

DISCIPLINARY ACTION REPORT

Program	Respondent	Location	Violation	Action	Date
Accountancy	Ziad Al-Helew	Knoxville, TN	Offering attest services without a valid firm permit or being enrolled in peer review	\$1,750 civil penalty	4/22/2025
Accountancy	P & L Business Services	Oak Ridge, TN	Use of "accounting" designation without a firm permit	\$1,000 civil penalty	4/23/2025
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	Jared Claiborne	Scottsville, KY	Gross negligence, incompetency, or misconduct in the practice of engineering	\$500 civil penalty	4/4/2025
Athletic Commission	NO ACTION TAKEN				
Auctioneers	NO ACTION TAKEN				
Burial Services	Serenity Columbarium and Memorial Gardens	Memphis, TN	Failed to make deposits to the Merchandise and Services Trust Fund on nine contracts in accordance with the law and failed to make deposits to the Improvement Care Trust on four contracts within the time limits required by law	\$500 civil penalty	4/11/2025
Burial Services	Charles L. Nickell Memorial Park	Centerville, TN	Failed to maintain and provide required records requested by the examiner, failed to file the 2021 Cemetery company's Annual Report on Improvement Care Trust Fund within the time limits required by law, and Burial Services did not receive the 2023 Annual Report on Improvement Care Trust Fund	\$500 civil penalty	4/3/2025
Burial Services	Simmons Bank	Athens, TN	Trustee to a cemetery made annual net income distributions from the cemetery's Improvement Care Trust Fund for fiscal years 2023 and 2024 without the proper certification form from the cemetery	\$750 civil penalty	4/25/2025
Burial Services	Obion County Memorial Gardens, Inc.	Union City, TN	Failed to pay an examination fee, eight contracts were missing the cemetery company representative's signature, failed to make fourteen deposits to the Improvement Care Trust Fund within the time limits required by law, and failed to pay consumer protection fees	\$1,000 civil penalty	4/24/2025
Burial Services	MT. Hope Cemetery	Franklin, TN	Failed to submit the 2022 Cemetery Company Annual Report on Improvement Care Trust Fund within the time required by law	\$250 civil penalty	4/22/2025
Burial Services	Sunset Park	Lewisburg, TN	Failed to make two deposits to the Improvement Care Trust Fund within the time required by law	\$500 civil penalty	4/4/2025
Burial Services	Planters Bank, Inc.	Hopkinsville, KY	Trustee to a cemetery made distributions to the Cemetery's Improvement Care Trust Fund without the proper certification form from the cemetery, failed to submit the 2022 Annual Report on Merchandise and Services within the time required by law, and the 2023 Annual Report on Improvement Care Trust was not completed correctly	\$500 civil penalty	4/29/2025
Burial Services	Resthaven Memorial Gardens	Clarksville, TN	Failed to maintain the mausoleums of the cemetery (a majority of the mausoleums were missing pieces of the façade, crypt fronts required cleaning, and a walkway leading to the mausoleum had sustained damage), deposits were incorrectly made the cemetery's Merchandise and Service Trust Fund rather than its Improvement Care Trust Fund, failed to make deposits to the Improvement Care Trust Fund on two contracts in accordance with the law, failed to make eight deposits to the Improvement Care Trust Fund within the time required by law, failed to make two deposits to the Merchandise and Service Trust within the time required by law, memorial care and installation fees exceed the allowable amount permitted by law, failed to pay outstanding consumer protection fees, did not provide evidence of sufficient fidelity bond coverage, a discrepancy between burial rights reflected on sales contract and the deed issued for one contract, and the 2022 and 2023 Annual Reports on Improvement Care Trust and the 2023 Annual Report on Merchandise and Service Trust were not completed correctly	\$3,500 civil penalty	4/4/2025
Burial Services	Gibson County Memory Gardens	Humboldt, TN	Failed to maintain cemetery grounds (crypt fronts and sides of the two mausoleums required cleaning and there were several missing and broken urns throughout the cemetery) and failed to pay outstanding consumer protection fees	\$500 civil penalty	4/3/2025
Burial Services	Memorial Park South Woods	Memphis, TN	Failed to order merchandise sold on two contracts or deposit the appropriate amount to the Merchandise and Services Trust Fund within the time required by law, failed to timely make deposits on two contracts to the Merchandise and Services Trust Fund in accordance with the law, failed to provide requested records for six contracts to the examiner, the 2022 and 2023 Annual Reports on Improvement Care Trust Fund were not completed correctly, and the sales contracts utilized during the examination period did not include the specific language required by law to service as a disclosure to the purchaser	\$3,000 civil penalty	4/25/2025
Burial Services	Beautiful Greenwood Cemetery, LLC	Chattanooga, TN	Did not make deposits to the Improvement Care Trust Fund in accordance with the law or within the time limits required by law	\$5,000 civil penalty	4/14/2025
Burial Services	Spencer Funeral Home	Spencer, TN	Failed to pay consumer protection fees and failed to submit the 2023 Establishment's Preneed Funeral Fund Annual Report within the time limits required by law	\$500 civil penalty	4/22/2025
Burial Services	Barlow Funeral Home	Covington, TN	Failed to submit a preneed insurance application to the insurance company within the time required by law	\$500 civil penalty	4/11/2025
Burial Services	John P. Franklin Funeral Home	Chattanooga, TN	Failed to pay delinquent consumer protection fees and examination fees	\$500 civil penalty	4/15/2025
Burial Services	Forest Hill Funeral Home and Memorial Park - Midtown	Memphis, TN	The correct amount was not deposited for four contracts to the preneed trust fund in accordance with the law, excess funds for two contracts were not refunded to the purchaser, the purchaser's estate or named beneficiary, failed to timely file a death claim with the trustee for eleven preneed funeral contracts, and failed to pay outstanding consumer protection fees	\$3,000 civil penalty	4/17/2025
Burial Services	Forest Hill Funeral Home and Memorial Park - East	Memphis, TN	The correct amount was not deposited for sixteen contracts to the preneed trust fund in accordance with the law, excess funds for two contracts were not refunded to the purchaser, the purchaser's estate or named beneficiary, failed to timely file a death claim with the trustee for seven preneed funeral contracts, and failed to pay outstanding consumer protection fees	\$4,500 civil penalty	4/17/2025
Burial Services	Ashley Brooke Taylor	Manchester, TN	Unlicensed activity (sold preneed funeral sales contracts without a valid preneed sales agent registration)	\$1,000 civil penalty	4/11/2025

Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Martinez Handyman, LLC	Morristown, TN	Unlicensed activity	\$15,000 civil penalty	4/9/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Alex French Frenchs Caprentry	Oliver Springs, TN	Unlicensed activity	\$750 civil penalty	4/21/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Carpenter's Trust	Nashville, TN	Unlicensed activity	\$750 civil penalty	4/28/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	John Artistic Tile & Design	Gallatin, TN	Unlicensed activity	\$1,000 civil penalty	4/22/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Elevate Roofing	Jackson, TN	Unlicensed activity	\$500 civil penalty	4/4/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Roussell Construction	Murfreesboro, TN	Unlicensed activity	\$500 civil penalty	4/2/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Extreme Painting Works	Antioch, TN	Unlicensed activity	\$500 civil penalty	4/4/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Extreme Hardwood Designs	Cottontown, TN	Unlicensed activity	\$500 civil penalty	4/4/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Due South Design	Lebanon, TN	Unlicensed activity	\$500 civil penalty	4/3/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	DP Products & Solutions	Houston, TX	Unlicensed activity	\$500 civil penalty	4/2/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	2nd Chance Repairs	Knoxville, TN	Unlicensed activity	\$500 civil penalty	4/3/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Brandon Sweeney dba S&S Construction	Nashville, TN	Unlicensed activity	\$5,000 civil penalty and \$1,587.84 costs	4/23/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	BJR Construction - Bobby Rogers	Marion, AR	Unlicensed activity	\$10,000 civil penalty and \$1,303.15 costs	4/23/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Best Around Painting	Cordova, TN	Unlicensed activity	\$26,000 civil penalty and \$1,819.32 costs	4/2/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	New Concepts Remodeling	Murfreesboro, TN	Unlicensed activity	\$500 civil penalty	4/15/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	John Hays Construction	Nashville, TN	Unlicensed activity	\$5,000 civil penalty	4/21/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Rollin Bowlin Roofing	Brownsville, TN	Unlicensed activity	\$1,000 civil penalty	4/23/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Faith Builders	Clarksville, TN	Unlicensed activity	\$1,000 civil penalty	4/23/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Bishop Homeworks	Lebanon, TN	Unlicensed activity	\$1,000 civil penalty	4/15/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Phoenix Reconstruction	Memphis, TN	Unlicensed activity	\$1,000 civil penalty	4/1/2025

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Burnette Pools	Bristol, TN	Unlicensed activity	\$1,000 civil penalty	4/23/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Todd Home Services	Memphis, TN	Unlicensed activity	\$1,000 civil penalty	4/2/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Volunteer Exteriors	Knoxville, TN	Unlicensed activity	\$1,000 civil penalty	4/3/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Jim Peirce	Medon, TN	Unlicensed activity	\$10,000 civil penalty	4/28/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Apex Contractor Group	Cumberland Gap, TN	Unlicensed activity	\$1,000 civil penalty	4/1/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Tristar Property Solutions	Gallatin, TN	Unlicensed activity	\$1,000 civil penalty	4/1/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Square Footage Maintenance	Hendersonville, TN	Unlicensed activity	\$1,000 civil penalty	4/3/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Michael Dixon	Greenville, TN	Unlicensed activity	\$1,000 civil penalty	4/2/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Dual State Turnkey	Chatworth, GA	Unlicensed activity	\$1,000 civil penalty	4/2/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Colt Firm	Chappels, SC	Unlicensed activity	\$1,000 civil penalty	4/2/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Horizon Contractors	Madison, TN	Unlicensed activity	\$1,000 civil penalty	4/2/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	A2W Construction	Hopkinsville, KY	Unlicensed activity	\$15,000 civil penalty and \$2,518.75 costs	4/2/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Benji Smith	Adamsville, TN	Unlicensed activity	\$500 civil penalty	4/24/2025
Cosmetology & Barber	Francisco Javier Chavez Castro	Madison, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	4/11/2025
Cosmetology & Barber	James E. Adams	Memphis, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	4/11/2025
Cosmetology & Barber	Tonny Josue Alvarez Sanchez	Antioch, TN	Unlicensed activity	\$1,000 civil penalty	4/22/2025
Cosmetology & Barber	Christy's	Tullahoma, TN	Person(s) without valid license(s) practicing and shop owner or manager not present	\$600 civil penalty	4/28/2025
Cosmetology & Barber	Five Star Royalty Barbershop LLC	Nashville, TN	Shop owner or manager not present	\$500 civil penalty	4/16/2025
Cosmetology & Barber	Chintana's Barber Shop	Crossville, TN	Failed to ensure proper licensure	\$100 civil penalty	4/2/2025
Cosmetology & Barber	Crown Cutz Academy of Barber and Style	Johnson City, TN	Some students were not receiving their statutory 1500 hours of barber instruction	Agreed by Consent Order to a 12-month probation regarding student attendance and \$868.92 costs	4/23/2025
Cosmetology & Barber	Yrian Victor Santana Pino	Antioch, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	4/23/2025
Cosmetology & Barber	Kenny Tai Nguyen	Nashville, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	4/11/2025
Cosmetology & Barber	Mr. John Cam Nguyen	Elkin, NC	Responsibilities of owner and manager of shop	\$500 civil penalty	4/17/2025
Cosmetology & Barber	An Phu Le	Nolensville, TN	Person(s) without valid license(s) practicing and responsibilities of owner and manager of shop	\$1,500 civil penalty	4/8/2025
Cosmetology & Barber	Trang Dai Nguyen	Johnson City, TN	Unlicensed activity	\$1,000 civil penalty	4/17/2025
Cosmetology & Barber	Hong Loan Le	Johnson City, TN	Shop manager was permitting unlicensed activity	\$1,500 civil penalty	4/17/2025
Cosmetology & Barber	Timeya Thomas	Maryville, TN	Unlicensed shop	\$1,000 civil penalty	4/1/2025
Cosmetology & Barber	Tuyen Nhat Bui	Maryville, TN	Failed to ensure proper licensure	\$1,000 civil penalty	4/22/2025
Cosmetology & Barber	Razor Kings Barber Shop	Madison, TN	Unlicensed/expired shop and shop owner or manager not present	\$600 civil penalty	4/4/2025
Cosmetology & Barber	Art of Braiding	Memphis, TN	Shop owner or manager not present	\$500 civil penalty	4/11/2025
Cosmetology & Barber	Mississippi Blvd. Beauty & Barber Shop	Memphis, TN	Shop owner/manager not present and person(s) without valid license(s) practicing	\$1,500 civil penalty	4/15/2025
Cosmetology & Barber	Mimis Nail Spa	NASHVILLE, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	4/8/2025
Cosmetology & Barber	Kim Nails LLC	Johnson City, TN	Permitting unlicensed activity	\$1,000 civil penalty	4/21/2025
Cosmetology & Barber	Nails Etc.	Old Hickory,, TN	Unlicensed/expired Shop	\$100 civil penalty	4/1/2025
Cosmetology & Barber	Mira Nail Bar	Collierville, TN	Unlicensed/expired shop and person(s) without valid license(s) practicing	\$4,000 civil penalty	4/1/2025

Cosmetology & Barber	Don Ramon's Barber Shop and Salon LLC	Madison, TN	Unlicensed activity	\$1,000 civil penalty	4/2/2025
Cosmetology & Barber	Noire The Nail Bar	Pigeon Forge, TN	Performing a service not authorized by shop license	\$500 civil penalty	4/7/2025
Cosmetology & Barber	Merci Beauty Lounge and Boutique	Crossville, TN	No licensed shop manager was present during the operation of the shop	\$250 civil penalty and \$1,563.85 costs	3/17/2025
Cosmetology & Barber	Richard Christian	Harriman, TN	The individual has had his/her license(s) suspended in accordance with Tenn. Code Ann. § 36-5-706	Suspension of license	4/23/2025
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	Cameron L Edwards	Cornersville, TN	Law enforcement symbols	\$250 civil penalty	4/9/2025
Funeral Directors & Embalmers	Arrington Funeral Directors	Jackson, TN	Permitted an individual to engage in funeral directing and embalming with expired funeral director and embalmer licenses	\$500 civil penalty	4/29/2025
Funeral Directors & Embalmers	Canale Funeral Directors, Inc.	Memphis, TN	Did not have a funeral director with valid license as manager in charge of the funeral establishment	\$500 civil penalty	4/24/2025
Funeral Directors & Embalmers	Tullahoma Funeral Home	Tullahoma, TN	Violated a statute pertaining to the prearrangement or prefinancing, or both, of a funeral	\$500 civil penalty	4/24/2025
Funeral Directors & Embalmers	Coffee County Funeral Chapel	Manchester, TN	Conducted a visitation and funeral service for a decedent without a valid funeral establishment license and violated a statute pertaining to the prearrangement or prefinancing, or both, of a funeral	\$750 civil penalty	4/12/2025
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	Valley Chevrolet Buick GMC	Fayetteville, TN	Employing unlicensed salesperson(s)	\$10,000 civil penalty	4/30/2025
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	Ian "Pete" Christopher Galyon	Franklin, TN	Internet advertising	\$3,000 civil penalty	4/28/2025
Real Estate Commission	Timothy "Tim" W. Mast	Selmer, TN	Advertising violation	\$500 civil penalty	4/7/2025
Real Estate Commission	Miles Elam	Mission Viejo, CA	Unlicensed activity	\$1,000 civil penalty	4/10/2025
Real Estate Commission	Jason Gribin	Studio City, CA	Unlicensed activity	\$1,000 civil penalty	4/10/2025
Real Estate Commission	Cindi Richardson	Cleveland, TN	Failure to provide services with honesty and good faith to all parties in a transaction	\$1,000 civil penalty	4/10/2025
Real Estate Commission	Holly Sharp	Chattanooga, TN	Failure to exercise reasonable skill and care in providing services to all parties in a transaction	\$1,000 civil penalty	4/7/2025
Real Estate Commission	Rhonda Burks Jernigan	Seymour, TN	Failure to respond to a complaint	\$1,000 civil penalty	4/1/2025
Real Estate Commission	Tammy Earp	Clarksville, TN	Unlicensed activity	\$1,000 civil penalty	4/4/2025
Real Estate Commission	Priscilla Sue Barker	Sevierville, TN	Failure to supervise an affiliate due to affiliate's lack of E&O insurance	\$1,000 civil penalty	4/7/2025
Real Estate Commission	Diane Hodge	Bristol, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	4/2/2025
Real Estate Commission	Priscilla Sue Barker	Sevierville, TN	Failure to respond to a complaint	\$1,000 civil penalty and \$350 costs	4/7/2025
Real Estate Commission	Douglas Dillon Realty, LLC	Knoxville, TN	Escrow account violation	\$1,000 civil penalty	4/16/2025
Real Estate Commission	Epique Realty	Nashville, TN	Failure to respond to a complaint	\$1,000 civil penalty	4/23/2025
Real Estate Commission	Richard "Rich" Rodriguez	Pigeon Forge, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	4/21/2025
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				