How to Change User Password

The Change Password Utility may be used to change the user password. To start the utility, open www.nfirs.fema.gov . Select Web-based Tools from the menu bar. Select User Services. Select Change Password Utility. Log in.

Enter your name, state, old password and new password (twice to make sure there are no typing mistakes). Click Continue. Passwords must be from 8 to 15 characters long (inclusive) and alphanumeric with no less than one letter and one number. Spaces and special characters are allowed and the password is case sensitive.

All items are required.