

## DISCIPLINARY ACTION REPORT

Program Name	Respondent	Location	Violation	Action	Date
Accountancy	Micro Technologies	Memphis, TN	Holding itself out as a CPA Firm without a firm permit	\$1,000 Civil Penalty	2/21/17
Accountancy	Teresa Joy Wilder, CPA	Morristown, TN	Offering attest services on an expired firm permit, failure to comply with continuing professional education requirements, and failure to comply with program of learning requirements for renewal.	\$1,500 Civil Penalty	12/27/16
Architects & Engineers	Kevin Lee	Hendersonville, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	2/23/17
Auctioneers	Crossroad Auction & Estate Sales	Dayton, TN	Conducting auction without a licensed TN auctioneer; failure to keep funds in escrow account	\$2,000 Civil Penalty	2/2/17
Burial Services	Berry Highland Memorial	Knoxville, TN	Provided discounts on preneed funeral contracts, failed to refund excess funds to the purchaser, purchaser's estate, or otherwise named beneficiary, and failed to report a change in the location manager within the time specified	\$500 Civil Penalty	2/8/17
Burial Services	Fort Hill Cemetery	Cleveland, TN	Cemetery registration was not renewed within the time specified, annual report was not filed within the time specified and was not completed correctly, failed to make deposits into trust within the time specified, failed to pay fees into the Consumer Protection Fund, the cemetery was found to be unkempt, and failed to maintain its cemetery so as to reflect respect for the memory of the dead in keeping with the reasonable sensibilities of survivors of those whose remains are interred in the cemetery	\$6,000 Civil Penalty and Hearing Costs of \$631.00	2/7/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	A-Best Construction, Inc.	Jackson, TN	Failed to complete project/work	\$1,000 Civil Penalty	1/27/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	The Plantation Room Company	Murfreesboro, TN	Exceeded monetary limit of home improvement license	\$500 Civil Penalty	1/28/17

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Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	James Penny Morton	Antioch, TN	Unlicensed activity	\$1,000 Civil Penalty	1/27/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Jermaine Taylor	Memphis, TN	Unlicensed activity	\$500 Civil Penalty	2/1/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Robbie Roettger d/b/a Saltwater Pools, Inc.	Hendersonville, TN	Unlicensed activity	\$16,436.25 Civil Penalty and Costs	2/13/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Timothy Disalvo d/b/a Traditional Remodeling & Flooring, Inc.	Bartlett, TN	Unlicensed activity	\$2,000 Civil Penalty	1/17/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Matthew John Demartz	Knoxville, TN	Unlicensed activity	\$1,000 Civil Penalty	2/13/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Ron Micsak d/b/a The House Doctor	Murfreesboro, TN	Unlicensed activity	\$500 Civil Penalty	12/8/16
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Arnold Homes, LLC	Brentwood, TN	Failed to complete warranty and structure issues	\$500 Civil Penalty	2/17/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Charles McDaniel d/b/a C & S Construction, Inc.	Helena, AR	Unlicensed activity	\$5,000 Civil Penalty	1/30/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Julius Honaker d/b/a Pyramid Roofing Co.	Memphis, TN	Unlicensed activity	\$1,000 Civil Penalty	1/30/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Jim Moore d/b/a Creative, Inc.	Nashville, TN	Represented as a licensed contractor using home improvement license	\$1,000 Civil Penalty	2/17/17
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Paul Zanone Builders, LLC	Memphis, TN	Unlicensed activity	\$5,000 Civil Penalty	2/24/17

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<b>Contractors &amp; Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers</b>	Michael Harp	Clarksville, TN	Unlicensed activity	Consent order	1/24/17
<b>Cosmetology &amp; Barber</b>	Jimmy Dale Crawford	Antioch, TN	Expired master barber license.	\$100 Civil Penalty	2/24/17
<b>Cosmetology &amp; Barber</b>	Thien Vu	Jackson, TN	Unlicensed activity; sanitation violation.	\$500 Civil Penalty	2/22/17
<b>Cosmetology &amp; Barber</b>	Beverly Hills Nails & Spa	Jackson, TN	Unlicensed activity; Sanitation violation.	\$500 Civil Penalty	2/22/17
<b>Cosmetology &amp; Barber</b>	Profiles	Hendersonville, TN	Expired shop license.	\$100 Civil Penalty	2/23/17
<b>Cosmetology &amp; Barber</b>	SS African Hair Braiding	Smyrna, TN	Unlicensed shop; unlicensed person.	\$2,000 Civil Penalty	2/28/17
<b>Cosmetology &amp; Barber</b>	Dior African Hair Braiding	Nashville, TN	Unlicensed activity; sanitation violations	\$2,500 Civil Penalty	2/23/17
<b>Cosmetology &amp; Barber</b>	Rose's Nail Spa	Cookeville, TN	Unlicensed activity	\$1,000 Civil Penalty	2/28/17
<b>Cosmetology &amp; Barber</b>	Kari Haggerty	Nashville, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	2/3/17
<b>Cosmetology &amp; Barber</b>	Rebecca Crowley	Hendersonville, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	2/3/17
<b>Cosmetology &amp; Barber</b>	Joseph Patterson	Memphis, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	2/3/17
<b>Cosmetology &amp; Barber</b>	Thais Williams	Clarksville, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	2/3/17
<b>Cosmetology &amp; Barber</b>	Fresh Hair	Manchester, TN	Expired shop license	\$100 Civil Penalty	11/18/16
<b>Cosmetology &amp; Barber</b>	Andrea Tatum	Hendersonville, TN	Expired shop license	\$100 Civil Penalty	12/2/16
<b>Cosmetology &amp; Barber</b>	The Candy Shoppe Hair & Nail Salon	Lewisburg, TN	Expired shop license	\$100 Civil Penalty	12/5/16
<b>Cosmetology &amp; Barber</b>	Jacqueline Gwenada Johnson	Lebanon, TN	Offering services not authorized by license	\$500 Civil Penalty	12/1/16
<b>Cosmetology &amp; Barber</b>	Harper B Humphreys Jr	Memphis, TN	Offering services not authorized by shop license	\$500 Civil Penalty	12/1/16
<b>Cosmetology &amp; Barber</b>	Veronica Crutcher/ Gina Dixon	Hendersonville, TN	Expired shop license	\$100 Civil Penalty	12/5/16
<b>Cosmetology &amp; Barber</b>	Golden Nails	Greeneville, TN	Unlicensed activity (shop and individual; never completed change of ownership application	\$2,000 Civil Penalty	12/7/16
<b>Cosmetology &amp; Barber</b>	Bich Lieu Thi Trang	Jamestown, NC	Unlicensed activity	\$1,000 Civil Penalty	12/7/16
<b>Cosmetology &amp; Barber</b>	Dion's Barber Shop	Hendersonville, TN	Expired shop license	\$100 Civil Penalty	12/15/16
<b>Cosmetology &amp; Barber</b>	Nails by Flower	Knoxville, TN	No manager present	\$500 Civil Penalty	12/5/16
<b>Cosmetology &amp; Barber</b>	Glossy Nails	Memphis, TN	Expired shop license, inadequate ventilation, exposed surfaces not kept clean, improperly labeled products	\$100 Civil Penalty	12/2/16
<b>Cosmetology &amp; Barber</b>	Attitudes Hair Studio	Chapel Hill, TN	Expired shop license	\$100 Civil Penalty	12/5/16
<b>Cosmetology &amp; Barber</b>	Nails & Wax	Maryville, TN	Expired shop license	\$100 Civil Penalty	12/15/16
<b>Cosmetology &amp; Barber</b>	Fade to Black Beauty	Oak Ridge, TN	Expired shop license, no manager present	\$600 Civil Penalty	1/9/17
<b>Cosmetology &amp; Barber</b>	Nails So Happy	Knoxville, TN	Offering services not authorized by shop license	\$500 Civil Penalty	1/4/17
<b>Cosmetology &amp; Barber</b>	Friends Hair Salon	Knoxville, TN	Expired personal license	\$100 Civil Penalty	1/9/17

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Cosmetology & Barber	Hair Visions Salon	Hendersonville, TN	Expired shop license	\$100 Civil Penalty	12/23/16
Cosmetology & Barber	Downtown Barber Shop	Morristown, TN	Expired shop license	\$100 Civil Penalty	1/5/17
Cosmetology & Barber	Pigtails and Crewcuts	Chattanooga, TN	Expired shop license	\$100 Civil Penalty	1/17/17
Cosmetology & Barber	Dana Marie Wasden	Chattanooga, TN	Expired shop license	\$100 Civil Penalty	1/17/17
Cosmetology & Barber	VIP Nails & Spa	Memphis, TN	Expired personal license	\$100 Civil Penalty	12/30/16
Cosmetology & Barber	A Cut Above	Morristown, TN	Expired shop license	\$100 Civil Penalty	1/12/17
Cosmetology & Barber	Bella	Sevierville, TN	Expired shop license	\$100 Civil Penalty	1/19/17
Cosmetology & Barber	Haircuts by Janice, Suite B	Charlotte, TN	Expired shop license	\$100 Civil Penalty	1/20/17
Cosmetology & Barber	Luis Barber Shop & Salon	Antioch, TN	Unlicensed activity	\$1,000 Civil Penalty	1/11/17
Cosmetology & Barber	Autumn L Brown	Nashville, TN	Unlicensed activity	\$1,000 Civil Penalty	2/1/17
Cosmetology & Barber	Empress Beauty Salon	Andersonville, TN	Expired shop license	\$100 Civil Penalty	2/1/17
Cosmetology & Barber	Nails First	Knoxville, TN	Expired personal license	\$100 Civil Penalty	1/30/17
Cosmetology & Barber	Nguyen Le Nguyen	Knoxville, TN	Expired personal license	\$100 Civil Penalty	1/30/17
Cosmetology & Barber	Kickin Kuts By Lena	Tullahoma, TN	Failure to accommodate annual inspection	\$100 Civil Penalty	1/30/17
Cosmetology & Barber	LeTre Salon	Memphis, TN	Unlicensed activity	\$500 Civil Penalty	2/6/17
Cosmetology & Barber	Barb's Hair Unlimited	Smyrna, TN	Expired shop license	\$100 Civil Penalty	2/6/17
Cosmetology & Barber	Dottie LaFont Solo Hair @ Salon Suites	Franklin, TN	Expired shop license	\$100 Civil Penalty	2/7/17
Cosmetology & Barber	Dottie LaFont	Franklin, TN	Expired personal license	\$100 Civil Penalty	2/7/17
Cosmetology & Barber	Images Hair Salon	Charlotte, TN	Expired shop license	\$100 Civil Penalty	2/14/17
Cosmetology & Barber	World Nail Spa	Clarksville, TN	Expired shop license	\$50 Civil Penalty	2/13/17
Cosmetology & Barber	Hair Studio	Shelbyville, TN	Expired shop and personal licenses, inspection and licenses not posted, ID tags not worn, dog present in shop, no sign visible from street	\$850 Civil Penalty	2/14/17
Cosmetology & Barber	Robin Keith Davis	Shelbyville, TN	Expired personal license	\$100 Civil Penalty	2/14/17
Cosmetology & Barber	Heather Shelana Starling	Guys, TN	Sanitation violations	\$100 Civil Penalty	2/21/17
Cosmetology & Barber	Madison Salon	Clarksville, TN	Expired shop license	\$100 Civil Penalty	2/21/17
Cosmetology & Barber	Images Hair salon	La Vergne, TN	Expired shop license, no manager present	\$600 Civil Penalty	2/21/17
Cosmetology & Barber	Jill Duncan	Hendersonville, TN	Expired shop license	\$100 Civil Penalty	2/21/17
Funeral Directors & Embalmers	Cheryl L. Owens	Memphis, TN	As funeral director serving as establishment manager allowed unlicensed activity by the establishment operations manager who either gave or tended to give the impression that an unlicensed person was entitled to practice funeral directing	\$1,000 Civil Penalty	2/8/17
Funeral Directors & Embalmers	N. H. Owens & Sons Funeral Home	Memphis, TN	Unlicensed activity by the establishment operations manager who either gave or tended to give the impression that an unlicensed person was licensed or entitled to practice funeral directing	\$4,000 Civil Penalty, Investigation Costs of \$1,188.25 and Random Establishment Inspections	2/8/17

<b>Funeral Directors &amp; Embalmers</b>	Ronald Taylor	Bartlett, TN	Unlicensed person who engaged in funeral directing without ever being licensed to practice funeral directing	\$2,000 Civil Penalty	2/8/17
<b>Home Inspectors</b>	David Stroud	Nashville, TN	Unlicensed activity.	\$1,000 Civil Penalty	2/2/17
<b>Home Inspectors</b>	Anthony Hester	Johnson City, TN	Failure to perform inspection per standards of practice.	Voluntary surrender of license	2/17/17
<b>Home Inspectors</b>	Lucas Murphy	Doyle, TN	Failure to maintain liability insurance	\$250 Civil Penalty	12/21/16
<b>Motor Vehicle Commission</b>	Smithville Auto Salvage, LLC	Dowelltown, TN	Failure to maintain county business license	\$250 Civil Penalty	2/24/17
<b>Motor Vehicle Commission</b>	Pars Auto Sales	Nashville, TN	Issuing more temp. tags than allowable and false, fraudulent, and/or deceptive acts	\$11,019.75 Civil Penalty and Costs	2/24/17
<b>Motor Vehicle Commission</b>	Cookeville Honda	Cookeville, TN	False, fraudulent, or deceptive act or practice	\$500 Civil Penalty	2/23/17
<b>Motor Vehicle Commission</b>	Drive Auto, LLC	Paris, TN	Issuing more temp. tags than allowable	\$2,000 Civil Penalty	2/22/17
<b>Motor Vehicle Commission</b>	Autogate of Nashville, LLC	Nashville, TN	Failure to execute conditional delivery agreement	\$250 Civil Penalty	2/17/17
<b>Motor Vehicle Commission</b>	Autonation Chrysler Dodge Jeep Ram	Johnson City, TN	Failure to produce records	\$5,000 Civil Penalty	2/21/17
<b>Motor Vehicle Commission</b>	Secret City Chrysler Dodge Jeep Ram	Oak Ridge, TN	Issuing more temp. tags than allowable	\$600 Civil Penalty	2/13/17
<b>Motor Vehicle Commission</b>	Barnes Auto Mart	Chestnut Mount, TN	Failure to maintain county business license	\$250 Civil Penalty	2/10/17
<b>Motor Vehicle Commission</b>	Hatcher Chevrolet Buick GMC, Inc.	Brownsville, TN	False, fraudulent, and/or deceptive acts, and failure to comply with state and/or federal laws and regulations	\$500 Civil Penalty	2/8/17
<b>Motor Vehicle Commission</b>	Wood Motor Co., Inc.	Madison, TN	Issuing more temp. tags than allowable	\$500 Civil Penalty	2/6/17
<b>Motor Vehicle Commission</b>	Tennessee Autoplex, LLC	Ashland City, TN	Failure to pay off trade-in	\$500 Civil Penalty	2/6/17
<b>Motor Vehicle Commission</b>	Nelson Auto Sales	Rocky Top, TN	Failure to maintain county business license	\$250 Civil Penalty	2/3/17
<b>Motor Vehicle Commission</b>	Quality Motors	Morristown, TN	Failure to maintain license for each separate location	\$4,000 Civil Penalty	1/31/17
<b>Motor Vehicle Commission</b>	Cars & Trucks Etc., LLC	Memphis, TN	Issuing more temp. tags than allowable	\$200 Civil Penalty	2/1/17
<b>Motor Vehicle Commission</b>	Josh Baker	Hixson, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	2/1/17
<b>Private Protective Services</b>	James Michael Burnette	Dickson, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	2/24/17
<b>Real Estate Commission</b>	Hollis Williford	Knoxville, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	2/23/17
<b>Real Estate Commission</b>	Linda G Armour	Dandridge, TN	Failure to supervise Affiliate Broker	\$1,000 Civil Penalty + 4 hours continuing education and contracts + 3 hours continuing education in ethics	2/13/17
<b>Real Estate Commission</b>	Brandon "Smitty" Douglas Smith	Collierville, TN	Failure to account for moneys belonging to others in a reasonable time and improper conduct	\$1,000 Civil Penalty	2/13/17

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Real Estate Commission	Amy Lynne Smith	Collierville, TN	Failure to supervise Affiliate Broker	\$1,000 Civil Penalty	2/13/17
Real Estate Commission	Kurt Steckel	Nashville, TN	Failure to supervise Affiliate Broker; Failure to respond to complaint	\$1,000 Civil Penalty	2/3/17
Real Estate Commission	Tamera R Buie	Lebanon, TN	Failure to supervise Affiliate Broker	\$1,000 Civil Penalty	2/24/17
Real Estate Commission	Alliance Realty & Property Management	Clarksville, TN	Failure to account for moneys belonging to others in a reasonable time and improper conduct	\$1,000 Civil Penalty	1/31/17
Real Estate Commission	Brad E Darnell	Murfreesboro, TN	Unlicensed Activity	\$250 Civil Penalty	1/11/17
Real Estate Commission	Melba Jones	Cordova, TN	Failure to diligently exercise reasonable skill and care in providing services to all parties to a transaction	\$250 Civil Penalty	6/1/16
Real Estate Commission	Stellar Property Management	Cordova, TN	Unlicensed Activity	\$1,000 Civil Penalty	1/11/17
Real Estate Commission	Tara L Darnell	Murfreesboro, TN	Unlicensed Activity	\$250 Civil Penalty	1/11/17