

## DISCIPLINARY ACTION REPORT (Revised November 2016)

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Program Name	Respondent	Location	Violation	Action	Date
Accountancy	Charles F. Smith	Millington, TN	Performing attest services and not enrolled in peer review	\$500 civil penalty and revocation	07/15/16
Alarm Systems Contractors	NO ACTIONS TAKEN.				
Architects and Engineers	NO ACTIONS TAKEN.				
Athletic Commission	NO ACTIONS TAKEN.				
Auctioneers	NO ACTIONS TAKEN.				
Beauty Pageants	NO ACTIONS TAKEN.				
Burial Services	Commercial Bank & Trust	Paris, TN	Failed to file an annual trustee report within the time specified	\$500 civil penalty	06/16/16
Burial Services	H.C. Jett/H.C. Ford & Son Funeral Home	Collierville, TN	Failed to secure a trustee for preneed funeral contracts and failed to respond within the time specified after receiving notice of an open complaint	\$250 civil penalty	06/16/16
Burial Services	Carter-Trent Funeral Home	Church Hill, TN	Provided discounts on preneed funeral contracts, an agent sold preneed funeral contracts without first being properly registered, and preneed funeral contracts were not properly completed	\$750 civil penalty	07/13/16
Burial Services	Family Mortuary, Inc.	Memphis, TN	Failed to file an annual report within the time specified and failed to respond within the time specified after receiving notice of an open complaint	\$250 civil penalty	06/28/16
Burial Services	Green Acres Memory Gardens, Inc.	Crossville, TN	Failed to make deposits to the trust fund which resulted in a deficiency, failed to provide adequate deposit records, failed to update the cemetery's master map, and failed to file a certification document with the trustee to withdraw funds from the trust	\$2,000 civil penalty	07/05/16
Burial Services	John P. Franklin Funeral Home	Chattanooga, TN	Failed to submit enrollment or application forms to the insurance company within the time specified and failed to file an annual report within the time specified	\$500 civil penalty	07/25/16
Burial Services	Patton Funeral Home	Cleveland, TN	Failed to pay a delinquent fee for an audit of the preneed funeral accounts, failed to file an annual report within the time specified, and failed to report a manager change	\$750 civil penalty	07/07/16
Burial Services	Rucker Memorial Chapel, Inc.	Murfreesboro, TN	An agent sold preneed funeral contracts without first being properly registered and failed to file an annual report within the time specified	\$500 civil penalty and file annual report	07/11/16

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<b>Collections</b>	Abraham and Kevork, LLC	Newport Beach, CA	Unlicensed conduct	\$500 civil penalty	06/27/16
<b>Collections</b>	Financial Credit Services, Inc.	Lombard, IL	False or misleading representations	\$500 civil penalty	07/25/16
<b>Contractors</b>	Nolberto Auala dba Ak Roofing & more, LLC	Chattanooga, TN	Unlicensed Activity	\$250 civil penalty	06/30/16
<b>Contractors</b>	Danulius Usher dba Usher General Contractor	Chattanooga, TN	Unlicensed Activity	\$250civil penalty	06/30/16
<b>Contractors</b>	Shane & Amy Anderson	Murfreesboro, TN	Unlicensed Activity	\$1,000 civil penalty	06/28/16
<b>Contractors</b>	Gunderson Brothers Construction, LLC	Adairville, KY	Unlicensed Activity	\$3,000 civil penalty	06/30/16
<b>Contractors</b>	Thornton Heating & Cooling	Gainsboro, TN	Unlicensed Activity	\$3,000 civil penalty	07/12/16
<b>Contractors</b>	Winston Electric LLC	Hendersonville, TN	Failing electrical inspection three times	\$1,000 civil penalty	05/25/16
<b>Contractors</b>	Kevin Sharpton dba Sharpton Painting	Lebanon, TN	Unlicensed Activity	\$10,000 civil penalty	08/10/15
<b>Contractors</b>	Ron and Sara Kinslow dba R & S Restoration and Remodeling	Mt. Juliet, TN	Unlicensed Activity	\$10,000 civil penalty	01/29/16
<b>Contractors</b>	William Morrison	Mt. Juliet, TN	Unpaid Student Loan	Revocation	07/22/16
<b>Contractors</b>	Rodney Leatherman of IBDR, INC	Sevierville, TN	Unlicensed Activity	\$5,000 civil penalty	12/09/15
<b>Contractors</b>	Leland Irvin	White House, TN	Unlicensed Activity	\$1,000 civil penalty	07/19/16
<b>Contractors</b>	Mike Leffingwell dba Got Concrete	Brentwood, TN	Unlicensed Activity	\$1,000 civil penalty	06/17/16
<b>Contractors</b>	Gardner Family Homes, LLC	Knoxville, TN	Working over monetary limit	\$5,000 civil penalty	07/22/16
<b>Contractors</b>	Wooden Construction Co	Toone, TN	unlicensed Activity working on expired licensed	\$1,000 civil penalty	07/19/16
<b>Contractors</b>	Ben Foust Construction & Restoration	McMinnville, TN 371	Unlicensed LLE & LLP Activity	\$1,000 civil penalty	07/24/16
<b>Cosmetology and Barber</b>	Lee Nail Bar	Jackson, TN	Unlicensed activity, no manager present, sanitation violations	\$5,700 civil penalty	07/01/16
<b>Cosmetology and Barber</b>	Loi Van Le	Jackson, TN	License not displayed, unlicensed activity, sanitation violations	\$3,600 civil penalty	07/01/16
<b>Cosmetology and Barber</b>	Suave	Memphis, TN	Unlicensed activity, sanitation violations	\$1,000 civil penalty	07/06/16
<b>Cosmetology and Barber</b>	Nails by Amelia	Antioch, TN	Expired shop and personal licenses	\$750 civil penalty	07/08/16
<b>Cosmetology and Barber</b>	Amelia F Gar	Antioch, TN	Expired shop and personal licenses	\$750 civil penalty	07/08/16
<b>Cosmetology and Barber</b>	Desire Nails Spa	Gallatin, TN	Unlicensed activity	\$2,000 civil penalty	06/27/16

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Cosmetology and Barber	Tangles Beauty & Barber Salon	Memphis, TN	Sanitation violations	\$500 civil penalty	07/06/16
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Cosmetology and Barber	Tangles Beauty & Barber Salon	Memphis, TN	Sanitation violations	\$750 civil penalty	07/06/16
Cosmetology and Barber	Tu Duc Mai	Nashville, TN	Unlicensed activity	\$2,000 civil penalty	07/12/16
Cosmetology and Barber	Michael A Reed	Memphis, TN	Unlicensed activity	\$1,000 civil penalty	06/22/16
Cosmetology and Barber	Brittney Wiggins Salon	Murfreesboro, TN	Expired personal license	\$50 civil penalty	07/12/16
Cosmetology and Barber	Brittney Grider Wiggins	Unionville, TN	Expired personal license	\$50 civil penalty	07/12/16
Cosmetology and Barber	Christopher M Lowe	Memphis, TN	Expired shop license, sanitation violations	\$125 civil penalty	07/14/16
Cosmetology and Barber	Chopper Styles	Memphis, TN	Expired shop license, sanitation violations	\$125 civil penalty	07/14/16
Cosmetology and Barber	Chopper Styles Exclusive Barber Shop	Memphis, TN	Expired shop license, sanitation violations	\$125 civil penalty	07/14/16
Cosmetology and Barber	Christopher M Lowe	Memphis, TN	Expired shop license, sanitation violations	\$125 civil penalty	07/14/16
Cosmetology and Barber	Legends of Nashville	Nashville, TN	Expired shop license	\$100 civil penalty	07/18/16
Cosmetology and Barber	All Polished	Dickson, TN	Expired shop and personal licenses	\$200 civil penalty	07/11/16
Cosmetology and Barber	Melissa D Lewis	Fairview, TN	Expired shop and personal licenses	\$200 civil penalty	07/11/16
Cosmetology and Barber	Elite Nail & Spa	Goodlettsville, TN	Expired shop license	\$100 civil penalty	07/20/16
Cosmetology and Barber	Split Endz Salon	Columbia, TN	Expired shop license	\$50 civil penalty	07/20/16
Cosmetology and Barber	Shawgonniah L Whittington	Columbia, TN	Expired shop license	\$50 civil penalty	07/20/16
Cosmetology and Barber	Amy Thi Cao	Cordova, TN	Unlicensed activity, ID tags not worn, sanitation violations	\$1,000 civil penalty	07/22/16
Cosmetology and Barber	Kamia L Franklin	Memphis, TN	Unlicensed activity	\$1,000 civil penalty	07/28/16
Cosmetology and Barber	Jennifer Bingham	Clinton, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
Cosmetology and Barber	Lacey Campbell	Hermitage, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
Cosmetology and Barber	Gregory Clay	Smyrna, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
Cosmetology and Barber	Felicia Dotson	Nashville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
Cosmetology and Barber	Lakeisha Hopson	Savannah, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
Cosmetology and Barber	Latasha Ivy	Dyersburg, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16

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<b>Cosmetology and Barber</b>	Toya Johnson	Murfreesboro, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Cosmetology and Barber</b>	Victoria Marshall	Portland, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Cosmetology and Barber</b>	Kelley Ogle	Knoxville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Cosmetology and Barber</b>	Claudia Pragovich	Clarksville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Cosmetology and Barber</b>	Shelley Ronka Burns	Knoxville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Cosmetology and Barber</b>	Latetia Sawyers	Nashville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Cosmetology and Barber</b>	Matoiri Spencer	Memphis, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Cosmetology and Barber</b>	Lynn A Spicer Jr	Nolensville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Cosmetology and Barber</b>	Dar Wright	Memphis, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Cosmetology and Barber</b>	Latonya Hooks	Clarksville, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/22/16
<b>Court Reporters</b>	NO ACTIONS TAKEN.				
<b>Credit Service Businesses</b>	NO ACTIONS TAKEN.				
<b>Debt Management</b>	NO ACTIONS TAKEN.				
<b>Funeral Directors &amp; Embalmers</b>	Jones Mortuary, LLC	Clinton, TN	Immoral or unprofessional conduct (substituted a casket and vault that were not the brand and quality that the decedent had selected in a prearrangement agreement), misrepresentation or fraud in the conduct of the business of the funeral establishment, failed to treat members of the public in a respectful manner, and engaged in an act, omission or practice that is misleading or deceptive	\$1,000 civil penalty	07/26/16

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<b>Funeral Directors &amp; Embalmers</b>			Immoral or unprofessional conduct (substituted a casket and vault that were not the brand and quality that the decedent had selected in a prearrangement agreement), misrepresentation or fraud in the conduct of the business of the funeral establishment, failed to treat members of the public in a respectful manner, and engaged in an act, omission or practice that is misleading or deceptive		
	Robert K. Jones	Clinton, TN		\$1,000 civil penalty	07/26/16
<b>Home Inspectors</b>	NO ACTIONS TAKEN.				
<b>Land Surveyors</b>	NO ACTIONS TAKEN.				
<b>Motor Vehicle</b>	Twin City Mazda	Alcoa, TN	Deceptive Advertising	\$2,500 civil penalty	07/07/16
<b>Motor Vehicle</b>	Todd Ford Auto Sales	Athens, TN	2x Off-site sales, failure to maintain temp tag log	\$2,000 civil penalty	06/30/16
<b>Motor Vehicle</b>	USM. LLC	Maryville, TN	Failure to maintain city/county business license, improper signage, failure to maintain regular business hours, and failure to respond.	\$2,000 civil penalty	07/20/16
<b>Motor Vehicle</b>	Thompson Truck Center, LLC	La Vergne, TN	Expired county/city business license	\$500 civil penalty	07/13/16
<b>Motor Vehicle</b>	Autonation Ford Lincoln Wolfchase	Memphis, TN	False/Fraudulent/Deceptive Acts	\$5,000 civil penalty	07/19/16
<b>Motor Vehicle</b>	Jerry Ward Autoplex	Union City, TN	Failure to obtain license for second location.	\$500 civil penalty	07/20/16
<b>Private Investigation and Polygraph Commission</b>	NO ACTIONS TAKEN.				
<b>Private Probation Service</b>	NO ACTIONS TAKEN.				
<b>Private Protective Services</b>	Andy Frain Services, Inc.	Aurora, Illinois	Unlawful employments	\$500 civil penalty	07/26/16
<b>Private Protective Services</b>	Robert Solomon d/b/a Just 4 You Security	Chattanooga, TN	Unlicensed activity	\$1,200 civil penalty and court costs	07/12/16
<b>Private Protective Services</b>	Terry J. Glissen	Nashville, TN	Failed to file a written answer to the complaint within twenty (20) days	\$100 civil penalty	07/07/16
<b>Private Protective Services</b>	Vickie Flowers	Memphis, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/21/16
<b>Private Protective Services</b>	Kenzel Ross	Smyrna, TN	Failure to comply with T.C.A. 56-1-109 re: TN Student Assistance	Suspension	07/15/16
<b>Real Estate</b>	Candi Rochelle	Knoxville, TN	Entering into a sub-agency relationship without agreement and escrow violation.	\$2000 civil penalty + 4 hours of CE in property management	07/27/16
<b>Real Estate</b>	Andy F. Rochelle	Townsend, TN	Entering into a sub-agency relationship without agreement and escrow violation.	\$1000 civil penalty + 4 hours of CE in property management or attendance of one Commission meeting	07/27/16

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<b>Real Estate</b>	Qasin Sam Saeed Tiwana	Memphis, TN	Failure to Supervise	\$250 civil penalty + 6 hr of property management	07/07/16
<b>Real Estate Appraisers</b>	Kacy T. Parham	Marion, AR	Failure to disclose a previous conviction on his trainee application and renewals	\$250 civil penalty	07/18/16
<b>Scrap Metals</b>	NO ACTIONS TAKEN.				
<b>Soil Scientists</b>	NO ACTIONS TAKEN.				