



2013-2014
ANNUAL REPORT
OF THE
TENNESSEE EMERGENCY
COMMUNICATIONS BOARD

TABLE OF CONTENTS

Introduction.....	1
Statement of the Chairman.....	2
Overview.....	3
Tennessee Emergency Communications Board Members and Staff.....	4
Board Activities and Outreach Efforts	5
Status of Statewide Implementation of Wireless E-911 Service and VoIP.....	5
Status of the Non-wireline Fund.....	5
TECB Funding Programs	6
Status of the Next Generation 911 Infrastructure Modernization Project	8
TECB Policies and Amendments.....	9
Amended Policy No. 16.....	9
Amended Policy No. 46.....	9
Policy No. 31.....	10
Policy No. 32.....	10
Status of TECB Advisory Committees	10
Tracking of Wireless Misroutes	12
Increases to the Emergency Telephone Service Charge on Landlines	12
Financially Distressed Districts	13
Exhibits	15
Summary Revenues From ECDs Audited Financial Reports (Chart)	A
FY2014 TECB Expenditures (Graph)	B
Status of NG911 Controllers - Number and Type of Installation per PSAP (Graph)...	C
Available NG911 and Other Equipment Funds	D
Recurring Funds (Mandated and ROF) Paid to ECDs in Fiscal Year 2014	E
Reimbursements and Non-recurring Payments to ECDs in Fiscal Year 2014	F
Amount of 25% Distribution of Non-Wireline Funds for 5 Years	G
Fiscal Year 2013 Audit Findings by Description	H
Comments on Landline Rate Changes and Status as of June 30, 2014	I
Funds Paid to ECDs by TECB from 7/1/1999 Through 6/30/2014	J
Landline 911 Rates - May 22, 2014	K

Introduction

Pursuant to Tenn. Code Ann. §§ 7-86-108(a)(1)(B)¹ and 7-86-315,² the Tennessee Emergency Communications Board ("Board" or "TECB") hereby proffers its annual report to the Governor, Speakers of the General Assembly and the Senate and House Finance, Ways and Means Committees. This annual report covers the Board's activities from July 1, 2013 through June 30, 2014.

¹ Tenn. Code Ann. § 7-86-108(a)(1)(B) states in pertinent part:

The board shall report annually to the finance, ways and means committees of the senate and the house of representatives on the status of statewide implementation of wireless enhanced 911 service and compliance with the federal communications commission order, the status and level of the emergency telephone service charge for CMRS [commercial mobile radio service] subscribers and users, and the status, level, and solvency of the 911 Emergency Communications Fund.

² Tenn. Code Ann. § 7-86-315 states:

The board shall report annually to the governor and the speakers of the general assembly on the activities of the board for the preceding year. The board shall receive and consider from any source whatsoever, whether private or governmental, suggestions for amendments to this chapter.

Statement of the Chairman

On behalf of the members of the Tennessee Emergency Communications Board ("Board"), I am pleased to present you with a report of the Board's major activities and accomplishments for the 2013-2014 fiscal year. Since our last report, the Board has made significant progress in its project to modernize the State's aging 911 infrastructure. The project, known as Next Generation 911 ("NG911") is converting Tennessee's 911 system from analog to digital. The State's 911 infrastructure is being replaced with an internet protocol ("IP") platform that will improve 911 call delivery, enhance interoperability and increase the ease of communication between emergency communications districts ("ECDs"), allowing immediate transfer of 911 calls, caller information, photos and other data statewide.

With the completion of wireless telecommunications carrier connections in December 2013, this year the NG911 team began focusing on connecting landline and voice over IP ("VoIP") carriers to the NG911 network. As of October 31, 2014, there have been 1,234 wireline trunk order submissions, 415 of which have been successfully tested.

At the local level, all of Tennessee's public safety answering points ("PSAPs") are at some stage of NG911 deployment. As of October 31, 2014, 80 PSAPs have been tested for live traffic and 66 were live on the network. NG911 equipment has been installed in 136 PSAPs.

The Board's is pleased to announce that its funding programs have helped stabilize the overall financial condition of the State's ECDs. At the close of the fiscal year, none of the State's 100 districts were financially distressed under Tenn. Code Ann. § 7-86-304(d).

The Board is also very excited about the "911 Funding Modernization and IP Transition Act of 2014" that passed during the 2014 legislative session. Under this Act, the 911 surcharges on all technology (wireless, wireline and VoIP) will be remitted directly to the Board. The Act sets the 911 surcharge on consumers at a uniform statewide monthly rate of \$1.16, beginning January 1, 2015. The Act guarantees the minimum amount that the state's ECDs will receive annually, which provides a measure of financial stability not included in the current funding model.

In closing, I wish to acknowledge the continued hard work, dedication and innovation of hundreds of E-911 professionals and telecommunications industry officials. Because of the efforts of so many, Tennessee remains a national leader in 911 and continues to provide its citizens and guests with high-quality 911 service throughout the State.

Randy Porter
Chairman

Overview

The Emergency Communications Board is a self-funded, nine-member agency administratively attached to the Department of Commerce and Insurance,³ created “for the purpose of assisting emergency communications district (“ECD”) boards of directors in the area of management, operations, and accountability, and establishing emergency communications for all citizens of the state.”⁴ The Board is funded through a monthly emergency telephone service charge on users and subscribers of non-wireline communications services capable of connecting to 911.⁵

By statute, the Board exercises financial and operational oversight over the State’s 100 ECDs which are statutory municipalities that administer or facilitate local E-911 call taking and/or dispatching services across the State.⁶ The Board establishes technical, operational and dispatcher training standards, and administers funding programs which assist the ECDs with operations, training and the purchase of equipment.⁷ It also provides substantial technical assistance to ECDs upon request.⁸

The Board works on the local, state and federal levels to facilitate the technical, financial and operational advancement of Tennessee’s 911 system and its ECDs. The Board is currently engaged in a project to modernize the State’s aging 911 infrastructure, converting it from analog to digital. The NG911 project involves the construction and management of an internet protocol platform that will improve 911 call delivery, provide additional layers of redundancy, and enhance interoperability between ECDs.

³ See Tenn. Code Ann. §§ 7-86-302, 7-86-303(c) (The Board is funded by a service charge on users and subscribers of non-wireline service). Eight of the nine Board members are appointed by the Governor for fixed terms. The ninth member is the designee of the Office of the Comptroller of the Treasury. The Board is served by a staff of ten.

⁴ Tenn. Code Ann. § 7-86-302(a).

⁵ Tenn. Code Ann. §§ 7-86-108(a)(1)(B), 7-86-303(d).

⁶ See Tenn. Code Ann. § 7-86-106; Tenn. Code Ann. § 7-86-302, 7-86-306.

⁷ See Tenn. Code Ann. §§ 7-86-205, 7-86-306(a)(9) through (11).

⁸ Tenn. Code Ann. § 7-86-306(a)(7).

TENNESSEE EMERGENCY COMMUNICATIONS BOARD

Members

Randy Porter

Chairman

Director, Putnam Co. ECD

ECD Nominee

Ike Lowry

Vice Chairman

Director, Sullivan Co. ECD

ECD Nominee

Mark Archer

Director, Henry Co. ECD

ECD Nominee

Jimmy Turnbow

Director, Wayne Co. ECD

ECD Nominee

The Hon. Barbara Blanton

Bedford County

Public Citizen Appointment

Steve Smith

Director, Rutherford Co. ECD

ECD Nominee

The Hon. Jill Holland

Mayor, City of McKenzie

TML Nominee

The Hon. James Sneed

Tipton Co. Commissioner

TCSA Nominee

Rachel Newton

Assistant General Counsel

Comptroller of the Treasury

Designee of the Comptroller

STAFF

Lynn Questell

Curtis Sutton

James Barnes

Eddie Burchell

Jay Goldman

Rhonda Harrison

Amber McDonald

Robert McLeod

Barbara Shank

Vanessa Williams

Executive Director

Asst. Director and Legal Counsel

Fiscal Director

Chief, E911 Technical Service

Accountant 2

Administrative Service Assistant 3

Director of Government & External Affairs

Director of Audit

Account Tech 2

Executive Assistant

BOARD ACTIVITIES AND OUTREACH EFFORTS

Status of Statewide Implementation of Wireless E-911 Service and VoIP

All public safety answering points ("PSAPs") affiliated with Tennessee's 100 emergency communications districts ("ECDs") are E-911 Phase 2 ready, meaning that each possesses the equipment and technology necessary to automatically plot the approximate location of 911 calls from properly equipped non-wireline devices such as cell phones. Tennessee was the third state in the nation to reach this milestone in April 2005. These PSAPs are also equipped to receive 911 calls and location information from Voice over Internet Protocol ("VoIP") devices. Tennessee's ECDs are in compliance with all applicable E-911 directives issued by the Federal Communications Commission.

Status of the Non-wireline Fund

The emergency telephone service charge on users and subscribers of non-wireline telecommunications service capable of contacting a PSAP is the TECB's sole recurring revenue source. The funds are used to fulfill the TECB's statutory mandates of establishing emergency communications for all citizens of the State and assisting the State's 100 ECDs in the areas of management, operations and accountability.⁹

By law, twenty-five percent of all revenue the Board receives from the service charge is distributed directly to the ECDs by the proportion of the population in their service area compared to that of the State's. In addition, the Board offers a number of other funding programs to the ECDs to assure reliable 911 service statewide. The 911 service charge on users and subscribers of non-wireline technology¹⁰ remains at the rate first set by the Board in 1998, \$1.00 per month per subscriber and user.

Funds available and appropriated during the 2013-2014 fiscal year were comprised of approximately \$65,152,200 in revenue collected from the 911 service charge and an additional \$7,591,831 million from the emergency communications fund, which was saved over previous years. The Board expended or distributed almost \$60.3 million in financial support to ECDs for multiple funding programs necessary for the advancement of 911 in the state, including: \$16.2 million for the 25% statutory contribution; \$21.7 million for operational funding; \$6.5 million for GIS-TIPS mapping upgrades; \$2.2 million for dispatcher training; \$2.5 million for other support programs; \$1 million for maintenance of GIS mapping systems; \$3.8 million in reimbursements for NG911 equipment; and \$6.4 million in reimbursements for essential and necessary equipment, wireless trunking, and Automatic Location Information ("ALI") charges. Less than \$273,000 was expended for cost recovery to carriers to implement, operate, maintain or enhance the State's 911 system. Approximately \$9.4 million was expended for NG911 recurring and non-recurring costs, including payments to the Department of Finance and Administration, OIR

⁹ Tenn. Code Ann. § 7-86-302(a).

¹⁰ The 911 funding law was amended in 2006 to apply the service charge to any non-wireline telecommunications service that connects a user dialing or entering the digits 911 to a PSAP, including wireless phone and IP-enabled services.

Division, for maintenance of and improvements to the statewide GIS mapping program. Approximately \$3.3 million was expended for administration, which includes contracts with technical consultants as well as salaries, benefits, supplies, office rent, travel, accruals, etc. Of the total expenditures in the 2013-2014 fiscal year, the Board paid approximately 82.5% in support of local ECD equipment and operations. The Board had expenditures of about \$73 million during the fiscal year.

For years, the Board has purposefully accumulated funds to prepare for the financial challenges associated with modernizing Tennessee's 911 infrastructure. The modernization project, Next Generation 911 or "NG911," involves replacing the State's aging analog infrastructure with a digital platform, which will provide 911 with the advanced technical capabilities our citizens expect from modern telecommunications services. NG911 will improve redundancy and reliability, and increase the ease of communication between emergency communications districts. NG911 creates a digital platform necessary to transport photos, caller location information, and other essential data statewide. Deployment is well underway.

TECB Funding Programs

The law requires the TECB to distribute twenty-five percent (25%) of the revenue generated by the monthly 911 service charge on users and subscribers of non-wireline telecommunications service to the ECDs. The TECB distributes substantially more funding to the ECDs than the law requires.

Statutory Distribution of 911 Funding. The 25% statutory distribution is based on the proportion of the population of each district to that of the State.¹¹ The statutory funds are disbursed every two months, and amounted to a distribution of \$16,164,364 to the ECDs during FY2014. In compliance with Tennessee law, the population allocation was updated after the 2010 federal census was finalized.¹²

Non-statutory 911 Funding Programs. In fiscal year 2013-2014, the Board distributed an additional \$44,068,358 to the ECDs through a number of non-statutory funding programs. The TECB set technical and operational standards for the ECDs, and worked to avoid unfunded mandates by funding programs for specific equipment, training and operations.

One of these programs, the Recurring Operational Funding Program, is distributed using a methodology designed to counter-balance the disproportionality favoring the most populous districts inherent in the 25% population-based distribution.¹³ The Recurring Operational Funding Program currently distributes \$21.7 million annually to the State's 100 ECDs. The distribution has two tiers. Each ECD receives a base amount of \$80,000 annually as an acknowledgement of the basic costs intrinsic to providing 911 service, regardless of a district's size. The remainder of the \$ 21.7 million (\$13.6 million) is divided among the districts based on seven (7) population groups. A set amount is allocated to each group based on the average audited cost ratios of each of the population groups, determined from an analysis of audited financial statements from the 2004-2005 fiscal years. Personnel costs, including

¹¹ Tenn. Code Ann. § 7-86-303(d)(1).

¹² *Id.*

¹³ Based on the 2010 Census, the four ECDs with the largest populations receive over 37% of the 25% statutory funding distribution.

salaries and benefits, were excluded from this calculation in order to assure more equal treatment between districts that dispatch and those that do not. Each ECD in each of the seven (7) population groups receives the same dollar amount. The population groups receive the following annual distributions, which may be used in the operation of the districts for all purposes permitted under the TECB Revenue Standards:

<u>Populations</u> <u>(Based on 2010 Census:</u>	<u>Annual distribution to each ECD</u> <u>(per population group):</u>
Under 15,000	\$ 124,182
15,000 - 29,999	\$ 142,860
30,000 - 49,999	\$ 167,214
50,000 - 74,999	\$ 188,916
75,000 - 99,999	\$ 265,860
100,000 - 299,999	\$ 345,150
over 300,000	\$ 1,269,936

After the operational funding program was initiated in fiscal year 2007, the number of ECDs that had negative changes in net assets dropped from 22 to 0. At the end of fiscal year 2014, none of the 100 ECDs were financially distressed pursuant to Tenn. Code Ann. § 7-86-304(d) and TECB Policy No. 16.

In May 2011, the Board unanimously voted in favor of the GIS Incentive Funding Program, which increases funding for ECDs so they can upgrade and standardize their local GIS mapping systems in preparation for the deployment of NG911. GIS mapping systems currently assist PSAPs in determining the location where each 911 call originates and enable 911 personnel to dispatch responders more efficiently and effectively to the scene of emergencies. Once NG911 is fully deployed, 911 calls will be routed using GIS mapping. Accordingly immediate implementation of a statewide uniform, fully maintained GIS mapping system is critical.

The GIS Incentive Funding Program was funded with revenue derived from the 911 service charge on Voice over Internet Protocol ("VoIP") service (after the mandated distribution of 25% to the ECDs) using the same formula as the Recurring Operational Funding program. A base amount for each ECD was set at \$20,000 and the remainder is distributed by the seven population groups every four months as the service charge is collected. ECDs were required to meet specific goals in upgrading their GIS mapping systems in order to qualify for the funding. The program resulted in an additional distribution of \$6,540,723 to the ECDs in fiscal year 2014. The Board also continued its long-standing \$10,000 annual distribution to each ECD for GIS mapping maintenance. Like all maps, GIS mapping systems must be regularly updated and maintained for accuracy in order to work effectively.

Tennessee proudly remains one of very few states providing funding for dispatcher training. In 2009, the Board obligated \$2.2 million annually to improve compliance with Tenn. Comp. R. & Reg. 0780-6-2, which sets minimum standards for dispatcher training, and encourages training beyond that required by the regulation. The funding, which is distributed in a single annual payment, was allocated to each ECD based on the number of dispatching positions in PSAPs that direct dispatch for, or on behalf of, an ECD.

The Board also continues to offer ECDs prospective funding and reimbursements for equipment up to the following amounts:

- \$450,000 for Essential Equipment
- \$5,000 for Master Clocks
- \$150,000 to each ECD that Consolidates (to a maximum of 3 ECDs)
- \$1,000 per event, to Train Dispatcher Trainers
- \$100,000 per event, for Catastrophic Losses above insurance coverage

Status of Next Generation 911 Infrastructure Modernization Project

The nation's 911 infrastructure was built for landlines. It was later reconfigured to accommodate cell phones. The current infrastructure, however, does not fully support the next generation of Internet Protocol (IP) activities. In order to advance 911 as telecommunications technology advances, the TECB undertook a project to replace the antiquated analog infrastructure with a platform that will provide 911 with the capabilities our citizens expect from modern telecommunications technology.

The project, referred to as Next Generation 911 ("NG911"), involves utilization of the State's secure, private, outsourced Multiprotocol Label Switching (MPLS) network called "NetTN," as well as additional core infrastructure, managed by the Office of Information Resources (OIR) in the Tennessee Department of Finance and Administration. The new network will improve redundancy, reliability and 911 call delivery. It will enhance interoperability and increase the ease of communication between ECDs, allowing immediate transfer of 911 calls, caller information, and other data statewide. The new IP network will be significantly more resilient and redundant than the current infrastructure. The new system will also provide alternate paths to process emergency calls in the event of an outage.

AT&T was the successful bidder on the NetTN contract. The TECB retained Telecommunications Systems, Inc. (TCS) to manage the 911-specific aspects of the project, run a network operations center to address technical problems in the PSAPs and create and manage a statewide ALI database. The GIS group in OIR is working to assist the ECDs in developing a uniform statewide GIS mapping system which will be used to route 911 calls when the project is fully deployed.

Deployment of the core infrastructure was completed in early 2011. Since then, the focus has been on connecting the approximately 142 public safety answering points (PSAPs) to the network and all wireless carriers operating in Tennessee to at least two of the four aggregation points on the network. Once this stage is completed, the deployment will focus on connecting VoIP providers and wireline carriers. The legacy network will be left in place for an added layer of redundancy until deployment is complete.

All wireless carriers have directly connected to the NG911 network. As of October 31, 2014, there have been 1,234 wireline trunk order submissions, 415 of which have been successfully tested. As of October 31, 2014, all PSAPs were at some stage of deployment with 80 tested for live traffic and 66 live on the network.

The final phase of the project will involve deploying the ALI database and routing 911 calls using the uniform, statewide, GIS mapping system currently being implemented.

In FY2014, the Board spent over \$10.6 million implementing the NG911 project; \$3.1 million of this was to provide NG911 equipment to Tennessee PSAPs; \$3.8 million was used to integrate with and adapt the Net TN system for NG911 purposes; over \$3.4 million was paid to maintain the twenty-four hour network operations center to assist PSAPs with technical issues; and \$.4 million was expended for the statewide GIS mapping and location system. This \$10.6 million figure did not include the \$6.5 million for GIS-TIPS mapping incentives that were paid directly to ECDs to offset some of their cost for the statewide GIS system. It is anticipated that landline, cell phone and VoIP calls will be routed over the new infrastructure by 2015. The Board projects recurring operational costs of around \$16.5 million annually to maintain the NG911 program.

TECB Policies and Amendments

During fiscal year 2013-2014, the Board amended four existing policies:

AMENDED POLICY NO. 16

During the August 2013 meeting, the Board amended Policy No. 16 [Financially Distressed and "at Risk" Districts], to require Board approval for financially distressed ECDs to obtain loans or refinancing of loans over \$5,000.

Policy No. 16 required financially distressed ECDs to obtain TECB approval before spending over \$5,000. The Board determined that the language in Policy No. 16 might not prohibit a distressed ECD from entering into a transaction to borrow or refinance an obligation of over \$5,000 without TECB permission.

AMENDED POLICY NO. 46

During its October 2013 meeting, the Board adopted Policy No. 46 to provide financial assistance to ECDs for revenue shortfalls caused by Charter Fiberlink's change from a landline telecommunications provider to a VoIP Provider. In April 2013, Charter Fiberlink stopped remitting 911 service charges to ECDs locally as a landline provider and began to remit 911 fees to the Board as a non-wireline VoIP service provider. Charter provided no prior notification of this change to the TECB or the ECDs. Charter's explanation was that it had ceased providing competitive voice telephone services and had affiliated with an entity to provide interconnected VoIP services.

Currently, 911 fees on landlines in each district are remitted locally to the State's 100 ECDs. Landline fees remitted to the ECDs range from \$.45 to \$1.50 per line on residential lines and from \$1.64 to \$3.00 per line on businesses. Like all non-wireline 911 fees, 911 fees on VoIP service are remitted to the TECB at \$1.00 per user and subscriber per month. The TECB distributes the 911 fees on non-wireline service to all 100 ECDs. Therefore, Charter's change in remittance practices caused a loss of revenue to the local districts which was not matched by an increase in revenue from the Board.

This change in remittance procedure was significant, as ECDs had no opportunity to plan for such a significant loss of revenue. In light of the amount of loss that local ECDs incurred, and recognizing the importance of protecting the level and quality of 911 service in Tennessee, the Board extended Policy No. 46 until December 31, 2014, during its June, 2014, meeting. Once the 911 Funding Modernization Act goes into effect on January 1, 2015, Charter's change in remittance policy will no longer adversely impact ECDs.

AMENDED POLICY NO. 31

Policy 31 requires ECDs to notify the TECB in the event of an outage of over 60 minutes in duration. During the October, 2013 meeting, the Board amended Policy No. 31 to report outages, anomalies and misroutes to the TCS Network Operations Center (NOC).

With the deployment of the NOC, the capacity to track, record and resolve technical problems is greatly increased. The NOC operates 24 hours per day, 7 days per week. Accordingly, the Board amended Policy 31 to require ECDs to notify the NOC, instead of the TECB, of any misroutes or a failure or decrease in the level of 911 service over 30 minutes.

Policy No. 31 was further amended during the Board's February 2014 meeting to requires that PSAPs also notify the NOC in advance of planned activities that could impact connectivity to the NG911 network, which allows for implementation of change control procedures.

AMENDED POLICY NO. 32

During the February 2014 meeting, the Board amended Policy No. 32 to require provision of emergency backup power for NG911 Equipment in PSAPs.

A significant number of trouble tickets generated by the TCS NOC involve power instability. According to AT&T thirty-one (31) alarms were triggered by loss of power to NG911 equipment. The NG911 equipment and monitoring equipment in the PSAPs are so sensitive that tickets are generated even when power bumps have no actual impact on 911 service. The amendment resolves this issue by assuring backup power systems are connected to the NG911 equipment in each PSAP, which avoids outages and the creation of unnecessary trouble tickets.

Status of TECB Advisory Committees

The TECB's **Operations Advisory Committee** continues to provide technical and operational recommendations to the Board. Its members include:

John Allman	Dir. Brentwood ECD	Middle TN
Jeff Carney	Dir. of Ops., Hamilton County ECD	East TN
Roger Hager	Dir., Claiborne County ECD	East TN
J.R. Kelley	Dir., Wilson County ECD	Middle TN
Carolann Mason	Dir., Fayette County ECD	West TN

Bob Moore	Dir., Gibson County ECD	West TN
Allen Muse	AT & T	Middle TN
Jamison Peevyhouse	Dir., Weakley County ECD	West TN
Jimmy Peoples	Dir., Hamblen County ECD	East TN
Virginia Smelser	Dir., Bristol ECD	East TN

The TECB's **Policy Advisory Committee** continues to study and advise the TECB on policy matters, particularly issues impacting both 911 and other governmental agencies and those arising during legislative sessions. Committee members were selected to reflect a balance of interests, locations and demographics, and include representatives of ECDs of various sizes and locations, county and municipal governments, and representatives from the associations of Police & Fire Chiefs and Sheriffs as well as EMA. During fiscal year 2013-2014, its members included:

Wayne Anderson	Sheriff, Sullivan County & ECD Board Member	East
Kim Augustine	Director, Madison County ECD, Former Secretary, TN Emergency Number Association	West
Mark Blackwood	Director, Maury County Emergency Management Agency, Representing EMA	Middle
Brian Biggs	Ashland City Asst. Fire Chief, Representative, TN Fire Chiefs Association	Middle
Johnny Cheatwood	Director, Lawrence County ECD	Middle
Raymond Chiozza	Director, Shelby County ECD	West
Jennifer Estes	Director, Loudon County ECD, President, TN Emergency Number Association	East
Glenn Chrisman	Chief, Murfreesboro Police Dept., President, TN Assn. Chiefs of Police	East
Chris Masiongale	Director, Overton-Pickett County ECD, Former President, TN Emergency Number Association	Middle
Duane Phillips	Director, Metro Nashville Emergency Communications Center	Middle
Joe Stephens	Commissioner, Haywood County Commission & ECD Board Member	West
Cassie Lowery	Asst. Director, Rutherford County ECD	Middle

Tenn. Code Ann. § 7-86-308 requires the TECB to appoint a **Technical Advisory Committee** composed of representatives of 911 service suppliers and non-wireline service providers. The current members are Anna Hastings of AT&T, Susan

Sherwood of Verizon, Angel Arocho of Comcast, Don Jones of Frontier, and Bob Gojanovich of TCS.

The TECB's **Nominating Committee** nominates members to the Board's Committees. The Board appointed an individual from each of Tennessee's Grand Divisions to the Committee: from the Eastern Region, Mo Brotherton, Sullivan County Commissioner and member of Sullivan County ECD Board of Directors; from the Middle Region, Buddy Shaffer, Director of Sumner County ECD; and from the Western Region, Tressia Barksdale, Director of Carroll County ECD.

The members of the **Waiver Committee** assist with the implementation of a law passed in 2011 that created a procedure for waiving certain statutory requirements for dispatchers in Tenn. Code Ann. § 7-86-205. These requirements were modeled after a similar law related to law enforcement qualifications and include not having been convicted, pleaded guilty or nolo contendere to any non-felony violation of state or federal law or city ordinances related to force, violence, theft, dishonesty, gambling, liquor or controlled substances. Requests for waiver must be initiated by ECD boards of directors seeking to hire the individual requiring the waiver, the Waiver Committee then holds a public hearing on the matter and makes a recommendation to the TECB to be considered in an open meeting. The following individuals were appointed to the Waiver Committee:

Bob Coker, Director, Knox County ECD	East TN
Tonya Jetton, Assistant Director, Sumner County ECD	Middle TN
Becky Keith, PIO, Carroll County Sheriff's Office	West TN

Tracking of Wireless Misroutes

During the 2013-2014 fiscal year, the Board continued its active role in tracking and correcting misrouted wireless 911 calls. Misroutes are 911 calls that are routed to a PSAP that is not in the same county as the originating call. This may be attributable to programming errors by carriers. Generally, calls sent to an adjacent county are due to tower placement, an issue that cannot be corrected at the present time; these calls are not deemed to be misroutes.

During the fiscal year, there were 27 reported misroutes. These were either corrected by the carriers involved or deemed to be acceptable due to the limited availability of towers required for triangulation to be effective.

Increases to the Emergency Telephone Service Charge on Landlines

In addition to receiving revenues from the TECB, ECDs are funded locally, through a 911 service charge on users and subscribers of landline service. ECD boards of directors may unilaterally set the 911 fee on local landlines up to a maximum of \$.65 per line for residential lines and \$2.00 for business lines. ECDs may seek increases in fees up to \$1.50 for residential lines and \$3.00 for business lines through a public referendum or by applying to the TECB.

During the fiscal year, two of the State's 100 ECDs, Hamblen and Cumberland County, applied for increases to their locally-collected emergency telephone service charge on landlines in their service areas. The Board approved the Hamblen County ECD request during its February 2014 meeting. The Cumberland County ECD request was considered at the Board's May 2014 meeting and was not approved. Both districts requested to increase their rates to the statutory maximum of \$1.50 per residential line and \$3.00 for business lines for specific purposes.

As of June 30, 2014:

- 38 of the 100 districts have local 911 fees on residential landlines that are at or below \$.65, the maximum fee that districts can set for themselves:
 - 7 of the 100 districts have set their local 911 fee on residential lines below \$.65; the maximum districts can set for themselves.
 - 31 of the 100 ECDs have set their local 911 fee on residential lines at \$.65, the maximum rate districts can set for themselves.
- 9 of the 100 ECDs have local 911 fees on residential lines set above \$0.65 and below \$1.50, the statutory maximum residential rate (requiring a referendum or request to the TECB).
- 53 of the 100 ECDs have local 911 fees on residential lines set at the statutory maximum of \$1.50 (requiring a referendum or request to TECB).
- 39 of the 100 districts have local 911 fees on business lines that are at or below \$2.00, the maximum amount that districts can set for themselves:
 - 7 of the 100 districts have set their local 911 fee on business lines below \$2.00, the maximum districts can set for themselves.
 - 30 of the 100 ECDs have set their local 911 fee on business lines at \$2.00, the maximum rate districts can set for themselves.
- 8 of the 100 ECDs have local 911 fees on business lines set above \$2.00 and below \$3.00, the statutory maximum business rate (requiring a referendum or request to the TECB).
- 54 of the 100 ECDs have local 911 fees on business lines set at \$3.00, the statutory maximum business rate (requiring a referendum or request to TECB).

Financially Distressed Districts

The Board monitors the financial health of all 100 ECDs in Tennessee. Districts that are deemed to meet the statutory definition of financial distress are subject to the Board's supervision and evaluation pursuant to Tenn. Code Ann. § 7-86-304(d).

A district is deemed financially distressed pursuant to Tenn. Code Ann. § 7-86-304(d) if its annual audits show that the district:

- Has a negative change in net assets for a period of three (3) consecutive years;
- Has deficit total net assets; or
- Is in default on any indebtedness.

Notwithstanding annual audits, the Board may determine a district is financially distressed if:

- The district is the subject of an IRS lien; or
- The TECB determines that the district cannot satisfy its financial obligations to the extent that continued operation is at risk; or
- The district has defaulted on indebtedness due to insufficient funds, the default is not cured within 60 days and the TECB determines that the district cannot satisfy its financial obligations to the extent that continued operation is at risk.¹⁴

The TECB is pleased to report that during the 2013-2014 fiscal year none of Tennessee's 100 ECDs were financially distressed.

¹⁴ Tenn. Code Ann. § 7-86-304(d).

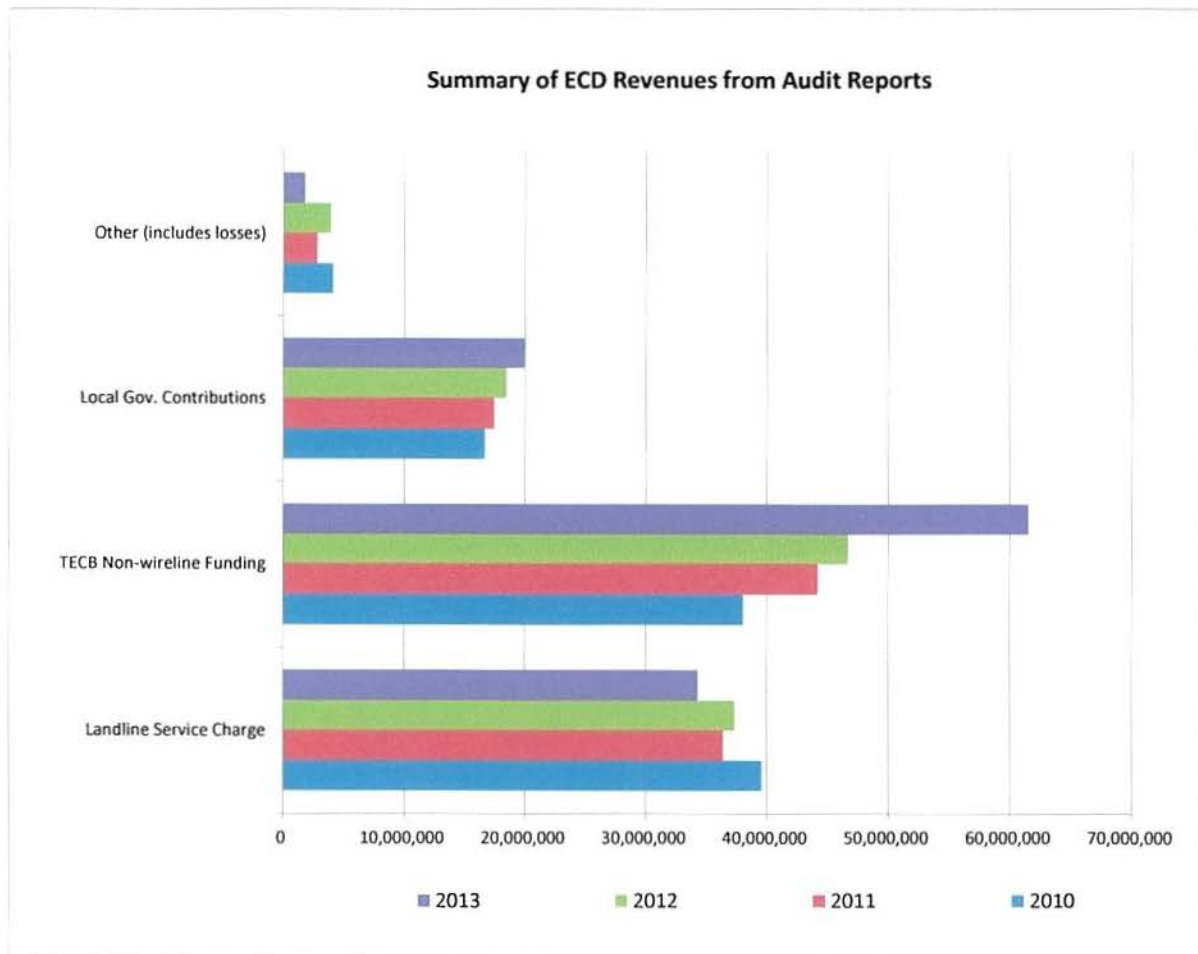
EXHIBITS

Exhibits	15
Summary Revenues From ECDs Audited Financial Reports (Chart)	A
FY2014 TECB Expenditures (Graph)	B
Status of NG911 Controllers - Number and Type of Installation per PSAP (Graph)....	C
Available NG911 and Other Equipment Funds	D
Recurring Funds (Mandated and ROF) Paid to ECDs in Fiscal Year 2014	E
Reimbursements and Non-recurring Payments to ECDs in Fiscal Year 2014	F
Amount of 25% Distribution of Non-Wireline Funds for 5 Years	G
Fiscal Year 2013 Audit Findings by Description	H
Comments on Landline Rate Changes and Status as of June 30, 2014	I
Funds Paid to ECDs by TECB from 7/1/1999 Through 6/30/2014	J
Landline 911 Rates - May 22, 2014	K

**TENNESSEE EMERGENCY COMMUNICATIONS BOARD
SUMMARY REVENUES FROM ECDs AUDITED FINANCIAL REPORTS**

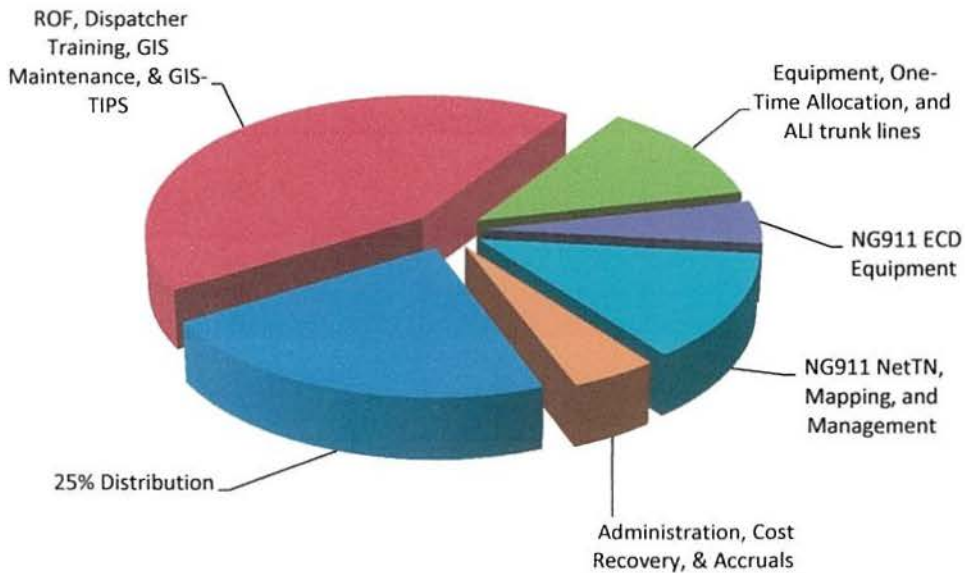
Revenue Source	2010	2011	2012	2013
Landline Service Charge	39,574,702	36,388,523	37,365,066	34,308,932
TECB Non-wireline Funding	38,049,921	44,218,748	46,717,235	61,501,951
Local Gov. Contributions	16,674,215	17,439,087	18,458,977	19,932,695
Other (includes losses)	4,122,604	2,801,387	3,916,756	1,799,017
Total Revenues	98,421,442	100,847,744	106,458,034	117,542,595

NOTE: As of June 30, 2014, Dyer and Crockett County FY2013 audits were not available.



**TENNESSEE EMERGENCY COMMUNICATIONS BOARD
EXPENDITURES**

FY2014 TECB Expenditures



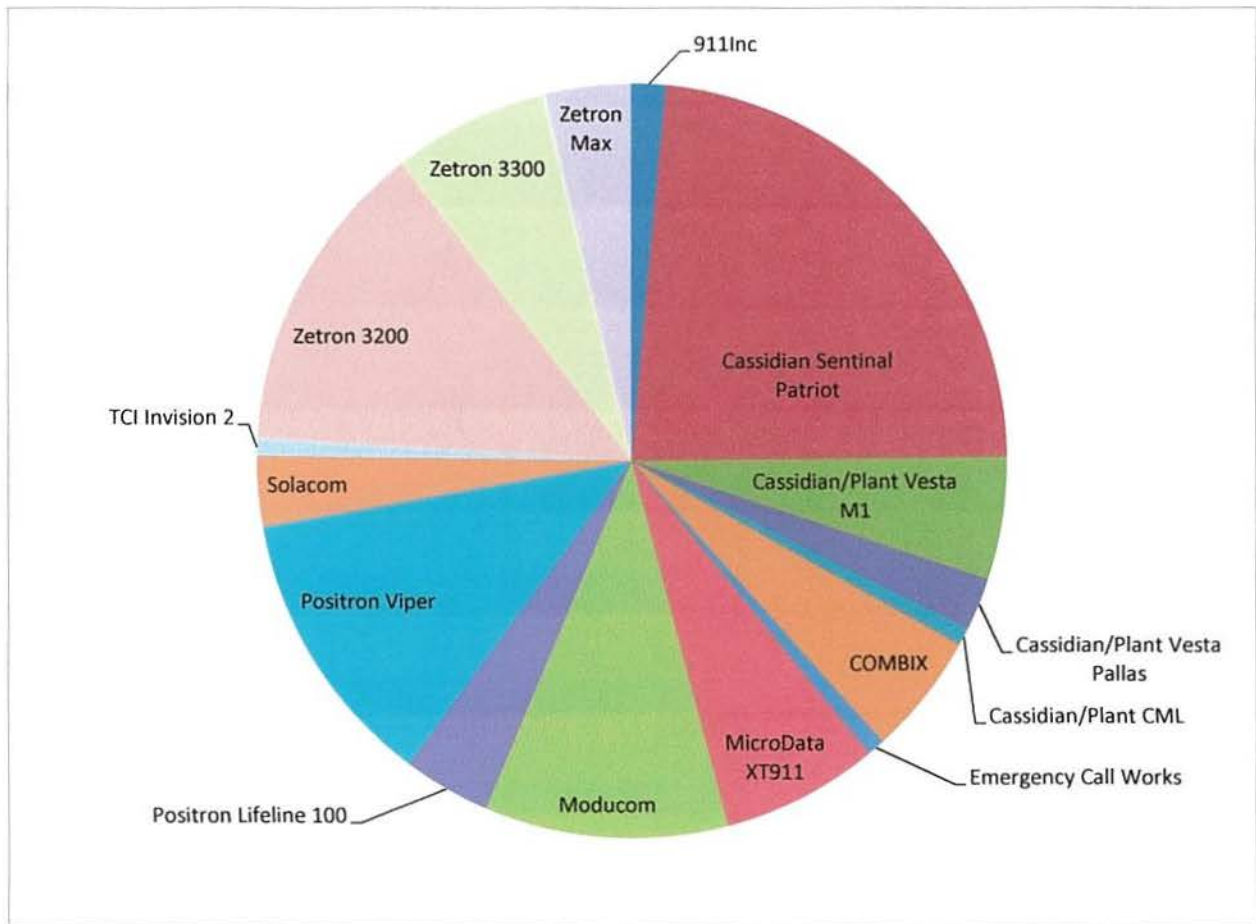
Expenditures *

25% Distribution	16,164,364	22.1%
ROF, Disp. Training, GIS, & GIS-TIPS	31,437,457	43.1%
Equipment, One-Time, and ALI trunk lines	8,886,352	12.2%
NG911 ECD Equipment	3,734,548	5.1%
NG911 - NetTN, OIR, and Management	9,407,352	12.9%
Administration, Cost Recovery, & Accruals	3,374,910	4.6%

Total Expenditures \$ 73,004,983

* Cash payments and obligations may not agree with accrual basis.

Tennessee Emergency Communications Board
Status of NG911 Controllers
Number and Type of Installations per PSAP - May 2014



Controller Designation	# PSAPs	Percentage
911Inc	2	1.50%
Cassidian Sentinal Patriot	31	23.31%
Cassidian/Plant Vesta M1	7	5.26%
Cassidian/Plant Vesta Pallas	3	2.26%
Cassidian/Plant CML ECS-1000	1	0.75%
COMBIX	7	5.26%
Emergency Call Works	1	0.75%
MicroData XT911	9	6.77%
Moducom	14	10.53%
Positron Lifeline 100	5	3.76%
Positron Viper	16	12.03%
Solacom	4	3.01%
TCI Invasion 2	1	0.75%
Zetron 3200	18	13.53%
Zetron 3300	9	6.77%
Zetron Max	5	3.76%
Total	133	

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
Available NG-911 and Other Equipment Funds
June 30, 2014

ECD	NG-911 Equipment	Essential and Necessary	Total	ECD	NG-911 Equipment	Essential and Necessary	Total
Anderson	238,182	-	238,182	Knox	984,884	300,000	1,284,884
Bedford	205,091	300,000	505,091	Lafollette	-	223,007	223,007
Benton	-	-	-	Lake	-	188,281	188,281
Bledsoe	0	254,605	254,605	Lauderdale	-	191,380	191,380
Blount	359,573	177,738	537,312	Lawrence	-	75,427	75,427
Bradley	29,898	300,000	329,898	Lewis	0	300,000	300,000
Brentwood	-	-	-	Lincoln	-	133,308	133,308
Bristol	(0)	247,943	247,943	Loudon	-	36,819	36,819
Campbell	0	131,423	131,423	Macon	-	111,035	111,035
Cannon	-	144,440	144,440	Madison	-	-	-
Carroll	-	-	-	Marion	-	-	-
Carter	248,459	-	248,459	Marshall	-	236,421	236,421
Cheatham	0	176,621	176,621	Maury	(0)	255,902	255,902
Chester	-	209,626	209,626	McMinn	(0)	262,216	262,216
Claiborne	-	243,320	243,320	McNairy	-	37,863	37,863
Clay	-	300,000	300,000	Meigs	12,610	333,848	346,458
Clinton	-	350,283	350,283	Monroe	2,054	300,000	302,054
Cocke	-	193,897	193,897	Montgomery	-	-	-
Coffee	0	225,000	225,000	Moore	172,995	413,392	586,387
Crockett	-	157,957	157,957	Morgan	-	71,391	71,391
Cumberland	0	-	0	Oak Ridge	-	15,345	15,345
Davidson	-	-	-	Obion	77,147	300,000	377,147
Decatur	-	213,753	213,753	Overton-Pickett	0	67,843	67,843
Dekalb	38,641	218,244	256,884	Perry	-	225,493	225,493
Dickson	(0)	-	(0)	Polk	156,336	357,112	513,448
Dyer	-	-	-	Putnam	-	-	-
Fayette	0	123,184	123,184	Rhea	-	40,876	40,876
Fentress	-	-	-	Roane	22,644	165,534	188,178
Franklin	-	384,928	384,928	Robertson	(0)	-	(0)
Gibson	(0)	428	428	Rutherford	-	-	-
Giles	226,665	300,000	526,665	Scott	16,122	356,399	372,521
Grainger	-	23,889	23,889	Sequatchie	-	35,325	35,325
Greene	262,420	300,000	562,420	Sevier	(0)	-	(0)
Grundy	79,515	432,855	512,370	Shelby	2,201,792	300,000	2,501,792
Hamblen	68,135	9,160	77,295	Smith	3,409	300,000	303,409
Hamilton	857,048	300,000	1,157,048	Stewart	189,041	428,705	617,746
Hancock	-	226,082	226,082	Sullivan	0	267,464	267,464
Hardeman	-	300,000	300,000	Sumner	-	300,000	300,000
Hardin	-	128,951	128,951	Tipton	-	-	-
Hawkins	52,414	240,309	292,723	Trousdale	-	186,868	186,868
Haywood	-	300,000	300,000	Unicoi	0	292,447	292,447
Henderson	-	43,618	43,618	Union	160,916	300,000	460,916
Henry	-	225,881	225,881	Van Buren	(0)	28,371	28,371
Hickman	171,017	300,000	471,017	Warren	45,552	282,882	328,434
Houston	-	327,207	327,207	Washington	(0)	271,889	271,889
Humphreys	-	14,630	14,630	Wayne	33,285	134,998	168,283
Jackson	29,741	300,000	329,741	Weakley	9,578	99,130	108,707
Jefferson	0	3,883	3,883	White	45,998	11,555	57,553
Johnson	-	137,654	137,654	Williamson	393,619	300,594	694,213
Kingsport	-	14,665	14,665	Wilson	-	180,000	180,000
Grand Total				Grand Total	7,394,780	17,001,293	24,396,073

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
Recurring Funds (Mandated and ROF) Paid to ECDs in Fiscal Year 2014

Emergency Communication s District	25% Mandated Distribution	\$14 million and CR ROF	Dispatch Training/ GIS Maint.	GIS/TIPS (effective 7/1/11)	Total ROF	Emergency Communication s District	25% Mandated Distribution	\$14 million and CR ROF	Dispatch Training/ GIS Maint.	GIS/TIPS (effective 7/1/11)	Total ROF
Anderson	99,381	167,214	26,000	32,864	325,459	Knox	1,100,936	1,269,936	130,000	424,659	2,925,531
Bedford	114,769	167,214	22,000	49,513	353,496	Lafollette	18,991	124,182	18,000	34,837	196,010
Benton	42,000	142,860	18,000	41,264	244,123	Lake	19,949	124,182	18,000	34,837	196,968
Bledsoe	32,797	124,182	18,000	34,837	209,816	Lauderdale	70,848	142,860	18,000	41,264	272,972
Blount	313,323	345,150	30,000	109,774	798,247	Lawrence	106,646	167,214	26,000	32,864	332,724
Bradley	252,072	265,860	42,000	82,921	642,853	Lewis	30,976	124,182	18,000	34,837	207,994
Brentwood	94,397	167,214	22,000	49,513	333,124	Lincoln	84,975	167,214	18,000	49,513	319,702
Bristol	68,014	142,860	26,000	41,264	278,137	Loudon	123,679	167,214	26,000	49,513	366,406
Campbell	84,718	167,214	18,000	32,864	302,796	Macon	56,669	142,860	34,000	41,264	274,792
Cannon	35,153	124,182	22,000	34,837	216,172	Madison	250,368	265,860	38,000	82,921	637,149
Carroll	72,649	142,860	26,000	41,264	282,773	Marion	71,923	142,860	22,000	41,264	278,047
Carter	146,266	188,916	22,000	56,864	414,047	Marshall	77,986	167,214	26,000	49,513	320,713
Cheatham	99,606	167,214	22,000	49,513	338,333	Maur	206,206	265,860	30,000	82,921	584,987
Chester	43,635	142,860	18,000	41,264	245,759	McMinn	133,128	188,916	26,000	56,864	404,909
Claiborne	82,051	167,214	26,000	49,513	324,778	McNairy	66,416	142,860	22,000	41,264	272,540
Clay	20,023	124,182	18,000	34,837	197,042	Meigs	29,936	124,182	18,000	34,837	206,955
Clinton	25,066	124,182	18,000	34,837	202,085	Monroe	113,396	167,214	26,000	49,513	356,123
Cocke	90,836	167,214	18,000	49,513	325,563	Montgomery	438,950	345,150	50,000	109,774	943,874
Coffee	134,478	188,916	26,000	56,864	406,259	Moore	16,205	124,182	18,000	34,837	193,224
Crockett	37,152	124,182	18,000	23,152	202,486	Morgan	56,004	142,860	22,000	41,264	262,127
Cumberland	142,774	188,916	34,000	56,864	422,555	Oak Ridge	74,707	142,860	18,000	41,264	276,831
Davidson	1,596,239	1,269,936	174,000	424,659	3,464,834	Obion	81,017	167,214	22,000	49,513	319,744
Decatur	29,947	124,182	18,000	34,837	206,965	Overton Pickett	69,180	255,006	40,000	61,265	425,451
DeKalb	47,690	142,860	22,000	41,264	253,814	Perry	20,161	124,182	18,000	34,837	197,179
Dickson	126,506	167,214	26,000	49,513	369,233	Polk	42,856	142,860	18,000	41,264	244,979
Dyer	97,644	167,214	42,000	49,513	356,371	Putnam	184,211	188,916	34,000	56,864	463,991
Fayette	97,843	167,214	22,000	49,513	336,570	Rhea	81,022	167,214	26,000	49,513	323,749
Fentress	45,744	142,860	22,000	41,264	251,868	Roane	130,214	188,916	26,000	56,864	401,995
Franklin	104,565	167,214	26,000	49,513	347,292	Robertson	168,832	188,916	34,000	56,864	448,612
Gibson	126,549	167,214	26,000	49,513	369,276	Rutherford	668,887	345,150	98,000	109,774	1,221,811
Giles	75,102	142,860	22,000	41,264	281,226	Scott	56,618	142,860	18,000	41,264	258,741
Grainger	57,710	142,860	22,000	41,264	263,834	Sequatchie	35,945	124,182	18,000	34,837	212,964
Greene	175,322	188,916	22,000	56,864	443,102	Sevier	228,959	265,860	50,000	82,921	627,740
Grundy	34,903	124,182	18,000	34,837	211,922	Shelby	2,362,831	1,269,936	254,000	424,659	4,311,426
Hamblen	159,308	188,916	30,000	56,864	435,088	Smith	48,818	142,860	26,000	41,264	258,942
Hamilton	857,015	1,269,936	166,000	424,659	2,717,611	Stewart	33,938	124,182	18,000	34,837	210,957
Hancock	17,369	124,182	18,000	34,837	194,388	Sullivan	215,920	265,860	30,000	82,921	594,702
Hardeman	69,417	142,860	18,000	41,264	271,541	Sumner	409,184	345,150	74,000	109,774	938,108
Hardin	66,292	142,860	18,000	41,264	268,415	Tipton	155,581	188,916	30,000	56,864	431,362
Hawkins	137,492	188,916	22,000	56,864	405,272	Trousdale	20,046	124,182	18,000	34,837	197,065
Haywood	47,853	142,860	22,000	41,264	253,977	Unicoi	46,646	142,860	18,000	41,264	248,769
Henderson	70,731	142,860	22,000	41,264	276,855	Union	48,673	142,860	18,000	27,405	236,938
Henry	82,349	167,214	22,000	49,513	321,076	Van Buren	14,132	124,182	18,000	34,837	191,150
Hickman	62,889	142,860	18,000	41,264	265,012	Warren	101,475	167,214	34,000	49,513	352,202
Houston	21,462	124,182	18,000	34,837	198,481	Washington	313,244	345,150	50,000	109,774	818,168
Humphreys	47,219	142,860	22,000	41,264	253,342	Wayne	43,355	142,860	18,000	41,264	245,478
Jackson	29,644	124,182	18,000	34,837	206,662	Weakley	89,203	167,214	34,000	49,513	339,930
Jefferson	130,940	188,916	26,000	56,864	402,721	White	65,820	142,860	22,000	41,264	271,944
Johnson	46,470	142,860	18,000	41,264	248,594	Williamson	372,192	345,150	78,000	109,774	905,116
Kingsport	122,784	167,214	34,000	49,513	373,511	Wilson	290,355	345,150	22,000	109,774	767,279
Grand Total						16,164,364	21,676,734	3,230,000	6,540,723	47,611,822	

Note: Cash basis shown here may differ from accrual basis.

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
REIMBURSEMENTS AND NON-RECURRING PAYMENTS TO ECDS IN FISCAL YEAR 2014

All amounts are rounded to the nearest dollar.

Other includes One-Time Allocation, Master Clocks, ANI/ALI Trunk Lines, Catastrophe, and Trainer of Trainers

Emergency Communications District	Essential Equipment	Controller and NG911 Equipment	Other	Total	Emergency Communications District	Essential Equipment	Controller and NG911 Equipment	Other	Total
Anderson	309,605	293,767	5,000	608,372	Knox	-	-	106,345	106,345
Bedford	-	-	33,801	33,801	Lafollette	-	76,993	-	76,993
Benton	450,000	240,347	5,000	695,347	Lake	-	-	-	-
Bledsoe	3,500	-	3,360	6,860	Lauderdale	-	-	-	-
Blount	-	1,648	210,567	212,215	Lawrence	208,419	-	43,168	251,587
Bradley	-	49,409	196,787	246,196	Lewis	-	-	-	-
Brentwood	-	-	-	-	Lincoln	51,260	-	3,932	55,192
Bristol	-	-	26,813	26,813	Loudon	72,680	-	117,684	190,364
Campbell	6,070	-	4,840	10,910	Macon	33,975	-	-	33,975
Cannon	176,986	-	2,226	179,212	Madison	150,000	150,000	35,318	335,318
Carroll	-	-	29,123	29,123	Marion	300,000	-	21,300	321,300
Carter	-	-	74,062	74,062	Marshall	180,598	63,579	15,471	259,648
Cheatham	-	-	31,794	31,794	Maury	10,499	33,599	140,453	184,551
Chester	40,429	-	8,005	48,434	McMinn	-	-	1,344	1,344
Claiborne	-	-	-	-	McNairy	44,651	159,402	12,073	216,125
Clay	-	-	2,126	2,126	Meigs	-	172,488	-	172,488
Clinton	7,856	141,301	-	149,157	Monroe	-	246,150	22,184	268,334
Cocke	123,935	41,182	2,108	167,224	Montgomery	31,266	-	242,636	273,902
Coffee	75,000	-	34,653	109,653	Moore	-	-	-	-
Crockett	-	-	-	-	Morgan	57,515	217,348	-	274,863
Cumberland	58,428	17,529	27,200	103,157	Oak Ridge	434,655	229,628	5,000	669,282
Davidson	-	-	-	-	Obion	-	-	43,037	43,037
Decatur	86,247	146,558	12,556	245,361	Overton-Pickett	188,547	-	1,584	190,131
Dekalb	81,756	-	2,226	83,983	Perry	-	-	5,273	5,273
Dickson	-	-	-	-	Polk	-	175,916	-	175,916
Dyer	-	-	5,000	5,000	Putnam	-	-	49,319	49,319
Fayette	-	-	992	992	Rhea	259,124	184,295	35,643	479,062
Fentress	300,000	157,637	3,629	461,267	Roane	134,466	214,875	-	349,341
Franklin	-	-	10,323	10,323	Robertson	-	-	9,869	9,869
Gibson	164,240	-	24,352	188,592	Rutherford	-	-	-	-
Giles	-	-	16,073	16,073	Scott	6,885	-	5,435	12,319
Grainger	114,086	-	31,833	145,919	Sequatchie	221,591	145,741	-	367,332
Greene	-	-	294	294	Sevier	270,447	-	83,303	353,751
Grundy	-	-	-	-	Shelby	-	-	5,000	5,000
Hamblen	68,322	-	78,463	146,785	Smith	-	-	-	-
Hamilton	-	-	9,734	9,734	Stewart	-	-	-	-
Hancock	-	-	-	-	Sullivan	36,626	-	81,047	117,673
Hardeman	-	-	-	-	Sumner	-	-	-	-
Hardin	89,143	-	26,528	115,670	Tipton	264,575	-	-	264,575
Hawkins	59,691	-	96,623	156,314	Trousdale	9,545	-	-	9,545
Haywood	-	-	5,000	5,000	Unicoi	-	167,757	1,105	168,862
Henderson	218,745	-	26,194	244,939	Union	-	-	-	-
Henry	30,000	-	29,372	59,372	Van Buren	178,013	-	5,000	183,013
Hickman	-	-	-	-	Warren	19,142	-	-	19,142
Houston	-	-	-	-	Washington	14,238	33,426	123,095	170,759
Humphreys	199,079	-	-	199,079	Wayne	59,625	-	6,185	65,810
Jackson	-	-	-	-	Weakley	21,570	-	15,546	37,116
Jefferson	86,072	-	47,192	133,265	White	290,425	169,228	-	459,653
Johnson	-	204,748	11,588	216,335	Williamson	-	-	-	-
Kingsport	-	-	112,299	112,299	Wilson	60,000	-	41,743	101,743
Grand Total					6,359,528	3,734,548	2,526,824	12,620,900	

Note: Cash basis shown here may differ from accrual basis.

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
AMOUNT OF 25% DISTRIBUTION OF NON-WIRELINE FUNDS FOR 5 YEARS

ECD	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	Total
Anderson	87,288	90,134	90,768	94,571	99,381	462,142
Bedford	95,002	98,100	103,826	109,213	114,769	520,910
Benton	41,799	43,162	39,202	39,967	42,000	206,129
Bledsoe	31,259	32,278	30,375	31,209	32,797	157,918
Blount	267,476	276,200	284,843	298,156	313,323	1,439,998
Bradley	222,339	229,590	230,386	239,870	252,072	1,174,257
Brentwood	59,259	61,192	82,157	89,827	94,397	386,833
Bristol	62,737	64,783	62,634	64,721	68,014	322,889
Campbell	80,701	83,333	78,455	80,617	84,718	407,823
Cannon	32,419	33,476	32,371	33,451	35,153	166,870
Carroll	74,501	76,930	68,187	69,133	72,649	361,400
Carter	143,420	148,098	136,155	139,186	146,266	713,126
Cheatham	90,771	93,731	91,537	94,784	99,606	470,428
Chester	39,279	40,560	40,017	41,523	43,635	205,013
Claiborne	75,479	77,940	75,525	78,079	82,051	389,074
Clay	20,160	20,818	18,729	19,054	20,023	98,784
Clinton	23,782	24,558	23,197	23,853	25,066	120,456
Cocke	84,838	87,605	83,831	86,439	90,836	433,549
Coffee	121,359	125,317	123,380	127,969	134,478	632,504
Crockett	36,731	37,929	34,636	35,354	37,152	181,802
Cumberland	118,296	122,154	129,181	135,863	142,774	648,269
Davidson	1,440,447	1,487,426	1,464,491	1,518,972	1,596,239	7,507,575
Decatur	29,651	30,618	27,926	28,497	29,947	146,639
DeKalb	44,038	45,474	43,926	45,382	47,690	226,510
Dickson	109,080	112,638	115,193	120,382	126,506	583,800
Dyer	94,226	97,299	90,634	92,918	97,644	472,721
Fayette	72,810	75,184	87,111	93,107	97,843	426,054
Fentress	42,021	43,392	42,096	43,530	45,744	216,782
Franklin	99,258	102,495	96,775	99,503	104,565	502,597
Gibson	121,708	125,678	117,393	120,423	126,549	611,751
Giles	74,430	76,857	70,046	71,467	75,102	367,902
Grainger	52,217	53,920	52,971	54,917	57,710	271,736
Greene	159,008	164,194	160,988	166,835	175,322	826,346
Grundy	36,225	37,407	32,834	33,214	34,903	174,583
Hamblen	146,923	151,715	146,702	151,596	159,308	756,245
Hamilton	778,233	803,614	787,115	815,531	857,015	4,041,508
Hancock	17,152	17,712	16,189	16,528	17,369	84,950
Hardeman	71,038	73,355	65,128	66,057	69,417	344,994
Hardin	64,651	66,759	61,649	63,083	66,292	322,433
Hawkins	135,385	139,800	128,085	130,836	137,492	671,598
Haywood	50,039	51,671	45,080	45,537	47,853	240,179
Henderson	64,509	66,613	65,010	67,308	70,731	334,171
Henry	78,646	81,211	76,296	78,363	82,349	396,864
Hickman	56,352	58,190	57,630	59,845	62,889	294,906
Houston	20,443	21,110	19,875	20,423	21,462	103,314
Humphreys	45,317	46,795	43,786	44,933	47,219	228,050
Jackson	27,763	28,668	27,371	28,209	29,644	141,654
Jefferson	111,957	115,608	126,303	124,602	130,940	609,410
Johnson	44,230	45,673	43,028	44,221	46,470	223,622
Kingsport	113,501	117,203	113,114	116,841	122,784	583,443

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
AMOUNT OF 25% DISTRIBUTION OF NON-WIRELINE FUNDS FOR 5 YEARS

ECD	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	Total
Knox	965,618	997,110	1,005,288	1,047,645	1,100,936	5,116,597
Lafollette	20,034	20,687	17,921	18,072	18,991	95,705
Lake	20,104	20,760	18,663	18,984	19,949	98,460
Lauderdale	68,500	70,734	65,784	67,419	70,848	343,286
Lawrence	100,916	104,208	98,647	101,484	106,646	511,900
Lewis	28,731	29,668	28,553	29,476	30,976	147,404
Lincoln	79,214	81,798	78,396	80,862	84,975	405,245
Loudon	98,793	102,015	111,272	117,692	123,679	553,450
Macon	51,527	53,208	52,058	53,926	56,669	267,388
Madison	232,126	239,696	230,766	238,249	250,368	1,191,204
Marion	70,206	72,496	66,897	68,442	71,923	349,964
Marshall	67,656	69,862	79,203	74,211	77,986	368,918
Maurie	175,662	181,391	187,399	196,224	206,206	946,881
McMinn	123,889	127,930	122,785	126,684	133,128	634,417
McNairy	62,313	64,345	61,343	63,202	66,416	317,618
Meigs	28,021	28,935	27,638	28,487	29,936	143,018
Monroe	98,477	101,689	103,376	107,907	113,396	524,844
Montgomery	340,637	351,747	393,202	417,702	438,950	1,942,238
Moore	14,508	14,982	14,848	15,420	16,205	75,963
Morgan	49,937	51,566	51,278	53,293	56,004	262,079
Oak Ridge	69,223	71,481	68,851	71,091	74,707	355,353
Obion	82,020	84,695	75,859	77,095	81,017	400,686
Overton - Pickett	63,349	65,415	63,628	65,831	69,180	327,403
Perry	19,288	19,917	18,684	19,185	20,161	97,235
Polk	40,568	41,891	39,644	40,781	42,856	205,739
Putnam	157,506	162,643	167,510	175,294	184,211	847,165
Rhea	71,783	74,125	82,227	77,100	81,022	386,256
Roane	131,207	135,486	121,818	123,911	130,214	642,637
Robertson	137,584	142,071	152,363	160,659	168,832	761,508
Rutherford	460,078	475,083	589,052	636,509	668,887	2,829,610
Scott	53,400	55,142	52,341	53,877	56,618	271,378
Sequatchie	28,739	29,676	32,344	34,205	35,945	160,909
Sevier	179,888	185,755	205,476	217,876	228,959	1,017,955
Shelby	2,268,435	2,342,418	2,191,185	2,248,457	2,362,831	11,413,326
Smith	44,769	46,229	44,912	46,455	48,818	231,183
Stewart	31,266	32,286	31,247	32,295	33,938	161,032
Sullivan	210,603	217,472	200,803	205,469	215,920	1,050,267
Sumner	329,721	340,474	368,629	389,377	409,184	1,837,385
Tipton	129,592	133,818	140,886	148,050	155,581	707,928
Trousdale	18,348	18,946	18,436	19,076	20,046	94,851
Unicoi	44,655	46,111	43,235	44,388	46,646	225,035
Union	45,011	46,479	44,843	46,317	48,673	231,323
Van Buren	13,922	14,376	13,166	13,447	14,132	69,043
Warren	96,746	99,901	93,988	96,563	101,475	488,673
Washington	270,952	279,789	285,379	298,081	313,244	1,447,444
Wayne	42,570	43,958	40,368	41,256	43,355	211,506
Weakley	88,200	91,077	83,162	84,885	89,203	436,527
White	58,392	60,297	60,216	62,634	65,820	307,359
Williamson	260,829	269,336	328,597	354,176	372,192	1,585,130
Wilson	224,472	231,793	259,948	276,300	290,355	1,282,869
Grand Total	14,380,136	14,849,132	14,818,247	15,381,922	16,164,364	75,593,801

**Tennessee Emergency Communications Board
Fiscal Year 2013 Audit Findings by Description**

ECD	Total Findings	Inappropriate use of funds	Reconcile to General Ledger	Expenses exceed Budget	Segregation of Duties	Double Entry Bookkeeping	Collateralization	3-day Deposit	Surety Bond Coverage	Signature on the checks	Policy & Procedures not established and maintained	Adopt Uniform Chart of Accounts	Deficiencies Recording Transactions	Inadequate Supporting Documentation	Street Signs
Anderson	1		1												
Bedford	0														
Benton	3			1				1	1						
Bledsoe	0														
Blount	0														
Bradley	1			1											
Brentwood	0														
Bristol	1								1						
Campbell	0														
Cannon	0														
Carroll	0														
Carter	2		1								1				
Cheatham	0														
Chester	0														
Claiborne	0														
Clay	4			1	1		1					1			
Clinton	0														
Cocke	1	1													
Coffee	0														
Crockett	3	1		1	1										
Cumberland	2			1					1						
Davidson	1										1				
Decatur	1					1									
DeKalb	0														
Dickson	2			1	1										
Dyer	3			1	1						1				
Fayette	0														
Fentress	0														
Franklin	0														
Gibson	0														
Giles	2				1						1				
Grainger	0														
Greene	1					1									

**Tennessee Emergency Communications Board
Fiscal Year 2013 Audit Findings by Description**

ECD	Total Findings	Inappropriate use of funds	Reconcile to General Ledger	Expenses exceed Budget	Segregation of Duties	Double Entry Bookkeeping	Collateralization	3-day Deposit	Surety Bond Coverage	Signature on the checks	Policy & Procedures not established and maintained	Adopt Uniform Chart of Accounts	Deficiencies Recording Transactions	Inadequate Supporting Documentation	Street Signs
Grundy	4		1					1	1	1					
Hamblen	0														
Hamilton	0														
Hancock	0														
Hardeman	0														
Hardin	1				1										
Hawkins	1		1												
Haywood	0														
Henderson	1									1					
Henry	0														
Hickman	1			1											
Houston	1				1										
Humphreys	0														
Jackson	0														
Jefferson	0														
Johnson	2								1	1					
Kingsport	0														
Knox	0														
LaFollette	0														
Lake	3			1			1		1						
Lauderdale	1		1												
Lawrence	0														
Lewis	1			1											
Lincoln	2		1									1			
Loudon	0														
Macon	0														
Madison	0														
Marion	0														
Marshall	1			1											
Maury	0														
McMinn	0														
McNairy	2			1							1				
Meigs	2		1	1											
Monroe	0														
Montgomery	2								1	1					

**Tennessee Emergency Communications Board
Fiscal Year 2013 Audit Findings by Description**

ECD																
		Total Findings	Inappropriate use of funds	Reconcile to General Ledger	Expenses exceed Budget	Segregation of Duties	Double Entry Bookkeeping	Collateralization	3-day Deposit	Surety Bond Coverage	Signature on the checks	Policy & Procedures	Adopt Uniform Chart of Accounts	Deficiencies Recording Transactions	Inadequate Supporting Documentation	Street Signs
Moore	3			1	1		1									
Morgan	0															
Oak Ridge	0															
Obion	1				1											
Overton-Pickett	10			1	1			1		1	6					
Perry	1				1											
Polk	2			1	1											
Putnam	0															
Rhea	1			1												
Roane	0															
Robertson	0															
Rutherford	0															
Scott	0															
Sequatchie	2		1							1						
Sevier	0															
Shelby	2	1										1				
Smith	0															
Stewart	0															
Sullivan	0															
Sumner	1									1						
Tipton	1		1													
Trousdale	1				1											
Unicoi	1											1				
Union	0															
Van Buren	2			1	1											
Warren	2			1	1											
Washington	0															
Wayne	0															
Weakley	2			1										1		
White	1		1													
Williamson	1							1								
Wilson	0															
Grand Total	87	3	5	19	19	0	6	1	3	3	13	1	12	2	0	

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
Comments on Landline Rate Changes and Status
As of June 30, 2014

ECD	Date Change Requested	Date Board Approved	Description of Change or Action
Anderson		N/A	Rates originally established by ECD remain unchanged at .65/\$2.00.
Bedford	4/20/2006	6/22/2006 8/30/2012	Rates increased to \$1.50/\$3.00. Rates extended.
Benton		N/A	Rates originally established by ECD remain unchanged at .65/\$2.00.
Bledsoe	6/17/2004	7/16/2004 4/19/2007 9/16/2010 8/22/2013	Rates increased to \$1.50/\$3.00. Rates extended. Rates extended. Rates extended.
Blount	8/3/2004 3/15/2012	11/5/2004 4/19/2007 5/20/2010 5/17/2012	Rates increased to \$1.10/\$2.45* Rates extended. Rates extended. Rates increased to \$1.50/\$3.00
Bradley	3/28/2001	10/29/2001 10/31/2006 11/19/2009 8/30/2012	Rates increased over 3 years (1 st yr. - \$.99/\$2.40) (2 nd yr. - \$1.33/\$2.80) (3 rd yr. - \$1.50/\$3.00) with conditions.** Rates extended. Rates extended. Rates extended.
Brentwood	4/23/2010	5/20/2010 8/22/2013	Rates increased to \$1.50/\$3.00. Rates extended.
Campbell		April 2001 June 2006 January 2008 9/24/2009 8/30/2012	Deemed financially distressed; rates increased to \$1.15/\$2.50. Rates increased to \$1.50/\$3.00. Released from financial distress status. Rates extended. Rates extended.
Cannon	3/19/2007	4/19/2007 5/20/2010 5/16/2013	Rates increased from \$.65/\$2.00 to \$1.50/\$3.00. Rates extended. Rates extended.
Carter	Oct. 10, 2005	11/10/2005 11/22/2008 10/27/2011	Rates increased to \$1.50/\$3.00. Rates extended. Rates extended.
Cheatham	4/9/2003	8/14/2003 9/28/2006 9/16/2010 8/22/2013	Rates increased to \$1.15/\$2.50 with conditions.** Rates extended. Rates extended. Rates extended.
Claiborne	8/3/2000	N/A	Rates increased to \$1.50/\$3.00 by referendum.
Clay	7/29/2008	8/28/2008 8/25/2011	Rates increased from \$.65/\$2.00 to \$1.50/\$3.00.. Rates extended.
Cocke		April 2001 June 2001 July 2004 11/19/2009 10/25/2012	Deemed financially distressed in April 2001. Rates increased to \$1.15/\$2.50. 2 consecutive years of positive cash flow remediated distressed status. Rates extended. Rates extended.
Cumberland	11/1/2000	7/19/2001 5/27/2004 1/24/2008 11/18/2010	Rates increased to \$1.40/\$2.75 with conditions.** Rates extended.* Rates extended. Rates extended.
DeKalb	2/10/2011	5/19/2011 5/22/2014	Rates increased from \$.65/\$2.00 to \$1.50/\$3.00. Rates extended.
Fayette	9/20/2007	10/25/2007 9/16/2010 8/22/2013	Rates increased from \$.65/\$1.75 to \$1.50/\$3.00. Rates extended. Rates extended.
Gibson	12/19/2002	1/15/2003 10/31/2006 11/19/2009 10/25/2012	Rates increased to \$1.50/\$3.00 with conditions.** Rates extended. Rates extended. Rates extended.

* Rates were subject to reconsideration if legislative changes to ECB funding structure occurred after completion of TACIR study in 2006. No legislative changes occurred and rates remained as authorized by TECB.

** All conditions were met and rates remained as authorized by TECB.

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
Comments on Landline Rate Changes and Status
As of June 30, 2014

ECD	Date Change Requested	Date Board Approved	Description of Change or Action
Giles	6/20/2005	7/28/2005 October 2007 1/24/2008 2/3/2011 2/20/2014	Deemed financially distressed and rates increased to \$1.50/\$3.00. Released from distressed status. Rates extended. Rates extended. Rates extended.
Grainger	12/3/2004	1/13/2005 2/22/2007 2/18/2010 2/7/2013	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended. Rates extended.
Greene	9/13/2011	10/27/2011	Rates increased from \$.65/\$1.50 to \$1.50/\$3.00.
Grundy	4/12/2008	5/14/2008 5/19/2011	Rates increased from \$.65/\$2.00 to \$1.50/\$3.00. Rates extended.
Hamblen	7/28/2004	9/10/2004 2/22/2007 2/18/2010 2/7/2013 2/20/2014	Rates increased over a 2 year period (1st yr.- \$1.00/\$2.50) and (2nd yr.- \$1.25/\$2.75)* with conditions.** Rates extended. Rates extended. Rates extended. Rates increased to \$1.50/\$3.00.
Hamilton	5/2/2001 6/24/2004	N/A 3/17/2005 5/14/2008 8/25/2011	Applied for rate increase then withdrew request. Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended.
Hancock		4/20/2006 5/20/2010 5/16/2013	Deemed financially distressed; rates increased to \$1.50/\$3.00. Rates extended. Rates extended.
Hardin	6/14/2011	8/25/2011	Rates increased from \$.60/\$1.50 to \$1.00/\$2.50
Hawkins		2/20/2001 July 2003 09/16/10 8/25/2011	Deemed financially distressed; rates raised to \$.90/\$2.25. 2 consecutive years of positive cash flow remediated distressed status. Rates extended. Rates increased from \$.90/\$2.25 to \$1.50/\$3.00.
Hickman	4/10/2012	5/17/2012	Rates increased from \$.65/\$2.00 to \$1.50/\$3.00
Houston	6/13/2004	9/10/2004 2/22/2007 2/18/2010 2/7/2013	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended. Rates extended.
Humphreys	4/11/2001	10/30/2001 3/17/2005 1/24/2008 11/18/2010 10/31/2013	Rates increased to \$1.50/\$3.00 with conditions.** Rates extended.* Rates extended. Rates extended. Rates extended.
Jackson	11/1/2000	6/8/2001 April 2006 4/19/2007 6/30/2010 10/25/2012 5/16/2013	Rates increased to \$1.50/\$3.00 with conditions.** Deemed distressed. Rates extended. Remains in Distressed Status. Removed from Distressed Status Rates extended.
Jefferson	8/13/2002	1/15/2003 9/24/2009 8/30/2012	Rates increased to \$1.50/\$3.00 with conditions.** Rates extended. Rates extended.
Johnson	5/17/2004	5/27/2004 5/14/2008 5/19/2011	Residential rate (only) increased to \$1.00.* Rates extended. Rates extended.
Knox	9/21/2007	10/25/2007 11/18/2010 2/20/2014	Rates increased from \$.65/\$2.00 to \$1.50/\$3.00. Rates extended. Rates extended.
LaFollette	4/27/2006	6/22/2006 9/24/2009 8/30/2012	Rates increased to \$1.50/\$3.00. Rates extended. Rates extended.

* Rates were subject to reconsideration if legislative changes to ECB funding structure occurred after completion of TACIR study in 2006. No legislative changes occurred and rates remained as authorized by TECB.

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
Comments on Landline Rate Changes and Status
As of June 30, 2014

ECD	Date Change Requested	Date Board Approved	Description of Change or Action
Lauderdale	8/3/2000	N/A	Rates increased to \$1.25/\$2.25 by referendum.
Lawrence	4/9/2003	8/14/2003 11/19/2009 10/25/2012	Rates increased to \$1.50/\$3.00 with conditions.** Rates extended. Rates extended.
Loudon	8/25/2012	10/25/2012	Rates increased to \$1.50/\$3.00.
Macon	8/13/2010	9/16/2010 2/20/2014	Rates increased to \$1.50/\$3.00. Rates extended.
Marshall	11/23/2004	1/13/2005 1/24/2008 2/3/2011 2/20/2014	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended. Rates extended.
Maury	Sept. 26 2002	8/14/2003 8/28/2008 8/25/2011	Rates increased to \$1.00/\$2.35 with conditions.** Rates increased to \$1.50/\$3.00. Rates extended.
McMinn	7/28/2005	N/A	Rates increased from .55/\$1.50 to .65/\$2.00
McNairy		January 2001 June 2001 July 2003 8/28/2008 8/25/2011	Deemed financially distressed. Rates increased to \$1.15/\$2.50. 2 consecutive years positive cash flow remediated distressed status. Rates extended. Rates extended.
Meigs	5/5/2005	7/28/2005 11/20/2008 10/27/2011	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended.
Montgomery	5/17/2001	10/30/2001 11/19/2009 10/25/2012	Rates increased to \$1.50/\$3.00 with conditions.** Rates extended. Rates extended.
Morgan		April 2002 July 2004 11/10/2005 5/14/2008 5/19/2011	Deemed financially distressed and rates increased to \$1.50/\$3.00. 2 consecutive years positive cash flow remediated distressed status. Rates extended. Rates extended. Rates extended.
Oak Ridge	10/24/2002	1/15/2003 11/19/2009 2/7/2013	Rates increased to \$1.50/\$3.00 with conditions.** Rates extended. Rates extended.
Obion	7/15/2011	8/25/2011	Rates increased to \$1.50/\$3.00.
Overton	3/1/2001	10/29/2001 5/14/2008 5/19/2011	Rates increased to \$1.50/\$3.00 with Pickett Co. ECD merger. Rates extended. Rates extended.
Perry	4/27/2006	6/22/2006 9/24/2009 8/30/2012	Rates increased to \$1.50/ \$3.00. Rates extended. Rates extended.
Pickett		Dec. 2000 October 2001	Deemed financially distressed. Merged with Overton and Pickett County ECD ceased to exist.
Polk		April 2006 July 2008	Deemed financially distressed. Rates remain at statutory minimum. 2 consecutive years positive cash flow remediated distressed status.
Putnam	6/25/2013	N/A	Rates increased to \$.65/\$2.00.
Rhea	3/20/2001	1/31/2002 3/17/2005 1/24/2008 11/18/2010 10/31/2013	Rates increased to \$1.50/\$3.00 with conditions.** Rates extended.* Rates extended. Rates extended. Rates extended.
Roane	3/23/2004	5/27/2004 1/24/2008 2/3/2011 5/22/2014	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended. Rates extended.
Robertson	3/9/2005	5/26/2005 1/24/2008 2/3/2011 2/20/2014	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended. Rates extended.

* Rates were subject to reconsideration if legislative changes to ECB funding structure occurred after completion of TACIR study in 2006. No legislative changes occurred and rates remained as authorized by TECB.

** All conditions were met and rates remained as authorized by TECB.

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
Comments on Landline Rate Changes and Status
As of June 30, 2014

ECD	Date Change Requested	Date Board Approved	Description of Change or Action
Sequatchie	6/28/2005	7/28/2005 8/28/2008 10/27/2011	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended.
Stewart	4/6/2005	7/28/2005 8/28/2008 8/25/2011	Rates increased to \$1.00/\$2.50.* Rates extended. Rates extended.
Sullivan	2/17/2005	3/17/2005 2/22/2007 2/18/2010 8/22/2013	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended. Rates extended.
Sumner	3/1/2011		Rates increased to \$.65/\$2.00, by referendum.
Tipton		7/16/2004 1/24/2008 2/3/2011 2/20/2014	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended. Rates extended.
Unicoi	10/5/2004	1/13/2005 1/24/2008 11/18/2010 10/31/2013	Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended. Rates extended.
Union	7/23/2001	9/12/2002 3/17/2005 1/24/2008 2/3/2011 2/20/2014	Rates increased to \$1.50/\$3.00 with conditions.** Rates extended.* Rates extended. Rates extended. Rates extended.
Van Buren	3/23/2010	5/20/2010 2/20/2014	Rates increased to \$1.50/\$3.00.* Rates extended.
Warren	3/21/2003 2/4/2010	5/22/2003 5/20/2010 2/20/2014	Rates increased to \$1.00/\$3.00 with conditions.** Residential rate raised to \$1.50, Business rate extended. Rates extended.
Washington	7/23/2001 12/20/2007	9/12/2002 3/17/2005 1/24/2008 11/18/2010 10/31/2013	Rates increased to \$1.10/\$2.45. Rates extended.* Rates increased to \$1.50/\$3.00.* Rates extended. Rates extended.
Wayne	3/20/2001	10/29/2001 3/17/2005 1/24/2008 2/3/2011 5/22/2014	Rates increased to \$1.00/\$2.50 with conditions.** Rates extended.* Rates extended. Rates extended. Rates extended.
White	11/1/2000	8/30/2001 3/4/2003 7/16/2004 2/22/2007 5/1/2009 9/24/2009 11/19/2009 2/3/2011 2/20/2014	Rates increased to \$1.50/\$3.00 with conditions.** Rates extended. Rates extended.* Rates extended. The TECB considered reducing rates due to reductions in funding by local governments. Action postponed until September 2009 allowing the ECD the opportunity to resolve the matter with Sparta and White County. TECB gave the ECD until November 19, 2009 to resolve the White County and Sparta issue. If no resolution is reached, the landline rates of White County ECD are to be reduced to the levels that existed prior to the 2001 rate increase. The ECD attorney reported that White County passed a resolution to restore funding to the 2001 maximum on 11/17/2009. TECB postponed modification to service charges in White County ECD to allow time for the City of Sparta to take action on the funding issue.** Rates extended. Rates extended.
Williamson		8/30/2012	Rates increased to \$1.50/\$3.00.*
Wilson			Rates originally established by ECD remain unchanged at .55/\$1.67.

* Rates were subject to reconsideration if legislative changes to ECB funding structure occurred after completion of TACIR study in 2006. No legislative changes occurred and rates remained as authorized by TECB.

** All conditions were met and rates remained as authorized by TECB.

TENNESSEE EMERGENCY COMMUNICATIONS BOARD
Funds Paid to ECDs by TECB From 7/1/1999 Through 6/30/2014

Emergency Communication s District	25% Mandated Distribution	Non-Mandated Recurring Funds	Non-Recurring and Equipment	Total	Emergency Communication s District	25% Mandated Distribution	Non-Mandated Recurring Funds	Non-Recurring and Equipment	Total
Anderson	1,025,969	1,356,377	743,182	3,125,528	Knox	11,329,852	10,403,509	450,304	22,183,665
Bedford	1,127,068	1,452,176	278,851	2,858,096	Lafollette	225,426	1,102,469	459,937	1,787,831
Benton	475,224	1,151,046	704,338	2,330,608	Lake	238,692	1,104,736	570,322	1,913,750
Bledsoe	356,704	1,109,401	572,546	2,038,651	Lauderdale	783,409	1,215,621	426,279	2,425,310
Blount	3,147,309	2,810,380	587,177	6,544,866	Lawrence	1,161,663	1,425,527	771,199	3,358,390
Bradley	2,597,858	2,235,609	758,271	5,591,738	Lewis	333,414	1,091,619	390,688	1,815,721
Brentwood	804,108	1,377,601	718,780	2,900,489	Lincoln	926,972	1,445,875	611,369	2,984,217
Bristol	730,756	1,181,046	526,272	2,438,074	Loudon	1,183,076	1,466,369	885,093	3,534,538
Campbell	926,380	1,385,527	649,717	2,961,624	Macon	595,323	1,365,621	618,988	2,579,932
Cannon	373,893	1,128,277	577,374	2,079,544	Madison	2,679,474	2,228,540	925,023	5,833,037
Carroll	843,923	1,344,775	776,960	2,965,658	Marion	802,584	1,235,621	749,182	2,787,387
Carter	1,639,165	1,543,819	640,205	3,823,189	Marshall	792,243	1,266,184	504,648	2,563,075
Cheatham	1,045,839	1,432,176	609,952	3,087,968	Maury	2,064,915	2,183,115	718,897	4,966,927
Chester	456,110	1,240,498	498,560	2,195,168	McMinn	1,430,408	1,629,189	524,564	3,584,162
Claiborne	874,531	1,512,176	501,196	2,887,903	McNairy	720,046	1,320,498	711,557	2,752,100
Clay	228,950	1,127,044	533,555	1,889,549	Meigs	319,971	1,072,360	444,476	1,836,807
Clinton	275,847	997,044	343,330	1,616,220	Monroe	1,151,650	1,477,601	479,168	3,108,420
Cocke	978,740	1,372,478	547,091	2,898,310	Montgomery	4,126,383	2,904,955	1,269,246	8,300,584
Coffee	1,409,754	1,618,394	596,218	3,624,366	Moore	168,683	1,112,852	91,608	1,373,144
Crockett	419,507	1,058,076	543,915	2,021,498	Morgan	583,277	1,241,046	638,337	2,462,659
Cumberland	1,396,928	1,683,819	798,155	3,878,902	Oak Ridge	807,109	1,121,046	711,656	2,639,811
Davidson	16,795,557	10,603,509	2,393,499	29,792,565	Obion	934,730	1,427,601	419,273	2,781,604
Decatur	337,746	1,156,496	562,426	2,056,668	Overton-Pickett	735,329	2,377,267	1,341,706	4,454,301
DeKalb	508,130	1,305,923	467,335	2,281,389	Perry	221,414	1,156,496	601,517	1,979,427
Dickson	1,280,067	1,474,787	789,019	3,543,873	Polk	465,866	1,155,621	363,778	1,985,265
Dyer	1,083,107	1,559,656	756,481	3,399,245	Putnam	1,853,999	1,628,394	868,519	4,350,912
Fayette	895,638	1,480,181	627,169	3,002,988	Rhea	839,482	1,371,992	729,617	2,941,092
Fentress	487,280	1,315,923	733,732	2,536,934	Roane	1,490,028	1,588,394	618,948	3,697,370
Franklin	1,141,688	1,347,601	382,235	2,871,525	Robertson	1,634,372	1,578,394	798,100	4,010,866
Gibson	1,389,375	1,447,601	799,695	3,636,671	Rutherford	5,763,762	3,114,955	1,118,195	9,996,912
Giles	846,548	1,297,595	217,644	2,361,787	Scott	614,571	1,275,621	385,196	2,275,388
Grainger	633,132	1,283,567	938,107	2,854,805	Sequatchie	343,617	1,102,004	805,402	2,251,023
Greene	1,850,625	1,503,809	250,380	3,604,813	Sevier	2,152,931	2,283,115	934,161	5,370,207
Grundy	409,174	1,108,277	287,580	1,805,031	Shelby	26,083,090	10,948,935	202,760	37,234,784
Hamblen	1,700,436	1,603,819	797,764	4,102,019	Smith	516,461	1,241,046	403,516	2,161,022
Hamilton	9,078,274	10,583,509	678,973	20,340,756	Stewart	359,490	1,117,044	75,258	1,551,792
Hancock	196,832	1,124,027	454,281	1,775,140	Sullivan	2,415,326	2,197,690	668,393	5,281,409
Hardeman	799,910	1,300,498	428,627	2,529,035	Sumner	3,936,733	3,020,380	664,523	7,621,636
Hardin	738,496	1,247,704	620,481	2,606,681	Tipton	1,527,126	1,586,313	805,947	3,919,385
Hawkins	1,537,822	1,563,819	640,765	3,742,405	Trousdale	212,010	1,001,619	494,566	1,708,195
Haywood	566,140	1,272,279	409,819	2,248,237	Unicoi	514,366	1,271,348	423,554	2,209,268
Henderson	748,711	1,251,348	705,356	2,705,415	Union	517,119	1,237,187	265,706	2,020,012
Henry	904,266	1,462,176	538,932	2,905,374	Van Buren	158,634	1,121,921	752,389	2,032,943
Hickman	651,948	1,285,621	244,455	2,182,024	Warren	1,109,917	1,499,656	423,133	3,032,706
Houston	234,678	1,128,277	371,972	1,734,927	Washington	3,187,171	2,904,955	811,335	6,903,461
Humphreys	519,840	1,320,498	690,960	2,531,297	Wayne	483,724	1,155,621	554,347	2,193,692
Jackson	319,598	1,121,510	524,922	1,966,029	Weakley	1,006,602	1,522,176	749,887	3,278,665
Jefferson	1,310,993	1,489,131	839,580	3,639,703	White	682,666	1,290,937	828,976	2,802,579
Johnson	505,064	1,280,498	578,550	2,364,112	Williamson	3,233,625	2,990,380	226,175	6,450,180
Kingsport	1,317,430	1,462,176	881,122	3,660,729	Wilson	2,728,142	2,740,380	734,798	6,203,321
Grand Total					168,069,935	185,821,356	62,139,721	416,031,013	

Tennessee Emergency Communications Board
Landline 9-1-1 Rates
May 22, 2014

Emergency Communications District	Residential Rate	Business Rate	Increase Approval Date	Extension Approval Date	Emergency Communications District	Residential Rate	Business Rate	Increase Approval Date	Extension Approval Date
Anderson	\$0.65	\$2.00			Lake	\$0.65	\$2.00		
Clinton City	\$0.65	\$2.00			Lauderdale	\$1.25	\$2.25	08/03/00	Referendum
Oak Ridge City	\$1.50	\$3.00	01/15/03	02/07/13	Lawrence	\$1.50	\$3.00	08/14/03	10/25/12
Bedford	\$1.50	\$3.00	06/22/06	08/30/12	Lewis	\$0.65	\$2.00		
Benton	\$0.65	\$2.00			Lincoln	\$0.65	\$2.00		
Bledsoe	\$1.50	\$3.00	07/16/04	08/22/13	Loudon	\$1.50	\$3.00	10/25/12	
Blount	\$1.50	\$3.00	05/17/12		Macon	\$1.50	\$3.00	09/16/10	02/20/14
Bradley	\$1.50	\$3.00	10/29/01	08/30/12	Madison	\$0.45	\$1.64		
Campbell	\$1.50	\$3.00	06/22/06	08/30/12	Marion	\$0.65	\$2.00		
LaFollette City	\$1.50	\$3.00	06/22/06	08/30/12	Marshall	\$1.50	\$3.00	01/13/05	02/20/14
Cannon	\$1.50	\$3.00	04/19/07	05/16/13	Maurry	\$1.50	\$3.00	08/08/08	08/25/11
Carroll	\$0.65	\$2.00			McMinn	\$0.65	\$2.00		
Carter	\$1.50	\$3.00	11/10/05	10/27/11	McNairy	\$1.15	\$2.50	06/01/01	08/25/11
Cheatham	\$1.15	\$2.50	08/14/03	08/22/13	Meigs	\$1.50	\$3.00	07/28/05	10/27/11
Chester	\$0.65	\$2.00			Monroe	\$0.65	\$2.00		
Claiborne	\$1.50	\$3.00	08/03/00	Referendum	Montgomery	\$1.50	\$3.00	10/30/01	10/25/12
Clay	\$1.50	\$3.00	08/28/08	8/25/2011	Moore	\$0.65	\$2.00		
Cocke	\$1.15	\$2.50	06/01/01	10/25/12	Morgan	\$1.50	\$3.00	04/01/02	05/19/11
Coffee	\$0.55	\$1.75			Obion	\$1.50	\$3.00	08/25/11	
Crockett	\$0.65	\$2.00			Overton-Pickett	\$1.50	\$3.00	10/29/01	05/19/11
Cumberland	\$1.40	\$2.75	07/19/01	11/18/10	Perry	\$1.50	\$3.00	06/22/06	08/30/12
Davidson	\$0.65	\$2.00			Polk	\$0.65	\$2.00		
Decatur	\$0.65	\$2.00			Putnam	\$0.65	\$2.00	06/25/13	
DeKalb	\$1.50	\$3.00	05/19/11	05/22/14	Rhea	\$1.50	\$3.00	01/31/02	10/31/13
Dickson	\$0.55	\$1.65			Roane	\$1.50	\$3.00	05/27/04	05/22/14
Dyer	\$0.55	\$1.67			Robertson	\$1.50	\$3.00	05/26/05	02/20/14
Fayette	\$1.50	\$3.00	10/25/07	08/22/13	Rutherford	\$0.50	\$1.52		
Fentress	\$0.65	\$2.00			Scott	\$0.65	\$2.00		
Franklin	\$0.65	\$2.00			Sequatchie	\$1.50	\$3.00	07/28/05	10/27/11
Gibson	\$1.50	\$3.00	01/15/03	10/25/12	Sevier	\$0.55	\$1.67		
Giles	\$1.50	\$3.00	07/28/05	02/20/14	Shelby	\$0.65	\$2.00		
Grainger	\$1.50	\$3.00	01/13/05	02/07/13	Smith	\$0.65	\$2.00		
Greene	\$1.50	\$3.00	10/27/11		Stewart	\$1.00	\$2.50	05/26/05	08/25/11
Grundy	\$1.50	\$3.00	05/14/08	05/19/11	Sullivan	\$1.50	\$3.00	03/17/05	08/22/13
Hamblen	\$1.50	\$3.00	02/20/14		Bristol City	\$0.65	\$2.00		
Hamilton	\$1.50	\$3.00	03/17/05	08/25/11	Kingsport City	\$0.65	\$1.65		
Hancock	\$1.50	\$3.00	04/20/06	05/16/13	Sumner	\$0.65	\$2.00	03/01/11	Referendum
Hardeman	\$0.65	\$2.00			Tipton	\$1.50	\$3.00	07/16/04	02/20/14
Hardin	\$1.00	\$2.50	08/25/11		Trousdale	\$0.65	\$2.00		
Hawkins	\$1.50	\$3.00	08/25/11		Unicoi	\$1.50	\$3.00	01/13/05	10/31/13
Haywood	\$0.65	\$2.00			Union	\$1.50	\$3.00	09/12/02	02/20/14
Henderson	\$0.65	\$2.00			Van Buren	\$1.50	\$3.00	05/20/10	02/20/14
Henry	\$0.65	\$2.00			Warren	\$1.50	\$3.00	05/22/03	02/20/14
Hickman	\$1.50	\$3.00	05/17/12		Washington	\$1.50	\$3.00	09/12/02	10/31/13
Houston	\$1.50	\$3.00	09/10/04	02/07/13	Wayne	\$1.00	\$2.50	10/29/01	05/22/14
Humphreys	\$1.50	\$3.00	10/30/01	10/31/13	Weakley	\$0.65	\$2.00		
Jackson	\$1.50	\$3.00	06/08/01	05/16/13	White	\$1.50	\$3.00	08/30/01	02/20/14
Jefferson	\$1.00	\$3.00	01/15/03	08/30/12	Williamson	\$1.50	\$3.00	08/30/12	
Johnson	\$1.50	\$3.00	05/27/04	05/19/11	Brentwood City	\$1.50	\$3.00	05/20/10	08/22/13
Knox	\$1.50	\$3.00	10/25/07	02/20/14	Wilson	\$0.55	\$1.67		



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