

DISCIPLINARY ACTION REPORT

Program	Respondent	Location	Violation	Action	Date
Accountancy	Campbell Financial Planning, Inc.	Arlington, TN	Offering attest services without a valid firm permit or enrollment in peer review	\$1,750 civil penalty	7/7/2025
Accountancy	Jise, PC	Duluth, GA	Offering attest services without enrollment in peer review	\$1,000 civil penalty	7/9/2025
Accountancy	NPF Tax Strategies	Goodlettsville, TN	Offering attest services without a valid firm permit or enrollment in peer review	\$6,000 civil penalty	7/14/2025
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	David Edward Stinson	Hixson, TN	Failure to provide requested continuing education documentation	\$1,000 civil penalty	7/16/2025
Athletic Commission	Jimmy Adams Promotions	Franklin, TN	Failure to pay a combatant their entire contracted amount in a timely manner	\$250 civil penalty	7/29/2025
Auctioneers	Jesse Thomas Shouse	Santa Fe, TN	Advertising Violations	\$1,000 civil penalty	7/31/2025
Burial Services	Commercial Bank	New Tazewell, TN	Trustee's Annual Reports for 2023 and 2024 were not filed within the time required by law	\$250 civil penalty	7/17/2025
Burial Services	Irish Memorial Gardens, Inc.	Tazewell, TN	Failed to make two deposits to the Improvement Care Trust Fund within the time required by law, did not maintain adequate records, made a deposit to an incorrect trust fund, the 2022, 2023, and 2024 Cemetery company's Annual Reports on Improvement Care Trust Fund were not completed correctly, and failed to file the 2023 and 2024 Cemetery Company's Annual Reports on Improvement Care Trust Fund within the time required by law	\$750 civil penalty	7/9/2025
Burial Services	Paradise Memorial Gardens	Mason, TN	No evidence that the cemetery had retained a trustee, failed to make deposits for burial rights sale transactions in 2021 and 2022, failed to pay a delinquent examination fee, failed to file the 2021 Cemetery's company Annual Report on Improvement Care Trust Fund within the time required by law, and the 2021 and 2022 Cemetery's company Annual Reports on Improvement Care Trust Fund were not completed correctly	\$1,000 civil penalty	7/14/2025
Burial Services	Rawlings Funeral Home	Sevierville, TN	Failed to maintain records for five preneed funeral contracts, discount given on two preneed funeral contracts, failed to refund excess funds on contracts to the purchaser, the purchaser's estate or named beneficiary, and the 2023 Establishment's Preneed Funeral Funds Annual Report was not completed correctly	\$1,250 civil penalty	7/30/2025
Burial Services	Doughty-Stevens Funeral Home	Greeneville, TN	Discount given on two preneed funeral contracts	\$500 civil penalty	7/30/2025
Burial Services	Reed's Chapel	Lexington, TN	Failed to deposit preneed trust funds with the trustee for eight contracts within the time required by law and the 2024 Establishment's Preneed Funeral Funds Annual Report was not filed timely and was not completed correctly	\$750 civil penalty	7/23/2025
Burial Services	Oakley-Cook Funeral Home and Crematory	Bristol, TN	A discount was given on two preneed funeral contracts, failed to submit the insurance application for two contracts within the time required by law, and the 2024 Establishment's Preneed Funeral Fund Annual Report was not completed correctly	\$500 civil penalty	7/22/2025
Burial Services	High Point Funeral Home and Crematorium	Memphis, TN	A discount was given on two preneed funeral contracts, failed to refund excess funds to the purchaser, purchaser's estate, or named beneficiary, and did not submit an insurance application for one contract within the time required by law	\$500 civil penalty	7/16/2025
Burial Services	Serenity Funeral Home & Cremation Center, LLC	Etowah, TN	Failed to submit a change of ownership application and the non-refundable application fee for the establishment's preneed seller registration	\$750 civil penalty	7/14/2025
Burial Services	SAG Funeral Home	Nashville, TN	Failed to file the 2022 and 2023 Establishment's Preneed Funeral Fund Annual Reports within the time required by law and failed to pay an examination fee	\$500 civil penalty	7/18/2025
Collections	ProCollect Inc.	Dallas, TX	Unlicensed activity	\$500 civil penalty and \$252.51 costs	7/7/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Window Experts of Chattanooga	Chattanooga, TN	Unlicensed activity	\$1,250 civil penalty	7/23/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	The Crawl Space Professional	Murfreesboro, TN	Unlicensed activity	\$1,250 civil penalty	7/9/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Stone Source	Chattanooga, TN	Unlicensed activity	\$1,500 civil penalty	7/16/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Mr. Fix It 911	Spring Hill, TN	Unlicensed activity	\$750 civil penalty	7/31/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Freedom Hill Contracting	Cumberland Furnace, TN	Unlicensed activity	\$750 civil penalty	7/7/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Freedom Energy	Crossville, TN	Unlicensed activity	\$1,000 civil penalty	7/7/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Custom Home Solutions	Lenoir City, TN	Unlicensed contracting	Revocation of home improvement contractor's license	7/30/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Titan Roofing	Nashville, TN	Unlicensed activity	\$5,000 civil penalty	7/30/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	NSA Investments	Knoxville, TN	Unlicensed activity	\$1,500 civil penalty	7/30/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Christi Hicks dba Kingdom Carpenters	Knoxville, TN	Unlicensed activity	\$1,000 civil penalty	7/28/2025

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Robert Lynn Hodge	Rossville, GA	Unlicensed activity	\$1,000 civil penalty	7/28/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Blue Collar Remodeling & Decks	Oak Ridge, TN	Unlicensed activity	\$1,000 civil penalty	7/28/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Expert Electrical Contractor	Dyersburg, TN	Misconduct	\$4,000 civil penalty	7/14/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Abram Construction & Associates	South Haven, MS	Unlicensed activity	\$5,000 civil penalty and \$571.19 costs	7/14/2025
Cosmetology & Barber	The Marq	Knoxville, TN	Operating with an expired shop license	\$100 civil penalty	7/1/2025
Cosmetology & Barber	Calli Carroll	Clarksville, TN	Person without a valid license practicing	\$100 civil penalty	7/23/2025
Cosmetology & Barber	Tien Le	Memphis, TN	Responsibilities of owner and manager of shop. Persons without a valid license practicing	\$1,500 civil penalty	7/26/2025
Cosmetology & Barber	Nhuuy Thi Nguyen	Mouut Juliet, TN	Responsibilities of owner and manager of shop	500	7/26/2025
Cosmetology & Barber	Uyen Nhu Thuc Ngo	Nashville, TN	Respondent responsibility for violating the rules and laws put in place for unlicensed individuals	\$1,000 civil penalty	7/26/2025
Cosmetology & Barber	Phong Dinh Le	Nashville, TN	Responsibilities of owner and manager of shop	\$1,500 civil penalty	7/23/2025
Cosmetology & Barber	Ninh Xuan Ho	Cordova, TN	Persons without valid licenses practicing	\$3,000 civil penalty	7/7/2025
Cosmetology & Barber	Chinh Hoang	Lebanon, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	7/18/2025
Cosmetology & Barber	Ha T Nguyen	Jackson, TN	Persons without valid licenses practicing. Responsibilities of owner and manager of shop	\$1,500 civil penalty	7/7/2025
Cosmetology & Barber	Samantha Lyman	Madison, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	7/1/2025
Cosmetology & Barber	Shari Smith	Helenwood, TN	Person without a valid license practicing	\$100 civil penalty	6/30/2025
Cosmetology & Barber	Duy N Tran	Nashville, TN	Persons without a valid license practicing	\$1,000 civil penalty	6/18/2025
Cosmetology & Barber	Lien Nguyen	Knoxville, TN	Manager of shop permitted unlicensed activity	\$3,000 civil penalty	7/15/2025
Cosmetology & Barber	Kallia Wallace	Lebanon, TN	Manager of shop permitted unlicensed activity	\$1,000 civil penalty	7/30/2025
Cosmetology & Barber	Khanh Ninh Thi Nguyen	Knoxville, TN	Manager of shop failed to ensure proper shop licensure	\$100 civil penalty	7/22/2025
Cosmetology & Barber	Rumor Has It Beauty Bar & Advanced Cosmetics	Selmer, TN	Unlicensed activity and no manager was present during the operation of the shop	\$1,600 civil penalty	7/16/2025
Cosmetology & Barber	Annette Myers	Clarksville, TN	Person without valid license practicing and responsibility of owner and manager of shop	\$600 civil penalty	7/23/2025
Cosmetology & Barber	Trendsetters	Clarksville, TN	Person without valid license practicing	\$100 civil penalty	7/23/2025
Cosmetology & Barber	Glossy Nails	Memphis, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	7/26/2025
Cosmetology & Barber	Serenity Nail Melrose Corp	Nashville, TN	Person(s) Without Valid License(s) Practicing	\$1,000 civil penalty	7/2/2025
Cosmetology & Barber	King Nails	Jackson, TN	Persons without valid licenses practicing. Shop owner or manager not present	\$1,500 civil penalty	7/10/2025
Cosmetology & Barber	Mi Estilo Tu Estilo	Nashville, TN	Person(s) Without Valid License(s) Practicing	\$1,000 civil penalty	6/30/2025
Cosmetology & Barber	Happy Nail	Jackson, TN	Persons without valid licenses practicing	\$1,000 civil penalty	7/7/2025
Cosmetology & Barber	Michelle's Nails dba Eastside Nails	Nashville, TN	Unlicensed/expired shop	\$100 civil penalty	7/1/2025
Cosmetology & Barber	Music City Nails	Nashville, TN	Persons without valid licenses practicing	\$1,000 civil penalty	6/30/2025
Cosmetology & Barber	Nail Care and Spa	Knoxville, TN	Unlicensed activity	Voluntary revocation of shop license	7/30/2025
Cosmetology & Barber	Sports Clips Haircuts TN 206	Lebanon, TN	Unlicensed activity	\$1,000 civil penalty	7/30/2025
Cosmetology & Barber	Premier Salon Spa Services	Knoxville, TN	Operating on an expired shop license	\$100 civil penalty	7/22/2025
Cosmetology & Barber	Moon Nail Spa LLC	Knoxville, TN	Unlicensed activity	\$1,000 civil penalty	7/11/2025
Cosmetology & Barber	Galaxy Salon Gallery	Hermitage, TN	Unlicensed activity and no manager was present during the operation of the shop	\$1,500 civil penalty	7/8/2025
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	Ashley Moore	Nashville, TN	Conviction of offense impacting registration	Revocation of registration	7/31/2025
Detection Services Licensing Program	COBRA SPECIAL RESPONSE TEAM, LLC	Memphis, TN	Usage of firearms not authorized in regulations	\$500 civil penalty	7/31/2025
Detection Services Licensing Program	Daryl L. Lewis	Memphis, TN	Failure to notify department of arrest	\$100 civil penalty	7/31/2025
Detection Services Licensing Program	Scott Keith	Antioch, TN	Failure to notify department of arrest	\$100 civil penalty	7/31/2025
Detection Services Licensing Program	LEONARD DEEGERGE GORMAN	Clarksville, TN	Failure to notify department of arrest	\$100 civil penalty	7/31/2025
Detection Services Licensing Program	Tevin Renshaw	Knoxville, TN	Conviction of offense impacting registration	Requirement to downgrade to unarmed status	7/31/2025
Funeral Directors & Embalmers	Trinity Funeral Home	Paris, TN	Did not have a funeral director with a valid license as manager in charge of the funeral establishment	\$250 civil penalty	7/17/2025
Funeral Directors & Embalmers	Hooker Funeral Home	Clarksville, TN	Did not have a funeral director with a valid license as manager in charge of the funeral establishment	\$250 civil penalty	7/15/2025
Funeral Directors & Embalmers	Terrell Broady Funeral Home, Inc.	Nashville, TN	Permitted an individual to sign three death certificates with an expired funeral director license	\$500 civil penalty	7/17/2025
Funeral Directors & Embalmers	R. S. Lewis & Sons Funeral Home	Memphis, TN	Did not have a funeral director with a valid license as manager in charge of the funeral establishment	\$500 civil penalty	7/7/2025
Funeral Directors & Embalmers	Whitson Funeral Home	Cookeville, TN	Permitted an individual to sign an authorization for cremation form without a valid funeral director license	\$250 civil penalty	7/1/2025
Funeral Directors & Embalmers	Comfort Cremation Center	Chattanooga, TN	Engaged in the operation of a funeral establishment without a valid funeral establishment license and without a fixed place of business, and engaged in numerous deceptive acts or practices as defined in the Funeral Rule	\$5,000 civil penalty	7/28/2025
Funeral Directors & Embalmers	Associated Family Funeral Home, LLC	Adamsville, TN	Conducted twenty-six (26) funeral and cremation services without a licensed funeral director as manager in charge of the funeral establishment	\$2,000 civil penalty	7/21/2025
Funeral Directors & Embalmers	Joe Ford Funeral Home, LLC	Memphis, TN	Unreasonably delayed the filing of a certificate of death and did not respond to the complaint within the time specified in the notice	\$2,000 civil penalty and sixty (60) day suspension of funeral establishment license	7/18/2025
Funeral Directors & Embalmers	Millington Funeral Home, Inc.	Millington, TN	Permitted individuals to engage in funeral directing without a funeral director license and an employee's business card either gave or tend to give the impression the unlicensed individual was licensed and entitled to practice as a funeral director	\$3,000 civil penalty and \$816.75 costs	7/31/2025

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Funeral Directors & Embalmers	Joe Ford Funeral Home, LLC	Memphis, TN	Unprofessional conduct (unreasonably delayed releasing death certificates certified by a physician) and failed to respond to the complaint within the time specified in the notice	\$2,000 civil penalty	7/14/2025
Funeral Directors & Embalmers	Joseph S. Ford, Sr.	Memphis, TN	Unprofessional conduct (unreasonably delayed the filing of a death certificate and failed to provide the decedent's cremated remains, death certificate, or personal belongings), not answering complainant's inquiries, and failed to respond to multiple complaints within the time specified in the notice	\$4,500 civil penalty	7/14/2025
Funeral Directors & Embalmers	SAG Funeral Home	Nashville, TN	Unprofessional conduct (embalmer of establishment did not make every reasonable effort to return the viscera to the body cavity for final disposition or failed to follow regulations in the event the embalmer was unable to return the viscera to the body cavity)	\$250 civil penalty and \$495 costs	7/18/2025
Funeral Directors & Embalmers	Melanie Burroughs Cole	Germantown, TN	Engaged in funeral directing and operated as a manager of a funeral establishment with an expired funeral director license	\$500 civil penalty	7/7/2025
Funeral Directors & Embalmers	Jason Matthew Bruner	Johnson City, TN	Signed six permits for cremation of human remains with an expired funeral director license	\$250 civil penalty	7/7/2025
Funeral Directors & Embalmers	Aaron Lee Meroniuk	Murfreesboro, TN	Engaged in funeral directing with an expired funeral director license	\$750 civil penalty	7/16/2025
Funeral Directors & Embalmers	Justin Ford Funeral Home	Memphis, TN	Unprofessional conduct (unreasonably delayed releasing death certificates certified by a physician), did not have a fixed place of business that is devoted to the care and preparation of dead human bodies, did not have adequate furnishings, including but limited to, chairs, tables, desks, and office supplies, and did not respond to the complaints within the time specified in the notice	\$5,000 civil penalty	7/14/2025
Funeral Directors & Embalmers	Justin Joseph Ford	Memphis, TN	Unprofessional conduct (unreasonably delayed releasing death certificates certified by a physician, failed to timely order a purchased headstone, and failed to treat a member of the public in a respectful manner), listed as an embalmer on one death certificate without possessing a valid embalmer license, and failed to respond to the complaints within the time specified in the notice	\$7,000 civil penalty	7/14/2025
Funeral Directors & Embalmers	Ricky Lynn McNeese, Jr.	Soldotna, AK	Unprofessional conduct (abandoned a decedent in an employer's funeral establishment vehicle while stalking an individual at or near a private residence)	\$2,000 civil penalty, suspension of funeral and embalmer licenses for 12 months, and requirement to complete 5 hours of in-person continuing education in ethics	7/8/2025
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	Johnny Keith Maxwell	Hazel Green, AL	Unlicensed activity	\$2,000 civil penalty	7/16/2025
Land Surveyors	Thomas David Vester	Lafayette, TN	Improper seal and acting as responsible charge for two separate businesses offering land surveying services	\$2,000 civil penalty	7/21/2025
Motor Vehicle	B & R Auto Sales	Ripley, TN	City and county business tax license requirement	\$1,000 civil penalty	7/2/2025
Motor Vehicle	Tesla Motors TN Inc.	Bartlett, TN	Engaging in false, fraudulent, or deceptive practice(s)	\$7,000 civil penalty	7/8/2025
Motor Vehicle	Mercedes-Benz of Music City	Nashville, TN	Failure to respond to the Commission's request for a response to a complaint in a timely manner	\$2,000 civil penalty	7/25/2025
Motor Vehicle	Tesla Motors TN Inc.	Bartlett, TN	Engaging in false, fraudulent, or deceptive practice(s)	\$7,000 civil penalty	7/8/2025
Motor Vehicle	Wholesale Auto Dealers of Memphis LLC	Memphis, TN	Misuse of temporary tag	\$1,000 civil penalty	7/8/2025
Motor Vehicle	Selmer Classic Cars, Inc.	Selmer, TN	Misuse of dealer tag	\$1,000 civil penalty	7/15/2025
Motor Vehicle	Lumsden Motors Inc	Lafayette, TN	Issuing more temporary tags than allowed and unlicensed salesperson activity	\$10,000 civil penalty	7/8/2025
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	Tina Marie Baker	Newark, CA	Respondent responsibility for violating the rules and laws put in place for advertising	\$500 civil penalty	7/21/2025
Real Estate Commission	Richard "Rich" Rodriguez	Pigeon Forge, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/16/2025
Real Estate Commission	Matt Talley	Germantown, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/24/2025
Real Estate Commission	Brian Todd Weaver	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/1/2025
Real Estate Commission	Michael Todd Nickens	Kingsport, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/15/2025
Real Estate Commission	Michael Todd Nickens	Kingsport, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/15/2025
Real Estate Commission	Michael Todd Nickens	Kingsport, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/15/2025
Real Estate Commission	William Wilson	Brentwood, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/1/2025
Real Estate Commission	Charles "Charlie" D. Sullivan	Fayetteville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/16/2025
Real Estate Commission	Victoria Vanatta Thompson	Fairview, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/1/2025
Real Estate Commission	Richard "Rich" Rodriguez	Pigeon Forge, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/16/2025
Real Estate Commission	Savannah Lish	Chestnut Mound, TN	Failure to exercise reasonable skill and care	\$500 civil penalty	7/30/2025
Real Estate Commission	Janel Mallard	Waverly, TN	Failure to provide services to all parties to the transaction with honesty and good faith	\$1,000 civil penalty	7/29/2025
Real Estate Commission	Richard "Rich" Rodriguez	Pigeon Forge, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/1/2025
Real Estate Commission	Kevin Van Aken	Clarksville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty and \$769.25 costs	7/25/2025
Real Estate Commission	John A. Sanders	Atlanta, GA	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty and \$200 costs	7/16/2025
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				