

DISCIPLINARY ACTION REPORT (Revised November 2016)

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Program Name	Respondent	Location	Violation	Action	Date
Accountancy	Rhonda Ilene Striplin	Birmingham, AL	Holding a revoked license in another state	\$1,000 Civil Penalty	08/15/16
Accountancy	Stewart & Wheeler, P.C.	Morristown, TN	Due professional care	Pre-issuance review of next ERISA audit	08/16/16
Accountancy	John R Poole	Hendersonville, TN	Due professional care	\$500 Civil Penalty	08/30/16
Accountancy	Chitwood and Chitwood	Chattanooga, TN	Unlicensed firm	\$1,000 Civil Penalty	08/15/16
Accountancy	Carlos Bosch	Memphis, TN	Peer Review	\$4,000 Civil Penalty	08/12/16
Alarm Systems Contractors	NO ACTION TAKEN.				
Architects & Engineers	NO ACTION TAKEN.				
Athletic Commission	NO ACTION TAKEN.				
Auctioneers	McLemore Auction Company , LLC	Nashville, TN	Fixed Price or timed listings that allow bidding on an Internet Website but do not constitute a simulcast or live auction TCA 62-19-103(9).	\$500 administrative costs and fees imposed by Agreed Final Order	08/02/16
Beauty Pageants	NO ACTION TAKEN.				
Burial Services	Allen Funeral Home, Inc.	Morristown, TN	Provided discounts on preneed funeral contracts and enrollment or application forms for prearranged insurance policy or certificate were not submitted to the insurance company within the time specified	\$1,000 Civil Penalty	08/15/16
Burial Services	Commercial Bank & Trust Company	Paris, TN	Failed to file an annual report and filed an annual report late as trustee regarding a cemetery's Improvement Care Trust Fund	\$500 Civil Penalty	08/12/16
Burial Services	Grandview Cemetery	Maryville, TN	Failed to make deposits into trust funds which resulted in a deficiency to the trust, failed make deposits into trust and file annual reports within the time specified, failed to complete annual reports correctly, and failed to pay consumer protection fees.	\$2,000 Civil Penalty	08/12/16
Burial Services	Hillcrest Memorial Park, Inc.	Paris, TN	Failed to file an annual report and unable to provide records as to the sales of cemetery lots	\$250 Civil Penalty	08/12/16

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Burial Services	Regions Bank	Birmingham, AL	Trustee made disbursements without proper certification from the cemetery, and disbursed earnings while the cemetery was ineligible to receive net earning distributions, failed to file annual reports within the time specified, and reports filed late did not accurately reflect trust data	\$500 Civil Penalty	08/01/16
Burial Services	Regions Bank	Houston, TX	Failed to maintain accurate accounts, books, and records, and failed to file an annual report	\$500 Civil Penalty	08/01/16
Collections	Account Control Systems, Inc.	Montvale, NJ	Unlicensed Conduct	\$500 Civil Penalty	08/11/16
Contractors & Home Improvement	Thomas Sean Hinton	Nashville, TN	\$1,000 Civil Penalty	Improper, fraudulent or dishonest dealing.	08/22/16
Contractors & Home Improvement	Darrell Mack Casey d/b/a Casey Construction	Fall Branch, TN	\$500 Civil Penalty	Failing to timely respond to an open complaint in writing	08/26/16
Contractors & Home Improvement	Priority Builders Group, LLC	Piney Flatts, TN	\$1,000 Civil Penalty	Failing to ensure proper inspections occurred.	08/26/16
Contractors & Home Improvement	Dawn McKinney dba Outdoor Transformations	Greenbrier, TN	Voluntary Revocation	Performed in a poor, unworkmanlike manner or inadequate or incomplete work; failed to perform per contract, manipulated assets or engaged in fraud or bad faith; willful failure to perform; and failure to comply with an order	08/26/16
Cosmetology and Barber	Michael A Beeman	Nashville, TN	expired shop license	\$100 Civil Penalty	8/1/16
Cosmetology and Barber	Silhouette Hair Studio	Nashville, TN	unlicensed activity	\$1,000 Civil Penalty	8/2/16
Cosmetology and Barber	Adrian B Porterfield	Memphis, TN	expired personal license	\$100 Civil Penalty	8/3/16
Cosmetology and Barber	Coumba's Africian Hair Braiding	Nashville, TN	unlicensed activity	\$1,000 Civil Penalty	8/9/16
Cosmetology and Barber	Khadidatou Sow	Nashville, TN	unlicensed activity	\$1,000 Civil Penalty	8/9/16
Cosmetology and Barber	Trang Thi-My Nguyen	Madison, TN	expired shop license	\$100 Civil Penalty	8/8/16
Cosmetology and Barber	Tonji Robinson	Jackson, TN	unlicensed activity	\$250 Civil Penalty	8/10/16
Cosmetology and Barber	Felisa Douglas	Bartlett, TN	unlicensed activity	\$1,000 Civil Penalty	8/15/16
Cosmetology and Barber	Davi Nails	Murfreesboro, TN	no manager present, offering services not authorized by license	\$1,000 Civil Penalty	8/15/16
Cosmetology and Barber	Joseph Samuel Moore	Knoxville, TN	inspection sheet not posted, sanitation violations	\$750 Civil Penalty	8/15/16
Cosmetology and Barber	Massey Kenneh	Cordova, TN	unlicensed activity	\$1,000 Civil Penalty	8/16/16

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Cosmetology and Barber	Devonja D Harris	Jackson, TN	expired license	\$100 Civil Penalty	8/15/16
Cosmetology and Barber	Karina's Nails	Memphis, TN	unlicensed activity, offering services not authorized by license, sanitation violations, ID tags not worn	\$1,000 Civil Penalty	8/16/16
Cosmetology and Barber	Trang Thu Nguyen	Memphis, TN	unlicensed activity, offering services not authorized by license, sanitation violations, ID tags not worn	\$1,000 Civil Penalty	8/16/16
Cosmetology and Barber	African Hair Braiding	Memphis, TN	unlicensed activity	\$500 Civil Penalty	8/17/16
Cosmetology and Barber	Blue Raider Barber Shop, Inc	Murfreesboro, TN	expired shop license, no manager present	\$125 Civil Penalty	8/22/16
Cosmetology and Barber	Corwin L Moses	Murfreesboro, TN	expired shop license, no manager present	\$125 Civil Penalty	8/22/16
Cosmetology and Barber	Atoka Nails	Atoka, TN	unlicensed activity	\$1,000 Civil Penalty	8/26/16
Cosmetology and Barber	My Trang Thi Le	Atoka, TN	unlicensed activity	\$1,000 Civil Penalty	8/26/16
Cosmetology and Barber	The Master's Touch Professional Hair Studio	Murfreesboro, TN	expired personal license	\$50 Civil Penalty	8/26/16
Cosmetology and Barber	Kennetha Anntionette Miller	Murfreesboro, TN	expired personal license	\$50 Civil Penalty	8/26/16
Cosmetology and Barber	CNT Nails	Kimball, TN	unlicensed activity	\$500 Civil Penalty	8/29/16
Cosmetology and Barber	Danvy Thimy Dong	Scottsboro, AL	unlicensed activity	\$500 Civil Penalty	8/29/16
Cosmetology and Barber	Thao Vu	Old Hickory, TN	expired personal license	\$100 Civil Penalty	8/29/16
Cosmetology and Barber	Tangles Unisex Hair Salon	Dickson, TN	Agreed Citation	\$100 Civil Penalty	5/31/16
Cosmetology and Barber	Lovely Nails	Memphis, TN	Agreed Citation	\$1,600 Civil Penalty	6/13/16
Cosmetology and Barber	Thu Thi Van Dang	Cordova, TN	Agreed Citation	\$100 Civil Penalty	6/13/16
Cosmetology and Barber	Long Kin Dinh	Cordova, TN	Agreed Citation	\$1,600 Civil Penalty	6/13/16
Cosmetology and Barber	Bay Dinh Nguyen	Jackson, TN	Agreed Citation	\$100 Civil Penalty	6/9/16
Cosmetology and Barber	Mamoon Abdullah	Nashville, TN	Agreed Citation	\$1,000 Civil Penalty	5/27/16
Cosmetology and Barber	Skin & Beard Barber Salon by Fingers	Memphis, TN	Agreed Citation	\$1,000 Civil Penalty	6/13/16
Cosmetology and Barber	Kim's Classic Cuts	Clarksville, TN	Agreed Citation	\$100 Civil Penalty	6/13/16
Cosmetology and Barber	Myong Jordan	Clarksville, TN	Agreed Citation	\$100 Civil Penalty	6/13/16
Cosmetology and Barber	Luxury Nails	Arlington, TN	Agreed Citation	\$1,500 Civil Penalty	6/9/16
Cosmetology and Barber	Christopher Nhat Pham-Doan	Cordova, TN	Agreed Citation	\$1,500 Civil Penalty	6/9/16
Cosmetology and Barber	Alisha Lane	Heiskell, TN	Agreed Citation	\$100 Civil Penalty	6/20/16
Cosmetology and Barber	Lindas Hair Styles	Bluff City, TN	Agreed Citation	\$100 Civil Penalty	6/22/16
Cosmetology and Barber	Linda Jenkins	Bluff City, TN	Agreed Citation	\$100 Civil Penalty	6/22/16

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Cosmetology and Barber	Ann's Nail	Lakeland, TN	Agreed Citation	\$1,500 Civil Penalty	6/17/16
Cosmetology and Barber	Mary Thomas	Cordova, TN	Agreed Citation	\$1,500 Civil Penalty	6/17/16
Cosmetology and Barber	Kevin's Nails	Memphis, TN	Agreed Citation	\$500 Civil Penalty	6/10/16
Cosmetology and Barber	Khonesavanh Charousapha	Smyrna, TN	Agreed Citation	\$200 Civil Penalty	6/24/16
Cosmetology and Barber	Shear Elegance Hair Design	Gallatin, TN	Agreed Citation	\$100 Civil Penalty	6/24/16
Cosmetology and Barber	Teresa Ann Dunn	Gallatin, TN	Agreed Citation	\$100 Civil Penalty	6/24/16
Cosmetology and Barber	Rachel's Hair Design	Clarksville, TN	Agreed Citation	\$100 Civil Penalty	7/23/2016
Cosmetology and Barber	Rachel Harris	Clarksville, TN	Agreed Citation	\$100 Civil Penalty	6/23/16
Cosmetology and Barber	T-Nail Spa	Clarksville, TN	Agreed Citation	\$100 Civil Penalty	7/5/16
Cosmetology and Barber	Thao Phan Nhu Ho	Clarksville, TN	Agreed Citation	\$100 Civil Penalty	7/5/2016
Cosmetology and Barber	Dung Khanh Ly	Clarksville, TN	Agreed Citation	\$100 Civil Penalty	7/5/16
Cosmetology and Barber	Southern Barber Shop and More	Alcoa, TN	Agreed Citation	\$600 Civil Penalty	6/30/16
Cosmetology and Barber	Wendy Ahrenstorff/ Glamour by Wendy Salon and Spa	Franklin, TN	Agreed Citation	\$1,000 Civil Penalty	7/6/16
Cosmetology and Barber	Studio One	Harrogate, TN	Agreed Citation	\$100 Civil Penalty	7/14/16
Cosmetology and Barber	Deidra D Duncan	Harrogate, TN	Agreed Citation	\$100 Civil Penalty	7/14/16
Cosmetology and Barber	Balisimo Nails & Day Spa	Murfreesboro, TN	Agreed Citation	\$1,100 Civil Penalty	7/14/16
Cosmetology and Barber	Hoa Van Le	Nashville, TN	Agreed Citation	\$1,100 Civil Penalty	7/14/16
Cosmetology and Barber	Avalon Nails	Knoxville, TN	Agreed Citation	\$100 Civil Penalty	6/30/16
Cosmetology and Barber	Tuyen Lam Nguyen	Knoxville, TN	Agreed Citation	\$100 Civil Penalty	6/30/16
Cosmetology and Barber	Split Enzs	Murfreesboro, TN	Agreed Citation	\$100 Civil Penalty	7/21/16
Cosmetology and Barber	Jimmie Caudill	LaVergne, TN	Agreed Citation	\$100 Civil Penalty	7/21/16
Cosmetology and Barber	Nicole Leanora Hall	Murfreesboro, TN	Agreed Citation	\$100 Civil Penalty	7/21/16
Cosmetology and Barber	Wayne's Unisex	Nashville, TN	Agreed Citation	\$100 Civil Penalty	6/30/16
Cosmetology and Barber	Alvie Wayne Willis	Whites Creek, TN	Agreed Citation	\$100 Civil Penalty	6/30/16
Cosmetology and Barber	Steve's Barber Shop	Springfield, TN	Agreed Citation	\$100 Civil Penalty	7/12/16
Cosmetology and Barber	Stephen W Jackson	Old Hickory, TN	Agreed Citation	\$100 Civil Penalty	7/12/16
Cosmetology and Barber	Crossville Barber Shop	Crossville, TN	Agreed Citation	\$100 Civil Penalty	7/11/16
Cosmetology and Barber	James G Everitt	Crossville, TN	Agreed Citation	\$100 Civil Penalty	7/11/16
Cosmetology and Barber	Le's Nails	Hendersonville, TN	Agreed Citation	\$100 Civil Penalty	7/22/16
Cosmetology and Barber	Benjamin Tongsaavanh	Hendersonville, TN	Agreed Citation	\$100 Civil Penalty	7/22/16
Cosmetology and Barber	Marquita Danielle Crawford	Nashville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	8/12/2016

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Cosmetology and Barber	Tawana Elizabeth Robinson	Chattanooga, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	8/12/2016
Cosmetology and Barber	Onuekwuluwa C Nwani	Nashville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	8/18/2016
Cosmetology and Barber	Lashonda Diann Burney	Nashville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	8/29/2016
Cosmetology and Barber	Dwanna Michelle Bergeron	Murfreesboro, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	8/29/2016
Cosmetology and Barber	Eva L Dover	Smithville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	8/29/2016
Cosmetology and Barber	Marquise Rochon Martin	Scottsville, KY	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	8/29/2016
Cosmetology and Barber	Jennifer Newcomb	Springfield, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	8/29/2016
Cosmetology and Barber	Tom Will Scruggs III	La Vergne, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	8/29/2016
Court Reporters	NO ACTION TAKEN.				
Credit Service Businesses	NO ACTION TAKEN.				
Debt Management	NO ACTION TAKEN.				
Funeral Directors & Embalmers	Church & Chapel Funeral Service, LLC	Portland, TN	Failed to report a change in identity of the licensed funeral director managing, supervising, and responsible for the funeral establishment, failed to retain a Cremation Authorization Form and a Statement of Funeral Goods and Services Selected, the latest inspection report for the crematory that the establishment uses was not available, and failed to comply with aspects of the Funeral Rule	\$750 Civil Penalty	08/10/16
Funeral Directors & Embalmers	Dwight Darrell Crayton	West Memphis, AR	Immoral or unprofessional conduct (falsified numerous death certificates while serving as establishment manager by using the name and license number of a licensed embalmer that never worked for the establishment), misrepresentation or fraud in the conduct of business of the funeral establishment, and knowingly making false statements on the certificates of death	Revocation of funeral director license indefinitely and all costs associated with the action, including prosecutorial, investigatory, and hearing costs	08/10/16

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			The names of numerous unlicensed employees were listed on the establishment's website and were shown or displayed in a manner as to give or tend to give the impression that the persons were licensed or entitled to practice either as a funeral director or embalmer		
Funeral Directors & Embalmers	N. H. Owens & Son Funeral Home	Memphis, TN		\$250 Civil Penalty	08/01/16
Geologists	NO ACTION TAKEN.				
Home Inspectors	NO ACTION TAKEN.				
Land Surveyors	Charles R. Kemp	Hendersonville, TN	Violation of 62-18-101(b) & 62-18-120(a)(b)(c)	\$5,000 Civil Penalty	08/09/16
Locksmiths	NO ACTION TAKEN				
Motor Vehicle	Car Connection	Memphis, TN	Unlicensed Activity	\$15000 Civil Penalty	08/22/16
Motor Vehicle	Frank Marks	Nashville, TN	Unlicensed Activity	\$18200 Civil Penalty	08/22/16
Motor Vehicle	Big City Autos	Nashville, TN	Issuing More Temp Tags than Allowable	\$500 Civil Penalty	08/22/16
Motor Vehicle	Lenny McFadden	Springville, TN	Unlicensed Sale	\$500 Civil Penalty	08/23/16
Motor Vehicle	Marcus Stanton	Nashville, TN	Unlicensed Activity	\$500 Civil Penalty	08/23/16
Motor Vehicle	Toyota of Cool Springs, Scion of Cool Springs	Franklin, TN	2x Deceptive Acts, 22x Issuing More Temp Tags than Allowable	\$12000 Civil Penalty	08/24/16
Motor Vehicle	Franklin Chrysler Dodge Jeep Ram	Franklin, TN	1x Deceptive Act, 2x Issuing More Temp Tags than Allowable	\$1500 Civil Penalty	08/22/16
Motor Vehicle	Marlar Auto Mart South	Oneida, TN	Failure to Maintain temp tag, 13 Missing Temp Tags	\$1500 Civil Penalty	08/11/16
Motor Vehicle	Autogate of Nashville, LLC	Nashville, TN	Expired County Business License	\$250 Civil Penalty	08/11/16
Motor Vehicle	Car and Truck Center	Nashville, TN	Deceptive Acts, Failure to Post Business Hours, Failure to Produce Records, Failure to Notify Commission of a Name Change, and Failure to Use Proper Conditional Delivery Agreement	\$7500 Civil Penalty	08/11/16
Motor Vehicle	Don Baskin Truck Sales, LLC	Covington, TN	Failure to disclose a salvaged title to consumer	\$1000 Civil Penalty	08/03/16
Motor Vehicle	Royston of Rogersville, LLC	Rogersville, TN	Employing Unlicensed Salespeople	\$12500 Civil Penalty	07/27/16
Motor Vehicle	J & L Auto Sales, LLC	Tullahoma, TN	Failure to Maintain City Business License	\$250 Civil Penalty	08/04/16
Motor Vehicle	Avis Rent A Car System, LLC	Memphis, TN	Failure to Provide Tax ID Number	\$250 Civil Penalty	08/02/16
Motor Vehicle	Evans Auto Exchange	Murfreesboro, TN	Failure to Maintain Temp Tag Log, 2x Missing Temp Tags.	\$1000 Civil Penalty	08/26/16
Motor Vehicle	Seal's Auto Sales	Tazewell, TN	Failure to Maintain Liability Insurance	\$1000 Civil Penalty	08/25/16
Motor Vehicle	All Things Automotive	Tullahoma, TN	2x Open Titles, 1x Deceptive Advertisement	\$1500 Civil Penalty	08/25/16

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Motor Vehicle	Clarence Smith	Clarksville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	08/29/16
Motor Vehicle	Tremayne Townsend	Nashville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	08/30/16
Motor Vehicle	Joseph Dees	Madison, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	09/01/16
Private Investigation and Polygraph	NO ACTION TAKEN				
Private Probation	NO ACTION TAKEN.				
Private Protective Services	Knockout Team Protection, LLC/ Kendrick Alexander	Cordova, TN	Unlicensed activity Tenn. Code Ann. §62-35-115 (a)	\$500 Civil Penalty plus \$200 filing fees	08/23/16
Private Protective Services	Jerome Bishop Isom d/b/a Big Dog Security	Clarksville, TN	Unlicensed activity Tenn. Code Ann. §62-35-115 (a) Unlawful employment Tenn. Code Ann. §62-35-134 (a)	\$4,000 Civil Penalty plus \$ 1,202 Investigation and hearing costS	07/01/16
Private Protective Services	Richard G. Gann, UG-364946	Nashville, TN	Failed to notify of two (2) arrests within Thirty (30) days from the arrest date. Tenn Code Ann. §62-35-120 (b) Failed to file a written response to the complaint within twenty (20) days. Tenn. Comp. R. & Reg. 0780-5-2.18(2)	Revocation	08/05/16
Real Estate	Lisa Michelle Perry	Kingsport, TN	Obtaining license under false pretenses.	Revocation	08/02/16
Real Estate	Jennifer Lynn Simshauser	Murfreesboro, TN	Entering into a sub-agency relationship without agreement, escrow violation, and failing to exercise reasonable skill and care.	\$4000 Civil Penalty + 4 hours of CE in Property Management	08/05/16
Real Estate	Jalil "Max" J. Hamidi	Germantown, TN	using any real estate listing agreement form that fails to specify a definite termination date	\$500 Civil Penalty + 4 hours of CE in contracts	08/16/16
Real Estate	Scott A. Crandall	Clarksville, TN	failing to exercise adequate supervision over the activities	\$6000 Civil Penalty + attendance of regularly scheduled Commission meeting by 2/6/17 + 30 hour office broker management course by 2/6/17	08/11/16
Real Estate	Tonya R. Stewart	Clarksville, TN	failing to exercise reasonable skill and care in providing services to all parties to the transaction	\$6000 Civil Penalty + downgrade of license + suspension of license + attendance of regularly scheduled Commission meeting	08/11/16
Real Estate	Gregory Greg K Plimpton	Taylorsville, TN	failing to have a firm license and designated agency for vacation lodging service and failure to respond	\$2000 Civil Penalty + attendance of regularly scheduled Commission meeting within 180 days	08/17/16

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Real Estate	Deanna Elizabeth Vinsant	Maryville, TN	accepting commission outside of brokerage and improper, fraudulent or dishonest dealing	\$2000 Civil Penalty + suspension of license for 12 months + 60 hours of CE in contracts, ethics, and property management	08/18/16
Real Estate	Janelle Waggener	Brentwood, TN	improper, fraudulent, or dishonest dealing and failure to be loyal to the interests of the client	\$1000 Civil Penalty + attendance of regularly scheduled Commission meeting or 6 hours of CE in ethics within 180 days	08/22/16
Real Estate	Billy "Bill" Joe Stewart	Cordova, TN	failure to supervise	\$1000 Civil Penalty + either 4 hours of CE in contracts or attendance of regularly scheduled Commission meeting within 180 days	08/22/16
Real Estate	Superior Vacations	Pigeon Forge, TN	incorrect cancellation and failure to perform any stipulation or agreement made to induce the commission to issue an order relating to that time-share program	\$2000 Civil Penalty	09/01/16
Real Estate	Lawrence M. Lipman	Nashville, TN	violation of 50 mile rule	\$250 Civil Penalty	09/01/16
Real Estate	Amanda Elizabeth Marter	Hixson, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	08/30/16
Real Estate Appraisers	NO ACTION TAKEN.				
Scrap Metal	NO ACTION TAKEN.				
Soil Scientists	NO ACTION TAKEN.				