



STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
STATE BOARD OF COSMETOLOGY AND BARBER EXAMINERS
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243
615-741-2515

MINUTES

The State Board of Cosmetology and Barber Examiners held a meeting on February 2, 2026, at 9:00 a.m. in person in Room 1A and via Webex.

The Meeting was called to order by Chair Becky Russell. Becky Russell. She welcomed everyone to the Board meeting.

Roxana Gumucio, Executive Director, called roll. The following members participated: Susan Arnold, Perry Baldwin, Brinetta Carlton, Monica Lemons, Marquise Martin, Jeffery Moran, Layne Petty, Becky Russell, Amy Tanksley, Lori Turner and Tamika Turner.

Not available: Anita Charlton and David McElreath.

Others participating: Roxana Gumucio, Executive Director, Joe Wharton, Attorney for the Board, and Angela Nelson, Director.

Individuals who wish to make a public comment on an item listed on the posted agenda during the scheduled public comment period will need to sign in on the provided sign-in sheet or by placing their name in the chat box online. It is requested that comments be limited to three (3) minutes out of respect for other speakers.

AGENDA-

Motion made by Monica Lemons and seconded by Layne Petty to approve the agenda. The motion carried unanimously.

MINUTES-

Minutes for the December 2025 board meetings were submitted for changes and/or approval.

Motion made by Lori Turner and seconded by Jeffrey Moran to approve December 2025 minutes. The motion carried unanimously.

PRESENTED BEFORE THE BOARD-

Confidence College of Cosmetology – Change in Location

Ms. Courtney Bennett participated to answer questions for the board regarding the change in location. The school is located in Chuckey, TN. This school will be offering coursework through apprenticeship only. The application, floor plan, enrollment agreement, catalog and contingency plan were all received timely for both school applications.

MOTION made by Monica Lemons and seconded by Marquise Martin to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

Legacy Beauty Institute – Change in Location

Ms. Priscilla Herron participated to answer questions for the board regarding the change in location. The school is located in Milan, TN. This school will be offering coursework through apprenticeship only. The application, floor plan, enrollment agreement, catalog and contingency plan were all received timely for both school applications.

MOTION made by Layne Petty and seconded by Jeffrey Moran to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

KINCC Global Beauty – New Cosmetology School

Ms. Kimberly Anderson participated to answer questions for the board regarding the new school. The school held an instructor only school approved in July 2021. This school will be offering coursework through apprenticeship only. The application, floor plan, enrollment agreement, catalog and contingency plan were all received timely for both school applications.

MOTION made by Monica Lemons and seconded by Layne Petty to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

Continued Education course for 2026:

The Educator's Success: Ms. Stephanie Brown submitted her information for the instructor continuing education seminar in-person and virtual session one March 16th & 17th, 2026.

Motion made by Jeffrey Moran and seconded by Layne Petty to approve the 2026 session and requested date. Motion carried unanimously.

LEGAL REPORT- STAFF ATTORNEY

The State Board of Cosmetology and Barber Examiners met to review the allegations of 87 complaints and make recommendations to the Board.

1. COS-2025056211

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 9-23-25 consumer complaint alleges unlicensed individual and shop activity. A recent inspection was performed on 8-29-25 and did not produce any evidence of unlicensed activity.

Recommendation: Closure. Re-inspect for unlicensed activity since it has been almost six (6) months since the previous inspection.

Decision: Approved.

2. COS-2025065741

First License Obtained: 04/16/2021

License Expiration: 03/31/2027

Complaint history: None

This 10-5-25 annual inspection revealed an expired shop license (expiration 3-31-25). A Notice of Violation was issued. The shop license has since been renewed through 3-31-27.

Recommendation: Letter of warning (expired shop license).

Decision: Approved.

3. COS-2025059011

First License Obtained: 02/21/2013

License Expiration: 09/01/2026

Complaint History: 2019082251, closure; 2022017901, closure; 2022039091,

This 10-6-25 former student complaint alleges that their student hours are being withheld to the state for unpaid tuition. Former student also alleges harassment and discrimination (without specificity) and an inadequate student/teacher ratio. Respondent school states student did not bring up any concerns regarding her classmates or the education during the enrollment period, and student was provided a copy of the student handbook explaining the drop calculation (tuition owed if the student does not complete the program). Contractual (Chancery Court) matters (tuition for education) are outside the scope of the Board's jurisdiction.

Recommendation: Closure.

Decision: Approved.

4. COS-2025059891

First License Obtained: 03/12/2018

License Expiration: 02/29/2024

Complaint history: 2023018521, closure

This 10-7-25 inspection revealed an expired shop license. A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$100.00.

Decision: Approved.

5. COS-2025059851

First License Obtained: 06/10/2020

License Expiration: 09/01/2026

Complaint history: 2025059841, closure

This 10-9-25 student complaint alleges Respondent school (student cites a physical address for the school in the state of Mississippi) has withdrawn student and will not release student's hours for transfer to another school. Respondent school did not provide a response, presumably due to the Mississippi location provided in the online complaint. Contractual matters (withdrawal/transfer of student hours) are outside the scope of the Board's authority.

Recommendation: Closure.

Decision: Approved.

6. COS-2025060721

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 10-14-25 anonymous consumer complaint alleges a pricing dispute/appointment time dispute that led to unprofessional conduct (cussing) by the Respondent. The Respondent did not provide a response. As shown above, Respondent is unlicensed.

Recommendation: Letter of warning (individual license and unprofessional conduct – not providing a response).

Decision: Approved.

7. COS-2025060751

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 10-14-25 consumer complaint alleges unprofessional conduct from a business social media account with an alleged posting in support. Respondent states they are a photographer with a social media business and not in the cosmetology industry.

Recommendation: Closure.

Decision: Approved.

8. COS-2025060821

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 10-14-25 consumer complaint alleges theft of property (wig), unprofessional conduct (with specificity) and an unperformed service. Inspector went to address listed on the complaint, but could not obtain entry due to a keypad entry at the door. Cards left at the door on separate occasions for a return call did not produce same. As shown above, Respondent is unlicensed.

Recommendation: Letter of warning (individual license and unprofessional conduct). Refer complainant to local law enforcement regarding theft of property.

Decision: Approved.

9. COS-2025061481

First License Obtained: 12/19/2024

License Expiration: 12/31/2026

Complaint history: None

This 10-16-25 administrative complaint alleges Respondent moved shop locations in July 2025 and did not submit a change of location/been inspected in violation of TCA 62-4-118 (f). Respondent did not provide a response to the allegation.

Recommendation: Letter of warning (unprofessional conduct – not providing a response) to new shop location. Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

10. COS-2025061511

First License Obtained: 01/13/1987

License Expiration: 02/28/2026

Complaint history: None

This 10-16-25 consumer complaint alleges unsanitary conditions and a negligent service with alleged pictures and social media in support. Respondent states they were not negligent nor unsanitary in the service, has retained an attorney, and directs all further inquiries directed to the attorney. General negligence actions are outside the scope of the Board's authority.

Recommendation: Closure. Inspect for unsanitary conditions.

Decision: Approved.

11. COS-2025062041

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 10-17-25 inspection revealed an unlicensed salon. A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

12. COS-2025062091

First License Obtained: 02/27/2015

License Expiration: 02/28/2027

Complaint history: None

This 10-17-25 inspection revealed an expired shop license. A Notice of Violation was issued. This shop license has since been renewed through 2-28-27.

Recommendation: Letter of warning (expired shop license).

Decision: Approved.

13. COS-2025062191

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 10-20-25 consumer complaint alleges unprofessional conduct and unlicensed activity, but does not list a physical address for an inspection.

Recommendation: Closure (insufficient address).

Decision: Approved.

14. COS- 2025062371

First License Obtained: 11/03/2025

License Expiration: 11/30/2027

Complaint history: None

This 10-21-25 consumer complaint alleges unlicensed individual activity. Respondent (now licensed) states she was an apprentice operating under a licensed cosmetologist at the time of the service in question.

Recommendation: Closure.

Decision: Approved.

15. COS-2025062481

First License Obtained: 08/04/2009

License Expiration: 08/31/2027

Complaint history: 2022009641, closed by Agreed Citation and payment of \$1,500 civil penalty

This 10-21-25 inspection revealed an expired shop license (expiration 5-31-25). A Notice of Violation was issued. This Respondent is the designated manager cited for failure of responsibilities.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$100.00.

Decision: Approved.

16. COS-2025062481

First License Obtained: 02/27/2023

License Expiration: 02/28/2027

Complaint history: None

This 10-21-25 annual inspection revealed an unlicensed individual performing a service on a customer in the shop. A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

17. COS-2025062991

First License Obtained: 09/12/2023
License Expiration: 08/31/2027
Complaint history: 2024010521, closure; 2024022551, closure; 2025008451, closure

This 10-22-25 annual inspection revealed an unlicensed individual performing a service on a customer in the shop. A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

18. COS-2025063291

First License Obtained: 06/15/2021
License Expiration: 06/30/2027
Complaint history: None

This 10-23-25 inspection revealed an expired shop license (expiration 6-30-25). A Notice of Violation was issued. The shop license has since been renewed through 6-30-27.

Recommendation: Letter of warning (expired shop license).

Decision: Approved.

19. COS-2025063311

First License Obtained: 03/20/2013
License Expiration: 03/31/2027
Complaint history: None

Please see facts for Item #18 above. This Respondent is the owner/manager cited for failure of responsibilities. This would be a duplicate penalty against the shop and its owner.

Recommendation: Closure.

Decision: Approved.

20. COS-2025063641

First License Obtained: N/A
License Expiration: N/A
Complaint history: None

This 10-28-25 consumer complaint alleges unlicensed activity but does not list a physical address for an inspection.

Recommendation: Closure (insufficient address).

Decision: Approved.

21. COS- 2025063911

First License Obtained: 12/16/2021
License Expiration: 12/31/2027
Complaint history: None

This 10-28-25 annual inspection revealed an unlicensed individual performing a service on a customer in the shop and no owner or manager present during the operation of the shop. A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,500.00.

Decision: Approved.

22. COS-2025063931

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

Please see the facts for Item #21 above. This Respondent is the unlicensed individual performing a service on a customer in the shop. A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

23. COS-2025063781

First License Obtained: 08/07/2024

License Expiration: 08/31/2026

Complaint history: None

This 10-28-25 consumer complaint alleges a negligent service (with an alleged picture in support) and requests a refund. The Respondent did not provide a response. General negligence cases/refunds are outside the scope of the Board's authority.

Recommendation: Closure.

Decision: Approved.

24. COS-2025063821

First License Obtained: 04/21/2014

License Expiration: 08/31/2025

Complaint history: None

This 10-29-25 anonymous complaint alleges expired license activity and unsanitary conditions. Respondent states his license was not expired but awaiting inspection due to moving to a new location; there may have been some hair clippings on the floor from the previous client due to it being a busy day. All tools are clean and sanitized per the regulations. Respondent provided a current shop license through 2027 and recent score of 100 from 8-31-25.

Recommendation: Letter of warning (expired individual license).

Decision: Approved.

25. COS-2025063961

First License Obtained: 06/26/2020

License Expiration: 09/01/2025

Complaint history: 2021055091, closure; 202103451, closed with Letter of Instruction

This 10-29-25 drive by/inspection of a shop/school revealed a sign out from with “Now Enrolling” but no one present at the location. The inspector has reached out twice to the owner regarding an inspection of the shop/school and the owner has not returned the inspector’s phone calls. A request for a response to the owner did not produce a response.

Recommendation: Letter of warning (unprofessional conduct – not providing a response/not getting in touch with inspector regarding a shop/school inspection).

Decision: Approved.

26. COS-2025064371

First License Obtained: 12/02/2010

License Expiration: 10/31/2024

Complaint history: 2012012091, closed with letter of warning; 2013024001 & 2015002501, Closed by an Initial Order and assessment of \$750.00 civil penalty and \$425.00 hearing costs; 2016023031, Sent an inspector to review sanitation practices related to pedicure; 2016049891, closed by Consent Order and payment of \$750.00 civil penalty; 2017033901, closed by Consent Order and payment of \$100.00 civil penalty; 2019023831, closure; 2019053121, closure; 2023047911, closure; 2024024911, closure; 2025006441, closed by Consent Order and payment of \$100.00 civil penalty

This 10-30-25 inspection revealed an expired shop license (expiration 10-31-24). A Notice of Violation was issued. The shop license remains expired. This is the Respondent’s second offense for this violation.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$500.00.

Decision: Approved.

27. COS-2025064391

First License Obtained: 08/25/2008

License Expiration: 08/31/2026

Complaint history: 2025006461, closed by Consent Order and payment of \$100.00 civil penalty

Please see facts for Item #26 above. This Respondent is the designated manager cited for failure of responsibilities. This is Respondent’s second offense for this violation.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$500.00.

Decision: Approved.

28. COS-2025064481

First License Obtained: 12/02/2021

License Expiration: 09/01/2026

Complaint history: 2022027821, closure; 2023025551, closure; 2023041661,

**Closure; 2024011341, closure; 2024030351, closure;
2025013461, closure; 2025037711, closure**

This 11-1-25 parent of student complaint alleges the school does not have an instructor and inadequate supplies. Respondent provided an appropriate response to both allegations.

Recommendation: Closure.

Decision: Approved.

29. COS-2025064711

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 11-3-25 competitor complaint alleges unlicensed activity with social media and pricing list in support. Inspection revealed no customers at the time of inspection and shop owner was counseled on appropriate licensure if providing cosmetology services.

Recommendation: Closure (respondent was counseled.)

Decision: Approved.

30. COS-2025065191

First License Obtained: 03/18/1994

License Expiration: 09/01/2026

**Complaint History: 200150571, Dismissed; 2002110651, Dismissed;
2006012991, closed with a Letter of Warning;
2007073971, closed with action; 2007085211, Dismissed;
2008006181, Dismissed; 2009025561, closed w/no action;
2012017051, closed w/ no action; 2014027021, close the
case on the grounds that there is no evidence to show
that a violation of a statute or board policy has
occurred; 2022008091, closure; 2023054521, close with
re-inspection**

This 11-3-25 former student complaint alleges bullying/unprofessional conduct (with alleged screenshots in support) by an instructor who does not possess an instructor's license. The school was notified with no remedial action by the school. Respondent school states they conducted their own investigation, but nonetheless reminded staff regarding professional conduct regarding the students. Respondent instructor is a junior instructor on the pathway to full instructor licensure.

Recommendation: Closure.

Decision: Approved.

31. COS-2025066231

First License Obtained: 12/21/2011

License Expiration: 12/31/2027

**Complaint history: 2012004211, closed with no action; 201601498, closed with
Letter of Warning; 201901006, closed by Agreed Citation and
payment of \$1,000 civil penalty; 2021026921, closed by Agreed
Citation and payment of \$100.00 civil penalty**

This 11-3-25 inspection revealed (2) unlicensed individuals performing services on customers in the shop, no owner or manager present during the operation of the shop, and outside services being performed in the shop. A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$3,000.00.

Decision: Approved.

32. COS-2025066331

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

Please see facts for Item #31 above. This Respondent is one of the unlicensed individuals performing a service on a customer in the shop.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

33. COS-2025065481

First License Obtained: 07/14/2010

License Expiration: 03/31/2027

Complaint history: None

This 11-4-25 annual inspection revealed two (2) unlicensed individuals performing services on individuals in the shop. A Notice of Violation was issued. This Respondent is the designated manager cited for failure of responsibilities.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$2,000.00.

Decision: Approved.

34. COS-2025065261

First License Obtained: 10/16/2020

License Expiration: 09/01/2026

Complaint history: 2022044291, closure; 2022027261, closure; 2021050741, closure; 2023039431, closure; 2024006851, closure

This 11-5-25 parent of student complaint alleges multiple instances of breach of the student contract and has been working with the school's legal department regarding a partial refund of the student tuition. The refund has not been paid yet due to the governmental shutdown and a pending investigation on behalf of the school (and presumably the school's legal department). Respondent provided a general denial of complainant's complaint with line-item responses regarding the alleged breaches of contract. Contractual matters (breach)/refunds are outside the scope of the Board's authority.

Recommendation: Closure.

Decision: Approved.

35. COS-2025067241

First License Obtained: 10/20/2025
License Expiration: 10/31/2027
Complaint history: None

This 11-13-25 anonymous complaint alleges an unsanitary condition (with alleged pictures in support). Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

Recommendation: Closure.

Decision: Approved.

36. COS-2025068141

First License Obtained: N/A
License Expiration: N/A
Complaint history: None

This 11-14-25 inspection revealed an unlicensed shop (new ownership). A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

37. COS-2025067641

First License Obtained: 07/13/2023
License Expiration: 07/31/2027
Complaint history: 2024031111, closed by Consent Order and payment of \$3,000 civil penalty

This 11-14-25 consumer complaint alleges a negligent service (with alleged pictures in support). General negligence actions are outside the scope of the Board's authority.

Recommendation: Closure.

Decision: Approved.

38. COS-2025067691

First License Obtained: 03/26/2014
License Expiration: 09/01/2026
Complaint history: 2014005651, closed with Letter of Caution; 2018008001, closure; 2023063441; 2023063501, closure and refer the complainant to local law enforcement; 2023065101, closure; 2024018131, closed with Letter of Warning; 2024015981, closure; 2024046311, closure; 2024046811, closure

This 11-16-25 anonymous student complaint states the night students are being locked into the school during night classes and there is a night instructor that is not properly licensed. The Respondent did not provide a response to the complaint. This is the Respondent's second offense for not providing a response to the complaint allegations.

Recommendation: Inspect for proper licensure of night instructor named in the complaint. Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$500.00.

Decision: Approved.

39. COS-2025069061

First License Obtained: 07/12/2024

License Expiration: 07/31/2026

Complaint history: 2024038361, closure

This 11-18-25 inspection revealed an unlicensed individual performing a service on a customer in the shop. A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

40. COS- 2025069091

First License Obtained: 10/04/2016

License Expiration: 10/31/2026

Complaint history: 202405541, closed by Agreed Citation and payment of \$1,500 civil penalty

Please see facts for Item #39 above. This Respondent is the owner/manager cited for failure of responsibilities. This would be a duplicate penalty against the shop and its owner.

Recommendation: Closure.

Decision: Approved.

41. COS-2025069111

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

Please see facts for Item #39 above. This Respondent is the unlicensed individual performing a service on a customer in the shop.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

42. COS-2025068611

First License Obtained: 05/23/2013

License Expiration: 04/30/2025

Complaint history: 2020015031, closure

This 11-18-25 Tennessee Attorney General – Consumer Affairs referral alleges an unsanitary condition. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

Recommendation: Closure.

Decision: Approved.

43. COS-2025068641

First License Obtained: 06/11/2021

License Expiration: 05/31/2027

Complaint history: None

This 11-18-25 annual inspection revealed an expired shop license (expiration 3-31-25). A Notice of Violation was issued. The owner/manager paid the fine by agreed citation under the owner's separate file number. The shop license has since been renewed through 5-31-27.

Recommendation: Letter of warning (expired shop license).

Decision: Approved.

44. COS-2025068321

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 11-18-25 anonymous consumer complaint alleges dissatisfaction with a service and requests a refund. Respondent did not provide a response to the allegation. Refunds are outside the scope of the Board's authority. As shown above, Respondent is unlicensed.

Recommendation: Letter of warning (individual license and unprofessional conduct – not providing a response.)

Decision: Approved.

45. COS-2025068451

First License Obtained: 12/02/2021

License Expiration: 09/01/2026

Complaint history: 2022027821, closure; 2023025551, closure; 2023041661, Closure; 2024011341, closure; 2024030351, closure; 2025013461, closure; 2025037711, closure

This 11-19-25 student complaint states student was terminated from the program and requested a copy of his student transcript on 10-31-25; student was told it would take 45 days to process due to financial aid and the government shutdown. As of 11-19-25, student has not been provided a copy of this student hours. Respondent did not provide a response to the allegation.

Recommendation: Letter of warning (unprofessional conduct – not providing a response.)

Decision: Closure (an adequate response from the Respondent was provided later).

46. COS-2025068991

First License Obtained: 06/30/1997

License Expiration: 03/31/2026

Complaint history: 2012001991, closed with Letter of Warning; 2016057941, closure

This 11-20-25 anonymous consumer complaint alleges MMA usage. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

Recommendation: Closure.

Decision: Approved.

47. COS-2025068981

First License Obtained: 10/07/2022

License Expiration: 09/01/2026

Complaint history: 2024052221, closure; 2025011141, closure; 2025046871, closed with Letter of Warning

This 11-20-25 complaint alleges unlicensed instructor activity and forgery of student signatures in student files. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued

Recommendation: Closure.

Decision: Approved.

48. COS-2025069001

First License Obtained: 07/24/1992

License Expiration: 11/30/2027

Complaint history: 2006038661, dismissed; 2007065391, closed w/Letter of Warning; 2014012571, closed by Consent Order and payment of \$750.00 civil penalty

This 11-20-25 anonymous consumer complaint alleges a negligent service. Inspection of the shop revealed Respondent was a booth renter and no longer operating out of the shop.

Respondent and complainant are apparently taking this matter through the legal process. General negligence actions are outside the scope of the Board's authority.

Recommendation: Closure.

Decision: Approved.

49. COS-2025068711

First License Obtained: 02/08/2018

License Expiration: 02/29/2028

Complaint history: 202504699, closed by Agreed Citation and payment of \$1,000 civil penalty

This 11-21-25 inspection revealed two (2) unknown individuals performing services on customers in the shop. A Notice of Violation was issued. This is Respondent's second offense for this violation in this same year.

Recommendation: Authorize formal hearing for revocation. Authorize settlement by consent order for the voluntary revocation of shop license.

Decision: Approved.

50. COS-2025069821

First License Obtained: 06/14/2023

License Expiration: 06/30/2027

Complaint history: 202504703, closed by Agreed Citation and payment of \$1,500 civil penalty

Please see facts for Item #49 above. This Respondent is the designated manager cited for failure of responsibilities. This is Respondent's second offense for this violation.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$2,000.00.

Decision: Approved.

51. COS-2025067801

First License Obtained: 10/20/2025
License Expiration: 10/31/2027
Complaint history: None

This 11-23-25 anonymous complaint alleges the same unsanitary condition (with alleged pictures in support) as in item #35 above; thus, a duplicate complaint.

Recommendation: Closure.

Decision: Approved.

52. COS-2025070091

First License Obtained: 03/15/1994
License Expiration: 09/01/2026
Complaint history:

9635, dismissed; 2002090111, complaint withdrawn; 2002090181, complaint withdrawn; 2002099451, dismissed; 2002104271, dismissed; 2006017181, dismissed; 2009025451, closed with no action; 2012000121, closed with no action; 2013016311; close the case for lack of disciplinary grounds with the option to re-open the matter if new, relevant information arises; 2013025241, close the case for lack of disciplinary grounds with the option to re-open the matter if new, relevant information arises; 2017077941, closure; 2018039331, closure with request for inspection; 2023027541, closed with Letter of Warning; 2023043731, closure; 2024025521, closure

This 11-25-25 student complaint alleges Respondent school is withholding hours until the remaining tuition balance is paid. Respondent states they provided student with a copy of her transcript after receiving the complaint.

Recommendation: Closure.

Decision: Approved.

53. COS-2025070651

First License Obtained: 09/08/2017
License Expiration: 08/31/2025
Complaint history: None

This 11-25-25 inspection revealed an expired individual license (expiration 8-31-25) and an expired shop license (expiration 8-31-25). A Notice of Violation was issued. The shop license remains expired.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$200.00.

Decision: Approved.

54. COS-2025070711

First License Obtained: 08/09/2011
License Expiration: 08/31/2025
Complaint history: None

Please see facts for Item #53 above. This Respondent is the owner/manager with an expired individual license. The individual license remains expired.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$100.00.

Decision: Approved.

55. COS-2025070221

First License Obtained: 01/22/2021

License Expiration: 01/31/2025

Complaint history: None

This 11-29-25 consumer complaint alleges unlicensed individual activity and a baby running around the shop near chemicals with alleged pictures of the child in the shop as support.

Inspection revealed Respondent was no longer employed at the shop and there was not a current hair braider registration for the Respondent in CORE.

Recommendation: Closure (no address).

Decision: Approved.

56. COS-2025070931

First License Obtained: 11/20/2015

License Expiration: 11/31/2027

Complaint history: None

This 12-2-25 shop inspection revealed an unlicensed individual performing a service on a customer in the shop. A Notice of Violation was issued. This Respondent is the owner/manager cited for failure of responsibilities.

Recommendation: Closure. This matter was resolved by an Agreed Citation.

Decision: Approved.

57. COS- 2025070481

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 12-2-25 anonymous complaint alleges unlicensed activity. Inspector went to shop location two (2) times and the shop was closed both times. A card was left on the door both times and inspector never received a call back. As shown above, the shop is unlicensed.

Recommendation: Letter of warning (individual and shop license).

Decision: Approved.

58. COS- 2025070961

First License Obtained: 03/14/2025

License Expiration: 03/31/2027

Complaint history: None

This 12-3-25 anonymous complaint alleges no manager on duty during the operation of the shop. Inspector went to shop on three different occasions and the shop was never open.

Recommendation: Closure (no evidence).

Decision: Approved.

59. COS- 2025073021

First License Obtained: 08/23/2022

License Expiration: 08/31/2026

Complaint history: 2024022075, closed by Agreed Citation and payment of \$2,500 civil penalty; 2025023301, closure

This 12-5-25 inspection revealed multiple sanitation violations to include dirty tools in the shop. A Notice of Violation was issued.

Recommendation: Letter of warning (dirty tools).

Decision: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$250.00. Re-inspect unsanitary violations to include the dirty tools.

60. COS-2025071821

First License Obtained: 12/05/2023

License Expiration: 12/31/2025

Complaint history: None

This 12-7-25 competitor complaint alleges Respondent is performing services from an unlicensed home shop with alleged screenshots in support. Respondent provided a response stating she never takes clients in her living space.

Recommendation: Letter of instruction (shop license).

Decision: Approved.

61. COS- 2025071881

First License Obtained: 03/24/1998

License Expiration: 12/31/2027

Complaint history: None

This 12-8-25 employee complaint alleges unsanitary conditions with alleged pictures in support. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

Recommendation: Closure.

Decision: Approved.

62. COS-2025071901

First License Obtained: 03/14/2025

License Expiration: 03/31/2027

Complaint history: None

This 12-8-25 anonymous former tenant complaint alleges no manager present during the operation of the shop, unsanitary/unsafe conditions at the shop and unprofessional conduct (harassment) regarding the collection of booth rent. Respondent denies all allegations, the parties are in active litigation regarding booth rent, there is an active manager for the shop, and the shop welcomes an inspection regarding the alleged unsafe/unsanitary conditions; since the shop is by appointment only, the inspector will need to schedule a time with the owner to do an inspection.

Recommendation: Close the complaint and inspect for unsanitary conditions listed in the complaint/check for designated manager during shop hours.

Decision: Approved.

63. COS-2025073081

First License Obtained: 03/15/1994

License Expiration: 09/01/2026

Complaint history: 9635, dismissed; 2002090111, complaint withdrawn; 2002090181, complaint withdrawn; 2002099451, dismissed; 2002104271, dismissed; 2006017181, dismissed; 2009025451, closed with no action; 2012000121, closed with no action; 2013016311; close the case for lack of disciplinary grounds with the option to re-open the matter if new, relevant information arises; 2013025241, close the case for lack of disciplinary grounds with the option to re-open the matter if new, relevant information arises; 2017077941, closure; 2018039331, closure with request for inspection; 2023027541, closed with Letter of Warning; 2023043731, closure; 2024025521, closure

This 12-9-25 student complaint alleges:

1. an ADA issue (injured a shoulder in an accident)
2. a VA compliance issue
3. a contractual transcript release/unpaid tuition issue
4. a FERPA issue
5. a financial misconduct/billing issue

Student is requesting confirmation of her verified cosmetology hours and release of same to another school; an investigation/review of ADA, VA, FERPA and financial violations.

Respondent states this is a continuation of the student's complaint from Item #52 above;

Respondent denies a financial misconduct/billing issue. ADA/VA/FERPA/contractual matters are outside the scope of the Board's authority.

Recommendation: Close the complaint and refer complainant to the Tennessee Attorney General's office regarding any continuing ADA issue.

Decision: Approved.

64. COS-2025074011

First License Obtained: 09/13/2022

License Expiration: 09/30/2026

Complaint history: None

This 12-16-25 consumer complaint alleges a negligent service with an alleged picture in support. Respondent requested complainant come to Respondent so Respondent could inspect the service, which never happened. General negligence actions are outside the scope of the Board's authority.

Recommendation: Closure.

Decision: **Approved.**

65. COS-2025074171

First License Obtained: **N/A**

License Expiration: **N/A**

Complaint history: **None**

This 12-17-25 anonymous consumer complaint alleges a negligent service. Respondent states she only braids children/family members hair and has never serviced the complainant's hair. Respondent admits to not being a registered hair braider.

Recommendation: **Letter of warning (hair braider registration).**

Decision: **Approved.**

66. COS- 2025074601

First License Obtained: **05/10/2022**

License Expiration: **05/31/2026**

Complaint history: **None**

This 12-17-25 Tennessee Attorney General – Consumer Affairs Division referral alleges a negligent skincare service. Respondent states that complainant had done things to his skin prior to the skincare session (performed over a year ago) and the Respondent did not perform a recent active service to the complainant as it was not in her specialty and more in the specialty of a dermatologist. General negligence actions are outside the scope of the Board's authority.

Recommendation: **Closure.**

Decision: **Approved.**

67. COS-2025074841

First License Obtained: **01/23/2013**

License Expiration: **12/31/2016**

Complaint history: **None**

This 12-18-25 former employee complaint alleges a misleading/unfair business practice over the time allowed for a service to occur. Respondent denies any unethical or unprofessional business practice.

Recommendation: **Closure.**

Decision: **Approved.**

68. COS- 2025076161

First License Obtained: **10/03/2025**

License Expiration: **10/31/2027**

Complaint history: **None**

This 12-27-25 anonymous complaint alleges unlicensed individual activity. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

Recommendation: **Closure.**

Decision: **Approved.**

69. COS-2025076911

First License Obtained: **06/28/2024**

License Expiration: 06/30/2026

Complaint history: None

This 12-30-25 anonymous consumer complaint alleges an unsanitary condition. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

Recommendation: Closure.

Decision: Approved.

70. COS-2025077051

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 12-31-25 consumer complaint alleges a negligent service with alleged pictures in support. Respondent states the matter has been resolved with the customer; Respondent also admits to not being licensed in the state. General negligence actions are outside the scope of the Board's authority.

Recommendation: Letter of warning (individual/home shop license).

Decision: Approved.

71. COS-2026000981

First License Obtained: 12/26/2023

License Expiration: 12/31/2027

Complaint history: 2025054161, closed by Consent Order and payment of \$1,000 civil penalty

This 12-31-25 shop inspection revealed two (2) unlicensed individuals performing services on customers in the unlicensed new shop under a change of ownership application. A Notice of Violation was issued. This Respondent is the designated manager cited for failure of responsibilities. This is Respondent's second offense for the unlicensed individual violation.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$3,000.00.

Decision: Approved.

BARBER CASES

72. BAR-2025066251

First License Obtained: 03/06/2015

License Expiration: 12/31/2024

Complaint history: None

This 11-6-25 inspection revealed an expired shop license (expiration 12-31-24). A Notice of Violation was issued. The shop license remains expired.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$100.00.

Decision: Approved.

73. BAR-2025066291

First License Obtained: 08/29/1986

License Expiration: 10/31/2026

Complaint history: None

Please see facts for Item #72 above. This Respondent is the owner/manager cited for failure of responsibilities. This would be a duplicate penalty against the shop and its owner.

Recommendation: Closure.

Decision: Approved.

74. BAR-2025067551

First License Obtained: 04/13/2012

License Expiration: 03/31/2026

Complaint history: 2019063611, closure

This 11-12-25 inspection revealed an unlicensed individual performing a service on a customer in the shop and no owner or manager present during the operation of the shop. A Notice of Violation was issued.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,500.00.

Decision: Approved.

75. BAR-2025068891

First License Obtained: 06/02/2023

License Expiration: 06/30/2027

Complaint history: None

This 11-14-25 annual inspection revealed three (3) unlicensed individuals performing services on customers in the shop. A Notice of Violation was issued. This Respondent is the designated manager cited for failure of responsibilities.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$3,000.00.

Decision: Approved.

76. BAR-2025068921

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

Please see facts for Item #75 above. This Respondent is one of the unlicensed individuals performing a service on a customer in the shop.

Recommendation: Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

Decision: Approved.

77. BAR-2025068691

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 11-19-25 consumer complaint alleges unlicensed individual activity. Inspector was unable to locate the alleged unlicensed individual based on the information provided in the online complaint.

Recommendation: Closure.

Decision: Approved.

78. BAR-2025070031

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 11-26-25 consumer complaint alleges unlicensed activity with alleged social media in support. Inspection revealed a closed shop with construction equipment inside; further research indicated the shop has applied for a barber shop license and is scheduled for an initial inspection on 12-12-25.

Recommendation: Closure.

Decision: Approved.

79. BAR-2025070281

First License Obtained: N/A

License Expiration: N/A

Complaint history: None

This 12-1-25 anonymous complaint alleges unlicensed activity with alleged social media in support. Inspection revealed a closed shop with construction equipment inside; further research indicated the shop has applied for a barber shop license and is scheduled for an initial inspection on 12-12-25.

Recommendation: Closure.

Decision: Approved.

80. BAR-2025070801

81. BAR-2025070771

82. BAR-2025070871

83. BAR-2025071561

84. BAR-2025073041

First License Obtained: 12/06/2004

License Expiration: 12/31/2026

Complaint history: None

This 12-3-25 anonymous competitor complaint alleges Respondent has been arrested for an 11-28-25 sexual battery on a customer (with a news article attached in support) and continues to operate on an expired individual license in a barber shop with an expired shop license. After another previous May 2025 sexual battery came to light, Respondent was arrested again and bonded out the morning of 12-10-25. Respondent returned to barbering at the shop that same day and was providing a barbering service to a customer when an inspection occurred and revealed an expired individual license (owner – 12/30/24), an expired shop license (expiration 9/30/24) and no owner or manager present due to the owner’s expired individual license.

Respondent is currently going through the criminal process. On December 16, 2025, this Board summarily suspended Respondent’s master barber license and the Respondent’s attorney has

agreed to continue the Respondent's master barber license suspension pending the conclusion of the criminal matters.

Recommendation: **Litigation monitoring until conclusion of criminal cases. After conclusion previous action(s) noted above, consider authorizing a formal hearing and settlement by consent order for revocation of individual license regarding unprofessional conduct/felony conviction and \$700.00 in civil penalties for expired individual license, expired shop license, and no owner or manager present.**

Decision: **Approved.**

85. BAR-2025074721

First License Obtained: **02/06/1998**

License Expiration: **06/30/2026**

Complaint history: **2009026621, closed with Letter of Warning**

This 12-22-25 anonymous complaint states there is a barber practicing in the shop with a suspended license with an alleged picture in support. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

Recommendation: **Closure.**

Decision: **Approved.**

RE-PRESENTS

86. COS-2025033931

First License Obtained: **05/22/2024**

License Expiration: **05/31/2026**

Complaint history: **None**

This matter was previously presented to the Board at its October 6, 2025 meeting as follows: *This 6-10-25 annual inspection revealed three (3) unlicensed individuals performing services on customers in the shop and no owner or manager present during the operation of the shop. A Notice of Violation was issued.*

Recommendation: *Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$3,500.00.*

Decision: *Approved.*

Update: **Further research indicated that the shop owner paid a \$3,000.00 civil penalty by agreed citation for this violation under the owner/manager's file.**

Recommendation: **Closure.**

Decision: **Approved.**

87. BAR-2025035301

First License Obtained: **02/07/2000**

License Expiration: **02/28/2026**

Complaint history: **None**

This matter was previously presented to the Board at its October 6, 2025 meeting as follows: *Please see facts for Item #103 above. This Respondent is the designated manager cited for failure of responsibilities.*

Recommendation: *Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$100.00.*

Decision: *Approved.*

Update: Further research indicated Respondent is one of the co-owners of the shop. This would be a duplicate penalty against the shop and its owner.

Recommendation: Closure.

Decision: Approved.

Motion made by Jeffrey Moran and seconded by Amy Tanksley to approve the legal report recommendations as amended. The motion carried unanimously.

Legal Counsel for the Board, Joe Wharton provided information on SB1800/HB2056 that would impact the industry and board.

APPLICATIONS FOR EXAMINATION-

Felony Applicants:

Applications for examination for: Kathleen Allen, David Cummings, Ashley Crowder, Candrae Greene, Keishawn Jenkins, Raymond McDaniel, Taylar Quick, Teneka Rogers, Jamie Tice, Joe Whitaker and Delveuntaye Williams. The applicants have a felony conviction within the last three years or are incarcerated. The request to take the Tennessee examination was submitted for the board's approval along with the required information, disclosure from the students and letters of recommendation. The Board approved Agreed Orders for a probation period of two years as prepared by legal counsel. Ms. Allen and Ms. Greene were already licensed based on permission the board granted to legal counsel and the director. Mr. Whitaker was licensed in 2020. He has an active license and is looking to upgrade to an instructor.

Motion made by Lori Turner and seconded by Monica Lemons to approve applications for examination with a signed Agreed Order. The motion carried unanimously.

Request release of hours and permission to test:

Ms. Demetria Hogan requests her hours from a closed school be released so she may take the manicure exams. She attended Tennessee Academy of Cosmetology between 2005 – 2006. She provided her attendance declaration, the diploma issued by the school in April 2006 and proof of financial loans. Because the hours go so far back and the school is closed, the board does not have monthly hour reports to confirm the hours.

MOTION made by Jeffrey Moran and seconded by Monica Lemons to approve the request. The motion carried unanimously.

DIRECTOR'S REPORT:

Roberts Rule of Order:

For 2026 the board voted to adopt Roberts Rule of Order.

MOTION made by Jeffrey Moran and seconded by Monica Lemons to adopt Roberts Rules. The motion carried unanimously.

Elect Board Chair and Vice Chair:

Pursuant to T.C.A. 62-4-105, the board shall annually elect a chair and vice chair.

MOTION made by Layne Petty and seconded by Marquise Martin to elect Becky Russell as Chair for 2026. The motion carried by unanimous roll call vote.

MOTION made by Layne Petty and seconded by Marquise Martin to elect Amy Tanksley as vice chair. The motion carried by unanimous roll call vote.

Budget Update:

The final financial information as of November 2025 shows a deficit of \$29,977 with a current reserve surplus balance of \$1,099,932.

NEW BUSINESS:

The board worked on proposed rules for synchronous and asynchronous education. Attorney Joe Wharton went over the research and proposed language he captured based on the last two board meetings and conversations about hybrid education. After much discussion the members decided each person would research the options and the board would review new language at the April board meeting.

Director Gumucio asked if anyone in the public, participating in person or remotely using Teams, had comments as they relate to the agenda. Ms. Lauren Davis was present at the meeting. She discussed hybrid education and addressed several of the issues the members discussed. No other comments were provided.

Additional Questions: None

Motion to adjourn:

Meeting adjourned at 12:20 P.M.

MOTION to adjourn made by Marquise Martin and seconded by Monica Lemons to adjourn the meeting. The motion carried unanimously.