

TECB Text-to-9-1-1 Radio Spot

Scripts

15 Second Spot

Did you know that if you have an emergency and are not able to safely place a 9-1-1 call, you can now text to 9-1-1 in *{name of county}*?

Only text to 9-1-1 if it is a **life-threatening emergency** and remember-- **Never text and drive!**

30 Second Spot

Did you know that if you have an emergency and are not able to safely place a 9-1-1 call, you can now text to 9-1-1 in *{name of county}*? For example, if you are home alone and someone is breaking into your home; if you are deaf or hard or hearing and need help; or any other situation where speaking may put you in danger—you can now use text-to-9-1-1.

Only text to 9-1-1 if it is a **life-threatening emergency** and remember-- **Never text and drive!**

Again, call if you can, text if you can't!

90 Second Spot

Did you know that if you have an emergency and are not able to safely place a 9-1-1 call, you can now text to 9-1-1 in *{name of county}*? For example, if you are home alone and someone is breaking into your home; if you are deaf or hard or hearing and need help; or any other situation where speaking may put you in danger—you can now use text-to-9-1-1.

Some things to remember when texting 9-1-1--

- Always text in **SIMPLE** words – Send a short text message **WITHOUT** abbreviations or slang. Right now, text to 9-1-1 is **only available in English**.
- In the first text message send your **LOCATION** and what **TYPE** of emergency you are experiencing.
- Be prepared to **answer questions** and **follow instructions** from the 9-1-1 call taker.
- If you do not receive a text response from 9-1-1, try to contact 9-1-1 by another means.
- A text or data plan is required to place a Text-to-9-1-1, so verify your plan with your carrier.
- Only text to 9-1-1 if it is a **life-threatening emergency** and remember-- **Never text and drive!**
- As with all text messages, messages to 9-1-1 may take longer to receive, may get out of order, or may not be received at all. So **Voice Calls to 9-1-1 Are Still the Best and Fastest Way to Contact 9-1-1**. So, call if you can, text if you can't!

Text-to-9-1-1 is currently available in *{name of county}* for subscribers of AT&T, Sprint, T-Mobile and Verizon *{other carriers if appropriate}*. Not all counties offer text to 911, so make sure service is available in your area before placing a text.

Again, call if you can, text if you can't!