

The Network

THE OFFICIAL NEWSLETTER OF THE TECB



JULY 2020

BE A "READY RESPONDER"!

Emergency preparedness can mean the difference between life and death. To this end, [Ready.gov](#) created a Ready Responder page that has resources and guidelines developed specifically for public safety agencies, first responders and their families. A few simple steps to prepare your family in advance helps ensure their safety and enables you to do your job without quite so much added worry. After reviewing the materials on the site, consider who else in your circle might benefit from the same information.

On the Ready Responder page you can find materials to help you:

- Build an [emergency supply kit](#) and make go-bags for everyone in the house (including pets)
- Make a [family emergency plan](#)
- Understand the types of emergencies that could occur in your area so you can help your family understand what they should do when a disaster strikes
- Prepare for special considerations like family members with access or functional needs, older adults, children and pets

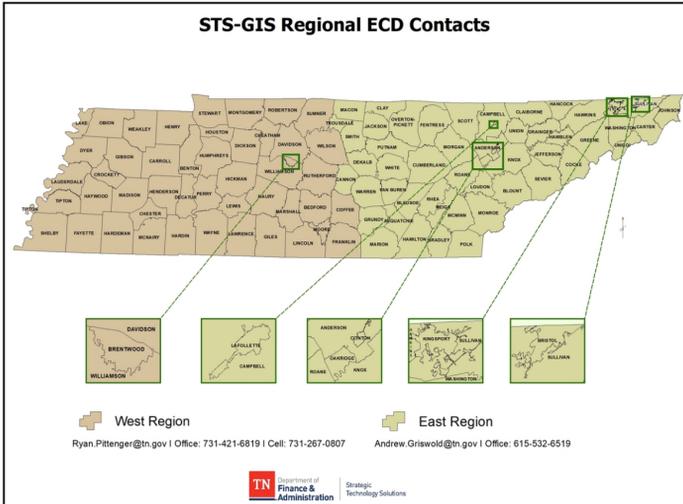
NEXTGEN UPDATE

The following PSAPs have been migrated to the new AT&T ESI Net:

- Rutherford Auxiliary
- Murfreesboro PD
- LaVergne PD
- LaVergne Station 3 Backup
- Rutherford County EMS
- Rutherford County SO
- Smyrna PD

Tipton County (in progress as of the date of this writing)

Dickson County (scheduled for later in July)



INDUSTRY NEWS



True North continues to be the authoritative source for implementation support and questions related to GIS for NG911 in our state. If you need assistance with any GIS-related issues, please send an e-mail to support@tngo.com.

The latest GIS Data Standards for NG911 document can be found [here](#). You will receive an e-mail notification when new versions are available for download.

True North also provides authorized training on standards and best practices across the state. Due to the current situation with COVID-19 – all training is currently on hold. However, please visit the training section of the TECB website to see updated information and to find dates and locations for upcoming courses near you. You may also send any questions to the Training Coordinator: Jamison.Peevyhouse@tn.gov.

TRANSITIONS



Tennessee Emergency Communications Board member Jill Holland's term as a board member ended on July 1. Appointed by former Tennessee House Speaker Beth Harwell, Holland served two consecutive terms on the board. In addition to serving on the board, she is a two-term mayor of McKenzie. We wish Mayor Holland the best and thank her for her service to Tennessee!

SPOTLIGHT

Q&A WITH MOORE COUNTY PUBLIC SAFETY DIRECTOR JASON DEAL



Left to Right: Jean Adkins, Training Officer, Alt TAC., Neal Glascoe, Training Officer, Jason Deal, Public Safety Director, Kelly Perry, TAC

Tell me something interesting most people might not know about working in 911? I am a former critical care paramedic. When I was a paramedic, I loved getting to know the telecommunications part of 911 and was drawn to it. I had served on our local 911 ECD Board for about 10 years. Since the restructuring of our public safety departments, I now oversee all operations of the 911 system and Moore County telecommunications. I have learned what a tough job it is to be an emergency telecommunicator. As with all public safety jobs, it takes a special person to be successful at this job. I hold the utmost respect for all telecommunicators and the jobs they perform.

What do you find the most rewarding about working in public safety? Public safety is all I have ever known. The capabilities of doing what is right for the citizens and helping be a light on their dark day is the most rewarding part of this job.

What do you find most challenging about the industry? There are several challenges to the industry especially for the people who answer calls. Emergency communicators are unsung heroes. As the first person callers speak to when calling 911, emergency communicators prepare our responders for success.

Do you want to add anything else? I am learning something new every day in 911, and the dispatchers here at Moore County are exceptional. They continue to seek education and look for ways to improve the center. They go beyond their job descriptions to make sure the people living and visiting Moore County are served when calling 911 for service. I want to give a special thanks to all the public safety telecommunicators in Tennessee for their service and supporting all first responders. Additionally, Moore County would like to thank the TECB Board and Staff for all the work they do for Tennessee.

**Answers have been edited and condensed for space.*

UPCOMING MEETINGS



TECB Meeting (Live Stream)

Wednesday, August 5, 2020 at 10:00 AM (CDT)

The meeting's public notice can be found [here](#).

STAY IN TOUCH WITH TDCI!



[TECB Website](#)



AUTHORIZATION # 335334

About the Tennessee Department of Commerce and Insurance

TDCI is charged with protecting the interests of consumers while providing fair, efficient oversight and a level field of competition for a broad array of industries and professionals doing business in Tennessee. Our divisions include the Athletic Commission, Tennessee Corrections Institute, Emergency Communications Board, Fire Prevention, Insurance, Tennessee Law Enforcement Training Academy, Peace Officers Standards and Training, Regulatory Boards, Securities, and TennCare Oversight.

Share this email:



Manage your preferences | [Opt out](#) using TrueRemove™
Got this as a forward? [Sign up](#) to receive our future emails.
View this email [online](#).

500 James Robertson Parkway 11th Floor
Nashville, TN | 37243-0582 US

This email was sent to .
To continue receiving our emails, add us to your address book.



[Subscribe](#) to our email list.