



**STATE OF TENNESSEE**  
**DEPARTMENT OF COMMERCE AND INSURANCE**  
**COLLECTION SERVICE BOARD**  
500 JAMES ROBERTSON PARKWAY  
DAVY CROCKETT TOWER  
NASHVILLE, TENNESSEE 37243  
Telephone: 615-741-1741 Fax: 615-253-1179  
Program Website: <http://www.tn.gov/regboards/collect/>

**AGENDA**  
**NOTICE OF COLLECTION SERVICE BOARD MEETING**

Davy Crockett Tower Conference Room 1-B  
500 James Robertson Parkway  
Nashville, Tennessee 37243-1151

Wednesday, May 13, 2015

**9:30 A.M. CALL TO ORDER - Bart Howard, Chairman**

- Roll Call
- Notice of Meeting
- Agenda – Review / Adopt
- Minutes – March 11, 2015 – Review / Adopt – Tab 1

LEGAL REPORT – Keeling Baird, Assistant General Counsel – Tab 2

**ADMINISTRATIVE REPORT**

- Complaint Comparison Report – Tab 3
- Monthly Budget Report – Tab 4
- Application Review – Tab 5-7
- Renewal Update
- Legislation Update – Tab 8
- Email Question – Tab 9
- Application Form Discussion
- NACARA Conference Information

**NEW BUSINESS**

**ADJOURNMENT**

**The listed order of items and times on the agenda are subject to change, as the Commission reserves the right to move to the next agenda items due to cancellations or deferrals.**

Commission meetings will be conducted by permitting participation of the Commission members by electronic or other means of communication if necessary. Any member participation by electronic means shall be audible to the public at the location specified above. The Department of Commerce and Insurance is committed to principles of equal access. If you need assistance with attending this meeting due to a disability please contact the Department's ADA Coordinator at (615) 741-0481.