

Program	Respondent	Location	Violation	Action	Date
Accountancy	Robert Allen Doll, Jr.	Somerville, TN	Providing attest services without a valid firm permit	\$1,000 civil penalty	8/9/2024
Accountancy	Alexandra Oltrogge	Nashville, TN	Providing attest services without a valid CPA license, a valid firm permit, or being enrolled in Peer Review	\$1,750 civil penalty and referral to Iowa Board of Accountancy	8/15/2024
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	NO ACTION TAKEN				
Athletic Commission	NO ACTION TAKEN				
Auctioneers	NO ACTION TAKEN				
Burial Services	Grainger Memorial Gardens	Rutledge, TN	Failed to make deposits to the Improvement Care Trust Fund in accordance with the law, failed to record sold burial plots for twenty-four (24) contracts on the cemetery map and/or property ownership records, failed to make two (2) deposits to the Improvement Care Trust Fund within the time limits required by law, and the 2021, 2022, and 2023 Cemetery Company's Annual Reports on Improvement Care Trust Fund were not completed correctly	\$500 civil penalty	8/9/2024
Burial Services	New Park Cemetery, Inc.	Memphis, TN	Failed to maintain cemetery grounds so as to reflect respect for the memory of the dead in keeping with the reasonable sensibilities of survivors of those whose remains are interred in the cemetery	\$2,500 civil penalty and \$472.68 investigation costs	8/2/2024
Burial Services	Bolivar Memorial Cemetery, Incorporated	Bolivar, TN	Failed to timely order and install a death date plaque to a grave marker and engaged in disrespectful conduct	\$500 civil penalty	8/2/2024
Burial Services	Simmons Bank	Athens, TN	Cemetery's Trustee made a net income distribution to the cemetery company from the cemetery's Improvement Care Trust Fund without proper certification from the cemetery company, failed to file the 2019 and 2020 Trustee's Annual Reports on the Improvement Care Trust Fund and the Merchandise and Services Trust Fund as required by law, and failed to file the 2022 Trustee's Annual Report on Improvement Care Trust Fund within the time limits required by law	\$500 civil penalty	8/9/2024
Burial Services	Bolivar Memorial Cemetery, Incorporated	Bolivar, TN	Failed to make deposits to the Improvement Care Trust Fund in accordance with the law, failed to pay delinquent examination fees, failed to maintain the cemetery company in active status with the Tennessee Secretary of State, failed to file the 2020, 2021, and 2022 Cemetery Company's Annual Reports on Improvement Care Trust Fund within the time required by law, and failed to maintain a copy of the sales contract on eighteen (18) contracts	\$750 civil penalty	8/16/2024
Burial Services	Serenity Funeral Home	Memphis, TN	One funeral preneed contract had a cemetery niche (interment right) listed on the Statement of Funeral Goods and Services Selected, discount given on one preneed funeral contract, and failed to submit an application for a preneed insurance funded contract to the insurance company within the time required by law	\$250 civil penalty	8/16/2024
Burial Services	Canale Funeral Directors, Inc.	Memphis, TN	Discounts given on five (5) preneed funeral contracts and failed to file the 2023 Establishment's Preneed Funeral Fund Annual Report within the time required by law	\$500 civil penalty	8/16/2024
Burial Services	East Lawn Funeral Home and Memorial Park	Kingsport, TN	Failed to refund excess funds to the purchaser, the purchaser's estate or named beneficiary, preneed seller's trust data from their preneed funeral annual reports for 2022 and 2023 did not agree with the trust data reported on its trustee's annual reports for those years, and did not have the insurance policies on file for two (2) preneed funeral contracts	\$500 civil penalty	8/16/2024
Collections	Southwest Recovery Service	Addison, TX	Unlicensed activity/operating without a license	\$500 civil penalty	8/26/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	John Hayes Liberty Home Improvements	Knoxville, TN	Unlicensed activity	\$2,500 civil penalty	8/20/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Bridger Design Build	Franklin, TN	Unlicensed activity	\$1,500 civil penalty	8/20/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	DAR Construction	Collierville, TN	Unlicensed activity	\$1,000 civil penalty	8/16/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Faith & Grace Flooring	Murfreesboro, TN	Unlicensed activity	\$1,500 civil penalty	8/14/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Southern Comfort Renovations	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	8/20/2024

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Bridgewater Flooring	Memphis, TN	Unlicensed activity	\$500 civil penalty	8/16/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Done Right Home Improvements	Knoxville, TN	Unlicensed activity	\$1,000 civil penalty	8/12/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	TN Deck Pro	Knoxville, TN	Unlicensed activity	\$1,500 civil penalty	8/6/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Dustin Nash	Chattanooga, TN	Unlicensed activity	\$1,500 civil penalty	8/2/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Mills Can Do It	Franklin, TN	Unlicensed activity	\$1,000 civil penalty	8/20/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	911 Restoration of Chattanooga	Chattanooga, TN	Unlicensed activity	\$3,000 civil penalty	8/21/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	AJ's Roofing and Restoration	Bartlett, TN	Misrepresentation of a material fact by an applicant in obtaining a license	\$500 civil penalty	8/23/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	C&N Contractors	Whitwell, TN	Unlicensed activity	\$3,000 civil penalty	8/28/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	MEC Construction	Nolensville, TN	Unlicensed activity	\$3,000 civil penalty	8/8/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	East TN Structures	Piney Flats, TN	Unlicensed activity	\$10,000 civil penalty	8/21/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Premier Design Build	Spring Hill, TN	Unlicensed activity	\$10,000 civil penalty	8/16/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Recursive Construction	Knoxville, TN	Unlicensed activity	\$2,500 civil penalty	8/2/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Fletcher Heating & Air	Mount Juliet, TN	Unlicensed activity	\$750 civil penalty	8/13/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Quality Building Supply	Jobelville, TN	Unlicensed activity	\$1,000 civil penalty	8/30/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Amazig Grace Homes	Kodak, TN	Unlicensed activity	\$1,000 civil penalty	8/8/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Tri State Finishing	Bartlett, TN	Misconduct	\$500 civil penalty	8/16/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Primo Builders	Dandridge, TN	Unlicensed activity	\$1,000 civil penalty	8/20/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Cumberland Metal Buildings	Sparta, TN	Unlicensed activity	\$3,000 civil penalty	8/20/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Morrison Contracting	Clarksville, TN	Misconduct	\$1,000 civil penalty	8/14/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	BRC Construction	Maryville, TN	Contracting in amounts that exceeded monetary licensed limits	\$2,500 civil penalty	8/8/2024

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	TriStar Home Improvement	Chapel Hill, TN	Unlicensed activity	\$4,500 civil penalty	8/28/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Melvin Goulds	Johnson City, TN	Unlicensed activity	\$2,500 civil penalty	8/28/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Quality Building Supply	Jobelville, TN	Unlicensed activity	\$2,500 civil penalty	8/30/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Indigo Iron Construction Company	Newport, TN	Unlicensed activity	\$15,000 civil penalty	8/16/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Mitchell Builders Group	Spring Hill, TN	Unlicensed activity	\$5,000 civil penalty	8/8/2024
Cosmetology & Barber	Edward Herrera	Memphis, TN	Person(s) Without Valid License(s) Practicing	\$1,000 civil penalty	7/31/2024
Cosmetology & Barber	Ismaeel Hason Moha	Memphis, TN	Unlicensed activity	\$1,000 civil penalty	8/26/2024
Cosmetology & Barber	Michael Joel Negron	Christiana, TN	Person(s) Without Valid License(s) Practicing	\$1,000 civil penalty	8/1/2024
Cosmetology & Barber	HD Star Barber Shop	Morristown, TN	Shop owner or manager not Present and person(s) without valid license(s) practicing	\$1,000 civil penalty	8/6/2024
Cosmetology & Barber	Molina's Barber Shop	Nashville, TN	Shop owner or manager not present	\$1,000 civil penalty	8/6/2024
Cosmetology & Barber	JK Palin LLC	Cordova, TN	Shop owner or manager not Present and person(s) without valid license(s) practicing	\$2,500 civil penalty	7/31/2024
Cosmetology & Barber	Gold Cuts Barber Shop	Memphis, TN	Unlicensed activity and no licensed shop manager was present during the operation of the shop	\$3,500 civil penalty	8/26/2024
Cosmetology & Barber	University Barber and Beauty Salon	Murfreesboro, TN	Unlicensed activity and no licensed shop manager was present during the operation of the shop	\$2,500 civil penalty	8/6/2024
Cosmetology & Barber	El Patio Barbershop, LLC	Murfreesboro, TN	Unlicensed activity and no licensed shop manager was present during the operation of the shop	\$2,500 civil penalty	8/26/2024
Cosmetology & Barber	Hair Art	Nashville, TN	Operating with an expired barber shop license	\$100 civil penalty	8/15/2024
Cosmetology & Barber	Platinum Fades	Nashville, TN	Operating with an expired barber shop license	\$500 civil penalty and \$200 costs	8/5/2024
Cosmetology & Barber	Kimheak Be	Nashville, TN	Person(s) without valid license(s) practicing and responsibilities of owner and manager of shop	\$2,500 civil penalty	8/26/2024
Cosmetology & Barber	BK Nail & Spa	Old Hickory, TN	Person(s) without valid license(s) practicing	\$2,000 civil penalty	8/27/2024
Cosmetology & Barber	Bonnie J. Meeks	Nashville, TN	Person without a valid license practicing	\$100 civil penalty	8/1/2024
Cosmetology & Barber	Nga Thi Nguyen	Clarksville, TN	Person(s) without valid license(s) practicing and responsibilities of owner and manager of shop	\$7,500 civil penalty	8/1/2024
Cosmetology & Barber	Lien Nguyen	Knoxville, TN	Permitting unlicensed activity	\$3,500 civil penalty	8/26/2024
Cosmetology & Barber	Hanna Jane Bevins	White Pine, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	7/31/2024
Cosmetology & Barber	Mary Allison Harris	Nashville, TN	Shop manager failed to ensure proper licensure	\$100 civil penalty	8/2/2024
Cosmetology & Barber	Sierra Shaniece Lovett	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	8/9/2024
Cosmetology & Barber	Henok Barber & Beauty Salon	Nashville, TN	Person(s) without valid license(s) practicing and shop owner or manager not present	\$1,500 civil penalty	8/26/2024
Cosmetology & Barber	Extreme Hair Cut	Nashville, TN	Shop Owner or Manager Not Present and Person(s) Without Valid License(s) Practicing	\$2,500 civil penalty	8/26/2024
Cosmetology & Barber	54th Nail Lounge, LLC	Lenoir City, TN	Person(s) without valid license(s) practicing and Shop owner or manager not present	\$1,500 civil penalty	8/26/2024
Cosmetology & Barber	Superior Barber & Beauty	Nashville, TN	Unlicensed/expired shop and shop owner or manager not present	\$600 civil penalty	8/26/2024
Cosmetology & Barber	Itzel Beauty Salon	Nashville, TN	Person(s) without valid license(s) practicing and shop owner or manager not present	\$2,000 civil penalty	8/1/2024
Cosmetology & Barber	Xpert Nails	Memphis, TN	Unlicensed /expired shop, responsibilities of owner and manager of shop, and person(s) without valid license(s) practicing	\$2,000 civil penalty	8/1/2024
Cosmetology & Barber	Nail Trix Spa	Clarksville, TN	Unlicensed activity	\$7,000 civil penalty	8/1/2024
Cosmetology & Barber	Just Flippin' Hair	Pigeon Forge, TN	Expired shop license	\$100 civil penalty	8/1/2024
Cosmetology & Barber	A Touch of Eden	Antioch, TN	Offering or performing Services not authorized	\$500 civil penalty	8/1/2024
Cosmetology & Barber	Glow Essence LLC	Nashville, TN	No licensed shop manager was present during the operation of the shop and performing services not authorized by shop license	\$1,000 civil penalty	8/16/2024
Cosmetology & Barber	Hanna Thi Zepnick	Old Hickory, TN	Person without a valid license practicing	\$1,000 civil penalty	8/27/2024
Court Reporters	Joseph L. Humble	Seymour, TN	Unlicensed activity; operating with expired license	\$1,500 civil penalty and \$1,090.00 costs	8/8/2024
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	Kenzyia Peebles	Antioch, TN	Failed to return uniform	\$100 civil penalty	8/1/2024
Detection Services Licensing Program	Allstar Security & Consulting-Florida, Inc.	Cape Coral, FL	Improperly registered as a PSO when functioning as a CSC	\$1,000 civil penalty	8/9/2024
Detection Services Licensing Program	Excelsior Defense, Inc	St. Petersburg, FL	Unlicensed activity	\$2,500 civil penalty	8/2/2024
Detection Services Licensing Program	Elite One Protection Services	Collierville, TN	Unlicensed activity	\$500 civil penalty	8/1/2024
Detection Services Licensing Program	Saint Michael's Security	Franklin, TN	Unlicensed activity	\$1,450 civil penalty	8/2/2024

Detection Services Licensing Program	Jason Douglas Walters	Franklin, TN	Failed to return uniform	\$200 civil penalty	8/22/2024
Detection Services Licensing Program	Kevin L Roberson	Chattanooga, TN	Unlicensed security company activity	\$1,000 civil penalty	8/1/2024
Detection Services Licensing Program	Mason Schweppe	Antioch, TN	Misrepresentation of an officer	\$1,000 civil penalty	8/29/2024
Funeral Directors & Embalmers	James Ferrel Swords	Booneville, MS	Owner representative of funeral establishment where unlicensed persons, including Respondent, made six (6) funeral and/or cremation arrangements without having a licensed funeral director on staff or a licensed funeral director appointed as manager of the establishment, failed to provide a copy of the latest inspection report or a copy of the license of the crematory facility, Statement of Funeral Goods and Services Selected signed by consumers were not completed correctly, and unable to provide a copy of the death certificates for the services and cremations conducted in December 2023 and January 2024	\$2,000 civil penalty	8/15/2024
Funeral Directors & Embalmers	Tetrick Funeral Home	Elizabethton, TN	Permitted an individual to conduct funeral arrangement conferences for three (3) decedents with an expired funeral director license	\$250 civil penalty	8/30/2024
Funeral Directors & Embalmers	Highland Hills Funeral Home & Crematory	Nashville, TN	Failed to comply with a preventive requirement specified in the Funeral Rule	\$500 civil penalty	8/27/2024
Funeral Directors & Embalmers	Associated Family Funeral Home, LLC	Adamsville, TN	Engaged in an act or practice that is misleading or deceptive and made false statements on a certificate of death	\$500 civil penalty	8/15/2024
Funeral Directors & Embalmers	Tennessee Cremation and Mortuary Service	Greenbrier, TN	Unprofessional conduct (a box containing viscera of the decedent remained at the respondent funeral establishment following the burial of the decedent and the viscera was not disposed of in an identical manner to the remains)	\$1,000 civil penalty and \$495 investigation costs	8/16/2024
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	US Auto Motors Inc	Madison, TN	City and County business license requirement	\$250 civil penalty	8/20/2024
Motor Vehicle	Cumberland Auto Sale & Body Shop Inc.	La Vergne, TN	No garage liability insurance	\$250 civil penalty	8/14/2024
Motor Vehicle	Art & Speed Classic Car Gallery	Collierville, TN	Business License	\$250 civil penalty	8/9/2024
Motor Vehicle	Pioneer Motorcycles	Winchester, TN	City/County Business license	\$500 civil penalty	8/12/2024
Motor Vehicle	Auto America	Jackson, TN	Business License	\$500 civil penalty	8/14/2024
Motor Vehicle	Z Motors	Chattanooga, TN	False, misleading, or deceptive advertising	\$250 civil penalty	8/20/2024
Motor Vehicle	Motor Mile Motors	Bristol, TN	Failure to respond to the Commission's request for a response to a complaint	\$500 civil penalty	8/16/2024
Motor Vehicle	Cars 4 U LLC	Knoxville, TN	Failure to respond to the Commission's request for a response to a complaint in a timely manner	\$500 civil penalty	8/9/2024
Motor Vehicle	Auto World of Nashville, LLC	Old Hickory, TN	Misuse of temporary tag(s) and engaging in false, fraudulent, or deceptive practice(s)	\$5,000 civil penalty	8/27/2024
Motor Vehicle	Allstate Auto Sales & Services	Nashville, TN	Failure to respond to the Commission's request for a response to a complaint	\$500 civil penalty	8/14/2024
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	Jennifer Grayson	Hixson, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	8/27/2024
Real Estate Commission	Drew Williams	Dickson, TN	Unlicensed activity	\$6,000 civil penalty	8/21/2024
Real Estate Commission	Diane Adcock	Brentwood, TN	Failure to provide services in honesty and good faith	\$500 civil penalty	8/2/2024
Real Estate Commission	Larry H. Jones	Greenville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	8/27/2024
Real Estate Commission	Christina Ann Reneski	Mount Juliet, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	8/27/2024
Real Estate Commission	John A. Sanders	Atlanta, GA	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	8/27/2024
Real Estate Commission	Katina Dawn Ramsey	Knoxville, TN	Failure to diligently exercise reasonable skill and care in a real estate transaction	\$250 civil penalty	8/8/2024
Real Estate Commission	Travis Derrell Patterson	Memphis, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	8/23/2024
Scrap Metals	Baxwin Metals, LLC	Chattanooga, TN	Failure to obtain proper identification and thumbprints in a transaction and failure to properly record copper sale transactions	\$500 civil penalty	8/5/2024
Soil Scientists	NO ACTION TAKEN				