

DISCIPLINARY ACTION REPORT

Program	Respondent	Location	Violation	Action	Date
Accountancy	NO ACTION TAKEN				
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	James A. Henderson	Franklin, TN	Engaging in the practice of architecture without the proper license	\$4,500 civil penalty and passed laws and rules exam	5/27/2026
Architects & Engineers	Michael Nathaniel Green	Franklin, TN	Practicing with an expired license	\$2,070 civil penalty and passed laws and rules exam	5/21/2026
Architects & Engineers	Charles Murphy	Stanley, NC	Practicing with an expired license	\$4,000 civil penalty and passed laws and rules exam	5/1/2026
Architects & Engineers	Kevin Poe	Walnut, MS	Failure to disclose a conflict of interest	\$500 civil penalty and passed laws and rules	5/27/2026
Architects & Engineers	Mark Lynn	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	5/7/2026
Architects & Engineers	Elizabeth Joyce Engel	Memphis, TN	Practicing with an expired license	\$1,000 civil penalty	5/29/2026
Athletic Commission	NO ACTION TAKEN				
Auctioneers	NO ACTION TAKEN				
Burial Services	Resthaven Memorial Gardens	Clarksville, TN	Failed to timely order and/install a purchased grave marker, provided false information on laws to the consumer, and being unresponsive to a member of the public for an unreasonable period of time without justification	\$3,000 civil penalty	5/6/2026
Burial Services	Lakewood Memory Gardens-West	Chattanooga, TN	Deposited the incorrect amount to the Merchandise and Services Trust Fund for preneed opening and closings for three (3) contracts creating a trust deficiency, failed to make the necessary deposit for one contract creating a trust deficiency, failed to pay consumer protection fees, and failed to file the 2022 annual reports on Improvement Care Trust Fund and Merchandise and Services Trust Fund within the time required by law	\$750 civil penalty	5/18/2026
Burial Services	New Park Cemetery, Inc.	Memphis, TN	Failed to maintain cemetery grounds and being unresponsive to a member of the public for an unreasonable period of time without justification	\$1,000 civil penalty	5/12/2026
Burial Services	Lakewood Memory Gardens - East	Chattanooga, TN	Did not trust the full amount for three (3) contracts creating a trust deficiency, failed to make two (2) deposits to the Improvement Care Trust Fund in accordance with the law, failed to pay consumer protection fees, and failed to file the 2022 and 2023 annual reports on Improvement Care Trust Fund and Merchandise and Services Trust Fund within the time required by law	\$1,500 civil penalty	5/18/2026
Burial Services	Williamson Memorial Gardens	Franklin, TN	Failed to timely order and/or install a purchased headstone marker	\$500 civil penalty	5/12/2026
Burial Services	Argent Trust Company	Wilmington, NC	As trustee of a cemetery failed to submit its 2023, 2024, and 2025 annual reports on Improvement Care Trust Fund to Burial Services within the time required by law and failed to submit its 2025 annual report on Merchandise and Services Trust Fund to Burial Services within the time required by law	\$750 civil penalty	5/21/2026
Burial Services	Ripley Memorial Gardens, Inc.	Ripley, TN	Failed to pay a delinquent examination fee and failed to file the 2024 annual report on Improvement Care Trust Fund within the time required by law	\$750 civil penalty	5/12/2026
Burial Services	Woodlawn Cemetery Company	Knoxville, TN	Failed to maintain an active status as a corporation with the Tennessee Department of Secretary of State as required by law, failed to make twenty-nine (29) deposits to the Improvement Care Trust Fund and thirty-seven (37) deposits to the Merchandise and Services Trust Fund within the time required by law, failed to file the 2023 and 2024 Annual Reports on Improvement Care Trust Fund and Merchandise and Services Trust Fund within the time required by law, and failed to pay the outstanding penalty for late submission of annual reports	\$2,500 civil penalty	5/8/2026
Burial Services	Wilson County Memorial Park	Lebanon, TN	Did not have an active corporation status with the Tennessee Department of Secretary of State, failed to report a change of manager within the time required by law, and failed to provide deeds or other proof of ownership to at-need purchasers of interment rights	\$1,000 civil penalty	5/20/2026
Burial Services	Gateway Funeral Home and Cremation Services	Clarksville, TN	A discount was given on seven (7) preneed funeral contracts	\$500 civil penalty	5/15/2026
Burial Services	Weatherford Mortuary, Inc.	Oak Ridge, TN	Failed to refund excess funds for one contract to the purchaser, the purchaser's estate, or named beneficiary and failed to file the 2024 Establishment's Preneed Funeral Funds Annual Report within the time required by law	\$250 civil penalty	5/1/2026
Burial Services	Madison Funeral Home	Madison, TN	Failed to submit a change of ownership application to Burial Services	\$500 civil penalty	5/6/2026
Burial Services	Poole Funeral Home & Cremation Services	Cleveland, TN	Sold three (3) preneed funeral contracts without a valid preneed seller registration and failed to submit the 2024 Establishment's Preneed Funeral Funds Annual Report within the time required by law	\$1,000 civil penalty	5/7/2026
Burial Services	Lewis & Wright Funeral Directors	Nashville, TN	Burial Services had not received the 2024 Establishment's Preneed Funeral Funds Annual Report and failed to pay consumer protection fees	\$750 civil penalty	5/4/2026
Burial Services	N. J. Ford & Sons Funeral Home	Memphis, TN	Failed to pay a delinquent examination fee, failed to refund excess funds for one (1) preneed funeral contract to the purchaser, the purchaser estate or named beneficiary, failed to submit four (4) contracts to the trustee within the time required by law, and failed to maintain records on file for one (1) preneed funeral contract	\$3,500 civil penalty	5/13/2026
Burial Services	Jeffery Wade Dye	Johnson City, TN	Wrote ten (10) preneed funeral contracts without a valid preneed sales agent registration	\$1,000 civil penalty	5/7/2026
Burial Services	John Allen Robertson, Sr.	Piney Flats, TN	Wrote forty-eight (48) preneed funeral contracts without a valid preneed sales agent registration	\$1,000 civil penalty	5/7/2026
Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Trussright Construction, LLC	Hermitage, TN	Unlicensed activity	\$750 civil penalty	5/5/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Castle Painters	Knoxville, TN	Unlicensed activity	\$750 civil penalty	5/5/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Cordoba Renovations	Knoxville, TN	Unlicensed activity	\$2,500 civil penalty	5/1/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Kosi Enterprises	Memphis, TN	Unlicensed activity	\$1,500 civil penalty	5/18/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Provision Residential	Hixson, TN	Unlicensed activity	\$2,000 civil penalty	5/20/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	A2Z Custom Services	Maryville, TN	Unlicensed activity	\$1,000 civil penalty	5/18/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Revival Properties, LLC	Clinton, TN	Unlicensed activity	\$750 civil penalty	5/5/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Charles Stanley Osborn, Jr.	Charlotte, TN	Unlicensed activity	\$5,000 civil penalty	5/1/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	A&G Services, LLC	Columbia, TN	Working outside of licensed classifications and monetary limits	\$3,000 civil penalty	5/5/2026

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Mad Ox Holdings, LLC	Franklin, TN	Unlicensed activity	\$500 civil penalty	5/7/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Endless Concepts Contracting	Cassville, MO	Unlicensed activity	\$1,000 civil penalty	5/27/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Brad A. Lakins	Morristown, TN	Failure to cooperate with an open investigation	\$2,500 civil penalty	5/1/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	K&R Home Services	Sevierville, TN	Unlicensed activity	\$7,000 civil penalty	5/28/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Shirey Unlimited	Sevierville, TN	Unlicensed activity and representing as a licensed contractor	\$10,000 civil penalty and \$1,701.40 costs	5/27/2026
Cosmetology & Barber	Herbert Martinez III	Mount Juliet, TN	Responsibility of manager/owner to make sure that shop inspection sheet is displayed at all times	\$500 civil penalty	5/14/2026
Cosmetology & Barber	Marcos Dias Woo	Dickson, TN	Unlicensed activity	\$1,000 civil penalty	5/26/2026
Cosmetology & Barber	Faruk Obeid Rincon	Memphis, TN	Unlicensed activity	\$1,000 civil penalty	5/12/2026
Cosmetology & Barber	So Amazing Barbershop	Clarksville, TN	Permitting an individual to practice with an expired license	\$100 civil penalty	5/18/2026
Cosmetology & Barber	Boss Style	Clarksville, TN	Operating with an expired barber shop license	\$100 civil penalty	5/27/2026
Cosmetology & Barber	Thi Huu Dung Nguyen	Clarksville, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	5/19/2026
Cosmetology & Barber	Channing Taylor Ellis	Mount Juliet, TN	Responsibility of manager/owner of shop to make sure that inspection sheet is displayed at all times	\$500 civil penalty	5/26/2026
Cosmetology & Barber	Arielle Roberson	Cookeville, TN	Responsibilities of owner or manager of shop	\$500 civil penalty	5/12/2026
Cosmetology & Barber	Thu Nguyen	Chattanooga, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	4/29/2026
Cosmetology & Barber	Vy Thanh Phan	Lebanon, TN	Unlicensed activity	\$1,000 civil penalty	5/12/2026
Cosmetology & Barber	Truong Trong Tran	Knoxville, TN	Obtained a license through fraud	Voluntary revocation of license and \$227.23 costs	5/13/2026
Cosmetology & Barber	Jonathan Antonio Alas Cordova	Antioch, TN	Unlicensed activity	\$1,000 civil penalty and \$1,754.52 costs	5/20/2026
Cosmetology & Barber	Smuka LLC dba Fantastic Sams	Franklin, TN	Responsibility of shop to maintain an active license at all times	\$100 civil penalty	5/21/2026
Cosmetology & Barber	The Finery	Cookeville, TN	Unlicensed / expired shop	\$100 civil penalty	4/28/2026
Cosmetology & Barber	Luxy Nail Spa dba Sunny Nails LLC	Clarksville, TN	Unlicensed activity	\$2,000 civil penalty	5/11/2026
Cosmetology & Barber	New Luxury Nail Spa	Clarksville, TN	Permitting unlicensed activity	Voluntary revocation of shop license	5/4/2026
Cosmetology & Barber	Nailvibe Nolen DBA Nailvibe	Nolensville, TN	Operating without a valid shop license	\$1,000 civil penalty	5/13/2026
Cosmetology & Barber	Premier Salon Spa Services	Knoxville, TN	Operating with an expired shop license	\$500 civil penalty	5/22/2026
Cosmetology & Barber	Encore Nail Spa	Clarksville, TN	Permitting unlicensed activity	\$1,000 civil penalty	5/20/2026
Cosmetology & Barber	L'Mour Nail Bar	Clarksville, TN	Permitting unlicensed activity	\$1,000 civil penalty	5/18/2026
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Debt Resolution	NO ACTION TAKEN				
Detection Services Licensing Program	NO ACTION TAKEN				
Funeral Directors & Embalmers	Holston Cremation	Fall Branch, TN	Permitted an individual to act as a manager of the establishment and to sign a certificate of death for one (1) decedent with an expired funeral director license	\$1,000 civil penalty	5/12/2026
Funeral Directors & Embalmers	Oak Lawn Funeral Home - Cremation Center	Sparta, TN	Engaged in deceptive acts or practices defined in the Funeral Rule	\$750 civil penalty	5/12/2026
Funeral Directors & Embalmers	Final Care Cremation Services	Sparta, TN	Failed to submit to the Board a change of manager application within the time required by law and performed cremations for six decedents without a licensed manager of the establishment	\$500 civil penalty	5/12/2026
Funeral Directors & Embalmers	Gowen-Smith Chapel	Shelbyville, TN	Establishment publicly displayed a different establishment name than the name registered with Board	\$500 civil penalty	5/7/2026
Funeral Directors & Embalmers	Cole & Garrett Funeral Home and Cremation Services	White House, TN	Failed to submit to the Board a change of ownership application and necessary documentation within the time required by law	\$750 civil penalty	5/12/2026
Funeral Directors & Embalmers	Springfield Memorial Gardens, Funeral Home & Cremation Center	Springfield, TN	Engaged in an unfair or deceptive act or practice defined in the Funeral Rule	\$500 civil penalty	5/12/2026
Funeral Directors & Embalmers	Alexander Funeral Home & Cremation Center	Gallatin, TN	Failed to submit to the Board a change of ownership application and necessary documentation within the time required by law	\$750 civil penalty	5/12/2026
Funeral Directors & Embalmers	Hunter Funeral Home	Watertown, TN	Unprofessional conduct (a funeral director at the establishment had fraudulently copied a piece of security paper of a certificate of death and provided it to the decedent's family as a certified copy of the certificate of death and also the disclaimer statement did not indicate that it was not a certified copy as required by law)	\$750 civil penalty	5/5/2026
Funeral Directors & Embalmers	Williams Funeral Home & Crematory	Columbia, TN	Delayed in providing the cremated remains of the decedent to the family and being unresponsive to a member of the public for an unreasonable period of time without justification	\$500 civil penalty	5/12/2026
Funeral Directors & Embalmers	East Lawn Funeral Home and Memorial Park	Kingsport, TN	Permitted three individuals to write fifty-nine (59) preneed funeral contracts without valid preneed sales agent	\$5,900 civil penalty	5/7/2026
Funeral Directors & Embalmers	Circle of Life Cremation LLC	Seymour, TN	Violated a statute pertaining to the prearrangement or prefinancing, or both, of a funeral and failed to respond to the complaint within the time specified in the notice	\$1,500 civil penalty	5/12/2026
Funeral Directors & Embalmers	Circle of Life Cremation LLC	Seymour, TN	Failed to honor financial obligations to suppliers, distributors, or other persons with whom they conduct business in a timely manner	\$1,000 civil penalty	5/12/2026
Funeral Directors & Embalmers	Michael E. Hunter	Watertown, TN	Unprofessional conduct (Fraudulently copied a piece of security paper of a certificate of death and provided it to the decedent's family as a certified copy of the certificate of death and also the disclaimer statement did not indicate that it was not a certified copy as required by law)	\$250 civil penalty	5/5/2026
Geologists	NO ACTION TAKEN				
Home Inspectors	Daniel Clark Endsley	Oak Ridge, TN	Omissions and discrepancies in home inspection report	\$500 civil penalty	5/12/2026
Home Inspectors	Matt Hamaker	Clarksville, TN	Unlicensed activity	\$1,000 civil penalty	5/22/2026
Home Inspectors	John Barry Hall	Tuscaloosa, AL	Unlicensed activity	\$500 civil penalty	5/5/2026
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	Harris Trading Company	Lebanon, TN	Respondent responsibility for their city and county business license being expired	\$1,000 civil penalty	4/22/2026
Motor Vehicle	Gallatin Ford	Gallatin, TN	False, misleading, or deceptive advertising	\$500 civil penalty	5/27/2026
Motor Vehicle	Champion Chevrolet Cadillac	Johnson City, TN	Issuing more temporary tags than allowed	\$1,000 civil penalty	5/12/2026
Motor Vehicle	Beaman Chrysler Dodge Jeep Ram Fiat	Murfreesboro, TN	Failure to timely respond to the Commission's request for a response to a complaint	\$1,000 civil penalty	5/12/2026
Motor Vehicle	Auto Pros Sales and Services, Inc	Nashville, TN	Issuing more temporary tags than allowed	\$3,000 civil penalty	5/15/2026
Motor Vehicle	Specials Towing	Scotts Hill, TN	Unlicensed dismantler/recycler activity	\$1,000 civil penalty	5/22/2026
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				

Real Estate Appraisers	Randall Louis Ray	Collierville, TN	USPAP violation	4 HR Corrective Education Course, "Missing Explanations"	5/27/2026
Real Estate Commission	Carrie "Boots" Floyd-Barber	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	5/19/2026
Real Estate Commission	Jonathan Allan Hiars	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	5/6/2026
Real Estate Commission	Jeremy "Tee" D. Banks	Nashville, TN	Failure to exercise reasonable skill and care to all parties to the transaction	\$500 civil penalty	5/8/2026
Real Estate Commission	Nathaniel Derek Barr	Chattanooga, TN	Advertising violation	\$500 civil penalty	5/27/2026
Real Estate Commission	Deanne Elizabeth Vinsant	Maryville, TN	Unlicensed Activity	\$1,000 civil penalty	5/26/2026
Real Estate Commission	PR&M of Tennessee, Inc.	Crossville, TN	Failure to respond to a complaint	\$1,000 civil penalty	5/14/2026
Real Estate Commission	Repass Properties, LLC	Brentwood, TN	Unlicensed activity	\$1,000 civil penalty	5/27/2026
Real Estate Commission	Delta Realty Group	Memphis, TN	Failure to comply with an audit	\$1,000 civil penalty	5/18/2026
Real Estate Commission	Rental Connections, Inc.	Antioch, TN	Unlicensed activity	\$1,000 civil penalty	5/20/2026
Real Estate Commission	Perry Real Estate College	Cold Spring, KY	Registering ineligible individuals for broker exams	\$500 civil penalty	5/18/2026
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				