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VIDEO SPOTLIGHT

Did You Know?

- Tennessee is a national leader in emergency communications and is currently leading the way in Next Generation 911 technology.
- Next Generation 911 is a new and state of the art system that is more reliable and robust than traditional 911 and provides for more accurate location of 911 callers. This new technology helps emergency responders locate the caller faster when facing a life threatening emergency.

**Click the video below for more Next Generation 911 Did You Know facts.*



Jennifer Estes Elected TECB's New Chairwoman

On August 3rd, the TECB elected Jennifer Estes the new Chairwoman of the TECB during its board meeting. Estes, who is the 911 Director of Loudon County is the third person to serve as Chairperson and the first woman to be elected. James Sneed of Tipton County was elected Vice Chairman. Ms. Estes will begin chairing the next board meeting beginning November 2, 2016.



Pictured: New Chair of the TECB, Jennifer Estes and TECB Executive Director, Curtis Sutton.

TECB Gets Recommendation of Four Year Sunset

On June 15th, Senator Mae Beavers, the Chair of the Judiciary and Government Operations Subcommittee and members voted to recommend a four year extension of the 911 state board, which will continue the board's existence until 2021. The recommendation will be taken up during the next legislative session in the Government Operations Committee under the leadership of Senator Mike Bell and Representative Jeremy Faison.

The TECB staff would like to thank the members of the general assembly.



Pictured: New Vice Chairman James Sneed with TECB Executive Director, Curtis Sutton.

Education Initiatives: CMCP and QA/QI

The Center Manager Certification Program just completed its fifth session. The next training session begins in Cookeville, September 26th-September 30th. To enroll click the registration tab below or contact Barbara Shank at barbara.shank@tn.gov for additional questions.



[Read More about CMCP](#)

[Register for CMCP and QA/QI](#)



CMCP Graduates of 2016

Quality Assurance and Quality Improvement Program

Under the teaching of John Ferraro of NENA, sixteen students attended the second session of the QA/QI course held on May 6th, in Kingsport, Tennessee.



[Read More](#)

The TECB says Goodbye to Woody Boyd

Woody Boyd, the public citizen appointee is not seeking reappointment to the 911 board due to time constraints with a new business. Boyd was appointed by Governor Haslam in 2015. The TECB staff and board would like to wish Woody the best on his new endeavors.



TECB Board member, Woody Boyd and Curtis Sutton.



Pictured above: Chairman Mae Beavers with Director of Government and External Affairs, Amber McDonald and Executive Director, Curtis Sutton.

Next Generation 911 Reaches Milestone

In June, the NG911 network processed over 313,000 calls over the network. This is the first time call volume has reached over 300,000 calls.

In July, 102 PSAPS were tested for live traffic and 89 went live on the NG network. All wireless carriers with direct trunking are connected to the network and equipment is complete in 138 PSAP's.

Now in stage 3 of the project, 96% of the trunks across all carriers have completed call-through testing and are currently delivering live wireline traffic, and/or are currently pending carrier traffic migration.

***New Committee Members Elected during the August 3rd, 2016 Board Meeting:**

Policy Advisory Committee: Eric Carpenter, (Director, Hamblen County ECD) Stacy Rhodes, (Director, TN Association of Rescue Squads) Linda Nichols, (Director, Cheatham County ECD) John Stuermer, (Director, Hamilton County ECD) Dale Blevins, (Director, Carter County ECD)

Operations Advisory Committee: Allan Bull (Interim Director, Knox County ECD) Eric Ritzman, (Director, Cumberland County ECD) Virginia Smelser, (Director, Bristol ECD)

Technical Advisory Committee: Dan Collyer, (Board Member, Hamilton Co ECD)

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The TECB's next board meeting is November 2, 2016 at 9:30AM.

500 James Robertson Parkway
Nashville, TN 37243
Davy Crockett Tower, 1st Floor Conference Room

**If you have a 911 news story you would like to share, please contact Amber McDonald at amber.mcdonald@tn.gov*

About the Tennessee Department of Commerce & Insurance: TDCI is charged with protecting the interests of consumers while providing fair, efficient oversight and a level field of competition for a broad array of industries and professionals doing business in Tennessee. Our divisions include the Athletic Commission, Consumer Affairs, Tennessee Corrections Institute, Emergency Communications Board, Fire Prevention, Insurance, Tennessee Law Enforcement Training Academy, Peace Officers Standards and Training, Regulatory Boards, Securities, and TennCare Oversight.

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