Registering for Fingerprinting

Online Registration

Available 24 hours a day, 7 days a week.

1. Go to www.identogo.com
2. Click on Tennessee map
3. Enter required information: name, agency (Department of Commerce and Insurance), choose type:

   TN Insurance Producer - ORI # TN920680Z  (Transaction Type – IP)

   TN Public Adjuster – ORI# TN920560Z

   TN Navigator/CAC - ORI# TN920783Z

4. Follow prompts for locations and payment

If you need assistance, call 1- (855) 226-2937 to speak to a representative.
FINGERPRINTING

APPLICANT RECORD NOTIFICATION

Notification

Fingerprints submitted will be used to check the criminal history records of the TBI and FBI.

Obtaining Copy

Procedures for obtaining a copy of FBI criminal history record are set forth at Title 28, Code of Federal Regulations (CFR), Section 16.30 through 16.33 or go to the FBI website at http://www.fbi.gov/about-us/cjis/background-checks

Change, Correction or Updating

Procedures for obtaining a change correction or updating of an FBI criminal history record are set forth at Title 28, Code of Federal Regulations (CFR), Section 16.34.