

DISCIPLINARY ACTION REPORT

Program	Respondent	Location	Violation	Action	Date
Accountancy	NO ACTION TAKEN				
Alarm Systems Contractors	Shift, LLC d/b/a Titan Home Security	Hendersonville, TN	Unlicensed activity	\$1,500 civil penalty	12/23/2025
Architects & Engineers	NO ACTION TAKEN				
Athletic Commission	NO ACTION TAKEN				
Auctioneers	Charles Jackson Cooter	Murfreesboro, TN	Unlicensed activity	\$500 civil penalty	1/14/2026
Burial Services	Legacy Funeral Home and Cremation Center, Inc.	Soddy Daisy, TN	Failed to pay consumer protection fees and the 2024 Establishment's Preneed Funeral Funds Annual Report was not completed correctly	\$500 civil penalty	1/9/2026
Burial Services	Mabone Funeral Home, LLC	Somerville, TN	A discount was given on two preneed funeral contracts	\$500 civil penalty	1/23/2026
Burial Services	Companion Funeral & Cremation Service	Chattanooga, TN	Excess funds for nine contracts were not refunded to the purchaser, the purchaser's estate or the named beneficiary, did not maintain the insurance policy on file for twenty-three contracts, and the 2023 Establishment's Preneed Funeral Funds Annual Report was not completed correctly and was not filed within the time required by law	\$500 civil penalty	1/9/2026
Burial Services	Shackelford Funeral Directors	Waynesboro, TN	Failed to refund excess funds for a contract to the purchaser, the purchaser's estate or the beneficiary, a contract did not identify whether it was guaranteed or non guaranteed, and the 2024 Establishment's Preneed Funeral Funds Annual Report was not completed correctly	\$750 civil penalty	1/21/2026
Burial Services	Williamson and Sons Funeral Home	Soddy Daisy, TN	Failed to pay consumer protection fees	\$250 civil penalty	1/14/2026
Burial Services	Forest Hill Funeral Home and Memorial Park Midtown	Memphis, TN	Failed to make deposits to the preneed trust fund for six contracts in accordance with the law, permitted an individual to sell a preneed funeral contract without being registered as a preneed sales agent, and four death claims on preneed funeral contracts had not been timely filed	\$2,000 civil penalty	1/16/2026
Burial Services	Forest Hill Funeral Home and Memorial Park East	Memphis, TN	Failed to make deposits to the preneed trust for fourteen contracts in accordance with the law, two death claims on preneed funeral contracts had not been timely filed, and failed to make two deposits with the trustee within the time required by law	\$2,000 civil penalty	1/16/2026
Burial Services	Moore-Cortner Funeral Home, Inc.	Winchester, TN	A discount was given on three preneed funeral contracts, a cemetery grave space was improperly presold through the funeral home rather than the registered cemetery, and failed to pay outstanding consumer protection fees	\$1,500 civil penalty	1/21/2026
Collections	Recovery Management Solutions, LLC.	Cheektowaga, NY	Communicating with a person other than consumer	\$250 civil penalty	1/15/2026
Collections	The Red Agency, LLC	Ridgewood, NJ	Unlicensed activity; operating without a license	\$500 civil penalty and \$254.46 costs	1/27/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Frost Brothers	Knoxville, TN	Unlicensed activity	\$750 civil penalty	1/9/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Innovation Remodeler	Brentwood, TN	Unlicensed activity	\$500 civil penalty	1/13/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Remodel View TN, LLC	Nashville, TN	Unlicensed activity	\$750 civil penalty	1/16/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Maurice Bernier	Adamsville, TN	Unlicensed activity	\$10,000 civil penalty	1/8/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	KPJ Ventures	Knoxville, TN	Unlicensed activity	\$1,000 civil penalty	1/5/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Pinehurst Homes	Knoxville, TN	Unlicensed activity	\$3,000 civil penalty	1/7/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Ferro Construction	Nashville, TN	Unlicensed activity	\$2,000 civil penalty	1/6/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	John Mark Parker	McMinnville, TN	Unlicensed activity	\$1,000 civil penalty	1/21/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Backyard Bros Custom Backyards, LLC	Dalton, TN	Contracting outside of current licensed classification	\$1,000 civil penalty	1/16/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Buildwell Industries	Kingsport, TN	Unlicensed activity	\$1,000 civil penalty	1/22/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Midtenn Irrigation, LLC	College Grove, TN	Unlicensed activity	\$1,000 civil penalty	1/16/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Everything Barns & Concrete	Rocky Top, TN	Unlicensed activity	\$1,000 civil penalty	1/22/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Boulevard Building Group, LLC	Fairview, TN	Unlicensed activity	\$2,000 civil penalty	1/13/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Jose Cenicerros	Clarksville, TN	Unlicensed activity	\$2,000 civil penalty	1/13/2026
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Ask This Old Carpenter	Maryville, TN	Unlicensed activity	\$5,000 civil penalty	1/7/2026
Cosmetology & Barber	Gina S Close	Smithville, TN	Responsibility of individual to make sure that license is active at all times	\$100 civil penalty	1/23/2026
Cosmetology & Barber	Dana Lattimore Turner	Smithville, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	1/22/2026

Cosmetology & Barber	Gary Ward	Clarksville, TN	Responsibilities of manager/owner to make sure that shop license is active	\$500 civil penalty	1/9/2026
Cosmetology & Barber	Barberia Paola	Gallatin, TN	Responsibility of shop to make that a manager is on duty during shop hours	\$500 civil penalty	1/7/2026
Cosmetology & Barber	Wendy Lindsey	Morristown, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	1/23/2026
Cosmetology & Barber	Trang Thu Thai	Cookeville, TN	Manager of a shop was permitting unlicensed activity	\$1,500 civil penalty	1/23/2026
Cosmetology & Barber	Kumsuk Etuale	Clarksville, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	1/23/2026
Cosmetology & Barber	Thi Kim Anh	Spring Hill, TN	Responsibility for all individuals to maintain an active license to provide services	\$1,000 civil penalty	1/6/2026
Cosmetology & Barber	Duy Phung Truc Mai	Spring Hill, TN	Manager of a shop failed to ensure proper licensure	\$500 civil penalty	1/6/2026
Cosmetology & Barber	Erika Faith Davis	Rogersville, TN	Responsibilities of manager/owner to make sure shop license is active	\$500 civil penalty	1/6/2026
Cosmetology & Barber	Van Nguyen	Lebanon, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	1/6/2026
Cosmetology & Barber	Yarlen Michelle Viella Rosado	Clarksville, TN	Unlicensed activity	\$1,000 civil penalty	1/16/2026
Cosmetology & Barber	Nguyen Ai Thanh Lam	Clarksville, TN	Manager of a shop was permitting unlicensed activity	\$4,000 civil penalty	1/8/2026
Cosmetology & Barber	Khanh Van Kinh	Clarksville, TN	Manager of a shop was permitting unlicensed activity	\$200 civil penalty	1/8/2026
Cosmetology & Barber	Collin Vu	Knoxville, TN	Manager of a shop failed to ensure proper licensure	\$500 civil penalty	1/7/2026
Cosmetology & Barber	Acacia Nails	Clarksville, TN	Person(s) without valid license(s) practicing	\$2,000 civil penalty	1/14/2026
Cosmetology & Barber	Dewitt Place	Morristown, TN	Unlicensed/expired shop	\$100 civil penalty	1/23/2026
Cosmetology & Barber	1075 CLKTN Beauty Inc dba Shubh Beauty	Clarksville, TN	Unlicensed shop and shop owner or manager not present	\$600 civil penalty	1/5/2026
Cosmetology & Barber	M's Barber Beauty	Clarksville, TN	Unlicensed/expired shop	\$600 civil penalty	1/23/2026
Cosmetology & Barber	Onyx Salon & Barber Co.	Rogersville, TN	Unlicensed/expired shop	\$100 civil penalty	1/12/2026
Cosmetology & Barber	Spa Nail Lounge LLC	Oak Ridge, TN	Using MMA chemical banned by FDA in the shop	\$250 civil penalty	1/12/2026
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	NO ACTION TAKEN				
Funeral Directors & Embalmers	The Rose of Sharon Funeral Service	Pulaski, TN	Establishment's public restroom was inoperable and in a very unsanitary condition, failed to keep sidewalks and entrances free from debris or other obstacles, and a mortuary refrigeration unit located in the yard adjacent to the side of the establishment was not locked, creating a safety hazard	\$750 civil penalty	1/14/2026
Funeral Directors & Embalmers	Dyersburg Funeral Home	Dyersburg, TN	Violated a statute pertaining to the prearrangement or prefinancing, or both, of a funeral (wrote a preneed funeral contract on a person who had died 98 days before the contract was written)	\$1,500 civil penalty	1/7/2025
Funeral Directors & Embalmers	Crossville Memorial Funeral Home & Crematory, Inc.	Crossville, TN	Permitted an individual to engage in funeral directing and embalming with expired funeral director and embalmer licenses	\$750 civil penalty	1/7/2026
Funeral Directors & Embalmers	Baxter Brothers Funeral Home	Columbia, TN	Did not have a licensed funeral director as the manager in charge of the funeral establishment	\$750 civil penalty	1/14/2026
Funeral Directors & Embalmers	Davis-Campbell Funeral Home	Nashville, TN	Engaged in a deceptive act defined in the Funeral Rule and violated a statute pertaining to the prearrangement or prefinancing, or both, of a funeral	\$500 civil penalty	1/21/2026
Funeral Directors & Embalmers	Oakes & Nichols, Inc.	Columbia, TN	Permitted an individual to engage in funeral directing with an expired funeral director license	\$500 civil penalty	1/7/2026
Funeral Directors & Embalmers	Kimmins Mortuary Service	Nashville, TN	Did not have a licensed funeral director as the manager in charge of the funeral establishment	\$250 civil penalty	1/20/2026
Funeral Directors & Embalmers	Lydia Rainell Silcox	Crossville, TN	Engaged in funeral directing and embalming with expired funeral director and embalmer licenses	\$500 civil penalty	1/7/2026
Funeral Directors & Embalmers	Matthew Freeman Sowell	Santa Fe, TN	Engaged in funeral directing with an expired funeral director license	\$500 civil penalty	1/8/2026
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	Auto Planet, Inc.	Brentwood, TN	Failure to reasonably supervise agents, salespersons, or employees	\$3,000 civil penalty	1/14/2026
Motor Vehicle	Marshal Mize Ford, Inc.	Hixson, TN	False, misleading, or deceptive advertising	\$2,000 civil penalty	1/8/2026
Motor Vehicle	Platinum Motors LLC	Shelbyville, TN	Unlicensed salesperson activity	\$5,000 civil penalty	1/14/2026
Motor Vehicle	Tim Short Mitsubishi	Clarksville, TN	False, misleading, or deceptive advertising	\$10,000 civil penalty	1/8/2026
Motor Vehicle	Collierville Auto Center, Inc.	Collierville, TN	Engaging in false, fraudulent, or deceptive practice(s). Failure to respond to the Commission's request for a response to a complaint	\$2,500 civil penalty	1/5/2026
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	Deborah Lyn Curry	Charlotte, NC	Advertising violation	\$500 civil penalty	1/12/2026
Real Estate Commission	Katherine Faith Bell	Charlotte, NC	Social media advertising	\$500 civil penalty	1/9/2026
Real Estate Commission	Matthew "Matt" Gann	Chattanooga, TN	Failure to supervise an affiliate due to an advertising violation	\$500 civil penalty	1/21/2026
Real Estate Commission	Tina Marie Baker	Andersonville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	1/16/2026
Real Estate Commission	Grant Rumble	Chattanooga, TN	Advertising violations	\$1,000 civil penalty	1/22/2026
Real Estate Commission	Tina Marie Baker	Andersonville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	1/16/2026
Real Estate Commission	Tina Marie Baker	Andersonville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	1/16/2026
Real Estate Commission	Melissa Dawn Faircloth	Wildwood, GA	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	1/15/2026
Real Estate Commission	Tina Marie Baker	Andersonville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	1/16/2026
Real Estate Commission	Brent Stacey Graves	Gallatin, TN	Failure to respond to a complaint	\$1,000 civil penalty	1/12/2026
Real Estate Commission	Sheida Mousavi	Nashville, TN	Failure to exercise reasonable skill and care	\$750 civil penalty	1/14/2026
Real Estate Commission	Tyler Cauble	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	1/22/2026
Real Estate Commission	Keri N. Thomas	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	1/14/2026
Real Estate Commission	Bernie Gallarini Real Estate	Knoxville, TN	Failure to provide services to all parties with honesty and good faith	\$500 civil penalty	1/20/2026
Real Estate Commission	Dogwood Properties	Parsons, TN	Failure to respond	\$1,000 civil penalty	1/6/2026
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				