



**NENA**

**TN** Department of  
**Commerce &  
Insurance**

Emergency  
Communications

The **National Emergency  
Number Association**  
and the **Tennessee Emergency  
Communications Board**

**PRESENT THE**

**2016  
CENTER MANAGER  
★ CERTIFICATION ★  
PROGRAM  
(CMCP)**

**March 14–18**

**Kingsport Center  
for Higher Education**  
300 W. Market Street  
Kingsport, TN 37660  
8:30 a.m.–5:00 p.m.

**July 18–22**

**UT Martin**  
133 University Street  
Martin, TN 38237  
8:30 a.m.–5:00 p.m.

**September 26–30**

**Putnam County 911**  
700 County Services Road  
Cookeville, TN 38506  
8:30 a.m.–5:00 p.m.

**DETAILS:**

- ★ Registration is on a first-come first-serve basis.
- ★ Sponsored by the Tennessee Emergency Communications Board (students are responsible for travel and lodging).
- ★ Each class is available to the first 30 students from Tennessee.
- ★ Emergency communications districts may register two individuals for the program. Districts are encouraged to send directors and assistant directors.
- ★ Instructors: Ty Wooten, ENP, Brian Tegtmeyer, ENP and Jim Lake, ENP.
- ★ Certificate upon completion of coursework.
- ★ Class topics include: Building an Effective Team, Risk Management, Training and Quality Assurance.

All inquiries please contact  
the TECB office at  
(615) 253-2164

Please see attached  
registration form and email  
back to: [tn.ecb@tn.gov](mailto:tn.ecb@tn.gov)

Questions regarding  
educational coursework  
should be directed to  
NENA's Educational  
Director, Ty Wooten, ENP,  
at [twooten@nena.org](mailto:twooten@nena.org)  
or (202) 618-4408