


MINUTES of the Tennessee Alarm Systems Contractors Board Meeting held
December 17, 2020, by WebEx in Nashville Tennessee.


Doug Fraker (Mar 11, 2021 09:07 EST)

Douglas Fraker


Lou Richard (Mar 10, 2021 20:29 EST)

Lou Richard, Secretary


Scott Cockroft (Mar 3, 2021 15:10 CST)

William Scott Cockroft, Vice Chair

Absent at 2-26-21 meeting

John Keith Harvey, Chair

**TENNESSEE ALARM SYSTEMS CONTRACTORS BOARD MEETING AND
EDUCATION MEETING MINUTES**

Date: Thursday, December 17, 2020 9:00 A.M. (CST)

Place: WebEx platform based at
Davy Crockett Tower
500 James Robertson Parkway
Nashville, TN 37243

Board Members Present:

Scott Cockroft, Vice Chair
Keith Harvey, Chair
Lou Richard, Secretary
Doug Fraker

Guest:

Deron Braun
Rick Brunsman

Staff Members Present:

Cody Vest, Executive Director
Ashley Thomas, Staff Attorney
Jesse Gentry, Assistant General Counsel
Shauna Williams, Administrative Assistant RB3
Mark Amick, Administrative Manager
Megan Mosley, Administrative Assistant RB2
Carol McGlynn, Paralegal
Dustin Barati, Executive Administrative Assistant

Call to Order: - Keith Harvey, Chair

Chair Harvey called the meeting to order at 9:05 A.M. Executive Director, Cody Vest called roll.

Roll Call: - Cody Vest, Executive Director

Keith Harvey - Here
Scott Cockroft - Here
Doug Fraker – Here
Lou Richard –

Let the record show Lou Richard is not present but, there is a quorum. **UPDATE:** Lou Richard joined at 9:16 a.m.

Agenda:

Motion was made by board member Fraker to adopt the agenda as proposed. Motion was seconded by board member Cockroft.

Roll call:

Keith Harvey - Yes

Scott Cockroft - Yes

Doug Fraker – Yes

MOTION CARRIED

Cody Vest:

Announcement that Ashley Thomas is no longer our staff attorney. Jesse Gentry will be taking over the program. His title will be Assistant General Counsel, and we are pleased he is staying with us.

We have a new Assistant Commissioner, Alex Martin. The former Assistant Commissioner, Toby Compton is now our Deputy Commissioner. And the new Commissioner for Commerce and Insurance is Carter Lawrence, who was the Deputy Commissioner.

Statement of Necessity: - Jesse Gentry, Assistant General Counsel

This is the regularly scheduled meeting for the Tennessee Alarm Systems Contractors Board, which is taking place via videoconferencing means pursuant to Governor Lee's Executive Order # 16 and extended by Executive Order # 65. Meeting remotely is considered a reasonable measure to protect the safety and welfare of Tennesseans while ensuring government business may continue in a manner that is open and accessible to the public. All votes by the Board will be by roll call.

Notice of the meeting date, time, and location has been noticed on the Tennessee Alarm Systems Contractors website since September 30, 2019, and this month's agenda has been posted since December 10, 2020. Pursuant to TCA 8-44-108(b)(2), if a physical quorum is not present at the physical location of a meeting of a governing body, and in order for a quorum of members of the governing body to participate in the meeting by remote means may be acceptable if a necessity exists and a statement of necessity is read into the record. The determination must include a recitation of the facts and circumstances for which it is based. A necessity is determined by matters to be determined by the governing body require timely action, a physical quorum is not

practical within the time requiring action, and that participation of a quorum of the members by electronic means is necessary. The purpose of today's meeting is to discuss the meeting agenda, which was previously posted to the Board's website and voting will be done by a roll call.

Minutes: - Meeting and Education Minutes

Motion was made by board member Cockroft to approve the minutes from October 22, 2020. Motion was seconded by board member Fraker.

Roll call:

Keith Harvey - Aye

Scott Cockroft - Aye

Doug Fraker – Aye

MOTION CARRIED

Legal Report: - Jesse Gentry, Assistant General Counsel

New Cases:

1. 2020054971

Respondent:

License Status: - ACTIVE

First Licensed: 4/26/2016

License Expiration: 4/30/2022

Disciplinary History: 2016 Consent Order; 2018 Letter of Warning; 2018 Letter of Warning; 2020 Letter of Warning

Summary: The Complainant was visited by one of the Respondent's door-to-door salesmen on or about June 3, 2020. The Complainant stated he had an alarm system with a different company and that the Respondent's salesperson stated: (1) the Complainant was due for an upgrade; and (2) the Respondent's company was buying out the Complainant's current alarm company's contracts. The Complainant then stated this salesperson told him to stop making payments to the previous alarm company and that the salesperson would mail off a letter to this Complainant's other company to pay off any remaining balances. From an additional investigation of this salesperson, his application to become a registered employee was not submitted until July 22, 2020, and was not granted until August 10, 2020. Although we did not make contact with this salesperson, it appears the Respondent was sending him to work prior to him becoming a registered employee.

The Complainant later received calls from his previous company, who told him it was not going out-of-business and that he was still under contract with them. The Complainant further stated he

never signed a contract with the Respondent but later found out he was locked into a 5-year agreement with the Respondent.

The Complainant did not have any physical copies of the contract from the Respondent in his possession. He did have a blank pamphlet with some scribbling on it, but the paperwork he had lacked signatures and contract details.

Our investigator was able to get an electronic copy of the contract from the Respondent that had electronic signatures from the Respondent and his sister (the property owner). Our investigator showed the contract to the Complainant and he denied the signature being his, denied having signed anything on any type of tablet or otherwise, and denied his sister's signature on the contract as being accurate. The Complainant stated he hadn't seen his sister in over a year as she was elderly and did not get around much. Our investigator tried to get in contact with the sister, however, she stated she did not want to be bothered.

The Respondent also provided a recording with the salesman and the Complainant in which the Complainant acknowledged that the Respondent was not affiliated with any other company. The video also asked the Respondent whether he had any other contracts with other alarm companies and he clicked "no." The Respondent has stated that the Complainant knowingly entered into this contract and that the contract terms should be honored, including any early termination fees on the contract. The video does not show the contract and its terms being disclosed and the documentation the Complainant had did not fully disclose the terms of the agreement with the Respondent.

To date, the Respondent has not paid off the Complainant's previous alarm contract, as it stated it would during the initial meeting. The Respondent's representative our investigator spoke with also acknowledged this would be done, however, he wanted our investigator to provide him with the Complainant's contract information for the previous company. Additionally, the Complainant has also been approached by a third company's salesperson and has signed a contract with this company now as well to have monitoring from them with one outdoor doorbell camera, which was installed on the Complainant's backdoor that appears almost inaccessible as it is on a porch covered with items. This salesperson allegedly told the Complainant its equipment was of higher quality than the Respondent's equipment, although most of the features for the doorbell camera are not applicable to the Complainant since he has a very basic flip phone. This behavior by the Complainant shows a concern that he may not have the capacity to enter into contracts or understand the terms of these agreements he is entering.

These facts show several violations by the Respondent First, the Respondent's salesperson was not registered at the time he sold this system to the Complainant. Second, the Respondent's salesperson made statements that were in violation of the Board's rules. Third, the Respondent was no proof the Complainant or his sister were provided with a copy of the contract at its execution as the Complainant stated he did not receive it until our investigator gave him a copy of

it approximately four months after it was signed. Fourth, the Complainant alleged he did not sign the actual contract. Initially, this seemed as if it could have been the result of confusion on his part as it would have been surprising for a salesperson to not at least have the Complainant sign something electronically, however, the fact that the Complainant's sister's signature was also added to the contract and she does not live with the Complainant nor has the Complainant seen her in over a year is extremely suspicious and bolsters the Complainant's allegation that the Respondent had fraudulently added his signature and his sister's signature to this contract. Additionally, unlike the Complainant, there was not a video recording with his sister showing where the salesperson met with her.

Recommendation: Authorize formal charges with a settlement offer through a Consent Order and a \$5,000 total civil penalty as follows: \$1,000 for having an unregistered employee with access to sensitive information pursuant to Tenn. Code Ann. § 62-32-312 and Tenn. Code Ann. § 62-32-304(k); \$2,000 for violating a provision of the Board's statutes and engaging in misconduct pursuant to Tenn. Code Ann. § 62-32-319(b)(2)&(9); \$2,000 for violating the standards of conduct and ethics pursuant to Tenn. Comp. R. & Regs. 0090-06-.03; and for violating the rules for contracting with customers pursuant to Tenn. Comp. R. & Regs. 0090-06-.04.

BOARD DECISION: Motion was made by board member Cockroft to concur with recommendation of counsel. Motion was seconded by board member Fraker.

Roll call:

Keith Harvey - Aye

Scott Cockroft - Yes

Lou Richard – Aye

Doug Fraker – Aye

MOTION CARRIED

2. 2020057251

Respondent:

License Status: - ACTIVE

First Licensed: 12/22/2016

License Expiration: 12/31/2020

Disciplinary History: None

Summary: The Complainant entered an alarm monitoring contract with the Respondent in December 2018 through a 36-month contract. Since then, the Complainant has had numerous issues with the Respondent's equipment and has tried to cancel the contract without penalties.

The Complainant stated when he first got the cameras from the Respondent, the batteries were dead and he had to pay \$160 to replace the batteries in each camera. Then, the outdoor cameras were not working properly and the Complainant had to pay an additional \$50 for a Wi-Fi extender. That did not solve the issue and it took the Respondent several weeks to send a technician to the home to assess the issues. About a month later, the Complainant was sent new cameras to swap out from the initial ones the Respondent sent. Soon after that, the Respondent had issues with the cameras inside the home and was cited by the local police due to the Complainant's alarm system sending numerous of false alarms. Respondent did eventually send a technician to fix these issues.

In July 2020, someone tried to steal the Complainant's vehicle from his driveway. The Complainant had two cameras focused on the driveway and they did not record anything occurring. The Respondent sent out another technician, who adjusted the sensitivity of the cameras. The Complainant stated the cameras will now record sporadically, however, they also save over the previous day's recordings each time. The Complainant contacted the Respondent about these issues again and its response was to have the Complainant purchase four new cameras for a total of \$1,200.

The Respondent did not respond to the initial complaint nor did it respond to our investigators numerous requests for information. The Complainant stated he has called the Respondent many times ("at least a hundred") and has rarely gotten through to customer service. He also stated the Respondent has sent technicians to his home approximately 20 times and these issues have still persisted as the Complainant will periodically monitor the system from his camera and has noticed it is not picking up motion. Respondent only has had one other complaint against their license, which was closed without action, although they have had numerous complaints with the BBB though.

Recommendation: Authorize formal charges with a settlement offer through a Consent Order and a \$1,000 total civil penalty for violating any provision of the Board's statutes and engaging in misconduct, gross negligence, and/or incompetence pursuant to Tenn. Code Ann. § 62-32-319(b)(2)&(9).

BOARD DECISION: Motion was made by board member Richard to concur with recommendation of counsel. Motion was seconded by board member Cockroft.

Roll call:

Keith Harvey - Aye

Scott Cockroft - Aye

Lou Richard – Aye

Doug Fraker – Aye

MOTION CARRIED

3. 2020074261**Respondent:****License Status: - ACTIVE****First Licensed: 4/3/2006****License Expiration: 4/30/2022****Disciplinary History: 2006 Letter of Warning; 2007 Letter of Warning; 2009 Consent Order; 2011 Consent Order; 2016 Letter of Warning**

Summary: The Complainant contracted with the Respondent in July 2020 to have an alarm system installed by the Respondent. The Complainant stated the previous owner of the home had a different company and the Complainant wanted to use the Respondent's services and equipment. The Complainant stated he felt like there were miscommunications with the Respondent and that he did not receive the equipment he discussed with the sales agent. The Complainant made this Complaint and requested the Respondent cancel his contract.

The Respondent responded to the Complainant and agreed to cancel the contract and the Complainants obligations.

Recommendation: Close.

BOARD DECISION: Motion was made by board member Cockroft to concur with recommendation of counsel. Motion was seconded by board member Richard.

Roll call:

Keith Harvey - Aye

Scott Cockroft - Aye

Lou Richard – Aye

Doug Fraker – Aye

MOTION CARRIED**Appearances:**

EX A- Turnkey Technology: Deron Braun (See attached Appearance EX A).

Requesting exemption under section 12 of Tennessee Code 62-32-305, with over \$50 million dollars in sales. They could not provide the documentation showing the sales, so they withdrew the request. After reviewing the correspondence this is an IP based wireless network for the Kingsport Metropolitan Housing Authority. Because they didn't fall under the exemption should they need to get a license.

Mr. Braun: Turnkey Technology is a data infrastructure company. They work with low voltage non 110, 120 power. They install data line, build wireless networks and the system that was proposed to Kingsport Metropolitan Housing Authority is a wireless

network that resides on the outside of the building. No internal wiring everything is wireless. The system that was demonstrated to them will allow them to add cameras to it. Executing the contract after Turnkey was awarded the bid, Kingsport felt that the cameras would solve some issues they were having. Turnkey would have to plug in an antenna switch that is located internally. Turnkey does not do electrical, so they believe they would fall under Tennessee code 62-32-305, section 12. Another option we have is the president of Turnkey holds a RCDD certificate and would that qualify him as an alarm registered agent.

Board Discussion- Cockroft: Company would still have to be licensed, even with having a registered employee.

Rick Brunzman: Director of Business Development for Turnkey Technology. An RCDD which is the highest certification for low voltage would not qualify?

Board Discussion-Cockroft: It's a certification for data wiring.

Rick Brunzman: It's a certification for all low voltage wiring.

Board Discussion: Not sure if it has training in the alarm industry.

Rick Brunzman: The issue is we are building a data network, which will be used for other things. Cameras will be one of them, Wi-Fi network for the users in the development is another. The attorney that has looked at the system has said TN version of alarms is a camera. So, if we build you a data network with a camera and it's to detour theft then it's an alarm, and we would need a license. So, what we have ran into is TN won't allow the highest BICSI certification for data low voltage, and there is no certification higher to qualify. So, they would have to meet a lower standard that their technicians will never use. The training to become licensed and would have to be under the CCTV license. The test cover things they will never use. One of the easiest ways we were thinking of doing this is sub it out to a licensed contractor. But we ran into problems because the company that buys this from us gets a warranty. And the customer is worried that if something happens to the sub-contractor what happens to the warranty. So that ruled that out. When we started looking into all the other options, we will not do or never do what is required to get a license. It would be very expensive to get someone trained for only one customer. We meet the exemption rule except for \$50 million dollars in sales. If there isn't a solution, we have to tell our customer they can't have this product.

Board Discussion-Cockroft: Technically as far as the camera goes yes, it's as easy as plugging it in. But there are other items that relate to the application of the product. As far as what it's going to see, when it's going to see it and how it's going to see it.

Rick Brunzman: These cameras don't work that way. These cameras run about \$1,000 dollars.

Board Discussion-Cockroft: Then you should have someone licensed if they run \$1,000 dollars.

Rick Brunsman: The problem is the licensing process doesn't apply to what we are doing. We have never sold CCTV. There is a technical difference in what we are doing. We are running an IP base network.

Board Discussion-Cockroft: The definition in the law doesn't relate to the fact that it has to be wired.

Rick Brunsman: We are willing to get certified if TN will accept the RCDD as the registered agent. He will go through the whole process, but only if TN will accept it.

Board Discussion-Cockroft: There are a number of classes that can be taken in two days.

Rick Brunsman: If he can take the class and qualify as an agent with his RCDD then that is do able.

Executive Director Vest: Would they not fall under 62-32-313 (c)(3) he applicant must hold current certification by a national training program approved by the board in the field of work to be installed, serviced or monitored and have at least five (5) years of working experience in the alarm industry covering the actual installation of alarms.

Board Discussion-Cockroft: I don't think BICSI has ever been submitted as a test for a qualifying agent. We can go through process of submitting it for approval as a course.

Executive Director Vest: Mr. Braun the gentleman that will be filling out the application doesn't have a 4-year baccalaureate degree in electrical engineering, industrial technology or doesn't hold a degree in engineering technology.

Mr. Braun: Correct he does not have an engineering degree.

Executive Director Vest: So, it would fall under number 3, if we accepted the RCDD and course.

Mr. Braun: The RCDD is a 5-year program. A lot of what they teach does fall under the engineering degree.

Board Discussion-Cockroft: If it was approved you wouldn't have to have any other engineering degree stuff. This is just another route Ms. Vest was bringing up. It's not about BICSI, BICSI on its own would stand as the training if approved. It's never been submitted so we don't have the information of how the testing works.

Board Discussion-Richard: The RCDD you have is the experience, he's got credentials. All he would have to do now is take a two-day online course and take the CCTV exam. So, are you not willing to do that?

Mr. Braun: Yes, we would do that.

Executive Director Vest: What kind of turnaround are we talking about?

Mr. Braun: They were looking at mid-January, which will have to be pushed back. Once TN approves BICSI to be the credentials we will get moving on it.

Executive Director Vest: I know the testing is already full for January. You would have to call and set up the place to have the test. We might be able to get it done with a few phone calls maybe by the end of January.

Board Discussion-Cockroft: What they need to do is go through the process, but BICSI is not an approved course and not sure if we can accept it. The other avenue would be for them to hire a QA.

Executive Director Vest: So, what Mr. Cockroft means is the company would make the application with whatever agreement Turnkey would make with them. We would move him over from where he/she is and then the company would be up and running.

Mr. Braun: Do you have a list of approved QAs?

Executive Director Vest: Yes, there is a website that has a list of QAs. As far as registering an employee they don't have to have the testing for at least a year. All they would have to do is make the application, pay the fee, and get fingerprinted with the background check.

Board Discussion-Cockroft: If you had most of your employees working on the wireless network and not actually installing cameras would probably be the easiest route. And there is another list. The list Cody is talking about would probably be harder for you to find someone just because it's a list of everybody and some of them couldn't qualify for you because you're qualifying for another company. There are some other sites on the web that they actually sell contracts and different stuff that would use between you and the agent and sometimes they can refer you to someone.

Mr. Braun: So that's the short-term solution, long-term solution with the BICSI is there any chance that that will become a qualifying component for us to get our own registered agent?

Executive Director Vest: Yes, they would have to submit the course to us give me all the information and then it would have to be presented to the board for approval. The next board meeting will be in February. We would like to have the company submit the documents.

Mr. Braun: So, I understand the process we need to out onto your website find and hire a qualifying agent. Then do we contact you at that point?

Executive Director Vest: If that is what you're going to do after this board meeting, we can meet you in a telephone call and I can help guide you.

Mr. Braun: Perfect

Board Discussion-Cockroft: They can start the process of the company application and all that without the QA.

Mr. Braun: Cody I will reach out to you, are you available this afternoon?

Executive Director Vest: Yes

Executive Director Vest: We will be working with Turnkey Technology to help get them licensed as quickly as possible.

Administrative Matters: - Cody Vest, Executive Director

Monthly Report – October 2020

There is one (1) open vacancy on the board. Monthly meeting with Ashley Thomas and Jessie Gentry on October 14, 2020. Monthly financial meeting with Asst. Commissioner on October 14, 2020.

Budget Review – July 2020 up to September 2020

Total ending balance is \$34,645, in the black. Our year end for Alarms ended up with \$52,215. Reserves right now are \$2,345,028 dollars. I have signed off on the contract for the new printers in our department for around \$30,000 dollars, and that will be divided between the other programs. When we work on the exams, they run around \$5,000 apiece.

Legislation Update: - Penny Brooks may run some legislation this year. The new one starts in January, and they have been talking to their lobbyists.

Criminal History Review

- Ex A- Aaron Morris – Registered Employee (See attachment CH EX A)

Board Discussion-Fraker: What I'm reading is this was just two years ago?

Executive Director Vest: Yes sir.

Shauna Williams: There is no explanation in his file.

Board Decision: Motion was made by board member Fraker to deny the application due to the short time frame this happened just being in 2008, and for the type of violations. Motion was seconded by board member Richard.

Roll call:

Keith Harvey - Aye

Scott Cockroft – Aye

Lou Richard – Aye

Doug Fraker - Aye

MOTION CARRIED

Jesse Gentry: Fresh Start Act- In considering whether to deny an application for a license, certificate, or registration to an applicant, or whether to refuse to renew a license, certificate, or registration, on the basis of a criminal conviction, the licensing authority must consider:

- (i) The nature and seriousness of the crime for which the individual was convicted;
- (ii) The length of time since the commission of the crime;
- (iii) The relationship between the nature of the crime and the purposes of regulating the occupation, profession, business, or trade for which the license, certificate, or registration is sought;
- (iv) The relationship between the crime and the ability, capacity, and fitness required to perform the duties and discharge the responsibilities of the occupation, profession, business, or trade;
- (v) Any evidence of rehabilitation or treatment undertaken by the individual that might mitigate against the relationship of crime to the occupation, profession, business, or trade; and
- (vi) Any applicable federal laws regarding an individual's participation in the occupation, profession, business, or trade.

Board Decision: Motion was made by board member Fraker to deny the application on the fresh start items 1, 2 and 3. Motion was seconded by board member Richard.

Roll call:

- Keith Harvey - Aye
- Scott Cockroft – Aye
- Lou Richard – Aye
- Doug Fraker - Aye

MOTION CARRIED

- Ex B- Facundo Soto – Registered Employee (See attachment CH EX B)

Board Decision: Motion was made by board member Fraker to approve the application. Motion was seconded by board member Cockroft.

Roll call:

- Keith Harvey - Aye
- Scott Cockroft – Aye
- Lou Richard – Aye
- Doug Fraker - Aye

MOTION CARRIED

- Ex C- Joshua Thomasson – Registered Employee (See attachment CH EX C)

Board Decision: Motion was made by board member Richard to deny the application due to probation and how recent the conviction was. Motion was seconded by board member Cockroft.

Roll call:

Keith Harvey - Nay

Scott Cockroft – Aye

Lou Richard – Aye

Doug Fraker - Aye

MOTION CARRIED

Jesse Gentry: Fresh Start Act- In considering whether to deny an application for a license, certificate, or registration to an applicant, or whether to refuse to renew a license, certificate, or registration, on the basis of a criminal conviction, the licensing authority must consider:

(i) The nature and seriousness of the crime for which the individual was convicted;

(ii) The length of time since the commission of the crime;

(iii) The relationship between the nature of the crime and the purposes of regulating the occupation, profession, business, or trade for which the license, certificate, or registration is sought;

(iv) The relationship between the crime and the ability, capacity, and fitness required to perform the duties and discharge the responsibilities of the occupation, profession, business, or trade;

(v) Any evidence of rehabilitation or treatment undertaken by the individual that might mitigate against the relationship of crime to the occupation, profession, business, or trade; and

(vi) Any applicable federal laws regarding an individual's participation in the occupation, profession, business, or trade.

Board Decision: Motion was made by board member Fraker to deny the application on the fresh start items 1, 2, 3 and 4. Motion was seconded by board member Cockroft.

Roll call:

Keith Harvey - Aye

Scott Cockroft – Aye

Lou Richard – Aye

Doug Fraker - Aye

MOTION CARRIED

- Ex D- Qiana Vanhorn – Registered Employee (See attachment CH EX D)

Board Decision: Motion was made by board member Cockroft to approve the application with the stipulation that it's just administrated and Ms. Vest getting a letter

from the QA that she would just be working in the office or working administratively for the company. Motion was seconded by board member Richard.

Roll call:

Keith Harvey - Aye

Scott Cockroft – Aye

Lou Richard – Aye

Doug Fraker - Aye

MOTION CARRIED

Education Review:

**Alarm Monitoring Services, Inc
Marketing & advertising For All Employees
Continuing Education
2 Hours**

Motion was made by board member Richard to approve the course for 2 hours of continuing education.

**Alarm Monitoring Services, Inc
Would your Business Survive If.....
Continuing Education
2 Hours**

Motion was made by board member Richard to approve the course for 2 hours of continuing education.

**AMG/ UNIVIEW TEC
Read the Specifications Before Installation
Continuing Education
2 Hours**

Motion was made by board member Richard to approve the course for 2 hours of continuing education.

**AMG/ UNIVIEW TEC
Surveillance In An End To End World**

**Continuing Education
2 Hours**

Motion was made by board member Richard to approve the course for 2 hours of continuing education.

**SECURITY SOLUTIONS
Dahua Leveraging Your Surveillance System with Video Analytics
Continuing Education
1 Hours**

Motion was made by board member Cockroft to approve the course for 1 hour of continuing education.

**SECURITY SOLUTIONS
Dahua Low Light Video Solutions
1 Hours**

Motion was made by board member Cockroft to approve the course for 1 hour of continuing education.

**TECH SERVICES USA, INC
Basic Electronics
Continuing Education
16 Hours**

Motion was made by board member Harvey to approve the course for 16 hours of continuing education and Employee Training.

**TECH SERVICES USA, INC
Basics of Fiber Optics
Continuing Education
16 Hours**

Motion was made by board member Richard to approve the course for 16 hours of continuing education and Employee Training.

Board Decision: Motion was made by board member Fraker to approve the submitted courses. Motion was seconded by board member Cockroft.

Roll call:

Keith Harvey - Aye

Scott Cockroft – Aye

Lou Richard – Aye

Doug Fraker - Aye

MOTION CARRIED

Motion was made board member Fraker to adjourn the December 17, 2020, meeting of the Tennessee Alarm Systems Contractors Board at 11:00 A.M. Motion was seconded by board member Richard.

Roll call:

Keith Harvey - Aye

Scott Cockroft – Aye

Lou Richard – Aye

Doug Fraker - Aye

MOTION CARRIED

Meeting adjourned.

Minutes prepared by Shauna Balaszi-Williams, Administrative Assistant RB3