

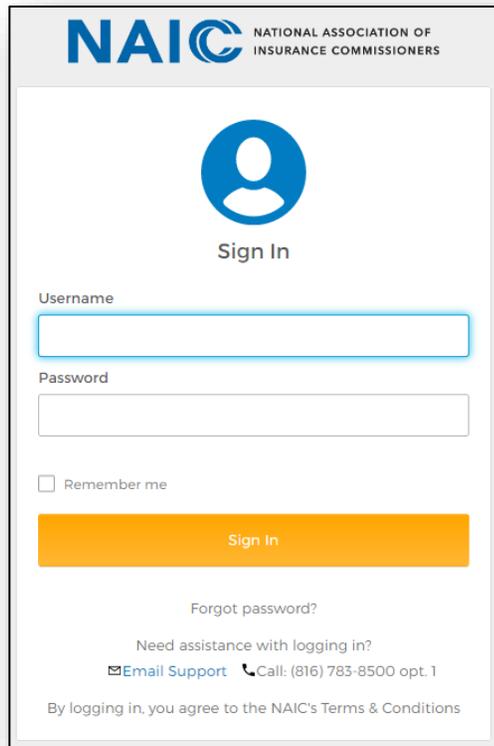
Forgot Password – Getting Started

Setting up Okta's Forgot Password security question and answer enables users to reset their password.

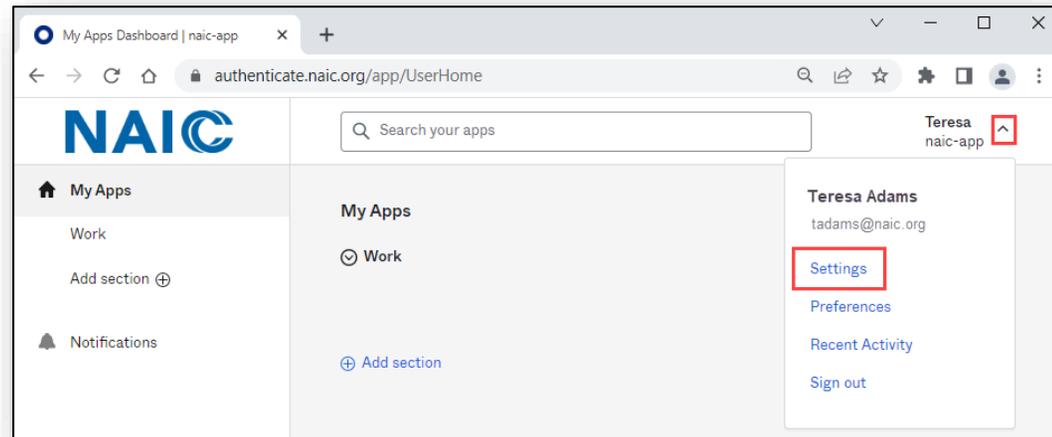
Open your internet browser and click or copy link below:

<https://authenticate.naic.org>

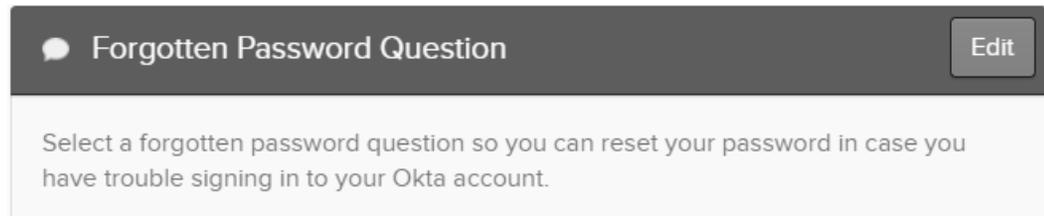
1. Enter your login credentials.
2. Click ▼ located upper right corner by name > then click on **Settings**



The image shows the NAIC Sign In page. At the top left is the NAIC logo and the text "NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS". Below this is a large blue circle icon with a white person silhouette and the text "Sign In". There are two input fields: "Username" and "Password". Below the password field is a "Remember me" checkbox. At the bottom is an orange "Sign In" button. Below the button are links for "Forgot password?", "Need assistance with logging in?", "Email Support", and "Call: (816) 783-8500 opt. 1". At the very bottom is the text "By logging in, you agree to the NAIC's Terms & Conditions".



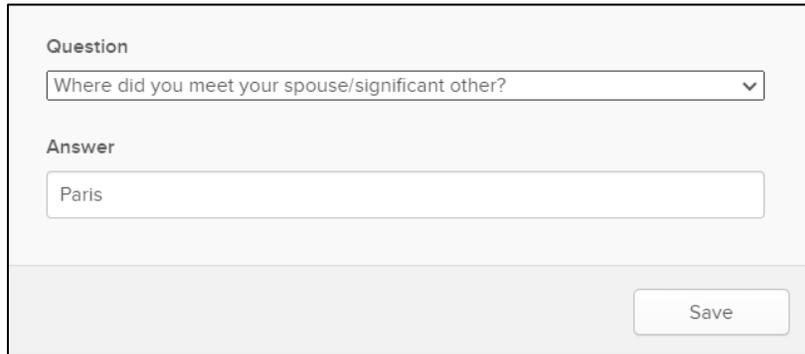
3. Go to Forgotten Password Question



The image shows a screen titled "Forgotten Password Question" with an "Edit" button in the top right corner. The main text reads: "Select a forgotten password question so you can reset your password in case you have trouble signing in to your Okta account."

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4. Select your question using the drop down and input the answer.



The screenshot shows a form with two main sections: 'Question' and 'Answer'. The 'Question' section contains a dropdown menu with the text 'Where did you meet your spouse/significant other?' and a downward arrow. The 'Answer' section contains a text input field with the text 'Paris'. At the bottom right of the form is a 'Save' button.

5. Click the **Save** button

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