services Trust Fund within the time limits required by law	\$750 civil penalty	9/28/2023
Burial Services	Forest Hill Funeral Home & Memorial Park East	Memphis, TN	Failed to make deposits to the Improvement Care Trust in accordance with the law, memorial care and installation fees exceed the maximum permitted by law, deposits to Merchandise and Service Trust were not made within the time limits required by law, burial spaces and merchandise and services were sold without sales contract from prepared and executed as required by law, adequate contract records not maintained as required by law, failed to file the 2018 Cemetery's Company Annual Report on Improvement Care Trust Fund within the time required by law, and failed to file 2018, 2019, and 2020 the Cemetery's Company Annual Reports on Merchandise and Services Trust Fund within the time required by law	\$250 civil penalty	9/1/2023
Burial Services	Sunset Memorial Gardens	Cleveland, TN	Failed to timely provide a report detailing the maintenance and upkeep plan for the cemetery grounds as required by the terms of the Consent Order	\$250 civil penalty	9/18/2023
Burial Services	Miller Funeral Home, Inc.	Maryville, TN	Discounts given on preneed funeral contracts	\$250 civil penalty	9/18/2023
Burial Services	Shackelford Funeral Directors	Selmer, TN	Failed to submit a change of ownership application for preneed seller registration to Burial Services and failed to submit an independent audit report of its trust funds as required by law	\$250 civil penalty	9/26/2023
Burial Services	Jasper Memorial Funeral Home, LLC	Jasper, TN	Failed to submit a change of ownership application for preneed seller registration to Burial Services	\$250 civil penalty	9/18/2023
Burial Services	Shelton Funeral Home, Inc.	Trenton, TN	Discount given on a preneed funeral contract	\$250 civil penalty	9/12/2023
Burial Services	Forest Hill Funeral Home & Memorial Park Midtown	Memphis, TN	Discounts given on preneed funeral contracts, failed to timely file fifteen (15) preneed funeral contract death claims, and the 2021 Establishment's Preneed Funeral Fund Annual Report was not completed correctly	\$2,000 civil penalty	9/5/2023
Burial Services	Northridge Woodhaven Funeral Home	Millington, TN	Discount given on preneed funeral contract, excess funds not refunded to purchaser, purchaser's estate, or named beneficiary, did not have required documentation on file, failed to pay consumer protection fees, failed to timely file three preneed insurance death claims, and the 2021 Establishment's Preneed Funeral Fund Annual Report was not completed correctly	\$2,000 civil penalty	9/1/2023
Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Gold's Home Improvement	Knoxville, TN	Unlicensed activity	\$250 civil penalty	9/25/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Amp Industries d/b/a Servpro of Blount Co	Alcoa, TN	Unlicensed activity	\$500 civil penalty	9/13/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	City Roofs, LLC	Knoxville, TN	Unlicensed activity	\$1,500 civil penalty	9/11/2023

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Holy Grounds Construction	Maryville, TN	Unlicensed activity	\$1,500 civil penalty	8/31/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	A Skillful Reaction	Chattanooga, TN	Unlicensed activity	\$500 civil penalty	9/29/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Andres Gomez	Bartlett, TN	Unlicensed activity	\$500 civil penalty	9/29/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Caldwell Construction	Knoxville, TN	Unlicensed activity	\$500 civil penalty	6/28/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	TN Roofing and Renovations	Knoxville, TN	Unlicensed activity	\$3,000 civil penalty	9/25/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Rustic Renovations	Memphis, TN	Unlicensed activity	\$2,000 civil penalty	9/1/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Lacewood, LLC	Powell, TN	Unlicensed activity	\$1,000 civil penalty	9/28/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Wilhite Homes	Knoxville, TN	Unlicensed activity	\$12,500 civil penalty	9/15/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Arquin Services	Decatur, TN	Unlicensed activity	\$500 civil penalty	9/27/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Kalman Floor Company, Inc.	Denver, CO	Unlicensed activity	\$1,000 civil penalty	9/15/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	LP Real Estate	Memphis, TN	Unlicensed activity	\$750 civil penalty	9/15/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Patriot Pools Tn, Inc.	Knoxville, TN	Unlicensed activity	\$2,000 civil penalty	8/31/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Taylor Made Homes, LLC	Kingsport, TN	Contracting in amounts that exceeded monetary license limitations	\$1,000 civil penalty	8/31/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Southeast Commercial	Knoxville, TN	Misconduct	\$10,000 civil penalty	9/18/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Revive Renovations, Inc.	Smyrna, TN	Unlicensed activity	\$1,000 civil penalty	9/5/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Caldwell Plumbing	Wheaton, IL	Unlicensed activity	\$2,500 civil penalty	12/9/2022
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Agape Construction	Dunlap, TN	Unlicensed activity	\$5,000 civil penalty and \$1,448.25 costs	9/29/2023
Cosmetology & Barber	Diaz Mondragon	Antioch, TN	Unlicensed activity	\$1,000 civil penalty and \$200 costs	9/19/2023
Cosmetology & Barber	Trang Thuy Bui Jr.	Gallatin, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	8/31/2023
Cosmetology & Barber	Cao Diet	Savannah, TN	Respondent responsibility for unlicensed activity	\$1,000 civil penalty	9/13/2023
Cosmetology & Barber	Huong T. Nguyen	Savannah, TN	Respondent responsibility for unlicensed activity	1,500 civil penalty	9/13/2023
Cosmetology & Barber	Ky Van Dinh	Lebanon, TN	Permitting individuals to practice cosmetology without a license	\$2,000 civil penalty	9/20/2023
Cosmetology & Barber	Artistry of Rehnae	Hermitage, TN	Person(s) without valid license(s) practicing and shop owner or manager not present	\$1,500 civil penalty	9/15/2023
Cosmetology & Barber	U S Nails	Johnson City, TN	Respondent responsibility for unlicensed activity	\$1,000 civil penalty	9/7/2023

Cosmetology & Barber	Envy Nail Spa	Savannah, TN	Respondent responsibility for unlicensed activity	\$1,000 civil penalty	9/13/2023
Cosmetology & Barber	Pedishack Nailbar, Beauty Bar & Spa	Fayetteville, TN	Person(s) without valid license(s) practicing, valid individual license(s) not displayed, and shop owner or manager not present	\$600 civil penalty	9/1/2023
Cosmetology & Barber	Mysa Nails & Spa, Inc.	Lebanon, TN	Permitting individuals to practice cosmetology without a license	\$2,000 civil penalty	9/20/2023
Cosmetology & Barber	Op Nails and Spa	Johnson City, TN	Permitting unlicensed activity and no licensed manager was present during the operation of the shop	\$2,500 civil penalty	9/28/2023
Cosmetology & Barber	Smartstyle	Alcoa, TN	No licensed shop manager was present during the operation of the shop	\$500 civil penalty	9/14/2023
Cosmetology & Barber	Sexy Nails & Spa	Chattanooga, TN	Unlicensed activity	\$1,000 civil penalty	9/28/2023
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	Rebecca Blackwelder	Savannah, TN	Conviction of felony; license revocation pursuant to Tenn. Code Ann. § 62-35-130(e)	Revocation of license	9/20/2023
Detection Services Licensing Program	Josephus Reed Jr.	Chattanooga, TN	Unlicensed activity	\$750 civil penalty	9/12/2023
Detection Services Licensing Program	Zirkops Security and Training, LLC	Ooltewah, TN	Working on expired license	\$2,000 civil penalty	9/25/2023
Detection Services Licensing Program	Copeland Services, LLC	Memphis, TN	Unlicensed activity	\$250 civil penalty	9/20/2023
Detection Services Licensing Program	Darren Wright	Nashville, TN	Provided a fraudulent renewal training form to renew his armed guard registration	\$250 civil penalty	9/11/2023
Funeral Directors & Embalmers	Wilson County Funeral Home and Memorial Park	Lebanon, TN	Failed to submit a change of the establishment manager within the time limits required by law	\$500 civil penalty	9/15/2023
Funeral Directors & Embalmers	Alexandria Lynn Barber	Ripley, TN	Knowingly making a false statement on the certificate of death	\$500 civil penalty	9/28/2023
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	Carmart South	Knoxville, TN	Failure to deliver title in a timely manner and issuing more temporary tags than allowed	\$3,000 civil penalty	9/26/2023
Motor Vehicle	Car & Truck Center LLC	Nashville, TN	Issuing more temporary tags than allowed	\$2,000 civil penalty	9/19/2023
Motor Vehicle	Carmart South	Knoxville, TN	Failure to deliver title in a timely manner and issuing more temporary tags than allowed	\$3,000 civil penalty	9/26/2023
Motor Vehicle	Midtown Autowerks, Inc.	Memphis, TN	Unlicensed activity	\$3,000 civil penalty	9/27/2023
Motor Vehicle	Empire Motors	Knoxville, TN	Issuing more temporary tags than allowed	\$14,250 civil penalty	9/6/2023
Motor Vehicle	Dunlap Family RV	Lebanon, TN	Failure to report change of linemake	\$250 civil penalty	9/12/2023
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	Steve G. Fridrich	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	9/25/2023
Real Estate Commission	Catherine B. Cates	Allons, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	9/25/2023
Real Estate Commission	John O. "Neal" Clayton, Jr.	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	9/27/2023
Real Estate Commission	Kurt J. Steckel	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	9/22/2023
Real Estate Commission	George B. Tomin, Jr.	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	9/25/2023
Real Estate Commission	Kimberly Bush	Gordonsville, TN	Advertising violation	\$500 civil penalty	9/29/2023
Real Estate Commission	Ethan Seago	Columbia, TN	Failure to maintain E&O insurance	\$400 civil penalty	9/29/2023
Real Estate Commission	Vanguard Investments, Inc.	Knoxville, TN	Advertising violation	\$500 civil penalty	9/19/2023
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				