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The Official Newsletter of the Tennessee Emergency Communications Board

Legislator Awards in 911

The 31st Annual TENA conference was held at the Chattanooga Convention Center, September 18th-21st, in Chattanooga, TN. During the opening ceremonies, TENA honored lawmakers with plaques recognizing their service to 911.



Senator Todd Gardenhire and Representative Jimmy Matlock were in attendance to receive the TENA legislator of the year awards. Click on the images below to learn more about their sponsored 911 bills and legislation.



Rep. Jimmy Matlock Sen. Todd Gardenhire

In addition to Senator Gardenhire and Representative Matlock, Representative Judd Matheny and Senator Randy McNally also received awards for their efforts and commitment to Tennessee's 911 system.



Sen. Randy McNally Rep. Judd Matheny

Dispatch and Honorary Awards



Congratulations to the following TENA award recipients including the TECB's Board Chair, Jennifer Estes.

- *Clara Hitson Award - Jennifer Estes, ENP; Loudon Co E-911 Center
- *Joe Haynes Award-Jamison Peevyhouse
- *Telcommunicator of the Year - Shauna Atchison, ENP; Dickson Co E-911 Center
- *Supervisor of the Year - Nancy Fender, ENP; City of Kingsport E-911 Center
- *Dispatch Incident of the Year, Small PSAP - Blount Co E-911 Center
- *Dispatch Incident of the Year, Medium PSAP - City of Jackson Central Communications Center
- *Distinguished Service Award - Rita (Gay) Murrell, ENP; Hawkins Co. E-911 Center
- *2017 TENA President: Susan Mitchell

Advancements in Education and Training in 911



Director of Government and External Affairs Amber McDonald introduced Maria Bush LPC-MHSP, MPA, at the 31st annual TENA conference. Bush spoke about potential warning signs from callers experiencing a mental health crisis and discussed tips for dispatchers to receive self-care. For more information on the Department of Mental Health and Substance Abuse Services click on the icon below or contact Maria Bush at maria.bush@tn.gov for additional training materials for your local PSAP.



*Next 911 Board Meeting

November 2, 2016 at 9:30AM
500 James Robertson Parkway Davy Crockett Tower, 1st Floor Nashville, TN 37243

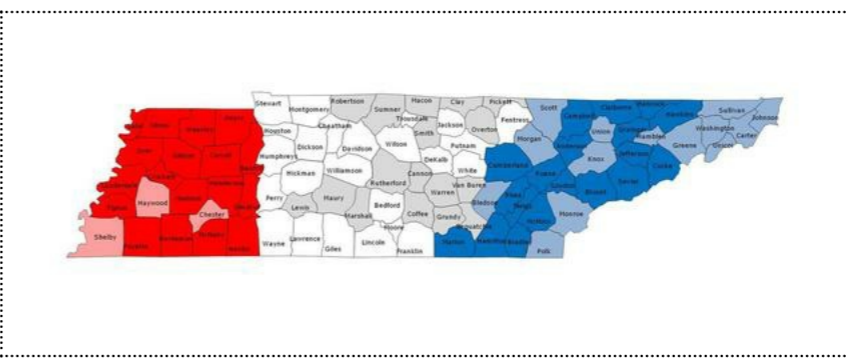
***Board member and staff official photos scheduled immediately following the meeting.**

Next Generation 911 Update



Hear Director Sutton and TECB Chair Jennifer Estes speak about our current initiatives.

The Next Generation 911 Deployment Project continues to progress throughout the state. The map below depicts those districts in each area that have connected to, and are receiving, 911 calls via Next Generation 911. This map is updated weekly and we will include the latest copy in our newsletter each month. (Note that individual city districts, including Brentwood, Oak Ridge, Clinton, Kingsport and Bristol do not appear on this map).



Recognition of Former TECB Board Members



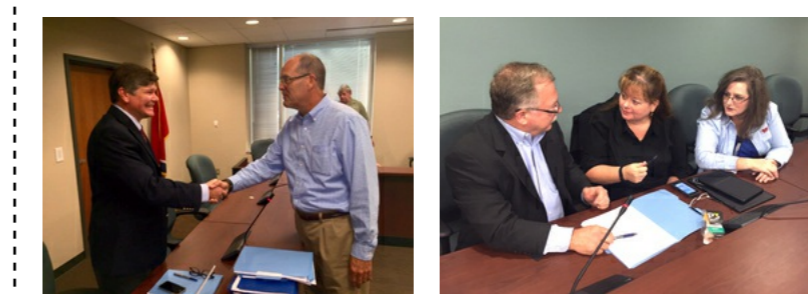
During the TENA conference, Chairwoman Estes and Director Sutton presented Ike Lowry, Mark Archer and Steve Smith with an honorary plaque of service for their years of dedication to the TECB. The staff would like to thank them for their tenure on the state board.

[Read more about 911 Director Mark Archer](#)

Training Advisory Meeting

The training advisory meeting was held on September 29th at the state office. During the meeting advisory members discussed the hiring of a statewide 911 training coordinator. To view prior meetings in their entirety, please click below.

Training Advisory Meetings



Director Sutton shakes hands with new board member, Bob McNeill.

Training Advisory Committee members Lisa Fulton and Sherri Hanna discuss advancements in 911 dispatch training.

Lee Pope Moves to Comptroller's Office



The TECB's general counsel Lee Pope accepted a position at the Comptroller's office as the new counsel for the open records division. Governor Bill Haslam included an additional \$147,000 for the office in this year's budget to add staffing. The TECB wishes Lee the best on his future endeavors.

View Pictures from the TENA Conference on the TDCI Flickr Page

*Special thank you to Shelby County 911 Director Raymond Chiozza for additional photography.

[TENA Pictures](#)



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