

**Tennessee State Board of Cosmetology and Barber Examiners**  
**Public Notification to Cosmetology Instructors**  
**December 19, 2017**

This notification pertains to all instructors under the cosmetology and barber disciplines including cosmetology, master barber, manicuring, aesthetics and natural hair styling licensed in the state of Tennessee. Pursuant to Tenn. Code Ann § 62-4-114 (a) and § 62-3-124 (b), an instructor licensed under any of the cosmetology and/or barber disciplines shall complete a minimum of sixteen (16) hours of an approved instructor training program. At its November 2017 meeting, the Board officially withdrew approval of an online instructor training program offered by ExpertEase Consulting Edu. Corp. (<http://www.experteaseconsultingedu.com>) due to serious technical issues with the program. These technical issues allowed the sixteen (16) hour program to be completed by skipping through content in a matter of minutes, which effectively provided credit to persons who did not complete the block of instruction.

The provider communicated to the Board that a number of instructors pre-purchased this program and there was no way to restrict access to this program once purchased. Unfortunately, no licensed Tennessee instructor will be given continuing education credit through this course even if you already pre-purchased the course. You will need to contact the provider to determine the appropriate resolution since the course is no longer valid. You may wish to file a complaint at <https://www.tn.gov/commerce/resources-services/file-a-complaint.html> if you are unable to resolve the situation and you believe applicable rules and/or laws have been violated.

On December 11, 2017, the Board voted to deny further approval of the course for the 2018 year due to technical issues with the newly designed program. Therefore, please be advised that there is currently no online instructor training approved by the Board at this time. You will need to obtain your continuing education hours through other approved courses. You may contact the Board office for additional information regarding approved courses.

If you have any questions or concerns about this notification, please contact the Board office at (615) 741-2515 or electronically at [cosmetology.board@tn.gov](mailto:cosmetology.board@tn.gov) .