

Program	Respondent	Location	Violation	Action	Date
Accountancy	William Andrew Childress	Nashville ,TN	\$1,000 Civil penalty plus recalled previous attest services provided	Offering attest services without firm relation or peer review enrollment	9/4/2018
Alarm Systems Contractors	Building Systems Technology, Inc.	Chattanooga ,TN	\$1,000 Civil penalty	Employing an unlicensed technician	9/17/2018
Architects & Engineers	NO ACTION TAKEN				
Athletic Commission	NO ACTION TAKEN				
Auctioneers	Parks Auction Co. LLC	Murfreesboro ,TN	\$1,000 Civil penalty	Practicing on an expired license	9/11/2018
Auctioneers	Action Auction	Bethpage ,TN	\$1,000 Civil penalty	Allowing unlicensed individual to call bids	9/18/2018
Burial Services	Church Hill Memory Gardens	Church Hill, TN	Cemetery must continue to make monthly payments for 60 months into trust fund and fulfill any outstanding balance of the original amount owed at month 60, continue to make monthly payments to fulfill the amount owed for the 2016 ICTF deficiencies, make all required Improvement Care Trust and Merchandise & Services deposits for 12 consecutive months	Failure to deposit Improvement Care Trust liabilities, failure to timely deposit trust funds, merchandise and services not trusted or ordered within time allowed by law, failure to timely file annual reports	9/4/2018
Burial Services	Watson-North Memorial Park	Winchester ,TN	\$3,000 Civil penalty	Failure to make deposits into the improvement care trust fund as required by law, failure to timely file the 2015 and 2016 annual reports as required by law, failure to pay outstanding penalties for late filing of reports	9/26/2018
Collections	Collection Information Bureau, Inc.	Lake Worth ,FL	\$250 Civil penalty	Failure to respond to complaint	9/5/2018
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Duncan Pugh	Nashville ,TN	\$2,500 Civil penalty	Unlicensed activity	9/4/2018
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Top Notch Carpentry, LLC	Cordova ,TN	\$750 Civil penalty	Unlicensed activity	9/5/2018

Cosmetology & Barber	Barbara Loretta Hendrix	Antioch ,TN	Revocation plus \$3,000 Civil penalty	Fraud in procuring a license; unprofessional, immoral or dishonorable conduct, any cause for which issuance of a license could have been refused had it existed and been known to the board at the time of issuance	9/5/2018
Cosmetology & Barber	Upscale Barber & Beauty Salon	Bolivar ,TN	\$100 Civil penalty	Shop responsibility for valid license not being displayed	9/6/2018
Cosmetology & Barber	Donna Denise Purcell	Knoxville ,TN	\$100 Civil penalty	Practicing on a suspended license	9/6/2018
Cosmetology & Barber	Le Thi Nguyen	Alcoa ,TN	\$100 Civil penalty	Individual responsibility for practicing without a valid license	9/6/2018
Cosmetology & Barber	La Belle Nail Spa	Smyrna ,TN	\$500 Civil penalty	Offering or performing services not authorized	9/7/2018
Cosmetology & Barber	Best Looks's	La Vergne ,TN	\$1,000 Civil penalty	Unlicensed activity	9/11/2018
Cosmetology & Barber	Nail and Spa	Alcoa ,TN	\$1,100 Civil penalty	Person without valid license practicing, shop owner or manager not present	9/13/2018
Cosmetology & Barber	Ashton's Salon & Gifts	savannah ,TN	\$100 Civil penalty	Expired shop license	9/13/2018
Cosmetology & Barber	Hong Ngoc Thi Le	Nashville ,TN	\$100 Civil penalty	Practicing manicuring on an expired license	9/20/2018
Cosmetology & Barber	Brow & Nail Spa	Franklin ,TN	\$100 Civil penalty	Operating a manicurist/skin care shop on an expired license	9/21/2018
Cosmetology & Barber	Trieu Ngoc Dang	Hendersonville ,TN	\$1,000 Civil penalty	Performing manicuring services without a license	9/25/2018
Cosmetology & Barber	Elite Nails and Spa	Goodlettsville ,TN	\$4,500 Civil penalty	Unlicensed activity, shop manager not present during operating hours	9/25/2018
Cosmetology & Barber	Nashville Barber & Style Academy, Inc.	Nashville ,TN	\$1,200 Civil penalty	Operating on an expired barber school license	9/26/2018
Cosmetology & Barber	Lisa Dowdy-Manire	Old Hickory ,TN	\$100 Civil penalty	Practicing on an expired license	9/27/2018
Cosmetology & Barber	Stacy J. Hall	South Pittsburg, TN	\$100 Civil penalty	Practicing on an expired license	9/27/2018
Cosmetology & Barber	Khadidiatou Sow	Nashville ,TN	\$4,000 Civil penalty	Shop owner/manager permitted four unlicensed individuals to work on clients' hair in the shop without a license	9/27/2018
Cosmetology & Barber	Irma's Style & Color	Memphis ,TN	\$1,600 Civil penalty	Allowing individual to provide cosmetology services without a license, licensed shop manager was not present in the shop	9/27/2018

Cosmetology & Barber	Sister & Sister Hair Braiding	Memphis ,TN	\$3,000 Civil penalty	Unlicensed activity	9/27/2018
Court Reporters	NO ACTION TAKEN				
Credit Service Businesses	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Funeral Directors & Embalmers	Barry Miller	Lebanon ,TN	\$250 Civil penalty	Engaged in unfair, deceptive acts or practices defined in the Funeral Rule, failed to comply with an preventive requirements specified in the Funeral Rule	9/6/2018
Funeral Directors & Embalmers	Jane Elizabeth Brawner	Gallatin ,TN	\$250 Civil penalty	Engaged in unfair, deceptive acts or practices defined in the Funeral Rule, engaged in an act, omission or practice that is misleading or deceptive	9/11/2018
Funeral Directors & Embalmers	Dana Pleshette Taylor	Memphis ,TN	\$250 Civil penalty	Engaging in funeral directing and operating a funeral establishment with an expired license	9/11/2018
Funeral Directors & Embalmers	Cosmopolitan Funeral Services	Jackson ,TN	Suspension of Funeral Establishment License	Failure to comply with the terms of an executed Consent Order	9/18/2018
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Locksmiths	NO ACTION TAKEN				
Motor Vehicle	Music City Honda	Madison ,TN	\$5,000 Civil penalty	Advertising violations	9/4/2018
Motor Vehicle	Third Street Equipment Co	Henderson ,TN	\$250 Civil penalty	Expired business license	9/5/2018
Motor Vehicle	Ford of Murfreesboro	Murfreesboro ,TN	Provide a written compliance plan within thirty days	Engaging in false, fraudulent, or deceptive acts	9/7/2018
Motor Vehicle	Top Dog Flea Market	Eads ,TN	\$5,000 Civil penalty	Unlicensed activity	9/7/2018
Motor Vehicle	Victory Auto Sales, LLC	Memphis ,TN	\$5,000 Civil penalty	Employing unlicensed salespersons, displaying vehicles at off-site location	9/17/2018
Motor Vehicle	A.Z. Automotive, Inc./Amir Zare	Nashville ,TN	Revocation plus \$16,500 Civil penalty and \$2,800.50 costs	Engaging in false, fraudulent, or deceptive practices	9/20/2018
Motor Vehicle	North Knox Auto, LLC	Knoxville ,TN	\$1,000 Civil penalty	Issued more temporary tags than allowed	9/25/2018
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				

DISCIPLINARY ACTION REPORT

Private Protective Services	Dierks Bentley's Whiskey Row	Nashville ,TN	\$250 Civil penalty	Hiring unlicensed guards	9/11/2018
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	Darlene Lyle	Gallatin ,TN	\$1,000 Civil penalty	Failure to exercise reasonable skill and care	9/6/2018
Real Estate Commission	Northeast Tennessee Rental Properties	Elizabethton ,TN	\$1,000 Civil penalty	Failure to ensure that client's trust money was properly disbursed	9/6/2018
Real Estate Commission	Javon Cantrell McKinnon	Cordova ,TN	\$2,000 Civil penalty	Engaged in the practice of real estate while not affiliated with any brokerage	9/13/2018
Real Estate Commission	John Andrews	Hendersonville ,TN	\$500 Civil penalty	Advertising violation	9/18/2018
Real Estate Commission	Wanda Sterchi	Knoxville ,TN	\$1,000 Civil penalty plus 4 hours of continuing education in Contracts	Failure to supervise	9/18/2018
Real Estate Commission	Tom Parham	Crossville ,TN	\$500 Civil penalty	Failure to supervise	9/26/2018
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				