

Program	Respondent	Location	Violation	Action	Date
Accountancy	Nicholas Carpenter	Franklin, TN	Offering attest services without a valid firm permit or being enrolled in peer review	\$1,750 civil penalty	3/5/2025
Accountancy	Michael Wilson	Cordova, TN	Offering attest services without a valid firm permit or being enrolled in peer review	\$2,000 civil penalty	3/19/2025
Accountancy	Craig Alan Young	Nashville, TN	Failure to comply with CPE requirements	\$1,000 civil penalty and completion of 2022-2023 CPE hours	3/28/2025
Accountancy	White Olive CPA	Franklin, TN	Offering attest services without a valid firm permit or being enrolled in peer review	\$1,750 civil penalty	3/11/2025
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	NO ACTION TAKEN				
Athletic Commission	NO ACTION TAKEN				
Auctioneers	John Matthew Burch	Gallatin, TN	Failure to fulfill CE Hours	\$100 civil penalty	3/10/2025
Burial Services	Lakeview Memorial Gardens	Memphis, TN	Failed to maintain cemetery grounds and mausoleum (several monuments have significant damage and gravesites and markers had tracks and damage from heavy equipment throughout the cemetery), failed to order merchandise on one (1) contract or make the required deposit to the Merchandise and Services Trust within the time required by law, and failed to issue proof of ownership for burial rights for at-need contracts and the required notice to the purchaser regarding proof of ownership of interment rights was not included in sales contracts	\$2,000 civil penalty	3/18/2025
Burial Services	New Park Cemetery, Inc.	Memphis, TN	Failed to maintain cemetery grounds and mausoleum (several monuments have significant damage and gravesites and markers had tracks and damage from heavy equipment throughout the cemetery), failed to deposit the correct amount of funds to the Merchandise and Services Trust for two (2) contracts in accordance with the law, and failed to issue proof of ownership for burial rights for at-need contracts and the required notice to the purchaser regarding proof of ownership of interment rights was not included in sales contracts	\$2,000 civil penalty	3/18/2025
Burial Services	First Bank	Lexington, TN	Cemetery trustee made annual distributions from the cemetery's Improvement Care Trust Fund to the cemetery without a proper certification form from the cemetery company	\$500 civil penalty	3/20/2025
Burial Services	Henderson County Memorial Gardens, Inc.	Lexington, TN	Failed to maintain the mausoleum of the cemetery to reflect respect for the memory of the dead and failed to pay outstanding consumer protection fees	\$1,000 civil penalty	3/11/2025
Burial Services	Decatur County Memorial Gardens	Parsons, TN	Did not obtain and maintain a proper fidelity bond coverage and failed to make a deposit to the Improvement Care Trust Fund for one contract	\$1,000 civil penalty	3/18/2025
Burial Services	Pinnacle Bank	Knoxville, TN	Trustee of three different cemeteries and made monthly distributions from the Improvement Care Trust Fund of each cemetery without a proper certification form from the cemetery company as required by law	\$1,000 civil penalty	3/11/2025
Burial Services	Kingston Memorial Gardens	Kingston, TN	Trust amounts for two (2) contracts were not properly deposited into the cemetery's Merchandise and Services Trust Fund and failed to file the 2021 Cemetery's company Annual Reports on Improvement Care Trust and Merchandise and Services Trust within the time limits required by law	\$500 civil penalty	3/14/2025
Burial Services	Roane Memorial Gardens	Rockwood, TN	Funeral merchandise (urn vaults) sold on three contracts and not trusted in accordance with the law, sold funeral merchandise without a proper preneed seller registration, failed to deposit the correct trust amount for two contracts into the Merchandise and Services Trust as required by law, eight sold lot spaces had not been properly recorded on the cemetery's matter map, and failed to file the 2021 Cemetery company's Annual Reports on Improvement Care and Merchandise and Services Trust Funds within the time required by law	\$750 civil penalty	3/27/2025
Burial Services	Anderson Memorial Gardens	Clinton, TN	Funeral merchandise (urn vaults) sold on five contracts and not trusted in accordance with the law, sold funeral merchandise without a proper preneed seller registration, failed to order or trust merchandise within the time required by law for two contracts, failed to deposit the correct amount for two contracts, and failed to file the 2021 Cemetery's company Annual Reports on Improvement Care Trust and Merchandise and Services within the time required by law	\$1,000 civil penalty	3/14/2025
Burial Services	Memorial Gardens of Wayne County - Waynesboro	Waynesboro, TN	Failed to make deposits to the Improvement Care Trust Fund for six contracts in accordance with the law, failed to timely order merchandise sold on one contract or deposit to the Merchandise and Services Trust within the time required by law, failed to make two deposits to the Improvement Care Trust Fund within the time required by law, and installation fee and memorial care for one contract exceeded the maximum allowable amount permitted by law	\$750 civil penalty	3/27/2025
Burial Services	Memorial Gardens of Wayne County - Collinwood	Collinwood, TN	Failed to make deposits to the Improvement Care Trust Fund for two contracts in accordance with the law, Merchandise and Services were not timely ordered or funds were not deposited to the Merchandise and Services Trust within the time required by law, failed to make seven deposits to the Improvement Care Trust within the time required by law, and deposits were made to the wrong cemetery trust fund	\$1,000 civil penalty	3/27/2025
Burial Services	Memory Gardens of Hardin County	Savannah, TN	Failed to make a deposit for one contract to the Improvement Care Trust Fund in accordance with the law, failed to make a deposit for one contract to the Merchandise and Services Trust Fund in accordance with the law, and failed to make three deposits to the Improvement Care Trust Fund within the time limits required by law	\$500 civil penalty	3/25/2025
Burial Services	New Beginning Funeral Home	Pulaski, TN	Failed to file the 2023 Establishment's Preneed Funeral Fund Annual Report within the time limits required by law	\$250 civil penalty	3/18/2025

Burial Services	Gowen-Smith Chapel	Shelbyville, TN	Failed to pay outstanding consumer protection fees, failed to submit an application for change of ownership, and failed to submit the 2023 Establishment's Preneed Funeral Fund Annual Report within the time limits required by law	\$500 civil penalty	3/11/2025
Burial Services	Grant Funeral Services LLC	Estill Springs, TN	Failed to submit an application for change of ownership application and failed to pay outstanding consumer protection fees	\$1,000 civil penalty	3/14/2025
Burial Services	Associated Family Funeral Home, LLC	Adamsville, TN	Charged an administrative fee on three (3) preneed funeral contracts	\$1,000 civil penalty	3/4/2025
Burial Services	Shackleford Funeral Directors	Bolivar, TN	Discounts given on four (4) preneed funeral contracts	\$500 civil penalty	3/26/2025
Burial Services	Summer Funeral & Cremation	Gallatin, TN	Failed to submit the 2023 Establishment's Preneed Funeral Fund Report within the time limits required by law and failed to pay consumer protection fees	\$250 civil penalty	3/3/2025
Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Will's Home Improvement Solutions	Nolensville, TN	Unlicensed activity	\$2,000 civil penalty	3/11/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Stonecraft Renovations, LLC	Antioch, TN	Unlicensed activity	\$750 civil penalty	3/11/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Crawlspace Titans	Smithville, TN	Unlicensed activity	\$750 civil penalty	3/6/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Nashville Painting Company	Brentwood, TN	Unlicensed activity	\$1,000 civil penalty	3/18/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Elite Concrete Howard Stanley	Madison, TN	Unlicensed activity	\$750 civil penalty	3/19/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Next Generation Builders	Crossville, TN	Unlicensed activity	\$3,000 civil penalty	3/6/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Daus Building Supply	Whitwell, TN	Unlicensed activity	\$1,000 civil penalty	3/10/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Willie S. Jennings Contractor	Memphis, TN	Unlicensed activity	\$10,000 civil penalty	3/20/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Iron Horse Demolition	Knoxville, TN	Contracted in name other than name on license	\$2,000 civil penalty	3/13/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Harris Construction, LLC	Ramer, TN	Unlicensed activity	\$1,000 civil penalty	3/28/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Deck Masters	Bowling Green, KY	Unlicensed activity	\$500 civil penalty	3/28/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Kenneth N. Pitman	Brentwood, TN	Contracting in a name other than name on license	\$500 civil penalty	3/6/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Frank Kemker	Eads, TN	Unlicensed activity	\$10,000 civil penalty and \$200 costs	3/4/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Three Pines Construction	Corryton, TN	Failed to pull permit	\$250 civil penalty	3/13/2025
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	DLC Construction Consultants	Cordova, TN	Unlicensed activity	\$10,000 civil penalty and \$2,197.68 costs	3/6/2025
Cosmetology & Barber	Anderson Jimenez Sr	Antioch, TN	Responsibilities of owner and manager of shop and person(s) without valid license(s) practicing	\$1,500 civil penalty	3/28/2025
Cosmetology & Barber	Leonardo Fabio Garay-Hernandez	Knoxville, TN	Responsibilities of owner and manager of shop	\$100 civil penalty	3/20/2025
Cosmetology & Barber	Christy L. Surber	Tullahoma, TN	Person(s) without valid license(s) practicing	\$100 civil penalty	3/14/2025
Cosmetology & Barber	Kris Robin Longaker	Greeneville, TN	Person(s) without valid license(s) practicing	\$100 civil penalty	3/14/2025
Cosmetology & Barber	Dulce Maria Garcia	Gallatin, TN	Person(s) without Valid License(s) practicing and responsibilities of owner and manager of Shop	\$1,500 civil penalty	3/14/2025
Cosmetology & Barber	Mark A. Madison	Nolensville, TN	Responsibilities of owner and manager of shop	\$1,500 civil penalty	3/13/2025
Cosmetology & Barber	Fenix Barbershop	Knoxville, TN	Expired shop license	\$100 civil penalty	3/20/2025

Cosmetology & Barber	Southern Fades, LLC	Greeneville, TN	Shop owner or manager not present and person(s) without valid license(s) practicing	\$600 civil penalty	3/14/2025
Cosmetology & Barber	Mr. Marks Present the Shop	Nashville, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/12/2025
Cosmetology & Barber	Get Chopped Barbershop LLC	Nashville, TN	No licensed shop manager was present during the operation of the shop	\$500 civil penalty and \$1,206.30 costs	3/4/2025
Cosmetology & Barber	Sokheng Hen	Hermitage, TN	Responsibilities of owner and manager	\$500 civil penalty	3/14/2025
Cosmetology & Barber	Bao Gia Huynh	Knoxville, TN	Person(s) without a Valid License(s) Practicing	\$1,000 civil penalty	3/21/2025
Cosmetology & Barber	Kiyo Ngo	Athens, TN	Person(s) Without Valid License(s) Practicing and Responsibilities of Owner of Shop	\$1,500 civil penalty	3/21/2025
Cosmetology & Barber	Nghiem Van Tran	Murfreesboro, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	3/11/2025
Cosmetology & Barber	Lanh D. Tran	Murfreesboro, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	3/7/2025
Cosmetology & Barber	Collin Vu	Knoxville, TN	Responsibilities of owner and manager of shop	\$1,000 civil penalty	3/12/2025
Cosmetology & Barber	Marvin Silva Rubio	Nashville, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/7/2025
Cosmetology & Barber	Sierra Bowman	Greeneville, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	3/12/2025
Cosmetology & Barber	Tien D Tran	Hermitage, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/18/2025
Cosmetology & Barber	Andriu Jhon Jairo Rodriguez	Shelbyville, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/11/2025
Cosmetology & Barber	Phuong Thi Pham	Winfield, TN	Person(s) without valid license(s) practicing	\$100 civil penalty	2/26/2025
Cosmetology & Barber	Ha Thi Luu	KNOXVILLE, TN	Person(s) without valid license(s) practicing and responsibilities of owner & manager of shop	\$600 civil penalty	3/3/2025
Cosmetology & Barber	Thang Luong	Oneida, TN	Person(s) without valid license(s) practicing and responsibilities of owner / manager of shop	\$600 civil penalty	3/3/2025
Cosmetology & Barber	Nadia K. Kamel	Antioch, TN	Person(s) without valid license(s) practicing and responsibilities of owner and manager of shop	\$1,500 civil penalty	3/7/2025
Cosmetology & Barber	Diane Tam Bui	Cleveland, TN	Shop manager failed to ensure proper shop licensure	\$100 civil penalty	3/5/2025
Cosmetology & Barber	Shirin Khwaga	Franklin, TN	Shop manager failed to ensure proper shop licensure	\$100 civil penalty	3/25/2025
Cosmetology & Barber	Jasmine Deshe Hardnett	Nashville, TN	Unlicensed activity	\$1,000 civil penalty and \$318.52 costs	3/25/2025
Cosmetology & Barber	Posh Nail Spa	Nashville, TN	Expired shop license	\$100 civil penalty	3/14/2025
Cosmetology & Barber	Cali Nails	McMinnville, TN	Offering or performing services not authorized	\$500 civil penalty	3/7/2025
Cosmetology & Barber	Imperio Salon Y Barberia, LLC	Nashville, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/14/2025
Cosmetology & Barber	Moderna Barber Shop & Beauty	Nashville, TN	Person(s) without valid license(s) practicing and shop owner or manager not present	\$2,500 civil penalty	3/12/2025
Cosmetology & Barber	057 Barber Shop, LLC	Antioch, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/20/2025
Cosmetology & Barber	Fanny's Beauty Salon	Nashville, TN	Person(s) without valid license(s) practicing and shop owner or manager not present	\$1,500 civil penalty	3/21/2025
Cosmetology & Barber	American Nail & Spa	Cordova, TN	Shop owner or manager not present and person without a valid license practicing	\$1,500 civil penalty	3/7/2025
Cosmetology & Barber	Modern Beauty	Greeneville, TN	Unlicensed/Expired Shop	\$100 civil penalty	3/10/2025
Cosmetology & Barber	Nail Lounge	Hermitage, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/18/2025
Cosmetology & Barber	MC Nail & Spa	Rockwood, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/21/2025
Cosmetology & Barber	K Nails & Spa, LLC	Oneida, TN	Person without valid license practicing	\$100 civil penalty	3/6/2025
Cosmetology & Barber	Glamour Studio	Memphis, TN	Unlicensed activity and no licensed shop manager was present during the operation of the shop	\$2,500 civil penalty	3/21/2025
Cosmetology & Barber	Golden Cuts	Antioch, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/7/2025
Cosmetology & Barber	Posh Nails and Spa LLC	Columbia, TN	Permitting unlicensed activity	\$1,000 civil penalty	3/20/2025
Cosmetology & Barber	Nail Trix	Goodlettsville, TN	Performed a service not authorized by shop license	\$500 civil penalty	3/6/2025
Cosmetology & Barber	Salon H, LLC	Sweetwater, TN	Permitting unlicensed activity	\$1,000 civil penalty	3/14/2025
Cosmetology & Barber	Premier Salon	Harriman, TN	Operating on an expired shop license	\$100 civil penalty	3/31/2025
Cosmetology & Barber	Vanguardia BB Salon	Nashville, TN	Permitting unlicensed activity	\$1,000 civil penalty	3/14/2025
Cosmetology & Barber	Braids With A Twist	Nashville, TN	Unlicensed activity	\$1,000 civil penalty and \$318.52 costs	3/25/2025
Cosmetology & Barber	Salon Love	Nashville, TN	Permitting unlicensed activity	\$500 civil penalty and \$775.53 costs	3/10/2025
Cosmetology & Barber	Kintevius D. Newsom	Selmer, TN	Persons without valid license practicing	\$1,000 civil penalty	3/7/2025
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	Panther Protection& Process Service LLC	Memphis, TN	Unlicensed activity	\$1,000 civil penalty	2/20/2025
Funeral Directors & Embalmers	Jeffers Funeral and Cremation Service	Greeneville, TN	Funeral director did not inquire about removal of personal jewelry on the decedent and the jewelry was cremated with the decedent against the wishes of the next of kin	\$1,000 civil penalty	3/6/2025
Funeral Directors & Embalmers	Smith Funeral & Cremation Service	Maryville, TN	Permitted an individual to practice funeral directing with an expired funeral director license	\$1,250 civil penalty	3/24/2025
Funeral Directors & Embalmers	Associated Family Funeral Home, LLC	Adamsville, TN	Made an improper next of kin determination that prevented the next of kin from making decisions regarding the decedent's disposition and providing information related to the death certificate	\$1,000 civil penalty	3/4/2025
Funeral Directors & Embalmers	V. K. Ryan & Son Funeral Home	Columbia, TN	Funeral establishment entered into two (2) funeral contracts without a licensed manager	\$500 civil penalty	3/20/2025
Funeral Directors & Embalmers	E.H. Ford Mortuary Services	Memphis, TN	Unprofessional conduct (unreasonably delayed releasing death certificates certified by a physician)	\$1,500 civil penalty	3/25/2025
Funeral Directors & Embalmers	Golden Gate Funeral Home	Memphis, TN	Engaged in an act that is misleading or deceptive (failed to refund insurance funds to the beneficiary) and failed to respond to the complaint within the required time limit	\$2,500 civil penalty and \$940.50 investigation costs	3/31/2025
Funeral Directors & Embalmers	Robert M. Caldwell	Maryville, TN	Engaged in funeral directing numerous times with an expired funeral director license	\$1,000 civil penalty	3/20/2025
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	Dixie Motors of Columbia	Columbia, TN	Failure to notify commission of garage service agreement	\$500 civil penalty	3/28/2025
Motor Vehicle	CAR MART OF JACKSON	Jackson, TN	No active city of Jackson Business Tax License	\$500 civil penalty	3/7/2025
Motor Vehicle	Precision Auto Sales and Service II	Nashville, TN	Operating with an expired motor vehicle dealer license	\$10,000 civil penalty	3/21/2025
Motor Vehicle	Ford of Elizabethton	Elizabethton, TN	Failure to properly disclose recall(s) to the customer	\$1,000 civil penalty	3/3/2025

Motor Vehicle	Autogate of Nashville LLC	Nashville, TN	Expired county business license	\$500 civil penalty	3/24/2025
Motor Vehicle	Adesa Memphis	Memphis, TN	Unlicensed salesperson activity	\$5,000 civil penalty	3/6/2025
Motor Vehicle	Adesa Knoxville	Knoxville, TN	Unlicensed salesperson activity	\$5,000 civil penalty	3/6/2025
Motor Vehicle	Adesa Nashville	Nashville, TN	Unlicensed salesperson activity	\$5,000 civil penalty	3/6/2025
Motor Vehicle	Rad Auto Sales LLC	Murfreesboro, TN	False, misleading, or deceptive advertising	\$1,000 civil penalty	3/18/2025
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	Samantha Garland	Knoxville, TN	USPAP violations	4 HR CE 'Missing Explanations' and 4 HR CE 'Report Writing vs. Form Filing'	3/18/2025
Real Estate Commission	Eric James Conklin	Old Hickory, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	3/13/2025
Real Estate Commission	Brandy Lynn Coleman	Chattanooga, TN	Failure to exercise reasonable skill and care in providing services to all parties in a transaction	\$1,000 civil penalty	3/6/2025
Real Estate Commission	Cassandra King	Murfreesboro, TN	Failure to keep listing information current and accurate	\$500 civil penalty	3/11/2025
Real Estate Commission	Erika Lawson Cook	Cleveland, TN	Failure to provide services to all parties in a transaction with honesty and good faith	\$1,000 civil penalty	3/6/2025
Real Estate Commission	Sabrina Lucille Janow	Soddy Daisy, TN	Failure to exercise reasonable skill and care to all parties to the transaction	\$1,000 civil penalty	3/24/2025
Real Estate Commission	Katherine Faith Bell	Thompsons Station, TN	Advertising violation	\$500 civil penalty	3/18/2025
Real Estate Commission	Keith S. Collins	Memphis, TN	Unlicensed activity	\$1,000 civil penalty	3/28/2025
Real Estate Commission	Bradley F. Chambers	Murfreesboro, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	3/13/2025
Real Estate Commission	Rasheedah Mateen Jones	Memphis, TN	Expiration of course approval period	\$100 civil penalty	3/18/2025
Real Estate Commission	William Austin-Ray Page	Lyles, TN	Failure to disclose as a licensee during a transaction	\$1,000 civil penalty	3/24/2025
Real Estate Commission	Paul Teruya	Hixson, TN	Unlicensed activity	\$1,000 civil penalty	3/25/2025
Real Estate Commission	Melonie Carideo	Athens, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	3/25/2025
Real Estate Commission	Kayla L. Shaeffer Lambert	Clarksville, TN	Advertising violation	\$250 civil penalty	3/6/2025
Real Estate Commission	Red Door Brokers, LLC	Knoxville, TN	Failure to comply with an audit	\$1,000 civil penalty	3/10/2025
Real Estate Commission	Impact Realty of Lewisburg	Lewisburg, TN	Advertising violations	\$750 civil penalty	3/10/2025
Real Estate Commission	US Property Group	Cumming, GA	Unlicensed activity	\$1,000 civil penalty	3/10/2025
Scrap Metals	Baxwin Metals, LLC	Chattanooga, TN	Operating on an expired license	\$1,000 civil penalty	3/24/2025
Scrap Metals	Scrapp Maxx Recycling	Sevierville, TN	Operating on an expired license	\$250 civil penalty	3/6/2025
Soil Scientists	NO ACTION TAKEN				