

# TEXT-TO-9-1-1 IS NOW AVAILABLE IN YOUR AREA.

IF YOU CAN'T CALL FOR HELP, NOW YOU CAN TEXT.

Use text-to-911 when:

- You are home alone and someone is breaking into your house
- If you are deaf or hard of hearing
- Any other situation where speaking may put you in danger

Remember:

- In the first text message send the location and type of emergency.
- Text in plain English! Send a short text message without abbreviations or slang.\*
- Be prepared to answer questions and follow instructions from the 9-1-1 call taker.
- If you do not receive a text response from 9-1-1, try to contact 9-1-1 another way.
  - A text or data plan is required to place a text-to-9-1-1.
- As with all text messages, messages to 9-1-1 may take longer to receive, may not be received in the same order that the text was sent, or may not be received at all.

*\*Translation services may not be available in your area.*



Tennessee Emergency Communications Board



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