



MEDIA RELEASE

STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

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REGULATORY BOARDS DISCIPLINARY ACTION REPORT AUGUST 2015

ACCOUNTANCY

Respondent: Rodney E. Denowski, Fisherville, KY
Violation: Failure to Pay Professional Privilege Tax
Action: Civil Penalty of \$500

Respondent: Zakiya Muhammad, Las Vegas, NV
Violation: Failure to Comply with CPE Requirements
Action: Civil Penalty of \$500

Respondent: Calvin R. Golter, Hendersonville, TN
Violation: Conviction of a felony
Action: 4 years Revocation

Respondent: Gary R. Williams, Harrogate, TN
Violation: Violation of AICPA's Code of Conduct
Action: Civil Penalty of \$1,000

Respondent: Kenneth R. Kelly, Jr., Milligan College, TN
Violation: Failure to file Personal Tax Returns
Action: Civil Penalty of \$1,000

Respondent: Hiram H. Hollifield, Cleveland, TN
Violation: Failure to respond to a CPE audit
Action: Civil Penalty of \$1,000

Respondent: Thomas R. Bussell, Brentwood, TN
Violation: Failure to respond to a CPE audit and failure to complete the required CPE
Action: Civil Penalty of \$1,000

ALARM SYSTEMS CONTRACTORS BOARD

Respondent: Every Day Business Solutions, Inc., Hendersonville, TN
Violation: Operating without a qualifying agent
Action: \$200 Civil Penalty

Respondent: Vision Security, LLC, Orem, UT
Violation: Unlicensed activity
Action: \$500 Civil Penalty

ARCHITECTURAL AND ENGINEERING EXAMINERS

No actions taken.

AUCTIONEER

Respondent: Mark W. Lipscomb, Memphis, TN
Violations: Calling an auction for an unlicensed auction firm
Action: \$500 civil penalty

Respondent: James G. Cox, Mosheim, TN
Violation: Respondent did not pay the full amount owed on sale
Action: \$250 civil penalty and a copy of written contract to be entered into with owners or consignees of any property to be sold

BEAUTY PAGEANT OPERATOR REGISTRATION PROGRAM

No actions taken.

BOARD FOR LICENSING CONTRACTORS

Respondent: Cumberland Construction, LLC, Franklin, TN
Violation: Exceeding Monetary Limit
Action: \$5,000 Civil Penalty

Respondent: Wright Pool Company, Newport, TN
Violation: Unlicensed Activity
Action: \$1,000 Civil Penalty

Respondent: Ronny Lane Brown, Waverly, TN
Violation: Unlicensed Activity
Action: \$500 Civil Penalty

Respondent: Michael Hunt dba USA Concrete & Design, Shelbyville, TN
Violation: Unlicensed Activity
Action: \$5,000 Civil Penalty + \$200 Court costs

Respondent: Chandler's Turf Pro, Olive Branch, MS
Violation: Unlicensed Activity

Action: \$500 Civil Penalty

BOARD OF EXAMINERS FOR LAND SURVEYORS

No actions taken.

BOARD OF FUNERAL DIRECTORS & EMBALMERS

Respondent: DeKalb Funeral Chapel, LLC, Smithville, TN
Violation: Failed to honor a financial obligation to a supplier
Action: \$100 Civil Penalty

BURIAL SERVICES

Respondent: Bolivar Memorial Cemetery, Incorporated, Bolivar, TN
Violation: Failed to make deposits into trust which resulted in trust deficiencies, made deposits late into trust, failed to have disclosure language in contracts, and failed to submit a certification form to the trustee
Action: \$250 Civil Penalty

Respondent: H. H. Hudson Funeral Home, Dyersburg, TN
Violation: Filed an annual report late and failed to pay an examination fee
Action: \$250 Civil Penalty and \$150 payment of previous examination fee

Respondent: Martin Oak Ridge Funeral Home, Oak Ridge, TN
Violation: Failed to file annual reports, filed an annual report late, failed to pay an examination fee, and failed to respond within the time specified after receiving notice of an open complaint
Action: \$750 Civil Penalty, File annual reports, and \$300 payment of previous examination fee

Respondent: Northridge Woodhaven Cemetery, Millington, TN
Violation: Treated a consumer in an unreasonable manner (unresponsive multiple times to a consumer for an unreasonable period of time without justification), failed to place a death date on a scroll timely, and failed to respond within the time specified after receiving notice of an open complaint
Action: \$250 Civil Penalty

Respondent: Snyder's Memorial Gardens, Inc., Gray, TN
Violation: Failed to make a deposit into trust, made a deposit into trust late, and filed an annual report that contained incorrect data
Action: \$250 Civil Penalty

Respondent: Strawther & White Funeral Home, Inc., Gallatin, TN
Violation: Failed to have a written trust agreement with proper trustee, failed to keep and maintain accurate accounts, books, and records of all

preneed funeral contract and prearrangement insurance policy transactions, and failed to file annual reports
Action: \$1,000 Civil Penalty, File annual reports, and File a trust agreement with proper trustee

Respondent: Sunset Memorial Gardens, Cleveland, TN
Violation: Multiple mausoleum violations (pungent overwhelming odors, carpet stains on floor area, roof leaking with stains and cracks on ceiling, mold on floor area, electric lift used for entombments was left sideways, blocking access to the walkway, flowers and debris on the floor, a missing crypt plate, and failed to remediate the odor for a period of three years)

Action: \$5,000 Civil Penalty, Mausoleum compliance requirements including, but not limited to, removal of electric lift, proper air conditioning and ventilation, and retain the services of an expert to provide a report regarding reasonable necessary repairs, proper sealing of all crypts, and the prevention of offensive odors, and timely completion of all repairs required by the expert's report

Respondent: Wann Funeral Home & Cremation Center, Inc., Chattanooga, TN
Violation: Sold preneed funeral contracts without being registered as a preneed seller, failed to file an annual report, and failed to complete a change of ownership application by submitting an audit from a certified public accountant

Action: \$1,000 Civil Penalty

COLLECTION SERVICES BOARD

No actions taken.

COSMETOLOGY & BARBER EXAMINERS BOARD

Respondent: Rostros Beauty Salon and Rosibel Carias, Memphis, TN
Violation: Unlicensed activity; manager not present
Action: \$1,000 civil penalty

Respondent: Headliner's Barbershop, Memphis, TN
Violation: Unlicensed activity
Action: \$400 civil penalty

Respondent: Henry Reese Flowers, Memphis, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Nartika N. Jones, Memphis, TN
Violation: Unprofessional conduct
Action: \$1,000 civil penalty

Respondent: Regal Nails, Jackson, TN

DAVY CROCKETT TOWER, 12th FLOOR
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243
www.tn.gov/commerce/

Violation: Unlicensed activity; ID tag violations; sanitation violations
Action: \$1,750 civil penalty

Respondent: Bill Wilson, Jackson, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Kieu T. Ong, Jackson, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Jackson Nails, Jackson, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Salon Kimmai'J, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Kim Annett Pratcher, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Adam's Family Cutz, Dyersburg, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Cold Cuts Barber Shop, Memphis, TN
Violation: Unlicensed activity
Action: \$500 civil penalty

Respondent: Fadi Abdelsamad, Memphis, TN
Violation: Unlicensed activity
Action: \$500 civil penalty

Respondent: La Vogue, Memphis, TN
Violation: Unlicensed activity; ID tag violation; sanitation violation
Action: \$750 civil penalty

Respondent: Hernandez Campos Humberto, Antioch, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Deez Barber Salon & Shop, Chattanooga, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: La Vie Nails, Knoxville, TN
Violation: Manager not present

Action: \$500 civil penalty

Respondent: Thuan Dang, Murfreesboro, TN
Violation: Unlicensed activity; manager not present; ID tag violation
Action: \$750 civil penalty

Respondent: Kimberly A Johnson, Springfield, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Hair Off Mane, Ridge, TN
Violation: Unlicensed activity
Action: \$250 civil penalty

Respondent: Dennis M Harper, Memphis, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Jessica Hernandez, Memphis, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Salon Ego, Nashville, TN
Violation: Unlicensed activity
Action: \$2,000 civil penalty

Respondent: Visual Changes, Antioch, TN
Violation: Unlicensed activity; manager not present
Action: \$1,500 civil penalty

Respondent: Dung Hung Pham, Tullahoma, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Ronnie M. Davis, Memphis, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Natural Elegance, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Solar Nails and Tan, Columbia, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: D & D Nail Spa, Smyrna, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

COURT REPORTERS BOARD

No actions taken.

CREDIT SERVICES BUSINESSES PROGRAM

No actions taken.

DEBT MANAGEMENT PROVIDERS PROGRAM

No actions taken.

GEOLOGY REGISTRATION PROGRAM

No actions taken.

HEALTH CLUBS REGISTRATION PROGRAM

No actions taken.

HOME INSPECTOR LICENSING PROGRAM

Respondent: Eugene Lennox Whiting, Athens, TN
Violation: Respondent did not provide a statement in the inspection report to identify the presence or absence of smoke detectors as required
Action: \$250 civil penalty imposed by Agreed Order

LOCKSMITH LICENSING PROGRAM

Respondent: AAA Nashville Lock & Key, Nashville, TN
Violation: Failed to respond to a complaint within fourteen (14) days
Action: \$100 Civil Penalty

Respondent: Mike's Locksmith Service, Union City, TN
Violation: Failed to notify the program of a change of address within thirty (30) days
Action: \$250 Civil Penalty

Respondent: Christopher Stackhouse, Hendersonville, TN
Violation: Unlawful employment
Action: \$250 Civil Penalty

MOTOR VEHICLE COMMISSION

Respondent: Morelock Motors, Maryville, TN
Violation: Off-Site Sales
Action: \$3,000 Civil Penalty

Respondent: Galaxy Auto Sales, Inc., Nashville, TN
Violation: Employing Unlicensed Salesperson
Action: \$500 Civil Penalty

Respondent: Florence White Ford, Smithville, TN
Violation: Employing Unlicensed Salesperson
Action: \$1,000 Civil Penalty

Respondent: Danny Carroll Body Shop and Auto Sales, Michie, TN
Violation: Expired County Business License
Action: \$250 Civil Penalty

Respondent: Cumberland Kia, Cookeville, TN
Violation: Failure to Maintain a Temporary Tag Log/Missing Tags
Action: \$4,500 Civil Penalty

Respondent: Travis Automotive, Corryton, TN
Violation: Open Title
Action: \$1,000 Civil Penalty

Respondent: Grace Automotive, LLC, Murfreesboro, TN
Violation: Expired City and County Business License
Action: \$500 Civil Penalty

Respondent: Auto Outlet, Murfreesboro, TN
Violation: Incomplete Temporary Tag Log and Expired City Business License
Action: \$1,250 Civil Penalty

Respondent: Rod's Body Shop and Sales, Manchester, TN
Violation: Expired County Business License
Action: \$250 Civil Penalty

Respondent: T & M Auto Sales, Clarkrange, TN
Violation: Off Site Sales
Action: \$500 Civil Penalty

Respondent: Q-West Auto Truck Sales & Repair, Nashville, TN
Violation: Failure to Maintain a Temporary Tag Log/Open Title
Action: \$2,500 Civil Penalty

Respondent: Tim's Auto Sales, Columbia, TN
Violation: Failure to Deliver a Title
Action: \$500 Civil Penalty

Respondent: Mercedes-Benz of Nashville, Franklin, TN
Violation: Failure to Supervise
Action: \$500 Civil Penalty

Respondent: German's Auto Sales, Cookeville, TN
Violation: Failure to Maintain a Temporary Tag Log
Action: \$2,000 Civil Penalty

Respondent: Imports of Memphis, Memphis, TN
Violation: Unlicensed Activity, Failure to Maintain a Temporary Tag Log,
Failure to Display Buyer's Guides, and Failure to Disclose Title
Status
Action: \$5,500 Civil Penalty

Respondent: Jimmie K. Roberts d/b/a Roberts Auto Sales, Morristown TN
Violation: Multiple Temporary Tag Log Violations
Action: \$14,100 Civil Penalty

PRIVATE INVESTIGATION & POLYGRAPH COMMISSION

No actions taken.

PRIVATE PROBATION SERVICES

No actions taken.

PRIVATE PROTECTIVE SERVICES

Respondent: A-Plus Facility Services, Ripley, TN
Violation: Failed to maintain active insurance
Action: \$200 Civil Penalty

Respondent: Cumberland Security, Inc., Crossville, TN
Violation: Unlawful Employment
Action: \$750 Civil Penalty

Respondent: Elite Protection Agency, Inc. Smyrna, TN
Violation: Unlicensed activity
Action: \$6,000 Civil Penalty

Respondent: Lisa Skinner, Memphis, TN
Violation: Unlawful conduct
Action: \$1,000 Civil Penalty and 6 month probation

Respondent: Aaron Joyner, Nashville, TN
Violation: Conviction
Action: Revocation

Respondent: Andrew Lee, Hernando, MS
Violation: Working while registration was suspended
Action: \$250 Civil Penalty

Respondent: Bradley Huff, Mount Juliet, TN
Violation: Failure to notify of an arrest within thirty (30) days
Action: \$250 Civil Penalty

Respondent: Terry Jeans, Memphis, TN
Violation: Failure to notify of an arrest within thirty (30) days
Action: \$250 Civil Penalty

RACE TRACK LICENSING PROGRAM

No actions taken.

REAL ESTATE APPRAISERS

Respondent: David Mark Hicks, Murfreesboro, TN
Violations: In two (2) appraisal reports the Respondent committed multiple violations of FHA guidelines and USPAP
Action: \$2500 civil penalty, a fifteen (15) hour USPAP Course and a thirty (30) hour Basic Appraisal Procedures Course

Respondent: Tammy Wells Oliver, Memphis, TN
Violation: During an experience audit, multiple violations of USPAP were found in three (3) residential assignments in which the respondent was acting as a trainee
Action: A seven (7) hour Supervisor-Trainee Course, and a fifteen (15) hour Residential Report Writing Course

Respondent: Thomas A. Baine, Jr., Memphis, TN
Violation: During an experience audit, multiple violations of USPAP were found in three (3) residential assignments in which the respondent was acting as a supervisor
Action: \$1000 civil penalty and a seven (7) hour Supervisor-Trainee Course and a fifteen (15) hour Residential Report Writing Course

Respondent: Charles R. Milstead, Knoxville, TN
Violation: In one (1) appraisal report the Respondent reported incorrect neighborhood boundary directions, incorrect lot dimensions, and sales history for one of the comparable were not reported
Action: \$500 civil penalty

REAL ESTATE COMMISSION

Respondent: Ron E. Hodges, Murfreesboro, TN
Violation: Failure to exercise reasonable skill and care, and failure to be loyal to the interest of the client
Action: 1,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Sharon J. Laing, Knoxville, TN

DAVY CROCKETT TOWER, 12th FLOOR
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243
www.tn.gov/commerce/

Violation: Advertising violation
Action: \$250 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Holli A. McCray, Knoxville, TN
Violation: Failure to disclose all pertinent details on an offer, guaranty, warranty or the like
Action: \$3,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: John Lockman Verdeaux, Knoxville, TN
Violation: Failure to disclose all pertinent details on an offer, guaranty, warranty or the like
Action: \$3,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: William Kent Leadbetter, Knoxville, TN
Violation: Failure to supervise affiliate brokers and failure to disclose all pertinent details on an offer, guaranty, warranty or the like
Action: \$12,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Melinda Bernhard Sturgeon, Knoxville, TN
Violation: Failure to be loyal to the interests of the client
Action: \$1,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: William Roy "Billy" Daniel, Morristown, TN
Violation: Failure to supervise the actions of an affiliate broker
Action: \$600 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Michael Elkins, Russellville, TN
Violation: Failure to obtain the required education
Action: \$600.00 agreed citation

Respondent: Stephen G. McGinnis, Sevierville, TN
Violation: Failure to timely complete administrative measures for change of affiliation
Action: \$250 civil penalty plus \$200 court costs

SCRAP METAL DEALERS

Respondent: Can-It Recycling, Cleveland, TN
Violations: Unlicensed conduct
Action: \$3,250 civil penalty

SOIL SCIENTISTS

No actions taken.

The following individuals have had their licenses suspended in accordance with Tenn. Code Ann. §36-5-706 or Tenn. Code Ann. §56-1-313:

Board of Cosmetology & Barber Examiners

Evelyn Brown	Trenton, TN
Wilnilda Chacon	Clarksville, TN
Linda Griffin	Memphis, TN
Gloria Mayberry	Nashville, TN
Tammy McCann	McDonald, TN
Matoiri Spencer	Memphis, TN
Debra Trenell	Memphis, TN
Judy Felkins	Ashland City, TN
Kenisha Little	Memphis, TN
Syleetha Simmons	Knoxville, TN
Lori Upchurch	Goodlettsville, TN
Sherika Bowden	Nashville, TN
Terika Lee	Mason, TN

Motor Vehicle Commission

Walter Damnon	Nashville, TN
Pamela Marez	Clarksville, TN
Howard Owens	Hendersonville, TN

Private Protective Services

Terrence Harrison	Madison, TN
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Real Estate Commission

Benham "Ben" Brasher Van Gassbeek	Chattanooga, TN
Lovely P. Morgan	Clarksville, TN

The Department of Commerce and Insurance works to protect consumers while ensuring fair competition for industries and professionals who do business in Tennessee.

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