



**STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND INSURANCE  
STATE BOARD OF COSMETOLOGY AND BARBER EXAMINERS  
500 JAMES ROBERTSON PARKWAY  
NASHVILLE, TN 37243  
615-741-2515**

## **MINUTES**

The State Board of Cosmetology and Barber Examiners held a meeting December 1, 2025, at 9:00 a.m. in person in Room 1A and via Teams.

The Meeting was called to order by Chair Becky Russell. Becky Russell. She welcomed everyone to the Board meeting.

Roxana Gumucio, Executive Director, called roll. The following members participated: Susan Arnold, Perry Baldwin, Brinetta Carlton, Anita Charlton, David McElreath, Marquise Martin, Becky Russell, Amy Tanksley and Tamika Turner.

Not available: Lori Turner, Monica Lemons, Layne Petty, Jeffrey Moran.

Others participating: Roxana Gumucio, Executive Director, Joe Wharton, Attorney for the Board, and Angela Nelson Director.

Individuals who wish to make a public comment on an item listed on the posted agenda during the scheduled public comment period will need to sign in on the provided sign-in sheet or by placing their name in the chat box online. It is requested that comments be limited to three (3) minutes out of respect for other speakers.

### **AGENDA-**

Motion made by David McElreath and seconded by Perry Baldwin to approve the agenda. The motion carried unanimously.

### **MINUTES-**

Minutes for the October 2025 board meetings were submitted for changes and/or approval.

Motion made by David McElreath and seconded by Amy Tanksley to approve the October 2025 minutes. The motion carried unanimously.

#### **PRESENTED BEFORE THE BOARD-**

##### **Images Creation Career College– New Cosmetology School**

Ms. Jada Cantrell participated to answer questions for the board. The school is located in Cookeville. The application, floor plan, enrollment agreement, catalog and contingency plan were all received timely.

MOTION made by Amy Tanksley and seconded by Tamika Turner to deny the new school. The motion carried unanimously.

##### **Opulence Academy of Hair Design – Revised Floor Plan for New School**

Ms. Courtney Hamilton participated to answer questions for the board. The new cosmetology and barber school applications were approved at the April 2025 board meeting. The school is located in Martin. The applications expired before the school was able to have a successful inspection. Ms. Hamilton updated the floor plan to reflect a few changes.

MOTION made by Amy Tanksley and seconded by Perry Baldwin to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

##### **Love Beauty School – New Barber School**

Ms. Tonya Liles participated to answer questions for the board. The school is located in Manchester. They obtained their cosmetology license in December 2006. The application, floor plan, enrollment agreement, catalog and contingency plan were received timely.

MOTION made by Amy Tanksley and seconded by Perry Baldwin to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

##### **Beauty Collective Specialty School – New Cosmetology School**

Ms. Sandra Tennille participated to answer questions for the board. The school is located in Whitwell. The application, floor plan, enrollment agreement, catalog and contingency plan were all received timely.

MOTION made by Amy Tanksley and seconded by Perry Baldwin to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

### **Sweetwater Institute of Cosmetology – Change in Location**

Ms. Misty Pine appeared in person to answer questions for the board. The school is located in Sweetwater. The application, floor plan, enrollment agreement, catalog and contingency plan were all received timely.

MOTION made by Amy Tanksley and seconded by Tamika Turner to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

### **Jandi Academy – New Cosmetology School**

Ms. Dianna Fourte participated to answer questions for the board. The school is located in Chattanooga. The application, floor plan, enrollment agreement, catalog and contingency plan were all received timely.

MOTION made by Amy Tanksley and seconded by Perry Baldwin to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

### **Cure Advanced School of Cosmetology – New Apprenticeship Cosmetology School**

Ms. Malia Hendrix participated to answer questions for the board. The school is located in Memphis. The application, floor plan, enrollment agreement, catalog and contingency plan were all received timely.

MOTION made by Amy Tanksley and seconded by Perry Baldwin to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

### **Empower Health and Beauty Academy – Revised Floor Plan for New School**

Ms. Wanda Amos participated to answer questions for the board. The new barber school application was approved at the October 2025 board meeting. The school is located in Antioch. The barber school floor plan changed and will now be part of the cosmetology school. Ms. Amos updated the floor plan to reflect the updates.

MOTION made by Amy Tanksley and seconded by Perry Baldwin to approve the new school pending an inspection by a field inspector. The motion carried unanimously.

## **2026 Continued Education Seminar Requests:**

The University of Tennessee, Knoxville UT Conference Center submitted the information for the instructor continuing education seminar. They are requesting the session on Sunday, July 19 and Monday, July 20, 2026. The session will be in person.

Motion made by Tamika Turner and seconded by Marquise Martin to approve the 2026 session and requested date. Motion carried unanimously.

The Confident Educator: Ms. LaShun Thompson submitted her information for the instructor continuing education seminar for two virtual sessions: January 18<sup>th</sup> & 19<sup>th</sup> and April 12<sup>th</sup> & 13<sup>th</sup>, 2026.

Motion made by Amy Tanksley and seconded by Brinetta Carlton to approve the 2026 session and requested dates. Motion carried unanimously.

Beauty School University LLC: Ms. Destiny Cox submitted her information for the instructor continuing education seminar for two virtual sessions: April 19<sup>th</sup> & 20<sup>th</sup>, and November 15<sup>th</sup> & 16<sup>th</sup>, 2026.

Motion made by Amy Tanksley and seconded by Perry Baldwin to approve the 2026 session and requested dates. Motion carried unanimously.

KINCC Education Group: Ms. Kimberly Anderson submitted the information for the instructor continuing education seminar for two sessions.

One virtual session: January 25<sup>th</sup> & 26<sup>th</sup>, 2026.

One in person and virtual session location TBD June 7<sup>th</sup> & 8<sup>th</sup>, 2026.

Motion made by Amy Tanksley and seconded by Tamika Turner to approve the 2026 session and requested dates. Motion carried unanimously.

Innovative Teaching Methods for Today's Educators: Mr. Thomas James submitted the information for the instructor continuing education seminar for two virtual and in person sessions: February 23<sup>rd</sup> & 24<sup>th</sup>, and October 11<sup>th</sup>, 2026.

Motion made by David McElreath and seconded by Amy Tanksley to approve the 2026 session and requested dates. Motion carried unanimously.

Bearing Fruit: Ms. Charlise Kinslow is a new continued education provider. Ms. Kinslow submitted the information for the course Empowering Excellence in Education: Teaching with Purpose, Passion & Persistence. Her requested course date for an in person session is July 26<sup>th</sup> & 27<sup>th</sup>, 2026.

Motion made by David McElreath and seconded by Perry Baldwin to approve the 2022 session and requested date. Motion carried unanimously.

### **RocketCert – Online Continued Education Provider**

Ms. Hayley Woods presented information for the instructor’s 16-hour course at the October 2025 board meeting. The board asked questions and went over their concerns with online only education. Ms. Hayley provided additional information and access to the portal.

MOTION made by Amy Tanksley and seconded by Tamika Turner to approve the continued education provider. The motion carried unanimously.

### **LEGAL REPORT- STAFF ATTORNEY**

The State Board of Cosmetology and Barber Examiners met to review the allegations of 63 complaints and make recommendations to the Board.

#### **1. COS-2025046631**

**First License Obtained:** 06/18/2015  
**License Expiration:** 05/31/2025  
**Complaint history:** 2017054791, closed w/no action; 2017063161; closed w/no action; 201701955, closed by Agreed Citation and payment of \$2,000 civil penalty; 2018026111, closed by Consent Order and payment of \$2,000 civil penalty; 2023034691, closure

This 8-13-25 consumer complaint alleges a negligent service. The Respondent did not provide a response. General negligence actions are outside the scope of the Board’s authority.

**Recommendation:** Closure.

**Decision:** Approved.

#### **2. COS-2025046831**

**First License Obtained:** 06/18/2025  
**License Expiration:** 06/30/2027  
**Complaint history:** None

This 8-13-25 anonymous complaint alleges Respondent is teaching cosmetology at a high school without a proper instructor license. The Respondent did not provide a response.

**Recommendation:** Letter of Warning (unprofessional conduct – not providing a response.) Send an inspector to the high school to check for proper licensure.)

**Decision:** Approved.

**3. COS-2025047851**

**First License Obtained:** 01/05/2006

**License Expiration:** 09/01/2026

**Complaint history:** 2008015181, closed with Letter of Warning; 2008016441, closed after informal conference; 2009009761 combined w/2012011561, closed by Consent Order and payment of \$1,000 civil penalty; 2010007331, closed with no action; 2010007341, closed with no action; 201023701, closed; 201029181, closed; 2016017291, closed by Consent Order and payment of \$1,000 civil penalty; 2017070771, closed w/ no action; 2018033241, closure; 2019094811, closure; 2022046261, closure; 2022045461, closure; 2023014541, closure; 2024014321, closed with Letter of Instruction; 2024014811, closure; 2024014821, closure; 2024067491, closure; 2025009601, closed with Letter of Warning

This 8-18-25 student complaint alleges the school is disregarding her panic disorder and targeting her anxiety condition after complaining about it too many times. The Respondent stated they provided appropriate accommodations regarding the anxiety disorder and the student successfully graduated from the school. Americans With Disabilities Act (ADA) issues are outside the scope of the Board's authority.

**Recommendation:** Closure.

**Decision:** Approved.

**4. COS-2025049081**

**First License Obtained:** 09/29/2025

**License Expiration:** 09/30/2027

**Complaint history:** None

This 8-21-25 anonymous complaint alleges a negligent service, unsanitary conditions, an unlicensed individual and unlicensed home shop activity. Respondent states the allegations are false and is willing to cooperate with any investigation. General negligence actions are outside the scope of the Board's authority. As seen above, Respondent is a registered hair braider and does not need a shop license.

**Recommendation:** Closure.

**Decision:** Approved.

**5. COS-2025049841**

**First License Obtained:** 06/30/2017

**License Expiration:** 06/30/2027

**Complaint history:** 2021001351, closed by Consent Order and payment of \$1,000 civil penalty; 2024044801, closure;

This 8-26-25 consumer complaint alleges unsanitary conditions and a negligent service (with alleged pictures in support). The Respondent did not provide a response. General negligence actions are outside the scope of the Board's authority.

**Recommendation:** Letter of warning (unprofessional conduct – not providing a response) and close the file. Inspect shop for unsanitary conditions.

**Decision:** Approved.

**6. COS-2025051091**

**First License Obtained:** 01/05/2001

**License Expiration:** 11/30/2026

**Complaint history:** None

This 8-27-25 inspection revealed an expired shop license (expiration 11-30-24) that was renewed at the time of inspection. A Notice of Violation was issued.

**Recommendation:** Letter of Warning (expired shop license).

**Decision:** Approved.

**7. COS-2025051111**

**First License Obtained:** 09/08/1993

**License Expiration:** 11/30/2025

**Complaint history:** None

Please see facts for Item #6 above. This Respondent is the owner cited for failure of responsibilities. This would be a duplicate penalty against the shop and its owner.

**Recommendation:** Closure.

**Decision:** Approved.

**8. COS-2025050741**

**First License Obtained:** 07/15/2010

**License Expiration:** 07/31/2026

**Complaint history:** None

This 8-28-25 out-of-state consumer complaint alleges theft of a service deposit by an out-of-state cosmetologist.

**Recommendation:** Closure (out-of-state jurisdiction).

**Decision:** Approved.

**9. COS-2025052141**

**First License Obtained:** 03/29/2017

**License Expiration:** 03/31/2027

**Complaint history:** 2019043791, closed with Letter of Warning

This 9-4-25 annual inspection revealed an expired shop license (expiration 3-31-25) that was subsequently renewed while the inspector was present. A Notice of Violation was issued.

**Recommendation:** Letter of warning (expired shop license).

**Decision:** Approved.

**10. COS- 2025052161**

**First License Obtained:** 06/15/2010

**License Expiration:** 06/30/2026  
**Complaint history:** 2022034731, closed with Letter of Warning

Please see facts for Item #9 above. This Respondent is the owner cited for failure of responsibilities. This would be a duplicate penalty against the shop and its owner.

**Recommendation:** Closure.

**Decision:** Approved.

**11. COS-2025052871**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

This 9-9-25 anonymous competitor complaint alleges Respondent is providing hair and makeup appointments for local pageants, formals and weddings with alleged social media in support. Inspector made contact with Respondent, who stated she only works on friends and family and does not possess a cosmetology license. A Notice of Violation was not issued.

**Recommendation:** Letter of Warning (individual cosmetology license).

**Decision:** Approved.

**12. COS-2025054441**

**First License Obtained:** 03/24/1995

**License Expiration:** 03/31/2027

**Complaint history:** None

This 9-11-25 annual inspection revealed an expired shop license. A Notice of Violation was issued. This Respondent is the owner of the shop cited for failure of responsibilities. This would be a duplicate penalty against the shop and its owner.

**Recommendation:** Closure.

**Decision:** Approved.

**13. COS-2025053461**

**First License Obtained:** 03/21/1994

**License Expiration:** 09/01/2026

**Complaint history:** 2005031451, Dismissed; 2007072001, closed w/ no action; 2008005821, closed w/ no action; 2009005931, closed by Consent Order and payment of \$500 civil penalty; 2009014871, closed w/no action; 2009017981, closed with no action; 201002721, closed with no action; 2010023711, closed with a cease and desist letter; 2010029471, dismissed; 2012009831, closed with a request for an inspection; 2012025221, closed with no action; 2014019121, closed with a Letter of Warning; 2015019931, closed and sent an inspector to evaluate sanitation; 2018043371, closure; 2018078111, closure; 2019044881, closure

This 9-12-25 anonymous student complaint alleges broken equipment, lack of basic supplies, and lack of instructor supervision. Inspection revealed school owner was aware of the equipment

issues and was in the process of correcting them. There was no evidence to substantiate the other allegations. A Notice of Violation was issued.

**Recommendation:** Closure.

**Decision:** Approved.

**14. COS-2025053901**

**First License Obtained:** 07/24/2024

**License Expiration:** 07/31/2026

**Complaint history:** None

This 9-14-25 anonymous complaint alleges Respondent shop/staff was not helpful regarding mold on one of complainant's nails. Respondent provided an appropriate response to the complaint.

**Recommendation:** Closure.

**Decision:** Approved.

**15. COS-2025054581**

**First License Obtained:** 07/22/1968

**License Expiration:** 11/30/2026

**Complaint history:** 2017050081, closure; 2023040721, closure

This 9-16-25 anonymous complaint alleges unsanitary conditions and unlicensed activity. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

**Recommendation:** Closure.

**Decision:** Approved.

**16. COS-2025055221**

**First License Obtained:** 04/02/2019

**License Expiration:** 04/30/2027

**Complaint history:** 2025034551, closed with Letter of Warning

This 9-16-25 letter mailed to the Department from the Department of Health with a cease and desist letter from performing subcutaneous botox injections. Inspection revealed no evidence of an injection process. A Notice of Violation was not issued.

**Recommendation:** Closure.

**Decision:** Approved.

**17. COS-2025054861**

**First License Obtained:** 09/10/2021

**License Expiration:** 07/31/2027

**Complaint history:** 2024045031, closure

This 9-17-25 consumer complaint alleges a negligent service, performing outside services, and dealing drugs from the shop. Inspection was unremarkable and given a 100 score. General negligence actions/criminal matters are outside the scope of the Board's authority.

**Recommendation:** Refer the complainant to local law enforcement and close the complaint.

**Decision:** Approved.

**18. COS-2025055841**

**First License Obtained:** 12/13/2021

**License Expiration:** 12/31/2025

**Complaint history:** 202403213, closed by Agreed Citation and payment of \$500.00 civil penalty

This 9-19-25 annual inspection revealed an expired shop license (expiration 4-30-24). A Notice of Violation was issued. This Respondent is the designated manager cited for failure of responsibilities. This is the Respondent's second offense for failure of responsibilities for an expired shop license.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$500.00.

**Decision:** Approved.

**19. COS-2025055801**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

This 9-21-25 anonymous consumer complaint alleges unlicensed individual activity with alleged social media in support. Inspection revealed a cosmetology student with no home shop according to the Respondent. A Notice of Violation was not issued.

**Recommendation:** Letter of Warning (individual license/home shop license).

**Decision:** Approved.

**20. COS-2025055791**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

This 9-21-25 consumer complaint alleges a negligent service and unlicensed hair braider activity. Inspector went to the shop and was told by the owner the negligence complaint was settled with the customer and was in talks with an instructor to have the employees (12 at the time of inspection) licensed as braiders. A Notice of Violation was not issued.

**Recommendation:** Letter of warning (hair braider certification/registration) and close the file. Re-inspect for proper registration/certification of the hair braider employees.

**Decision:** Approved.

**21. COS-2025055951**

**First License Obtained:** 10/28/2011

**License Expiration:** 09/01/2026

**Complaint History:** 2017038071 closure; 2018062611 closure; 2022005811 closure; 2022020451 closure; 2022045471 closure; 2022045481 closure; 2024019671 closure; 2025051751, closure

This 9-22-25 former student complaint alleges:

1. Transcript mishandling – did not provide a transcript in the proper format with hours included.
2. Financial concerns – for the hours actually attended, some tuition should have been returned.
3. Unsafe learning and working conditions – students were made to come to the school when there was a water line break/ceiling collapse in the building.
4. Treatment of staff and students – basic student supplies were limited and staff was mistreated by management, leading to instructor turnover and negatively impacting student’s learning.

The Respondent provided a response as follows:

1. In order to satisfy the transcript request, the school needed information (transfer school or state board information) from the complainant that was never provided.
2. Previous documentation was mailed to the former student that included a refund calculation and balance repayment notice.
3. Upon detection of the water line issue, the building was satisfactorily inspected (structure was deemed safe) and remediation work started. Students/staff were kept away from the affected areas.
4. Student supplies were limited only when they were temporarily “out” of a particular supply. The school was never made aware of any staff or student complaints so the school could timely address same.

**Recommendation:** Closure.

**Decision:** Approved.

**22. COS-2025056221**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

This 9-23-25 consumer complaint alleges unlicensed individual activity. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

**Recommendation:** Closure.

**Decision:** Approved.

**23. COS-2025056721**

**First License Obtained:** 04/25/2025

**License Expiration:** 04/30/2027

**Complaint history:** 2025049961, closure

This 9-24-25 anonymous consumer complaint alleges unlicensed individual activity with alleged social media in support. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

**Recommendation:** Closure.

**Decision:** Approved.

**24. COS-202506011**

**First License Obtained:** 08/02/2013

**License Expiration:** 07/31/2027

**Complaint history:** 2015016031, closed by Consent Order and payment of \$100.00 civil penalty; 201707774, closed by Agreed Citation and payment of \$500.00 civil penalty; 2023010211, closure; 2023016351, closure; 2023044001, closed with Letter of Warning and re-inspection; 2025014811, closure

This 9-25-25 consumer complaint alleges unlicensed individual activity. Inspection revealed no evidence of unlicensed individual activity. A Notice of Violation was not issued.

**Recommendation:** Closure.

**Decision:** Approved.

**25. COS-2025057731**

**First License Obtained:** 03/15/2023

**License Expiration:** 03/31/2027

**Complaint history:** 2025027861, closure; 2025044921, closure

This 10-1-25 consumer complaint alleges MMA usage. Inspection revealed MMA in the shop. A Notice of Violation was issued.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$250.00.

**Decision:** Approved.

**26. COS-2025057701**

**First License Obtained:** 08/28/2019

**License Expiration:** 09/01/2026

**Complaint history:** 2023020781, closure; 2024007131, closure

This 10-1-25 consumer complaint alleges unprofessional conduct. The Respondent (and witnesses) provided an appropriate response to the allegation.

**Recommendation:** Closure.

**Decision:** Approved.

**27. COS-2025058671**

**First License Obtained:** 11/07/2014

**License Expiration:** 11/30/2026

**Complaint history:** 2012024291, closed with Final Order for revocation of license

This 10-2-25 annual inspection revealed two (2) unlicensed individuals performing services on customers in the shop. A Notice of Violation was issued. This Respondent is the designated manager cited for failure of responsibilities. Respondent states a different person is the designated manager and provide a previous inspection sheet in support. As you can see, Respondent's individual license was revoked back in 2012 and reobtained in 2014 through 11-30-26.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$2,000.00.

**Decision:** Approved.

**28. COS-2025058701**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

Please see facts for Item #27 above. This Respondent is one of the unlicensed individuals performing a service on a customer in the shop.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

**Decision:** Approved.

**29. COS-2025058521**

**First License Obtained:** 09/26/2022

**License Expiration:** 09/30/2026

**Complaint history:** None

This 10-4-25 consumer complaint alleges an unsanitary condition. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

**Recommendation:** Closure.

**Decision:** Approved.

**30. COS- 2025059661**

**First License Obtained:** 10/21/2021

**License Expiration:** 10/31/2027

**Complaint history:** 2024022491, closed by Consent Order and payment of \$100.00 civil penalty

This 10-7-25 annual inspection revealed an unlicensed individual performing a service in the shop with another person's license/name tag/driver's license. A notice of Violation was issued.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

**Decision:** Approved.

**31. COS-2025059301**

**First License Obtained:** 09/13/2024

**License Expiration:** 09/30/2026

**Complaint history:** 202501917, closed with Letter of Warning

This 10-7-25 consumer complaint alleges a negligent service, unprofessional conduct and a possible animal in the home apartment/shop. The respondent provided an appropriate response, stating she does not have an animal in the workspace and was professional in providing the customer with a correction procedure even though she did not perform shoddy work.

Respondent has an individual license but may not have a license for the home shop. Respondent was sent a previous letter of warning for not having a home shop license. Litigation counsel may possibly show the absence of a home shop license for the address listed in the report at a future hearing.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

**Decision:** Approved.

**32. COS-2025059511**

**First License Obtained:** 09/22/2025

**License Expiration:** 09/30/2027

**Complaint history:** None

This 10-8-25 consumer complaint alleges a negligent service. Respondent denies the allegation of negligence. General negligence actions are outside the scope of the Board's authority.

**Recommendation:** Closure.

**Decision:** Approved.

**33. COS-2025059541**

**First License Obtained:** 01/30/2025

**License Expiration:** 01/31/2027

**Complaint history:** 202501932, closed by Agreed Citation and payment of \$1,000 civil penalty; 2025035331, closure

This 10-9-25 consumer complaint alleges unlicensed individual activity and unsanitary conditions. Inspection revealed no evidence to substantiate the allegations. A Notice of Violation was not issued.

**Recommendation:** Closure.

**Decision:** Approved.

**34. COS-2025059841**

**First License Obtained:** 06/10/2020

**License Expiration:** 09/01/2026

**Complaint history:** None

This 10-9-25 student complaint alleges they were wrongly terminated as a student from the school due to a potential ADA issue and refused to provide student's hour for transfer to another school. Respondent states student was withdrawn due to an attendance policy (regarding the potential ADA issue) where the school provided an accommodation. When the withdrawal process is completed, the student hours will be released.

**Recommendation:** Closure.

**Decision:** Approved.

**35. COS-2025061331**

**First License Obtained:** 12/21/2022

**License Expiration:** 12/31/2026

**Complaint history:** 2025054721, closed by Agreed Citation and \$1,500 civil penalty

This 10-14-25 inspection revealed four (4) unlicensed individuals performing services on customers in the shop. A Notice of Violation was issued. This Respondent is the designated manager cited for failure of responsibilities. This is Respondent's second violation regarding failure of responsibilities regarding unlicensed individuals performing services on customers in the shop.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$4,000.00.

**Decision:** Approved.

**36. COS- 2025061351**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

This 10-14-25 inspection revealed an unlicensed individual (Respondent) performing a service on a customer in the shop. A Notice of Violation was issued.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

**Decision:** Approved.

**37. COS-2025061461**

**First License Obtained:** 03/28/2011

**License Expiration:** 09/01/2026

**Complaint History:** 2019008951, closure; 2019006161, closure; 2020073161, closure; 2020093351, closure; 2021033331, closure; 2021066931, closure; 2022023081, closed with Letter of Instruction; 2024043571, closure

This 10-16-25 student complaint alleges an unsanitary condition regarding the use or non-use of gloves. The Respondent states they teach glove usage pursuant to the Milady course and state law.

**Recommendation:** Closure.

**Decision:** Approved.

**38. COS-2025061531**

**First License Obtained:** 03/10/2009

**License Expiration:** 03/31/2023

**Complaint history:** None

This 10-16-25 anonymous complaint alleges unlicensed individual activity. Inspection revealed no evidence of unlicensed individual activity. A Notice of Violation was not issued.

**Recommendation:** Closure.

**Decision:** Approved.

**39. COS-2025062151**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

This 10-20-25 anonymous complaint alleges unlicensed individual activity. The complainant did not list an individual suite number and the inspector was unable to find the suite in a commercial office building.

**Recommendation:** Closure (insufficient address).

**Decision:** Approved.

**40. COS-2025062171**

**First License Obtained:** N/A  
**License Expiration:** N/A  
**Complaint history:** None

This 10-20-25 anonymous complaint alleges unlicensed individual and shop activity, unsanitary conditions and kids running around the shop. Inspection was not able to proceed as the shop suites were not open at time of inspection; cards left on the door were not responded to.

**Recommendation:** Letter of Warning (individual and shop licensure). Re-inspect for unsanitary conditions/kids running around the shop.

**Decision:** Approved.

**41. COS-2025062411**

**First License Obtained:** 10/28/1994  
**License Expiration:** 10/31/2026  
**Complaint history:** None

This 10-21-25 anonymous complaint alleges glue usage regarding a bald cap service. Respondent states they use bald cap services for clients with alopecia; the method is used before applying glue on the cap and not the scalp. Respondent provided pictures of the service in support.

**Recommendation:** Closure.

**Decision:** Approved.

**42. COS-2025064091**

**First License Obtained:** 08/23/2022  
**License Expiration:** 08/31/2026  
**Complaint history:** 202402075, closed by Agreed Citation and payment of \$2,500 civil penalty; 2025023301, closure

This 10-24-25 inspection revealed an unlicensed individual performing a service on a customer in the shop. A Notice of Violation was issued. This Respondent is the designated manager cited for failure of responsibilities. This is Respondent's second violation for failure of responsibilities regarding unlicensed individual performing services on customer in the shop.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

**Decision:** Approved.

**43. COS-2025063331**

**First License Obtained:** N/A  
**License Expiration:** N/A  
**Complaint history:** None

This 10-24-25 anonymous neighbor complaint alleges unlicensed individual and home shop activity. Inspector went to address listed in complaint and noticed the property was for sale or rent; a card was left on the door and the inspector did not receive a call back.

**Recommendation:** Closure.

**Decision:**     **Approved.**

**44. COS-2025063361**

**First License Obtained:**     **10/08/2024**

**License Expiration:**         **10/31/2026**

**Complaint history:**         **None**

This 10-24-25 competitor complaint alleges unsanitary conditions, alcohol overserving without client age identification, and an employee labor law issue regarding employees versus independent contractors. Inspection revealed no evidence to substantiate the unsanitary conditions/alcohol usage allegations. Labor law issues (employees versus independent contractors) are outside the scope of the Board's authority.

**Recommendation:**         **Closure.**

**Decision:**     **Approved.**

**45. COS-2025063401**

**First License Obtained:**     **01/16/2007**

**License Expiration:**         **01/31/2027**

**Complaint history:**         **None**

This 10-25-25 competitor complaint alleges unprofessional conduct/unsanitary condition regarding a lewd act by the Respondent. Referral letters were sent to local law enforcement and Tennessee Occupational Health and Safety Administration. The Respondent did not provide a response.

**Recommendation:**         **Letter of warning (unprofessional conduct).**

**Decision:**     **Approved.**

**46. COS-2025063431**

**First License Obtained:**     **N/A**

**License Expiration:**         **N/A**

**Complaint history:**         **None**

This 10-26-25 alleges unprofessional conduct and unlicensed activity. Inspector went to address listed in the complaint (a building with individual suites) but no one was present and actively engaged in cosmetology services; inspector was unable to locate a suite for the Respondent. A Notice of Violation was not issued.

**Recommendation:**         **Closure (insufficient address).**

**Decision:**     **Approved.**

**47. COS-202506351**

**First License Obtained:**     **N/A**

**License Expiration:**         **N/A**

**Complaint history:**         **None**

This 10-27-25 consumer complaint alleges unlicensed activity but did not provide an address to perform an inspection.

**Recommendation:**         **Closure.**

**Decision:**     **Approved.**

**48. COS-2025063801**

**First License Obtained:** 07/30/2025

**License Expiration:** 07/31/2027

**Complaint history:** None

This 10-29-25 consumer complaint alleges unsanitary conditions and a negligent service with alleged pictures in support. Respondent did not provide a response to the complaint. General negligence actions are outside the scope of the Board's authority.

**Recommendation:** Letter of Warning (unprofessional conduct – not providing a response.)

**Decision:** Add to recommendation for inspection of shop for unsanitary conditions.

**49. COS-2025064541**

**First License Obtained:** 12/19/2018

**License Expiration:** 12/31/2026

**Complaint history:** None

This 11-2-25 consumer complaint alleges unsanitary conditions regarding removal of a hangnail. Inspection revealed no evidence to substantiate the complaint. A Notice of Violation was not issued.

**Recommendation:** Closure.

**Decision:** Approved.

**BARBER CASES**

**50. BAR-2025052291**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

This 9-5-25 consumer complaint alleges unlicensed individual activity with alleged pictures in support. Inspection revealed an unlicensed barber. A Notice of Violation was issued.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

**Decision:** Approved.

**51. BAR-2025053611**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

This 9-12-25 administrative complaint alleges unlicensed shop activity. Inspection revealed an unlicensed shop and an unlicensed individual performing a service on a customer in the shop. A Notice of Violation was issued. Respondent shop owner paid the civil penalty but did not sign the agreed citation.

**Recommendation:** Authorize formal hearing. Authorize settlement by signed consent order for the paid \$2,000.00 civil penalty.

**Decision:** Approved.

**52. BAR- 2025056641**

**First License Obtained:** 11/01/1996

**License Expiration:** 10/31/2026

**Complaint history:** None

This 9-19-25 annual inspection revealed an expired individual license. This Respondent is the owner/manager cited for failure of responsibilities. This would be a duplicate penalty against the shop and its owner.

**Recommendation:** Closure.

**Decision:** Approved.

**53. BAR- 2025055901**

**First License Obtained:** 04/19/2018

**License Expiration:** 03/31/2027

**Complaint history:** None

This 9-19-25 annual inspection revealed an unlicensed individual performing a service on a customer in the shop. A Notice of Violation was issued.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

**Decision:** Approved.

**54. BAR-2025055921**

**First License Obtained:** 10/15/2007

**License Expiration:** 10/31/2027

**Complaint history:** None

Please see facts for Item #53 above. This Respondent is the owner cited for failure of responsibilities. This would be a duplicate penalty against the shop and its owner.

**Recommendation:** Closure.

**Decision:** Approved.

**55. BAR-2025055941**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

Please see the facts for Item #53 above. This Respondent is the unlicensed individual performing a service on a client.

**Recommendation:** Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$1,000.00.

**Decision:** Approved.

**56. BAR-2025059281**

**First License Obtained:** N/A

**License Expiration:** N/A

**Complaint history:** None

This 10-7-25 consumer complaint alleges unlicensed individual activity with alleged pictures in support. Inspection revealed no evidence to substantiate the allegation – Respondent no longer works at the shop and was not present in the shop at the time of inspection.

**Recommendation:** Closure.

**Decision:** Approved.

**57. BAR-2025060961**

**First License Obtained:** 09/19/2023

**License Expiration:** 09/30/2027

**Complaint history:** 202306371, closed by Agreed Citation and payment of \$2,000 civil penalty; 2025005621, closed by Consent Order and payment of \$2,500 civil penalty; 2025025331, closure

This 10-14-25 anonymous consumer complaint alleges unprofessional conduct, drug/alcohol use in the shop, and unlicensed individual activity. Inspection revealed no evidence to substantiate the allegations of unlicensed individual activity and drug/alcohol use. A Notice of Violation was not issued.

**Recommendation:** Letter of instruction (unprofessional conduct).

**Decision:** Approved.

**RE-PRESENTS**

**58. BAR-2023041001**

**First License Obtained:** 10/15/2020

**License Expiration:** 10/31/2026

**Complaint history:** None

This matter was previously presented to the Board at its October 2, 2023 meeting as follows: *This 8-22-23 anonymous complaint alleges a murder/killing of a patron was committed at the barbershop on Saturday, 4-22-23. The Respondent is out on bond for the killing of a person who entered the shop banging a trash can and throwing garbage around the shop. Respondent allegedly shot the non-customer in self-defense as he was under the impression his life was in danger. A grand jury hearing was conducted on September 12, 2023 and the Respondent has a “report date” hearing scheduled for December 11, 2023 as the case moves along in the criminal court process.*

**Recommendation:** Litigation monitoring.

**Decision:** Approved.

**Update:** Respondent is facing a potential felony conviction.

**Recommendation:** Close and flag (Respondent will provide copy of case disposition (for presence of felony conviction or plea) prior to renewal of individual or shop licensure).

**Decision:** Approved.

**59. COS-2024010071**

**First License Obtained:** 06/01/2021

**License Expiration:** 06/30/2027

**Complaint history:** None

This matter was previously presented to the Board at its August 5, 2024 meeting as follows:

*This matter was previously presented to the Board at its April 1, 2024 meeting as follows: This 2-25-24 administrative complaint alleges Respondent's minor daughter is performing Brazilian waxing services requiring an aesthetics license on customers for compensation and from the Respondent's unlicensed home shop (with multiple social media posts/pictures in support). This complaint has received substantial media coverage and an additional 100 complaints to the RB complaints section as seen in Item #102 below. The local law enforcement agency was contacted and Respondent was timely arrested and is being criminally processed; further, the local Department of Human Services agency was contacted and the minor child is being managed by that entity due to the conduct of the Respondent/parent.*

*Recommendation:* *Authorize formal hearing before the Board of Cosmetology and Barber Examiners for revocation of Respondent's individual cosmetology license and a statutory maximum civil monetary penalty of \$2,000.00 due to Respondent's unprofessional, immoral and unethical conduct as well the unlicensed home shop. Authorize settlement by consent order for revocation of Respondent's individual cosmetology license and a statutory maximum civil monetary penalty of \$2,000.00 due to Respondent's unprofessional, immoral and unethical conduct.*

*Decision:* *Approved.*

*Update:* *The criminal case has not been concluded, which could result in a felony and a stronger basis for future revocation of individual license.*

*Recommendation:* *Litigation monitoring.*

*Decision:* *Approved.*

**Update:** **Respondent is facing a potential felony conviction.**

**Recommendation:** **Close and flag (Respondent will provide copy of case disposition (for presence of felony conviction or plea) prior to renewal of individual or shop licensure).**

**Decision:** **Approved.**

#### **60. COS-2024056411**

**First License Obtained:** **01/26/2016**

**License Expiration:** **01/31/2026**

**Complaint history:** **None**

*This matter was previously presented to the Board at its December 2, 2024 meeting as follows: This 10-17-24 administrative complaint alleges Respondent has been charged with aggravated assault and false imprisonment of a client in the salon regarding an extra payment for a service with a new article in support. Respondent denies the allegations and states the complainant was extremely rude and knew the total amount of the service charged, but claimed she only had a certain amount to pay the Respondent on the total bill (\$50 dollars less than the total amount).*

*Recommendation:* *Place in litigation monitoring to see if the charges result in a felony (potential revocation of license due to felony plea or conviction).*

*Decision:* *Approved.*

**Update:** **Respondent is facing a potential felony conviction.**

**Recommendation:** **Close and flag (Respondent will provide copy of case disposition (for presence of felony conviction or plea) prior to renewal of individual or shop licensure).**

**Decision:**    **Approved.**

**61. COS-2025009611**

**First License Obtained:**        **N/A**

**License Expiration:**            **N/A**

**Complaint history:**            **None**

This matter was previously presented to the Board at its June 2, 2025 meeting as follows:

*This 2-24-25 consumer complaint alleges unlicensed individual activity and unprofessional conduct (with specificity). Inspection revealed an unlicensed shop (new ownership) and two (2) unlicensed individual practicing on customers in the shop. A Notice of Violation was issued.*

*Recommendation:        Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$3,000.00.*

*Decision:                Approved.*

**Update:**        **Further research indicated this shop was for hair braiding only and did not need a cosmetology shop license.**

**Recommendation:**        **Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$2,000.00.**

**Decision:**    **Approved.**

**62. BAR-2025021401**

**First License Obtained:**        **07/28/2020**

**License Expiration:**            **07/31/2024**

**Complaint history:**            **None**

This matter was previously presented to the Board at its August 4, 2025 meeting as follows:

*This 4-15-25 annual inspection revealed an expired shop license (expiration 7-31-24). A Notice of Violation was issued.*

*Recommendation:        Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$100.00.*

*Decision:                Approved.*

**Update:**        **Respondent evaded service of process and the shop is no longer in operation.**

**Thus, service will be an issue at a future hearing.**

**Recommendation:**        **Closure.**

**Decision:**    **Approved.**

**63. BAR-2025027531**

**First License Obtained:**        **08/25/2016**

**License Expiration:**            **06/30/2024**

**Complaint history:**            **2017055111, closed by Consent Order and payment of \$100.00 civil penalty; 2019044431, closure**

This matter was previously presented to the Board at its August 4, 2025 meeting as follows:

*This 5-14-25 annual inspection revealed an expired individual license (owner – expiration 1-31-25) and an expired shop license (expiration 6-30-24). There were no customers being serviced in the shop at the time of inspection. A Notice of Violation was issued.*

Recommendation: *Authorize formal hearing. Authorize settlement by consent order for the civil penalty of \$200.00.*

Decision: *Approved.*

**Update:** **There were no customers being serviced in the shop at the time of inspection.**

**Recommendation:** **Letter of Warning (individual and shop licensure). Re-inspect for proper licensure when customers are present.**

**Decision:** **Approved.**

Motion made by David McElreath and seconded by Perry Baldwin to approve the legal report recommendations as amended. The motion carried unanimously.

## **APPLICATIONS FOR EXAMINATION- None**

### **Request to Test:**

Mr. Courtney Strickland requested the board release hours he obtained at a closed barber school between 2005 – 2007. Mr. Strickland obtained a license in 2009 through the military exception. The complaint process revealed that the DD214 was not factual and his license was revoked. The board considered all the facts provided.

Motion made by Marquise Martin and seconded by Perry Baldwin to deny the request for hours that could not be confirmed given the revoked history. The motion carried unanimously.

### **Felony Applicants:**

Applications for examination for: Jakerius Dontae Reynolds, and Kelly Young. The applicants have a felony conviction and are ready to proceed toward licensure. The request to take the Tennessee examination was submitted for the board's approval along with the required information, disclosure from the students and letters of recommendation.

Motion made by Amy Tanksley and seconded by Tamika Turner to approve applications for examination with a signed Agreed Order. The motion carried unanimously.

## **DIRECTOR'S REPORT:**

### **Budget Update:**

The financial information through September 2025 reflects a deficit of \$5,212. The final reserve surplus balance is \$1,124,697.

## **NEW BUSINESS:**

## **Georgia Career Institute – Online Education**

Ms. Lauren Davis at the October 2025 board meeting presented a request to offer online asynchronous education under the Murfreesboro school license. The board requested the data they referenced to discuss rules governing online asynchronous education.

Legal counsel for the board, Joseph Wharton, researched three states based on the information GCI presented. He reviewed those states' laws and rules as well as language from NACCAS on the topic. The members discussed moving forward with rules to carry out asynchronous education. A draft of the language will be presented at the February 2026 meeting.

MOTION made by Amy Tanksley and seconded by David McElreath to approve The motion carried unanimously.

Director Gumucio asked if anyone in the public, participating in person or remotely using Teams, had comments as they relate to the agenda. There were no comments provided.

### **Additional Questions:**

### **Motion to adjourn:**

Meeting adjourned at 12:58

MOTION to adjourn made by David McElreath and seconded by Perry Baldwin to adjourn the meeting. The motion carried unanimously.