Making healthcare right. Together.
Bright Health is doing things a little differently…We believe healthcare is a relationship

- Treating members as partners.
- Innovating with empathy.
- Listening first…then acting with both purpose and authenticity.
- Empowering members’ lives with high quality care and better coordination.

“It’s one of the most critical, enduring, profound relationships people will have in their lifetime. It’s right up there with marriage and family. It’s that defining.”

~Bob Sheehy
We are changing the way our members experience healthcare.

- Exclusive networks of doctors, clinics, and hospitals.
- No referrals needed.
- Making healthcare simpler, personal, and more affordable.
- Care Partners offer quality healthcare services that revolve around our members.

“It’s about personalized care. Care with compassion. Familiarity. Our Care Partners are genuinely interested in their patients.”

~Bob Sheehy
Quality healthcare goes beyond the doctor’s office.

“We support, nurture, and promote partnership in important ways.” ~Bob Sheehy
Led by a best-in-class team

Innovative leadership

Our executive leadership team is fresh, bold, and filled with the brightest minds in the industry.

G. Mike Mikan
President and Chief Financial Officer

Tom Valdivia
Chief Health Officer

Rachel Winokur
Chief Business Officer

Brian Gambs
Chief Technology Officer

Jon Porter
Chief Product Officer

Ali Wing
Chief Consumer Officer

Jon Watson
President, Individual and Family Plans

Bob Sheehy
Chairman and CEO
Tennessee overview
Bright Health Service Area
Care Partners
Nashville—Care Partner

Care Partner

TriStar Health

• 11 hospitals – TriStar Health and Williamson Medical Center
• 60 TriStar owned medical group offices
• 4 Outpatient surgery centers
• 15 CareNow urgent care centers
• 2,400+ Physicians
Memphis – Care Partner

Care Partner

• 11 Memphis Area Hospitals – Baptist Memorial Health Care and St. Francis Hospitals
• 2,500+ employed & affiliated physicians
• Women and Children’s Hospital
• Widest spectrum of heart care in the mid-South
Knoxville – Care Partner

Care Partner

• Knoxville’s only academic medical center with the following programs:
  • 232 physician residents and fellows
  • 10 fellowship programs
  • 11 pharmacy residents
  • 130 pharmacy students
  • 176+ medical students
  • 800+ nursing and ancillary healthcare students
  • Radiology technology program
  • Laboratory technology program
  • Chaplain residency program

• Knoxville’s only Magnet hospital
• Area’s only Level I Trauma Center
• Area’s only hospital based Aeromedical Service
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<th>Bronze Premier</th>
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## Plan overview – Nashville

### GOLD and SILVER

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Pharmacy benefits

We've partnered with pharmacy benefit manager Envision Rx to provide access to thousands of pharmacies locally and across the country.

1,400 Statewide pharmacy locations
65,000 National pharmacy locations

Includes access to pharmacies at stores where members already shop.

Kroger Pharmacy, Food City Pharmacy, Public Pharmacy, Kroger, Rite Aid, Fred's Pharmacy and many other chain and Independent Pharmacies
Rides, Meals, & Cash Rewards
Our members get more for less

Bright Health offers more than just benefits to our members.

Rides
Get rides to and from appointments.

Meals
Have meals delivered after a hospital stay.

Bright Health Rewards
Earn cash by completing healthy actions.
Rides

What do members receive?

• Up to four rides to and from their doctor through our partner, Circulation, who contracts and credentials local non-emergency medical transportation (NEMT) companies and Lyft drivers
• Option to bring up to two guests per ride
• Ability to request one of their previous drivers

Other ride details

• Members can schedule rides on-demand or up to six months in advance
• Number of available rides and pre-approved locations depend on member’s plan

Members can call Member Services to schedule a ride.
Meals

What do members receive?

• One-time meal delivery of nutritious, shelf-stable or flash frozen meals following each hospital stay
• Option to personalize meals based on dietary needs and restrictions

Other meal details

• More than four days of meals - 14 per hospital stay
• Ability to include eligible family members
• Discounts on future purchases

Members simply call Member Services to request their meals.
Bright Health Rewards – Earn Cash

Members can earn cash rewards for taking healthy actions.

Log in to the Member Hub and create a profile

Complete healthy actions

Bright Health sends members a preloaded Bright Health Rewards Visa®

Health actions include things like finding a Primary Care Provider (PCP) or going to an annual wellness visit. Rewards also change throughout the year, like getting a flu shot during flu season.
Pediatric Dental and Vision

Pediatric dental & vision coverage is for plan members under age 19 and includes:

- Diagnostic and preventive procedures
- Basic restorative services
- Extraction surgery
- Endodontics
- Medically necessary orthodontia and prosthodontics
- One set of standard frames or contact lenses

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Thank you!