

DISCIPLINARY ACTION REPORT

Customer Service
615-741-3449

Program	Respondent	Location	Violation	Action	Date
Accountancy	W Robert Gass	Dandridge, TN	Dishonesty in the performance of services and other violations	Revocation of licensure	8/31/2026
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	Justin William Erholtz	Memphis, TN	Failure to comply with continuing education audit requirements	\$100 civil penalty	8/6/2026
Architects & Engineers	Johnny Keith Maxwell	Hazel Green, AL	Failure to report discipline by other states' licensing Boards. Failure to respond to the Board's request for a response to a complaint	Voluntary surrender of respondent's license	8/24/2026
Athletic Commission	NO ACTION TAKEN				
Auctioneers	NO ACTION TAKEN				
Burial Services	Hickman Cemetery	Hickman, TN	Failed to submit the 2025 annual report to Burial Services, the 2024 annual report was not completed correctly, and failed to respond to the complaint within the time stated in the notice	\$1,000 civil penalty	8/31/2026
Burial Services	Smith County Memorial Gardens, Inc.	Carthage, TN	Failed to make ten (10) deposits to the Improvement Care Trust fund within the time required by law, failed to pay consumer protection fees, and failed to respond to the complaint within the time stated in the notice	\$1,000 civil penalty	8/31/2026
Burial Services	Grandview Cemetery	Maryville, TN	Failed to timely order merchandise and services for two (2) contracts, failed to make two (2) deposits to the Merchandise and Services trust within the time required by law, failed to make a deposit to the Improvement Care Trust Fund within the time required by law, and failed to pay consumer protection fees	\$1,250 civil penalty	8/19/2026
Burial Services	Woodlawn Cemetery of LaFollette, Inc.	LaFollette, TN	Failed to maintain cemetery grounds resulting in unsafe or unsanitary conditions, being unresponsive to a member of the public for unreasonable time without justification, and failed to respond to the complaint within the time specified in the notice	\$500 civil penalty	8/7/2026
Burial Services	Affordable Funerals & Cremation Services	Jackson, TN	Failed to file the 2025 Establishment Preened Funeral Fund Annual Report within the time required by law	\$500 civil penalty	8/25/2026
Burial Services	Oak Hill Funeral and Cremation Services	Kingsport, TN	Discount was given on two (2) preneed funeral contracts	\$500 civil penalty	8/12/2026
Burial Services	TN Bank	Oak Ridge, TN	Failed to account for and disburse total trust funds for a death claim and the 2024 annual trustee's report was not completed correctly	\$500 civil penalty	8/25/2026
Burial Services	Jarrigan & Son Mortuary	Knoxville, TN	Failed to file the 2025 Establishment's Preened Funeral Fund Annual Report within the time required by law and the 2024 and 2025 Establishment's Preened Funeral Fund Annual Reports were not completed correctly	\$750 civil penalty	8/12/2026
Burial Services	Hiwassee Memorial Gardens	Cleveland, TN	Failed to trust preneed funeral merchandise sold for twenty (20) contracts as required by law, did not utilize a preneed funeral contract form approved by the Commissioner for twenty (20) contracts, and the 2024 and 2025 annual reports were not completed correctly	\$1,000 civil penalty	8/18/2026
Burial Services	Serenity Funeral Home	Memphis, TN	Discount was given on two (2) preneed funeral contracts	\$750 civil penalty	8/25/2026
Burial Services	J. A. Lofties Funeral Home	Somerville, TN	Failed to file the 2025 Establishment's Preened Funeral Fund Annual Report within the time required by law	\$250 civil penalty	8/12/2026
Burial Services	Memphis Funeral Home	Memphis, TN	Failed to refund excess funds for two (2) contracts to the purchaser, the purchaser's estate, or named beneficiary	\$1,000 civil penalty	8/19/2026
Burial Services	M. J. Edwards Funeral Home Stage Road Chapel	Memphis, TN	Charged interest to a consumer on a preneed funeral contract and the 2025 Establishment's Preened Funeral Fund Annual Report was not completed correctly	\$500 civil penalty	8/19/2026
Burial Services	John P. Franklin Funeral Home	Chattanooga, TN	Failed to file the 2024 Establishment's Preened Funeral Fund Annual Report within the time required by law	\$500 civil penalty	8/12/2026
Burial Services	Mundy Funeral Home	Jamestown, TN	Fraudulent activity related to pre-need financing and the premature filing of death claims	Summary suspension of preneed seller registration	8/13/2026
Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Apex Construct, LLC	Old Hickory, TN	Unlicensed activity	\$750 civil penalty	8/31/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Freedom Contracting	Bowling Green, KY	Unlicensed activity	\$500 civil penalty	8/31/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Woodland Wildlife Removal	Collierville, TN	Unlicensed activity	\$750 civil penalty	8/31/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Hunter Custom Carpentry	Knoxville, TN	Unlicensed activity	\$1,500 civil penalty	8/7/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Martin Juca Innovative Quartz Solutions	LaVergne, TN	Unlicensed activity	\$1,500 civil penalty	8/31/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	FarMor Holdings, LLC	Burkesville, KY	Unlicensed activity	\$5,000 civil penalty	8/21/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Luxury Custom Homes	Bartlett, TN	Unlicensed activity	\$3,000 civil penalty	8/31/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Whittington Paving Co.	Arlington, TN	Contracted in an amount that exceeded their current licensed monetary limit	\$1,000 civil penalty	8/31/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	JFA Masonry, LLC	Bartlett, TN	Unlicensed activity	\$6,000 civil penalty	8/19/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Exotic Realty Group	Nashville, TN	Contracted in an amount that exceeded monetary license limit	\$1,000 civil penalty	8/12/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	J&D Home Services	Henderson, TN	Unlicensed activity	\$1,000 civil penalty	8/19/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Heritage Homes	Cleveland, TN	Unlicensed activity	\$1,000 civil penalty	8/31/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	HHH Construction, LLC	Nashville, TN	Unlicensed activity	\$1,500 civil penalty	8/19/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	AC Doctor	Murfreesboro, TN	Misconduct. Pulling a permit for an unlicensed contractor	\$1,000 civil penalty	8/11/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Thrive Property Services	Collierville, TN	Gross negligence	\$750 civil penalty	8/21/2026

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Prime Built Contracting	Union City, TN	Unlicensed activity	\$1,000 civil penalty	8/20/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Curtis Austin Contracting Services	Byhalia, MS	Voluntary suspension of license for 90 days for misconduct. Failure to respond to customer inquiries regarding completion of work and/or dissatisfaction with quality of work	Suspension of license	8/18/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Birdie Construction & Remodeling	Nashville, TN	Failed to respond to customer inquiries	Revocation of license	8/11/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	RK Junior Contracting Services	Brentwood, TN	Contracted in a name other than name in which they are licensed	\$1,000 civil penalty and \$200 costs	8/3/2026
Cosmetology & Barber	Gabriel Jose Luna Cardenas	Antioch, TN	Responsibility of owner/manager to make sure that all person(s) maintain an active license to practice	\$600 civil penalty	8/6/2026
Cosmetology & Barber	Antoine Barnes	Chattanooga, TN	Unlicensed activity	\$1,000 civil penalty	8/26/2026
Cosmetology & Barber	Mateo's Barberia	Nashville, TN	Responsibility of shop to always have manager/owner available during business hours	\$500 civil penalty	8/3/2026
Cosmetology & Barber	Loc D Vo	Nashville, TN	Responsibility of all person(s) to maintain an active license to provide services	\$1,000 civil penalty	8/11/2026
Cosmetology & Barber	Ngoc Diep Ton Kieu Bui	Ashland City, TN	Person(s) without valid license(s) practicing and responsibilities of owner and manager of shop	\$1,500 civil penalty	8/21/2026
Cosmetology & Barber	Amaya Short	Mount Juliet, TN	Responsibility of manager/owner to make sure that shop license is active at all times	\$600 civil penalty	8/17/2026
Cosmetology & Barber	Hoa Le	Goodlettsville, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	8/4/2026
Cosmetology & Barber	Nohemí Cordero Venegas	Nashville, TN	Practicing without a valid license	\$1,000 civil penalty	8/10/2026
Cosmetology & Barber	Alison Michell Ventura Barrera	Hendersonville, TN	Person(s) without valid license(s) practicing and responsibilities of owner and manager of shop	\$1,500 civil penalty	8/11/2026
Cosmetology & Barber	Tien Thuy Nguyen	Cordova, TN	Responsibility of manager/owner to make sure that person(s) providing services hold an active license	\$4,500 civil penalty	8/18/2026
Cosmetology & Barber	Tai Tan Anh Huynh	Columbia, TN	Person(s) without valid license(s) practicing and responsibilities of owner/manager of shop	\$1,500 civil penalty	8/5/2026
Cosmetology & Barber	Vallon Jean Francois	Nashville, TN	Practicing without a valid license	\$1,000 civil penalty	8/18/2026
Cosmetology & Barber	Premier Salon	Harriman, TN	Unlicensed activity and no shop manager was present during the operation of the shop	\$1,000 civil penalty	8/18/2026
Cosmetology & Barber	Terra N. McDowell	Smyrna, TN	Responsibility of licensee to maintain an active license while practicing	\$100 civil penalty	8/10/2026
Cosmetology & Barber	Quynh Thuy Hsiang	Cordova, TN	Obtained a license through fraud	Voluntary revocation of license and \$363.38 costs	8/18/2026
Cosmetology & Barber	Ly Thi Hoang Trinh	Norwalk, CT	Obtained a license through fraud	Revocation of license	8/18/2026
Cosmetology & Barber	300 Barbershop at Mt. View	Nolensville, TN	Person(s) with valid license(s) practicing	\$2,000 civil penalty	8/12/2026
Cosmetology & Barber	Cutting Edge Salon	Nashville, TN	Person without valid license practicing	\$100 civil penalty	8/20/2026
Cosmetology & Barber	54th Nail Lounge, LLC	Lenoir City, TN	Shop was cited for unlicensed activity	\$1,100 civil penalty	8/3/2026
Cosmetology & Barber	T & T Nail Spa	Pleasant View, TN	Operating on an expired shop license	\$500 civil penalty	8/3/2026
Cosmetology & Barber	Kate Lynn Ta Nguyen	Johnson City, TN	Responsibilities of owner & manager of shop	\$500 civil penalty	8/3/2026
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Debt Resolution	NO ACTION TAKEN				
Detection Services Licensing Program	Arielle Suzanne Lucia	Millington, TN	Failed to notify the department of arrest within 30 days	\$100 civil penalty	7/29/2026
Detection Services Licensing Program	Althea Billings	Memphis, TN	Failed to notify the department of arrest within 30 days	\$100 civil penalty	7/14/2026
Detection Services Licensing Program	Hutton Hotel	Nashville, TN	Unlicensed activity	\$750 civil penalty	7/31/2026
Detection Services Licensing Program	Metro Private Duty	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	7/29/2026
Detection Services Licensing Program	Brandon Donald Evans	Maryville, TN	Conduct requiring firearms restriction	Suspension of armed guard registration	7/16/2026
Detection Services Licensing Program	Kenneth L Rucker	Memphis, TN	Failed to notify the department of arrest within 30 days	\$200 civil penalty	7/20/2026
Funeral Directors & Embalmers	Cremation Society of Tennessee	Columbia, TN	Advertisement on website failed to include the required itemized price listing of each and every item, procedure or service and the price of the item	\$500 civil penalty	8/26/2026
Funeral Directors & Embalmers	Alice Memorial Funeral Home and Cremation Services LLC	Covington, TN	Advertising the name of an establishment that had not been approved by the Board	\$250 civil penalty	8/27/2026
Funeral Directors & Embalmers	Currie's Funeral Home	Henning, TN	Unprofessional conduct (embalmed a decedent without permission from the next of kin) and failed to provide the next of kin with a General Price List or an itemized price list of the charges	\$1,500 civil penalty	8/7/2026
Funeral Directors & Embalmers	Crematory Services of Knoxville, LLC	Knoxville, TN	Unreasonably delayed in providing a certificate of death and cremated remains to the decedent's family	\$500 civil penalty	8/3/2026
Funeral Directors & Embalmers	Antionette L. Robinson	Ripley, TN	Unprofessional conduct (permitted the embalming of a decedent without permission of the next of kin) and failed to provide the next of kin with a General Price List or an itemized price list of the charges	\$500 civil penalty	8/7/2026
Funeral Directors & Embalmers	Brian Keith Poole	Woodstock, GA	Served as manager of a funeral establishment and was listed as the funeral director of record on a certificate of death for a decedent with an expired funeral director license	\$500 civil penalty	8/19/2026
Funeral Directors & Embalmers	Dwight Darrell Crayton	West Memphis, AR	Engaged in the practice of funeral directing or acted as an unlicensed assistant while funeral director license was revoked	\$1,000 civil penalty	8/11/2026
Funeral Directors & Embalmers	Mundy Funeral Home	Jamestown, TN	Fraudulent activity related to pre-need financing and the premature filing of death claims	Summary suspension of funeral establishment license	8/13/2026
Funeral Directors & Embalmers	Chadrick Lee Mundy	Jamestown, TN	Fraudulent activity related to pre-need financing and the premature filing of death claims	Summary suspension of funeral director license	8/13/2026
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	Car Sense Auto Sales Inc	Memphis, TN	Engaging in false, fraudulent, or deceptive practice(s)	\$3,500 civil penalty	8/14/2026
Motor Vehicle	Oak Ridge Nissan	Oak Ridge, TN	False, misleading, or deceptive advertising	\$5,000 civil penalty	8/24/2026
Motor Vehicle	Newton Nissan of Gallatin Inc.	Gallatin, TN	False, misleading, or deceptive advertising	\$1,000 civil penalty	8/10/2026
Motor Vehicle	TN Express Auto Sales	Covington, TN	Engaging in false, fraudulent, or deceptive practice(s). Issuing more temporary tags than allowed	\$2,500 civil penalty	8/20/2026
Motor Vehicle	Hopper Auto Sales	Powell, TN	Engaging in false, fraudulent, or deceptive practice(s). Possession of open title(s)	\$9,000 civil penalty	8/11/2026
Motor Vehicle	It's All Good Auto Sales, Inc.	Memphis, TN	Issuing more temporary tags than allowed	\$1,000 civil penalty	8/24/2026
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	Sarah Christine Johanson	Collierville, TN	USPAP violations	\$4,500 civil penalty and three CE courses	8/27/2026
Real Estate Commission	Anita Joy Hall	Rockholds, KY	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	8/11/2026
Real Estate Commission	Dwayne B. Powell	Rogersville, TN	Advertising violation	\$500 civil penalty	8/28/2026
Real Estate Commission	George David Rowe, III	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	8/10/2026
Real Estate Commission	Trevor Vance Day	Atoka, TN	Failure to timely account for moneys belong to others	\$1,000 civil penalty	8/27/2026
Real Estate Commission	Claude Chip W. Hayes, III	Tracy City, TN	Failure to respond to a complaint	\$1,000 civil penalty	8/19/2026
Real Estate Commission	Susanne Flynn	Hendersonville, TN	Inducing a party to break or cancel a contract	\$500 civil penalty	8/6/2026
Real Estate Commission	Aleah Jaime Armsrong	Nashville, TN	Employing unlicensed affiliates	\$1,000 civil penalty	8/18/2026
Real Estate Commission	Tracy King	Sevierville, TN	Advertising violation	\$1,000 civil penalty	8/3/2026
Real Estate Commission	Claude Chip W. Hayes, III	Tracy City, TN	Failure to respond to a complaint	\$1,000 civil penalty	8/19/2026

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Real Estate Commission	Melanie Watson	Columbia, TN	Unlicensed activity	\$1,000 civil penalty	8/7/2026
Real Estate Commission	Penny Marie Foreman	White Bluff, TN	Unlicensed activity	\$1,000 civil penalty	8/11/2026
Real Estate Commission	Alexander Jacob Price	Maryville, TN	Failure to supervise an affiliate due to an advertising violation	\$500 civil penalty	8/10/2026
Real Estate Commission	Anna Romero-Garcia	Clarksville, TN	Unlicensed activity	\$1,000 civil penalty	8/28/2026
Real Estate Commission	Seth Matthew Argo	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	8/27/2026
Real Estate Commission	Elizabeth Snyder	Elizabethton, TN	Failure to provide services with honesty and good faith to all parties in the transaction	\$1,000 civil penalty	8/31/2026
Real Estate Commission	Antonio Jerrod Walton	Cordova, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	8/31/2026
Real Estate Commission	Kimberli Wilson	Clarksville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	8/17/2026
Real Estate Commission	Laura L. Toole	Strawberry Plains, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	8/28/2026
Real Estate Commission	Tracy King	Sevierville, TN	Advertising violation	\$1,000 civil penalty	8/19/2026
Real Estate Commission	VentureBNB	Louisville, KY	Unlicensed activity	\$1,000 civil penalty	8/6/2026
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				