

DISCIPLINARY ACTION REPORT

Program	Respondent	Location	Violation	Action	Date
Accountancy	Robert David Gravatt	Como, MS	Due professional care and failed to adhere to the professional standards of independence	\$1,000 civil penalty	5/25/2023
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	Beverly G. Williams	Sheraw, SC	Practicing on an expired license	\$500 civil penalty	5/24/2023
Athletic Commission	NO ACTION TAKEN				
Auctioneers	NO ACTION TAKEN				
Burial Services	Obion County Memorial Gardens, Inc.	Union City, TN	Did not have a fidelity bond coverage as required by law, sales contracts were missing cemetery representative's signature, failed to pay outstanding consumer protection fees, deposits to the Improvement Care Trust Fund were not made within the time allowed by law, failed to file the 2020, 2021, and 2022 Cemetery Company's Annual Reports on Improvement Care Trust Fund within the time limits required by law, and failed to file the 2017, 2020, 2021, and 2022 Cemetery Company's Annual Reports on Merchandise and Services Trust Fund within the time limits required by law	\$500 civil penalty	5/18/2023
Burial Services	Gibson County Memory Gardens	Humboldt, TN	Failed to submit a change of manager to Burial Services within the time required by law, one contract was missing the cemetery representative's signature, failed to update the cemetery master map as required by law, deposits to the Improvement Care Trust during were not made within the time allowed by law, failed to submit the 2019 and 2021 Cemetery's Company Annual Reports within the time required by law, and the 2018 Cemetery's Company Annual Report was not completed correctly	\$750 civil penalty	5/1/2023
Burial Services	Memorial Park South Woods	Memphis, TN	Being unresponsive to a member of the public for an unreasonable period of time without justification	\$750 civil penalty	5/18/2023
Burial Services	Forest Hill Funeral Home and Memorial Park - East	Memphis, TN	Being unresponsive to a member of the public for an unreasonable period of time without justification	\$1,000 civil penalty	5/9/2023
Burial Services	Fort Hill Cemetery	Cleveland, TN	Failed to remit delinquent examination fees, failed to update cemetery master map as required by law, burial records are not being kept as required by law, specific interment site not recorded on sales contracts, the 2018, 2019 and 2020 Cemetery's Company Annual Reports on Improvement Care Trust Fund were not submitted within the time limits required by law, and the 2019 and 2020 Cemetery's Company Annual Reports on Improvement Care Trust Fund were not completed correctly	\$1,500 civil penalty	5/4/2023
Burial Services	DeKalb County Memorial Gardens, Inc.	Smithville, TN	Failed to pay delinquent consumer protection fees and failed to pay delinquent examination fees	\$250 civil penalty	5/18/2023
Burial Services	Companion Funeral & Cremation Service	Cleveland, TN	Permitted an individual to write preneed funeral contracts with an expired preneed sales agent registration and failed to file the 2021 Establishment Preneed Funeral Funds Annual Report within the time limits required by law	\$250 civil penalty	5/18/2023
Burial Services	Wilson County Memorial Park	Lebanon, TN	Failed to file the 2021 Establishment's Preneed Funeral Funds Report within the time limits required by law, failed to provide the examiner with the preneed funeral agreements written in 2021 or applicable price lists for review, including, all the requested records related to its preneed funeral agreements that turned at-need in 2021, and failed to provide the names and account balances of the trust beneficiaries	\$3,000 civil penalty	5/15/2023
Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Work Outfitters	Collierville, TN	Unlicensed activity	\$750 civil penalty	5/31/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Nashbuild Home Improvement	Smyrna, TN	Unlicensed activity	\$1,500 civil penalty	5/15/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	William Long - WL Home Improvement	Hixson, TN	Unlicensed activity	\$500 civil penalty	5/11/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	ICC Concrete	Knoxville, TN	Unlicensed activity	\$500 civil penalty	5/11/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Tommy Waller	Bon Aqua, TN	Unlicensed activity	\$1,000 civil penalty	5/11/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Lighthouse Roofing	Dickson, TN	Unlicensed activity	\$500 civil penalty	5/25/2023

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Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Trust One Home Improvements	Bartlett, TN	Unlicensed activity	\$2,500 civil penalty	5/17/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Armstrong Remodeling & Restoration Services	Corryton, TN	Unlicensed activity	\$2,500 civil penalty	5/12/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Custom Home Solutions	Lenoir City, TN	Unlicensed activity	\$1,000 civil penalty	5/9/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Franklin Decorating	Franklin, TN	Unlicensed activity	\$1,000 civil penalty	5/23/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Rhwr, LLC	Cordova, TN	Unlicensed activity	\$2,500 civil penalty	5/9/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Campbell Construction Group	Byhalia, MS	Unlicensed activity	\$1,000 civil penalty	5/9/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Cody Lee Stubblefield	Blaine, TN	Unlicensed activity	\$1,000 civil penalty	5/11/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Juan Hernandez Construction	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	5/30/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Martin Outdoor Living	Lebanon, TN	Unlicensed activity	\$1,000 civil penalty	5/2/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	H.S. Baker Construction, LLC	Thompsons Station, TN	Gross negligence	\$2,500 civil penalty	5/10/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	All Things Outdoor	Lebanon, TN	Unlicensed activity	\$1,000 civil penalty	3/31/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Cartwright Construction	whites creek, TN	Unlicensed activity	\$2,000 civil penalty	5/4/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Bill Mace Homes	Clarksville, TN	Gross negligence	\$2,500 civil penalty	5/17/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Tyler Construction Company	Memphis, TN	Fraud and misconduct	\$5,000 civil penalty	5/4/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Someone to fix it	Harrogate, TN	Unlicensed activity	\$1,000 civil penalty	5/26/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	JC's Concrete, LLC	Clarksville, TN	Unlicensed activity	\$2,000 civil penalty	5/11/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Zebulon Auston Elkins	Morristown, TN	Gross negligence	\$250 civil penalty	5/16/2023
Cosmetology & Barber	Thomas L Riley	Winchester, TN	Person without valid license practicing	\$100 civil penalty	4/27/2023
Cosmetology & Barber	Big Tom's Barber Shop	Winchester, TN	Expired shop license, shop owner or manager not Present, and person without valid license practicing	\$700 civil penalty	4/27/2023
Cosmetology & Barber	Vi Phan Quoc Duong	Sevierville, TN	Respondent responsibility for unlicensed activity	\$1,500 civil penalty	5/10/2023
Cosmetology & Barber	Phuong Thi Huynh	Kingsport, TN	Respondent responsibility for unlicensed activity	\$1,600 civil penalty	5/10/2023
Cosmetology & Barber	Tri Nguyen Minh Vo	Smithville, TN	Permitting unlicensed activity	\$1,000 civil penalty	5/17/2023
Cosmetology & Barber	Kristen Russell Glenn	Seymour, TN	Permitting unlicensed activity	\$2,000 civil penalty	5/15/2023
Cosmetology & Barber	Blanche Nail Salon	Chattanooga, TN	Manager not present	\$1,500 civil penalty	5/26/2023
Cosmetology & Barber	I Nails, LLC	Sevierville, TN	Respondent responsibility for unlicensed activity	\$1,000 civil penalty	5/10/2023
Cosmetology & Barber	Dip Nail Lounge	Clarksville, TN	Permitting an individual to practice without a license	\$1,000 civil penalty	5/9/2023

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Cosmetology & Barber	Posh Nails and Spa LLC	Columbia, TN	Permitting an individual to practice without a license	\$1,000 civil penalty	5/2/2023
Cosmetology & Barber	Hello Beautiful Salon	Lebanon, TN	Operating an unlicensed shop	\$1,000 civil penalty	5/25/2023
Cosmetology & Barber	Hand and Stone	Brentwood, TN	Operating an unlicensed shop	\$1,000 civil penalty	5/30/2023
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	NO ACTION TAKEN				
Funeral Directors & Embalmers	Madison Funeral Home	Madison, TN	Unprofessional conduct (a box containing viscera of the decedent was not properly kept with the decedent during the removal from another funeral establishment to the respondent funeral establishment and the viscera was not disposed of in an identical manner to the remains)	\$250 civil penalty and \$495 investigation costs	5/23/2023
Funeral Directors & Embalmers	Family Funeral Care	Memphis, TN	Violated a statute pertaining to the prearrangement or prefinancing, or both, of a funeral	\$250 civil penalty	5/10/2023
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	TN Auto Sales Inc.	NASHVILLE, TN	Failure to maintain county business license	\$250 civil penalty	5/4/2023
Motor Vehicle	TN Motors LLC	Knoxville, TN	Possession of open titles	\$1,500 civil penalty	5/16/2023
Motor Vehicle	Car-Mart of Chattanooga	Chattanooga, TN	Issuing more temporary tags than allowed	\$1,000 civil penalty	5/30/2023
Motor Vehicle	J & J Auto Sale LLC	Knoxville, TN	Failure to produce active county and city business licenses and failure to use Notice Disclosure of Rebuilt or Salvage Vehicle form	\$1,000 civil penalty	5/15/2023
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	James Michael Recouper	Gatlinburg, TN	USPAP Violations	Requirements to complete 30 hours Continuing Education in Sales Comparison and Income Approach, and 15 hours CE in USPAP Course	5/3/2023
Real Estate Appraisers	John Giovanni Provenzano	New York, NY	Disputed allegations of unlicensed activity	Resolved with a \$9,000 settlement payment	5/1/2023
Real Estate Commission	Stephen Elliott Davenport, Jr.	Chattanooga, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	5/2/2023
Real Estate Commission	Lance Raymond Davis	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	5/4/2023
Real Estate Commission	Jennifer Cooper	Ringgold, GA	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	5/3/2023
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				