

REGISTRATION FORM	Summit – East 3 one-day classes 8:30 A.M to 5:00 P.M.
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Districts may register two individuals for the course. Additional applicants will be placed on a waiting list.

CLASS DESCRIPTIONS:

Disability Awareness:
Presented in partnership with Niagara University. This course brings together education on disabilities while enhancing sensitivity. The class includes definitions, etiquette and interaction skills, the disabled perspective, information on impairments, and current trends and topics, all relevant to 9-1-1 call takers and dispatchers. This unique training provides attendees a greater understanding of the challenges faced by the disabled community when using 9-1-1, techniques to process these calls, and insight into potential impacts on dispatch and response.

Cyber Security:
PSAPs around the country are facing cyber-threats almost daily. With the move to NG9-1-1, planning for and implementing cybersecurity measures is critical.

In this course, PSAP directors and managers will come to understand what cybersecurity means in the world of 9-1-1; discuss the most severe cyber-risks to public safety; and learn how to develop the policies, procedures, and protocols necessary to prevent and mitigate the damage caused by software viruses and network intrusion attacks.

Tactical Dispatch:
In today’s communication centers, the need for Tactical Dispatchers is increasing. Agencies are sending their 9-1-1 Telecommunicators into field situations to staff communications vehicles for a variety of incidents. In this course, Telecommunicators will be given the background and training to transition into this different role. Topics will include: What is Tactical Dispatching, factors in deployment, on scene roles and responsibilities, and proper use of common field communication technology.

SELECT	REGION	DATE	LOCATION	ADDRESS	CITY
	East	March 21-23	The Venue at Lenoir City	7690 Creekwood Park Blvd.	Lenoir City

District & Attendee Information

Name: _____ Title: _____

Agency/ECD Representing: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____ Email: _____

- I understand that this application must be completed in legible handwriting or electronically and that the information provided within the application may be verified through my employer.
- I understand that reservations for this course will be taken on a “first come, first served basis” and attendance is limited to ___ participants.
- I understand that this class is being hosted and sponsored by the Tennessee 911 Board, which will provide the class registration fee. Attendees will be expected to cover the cost of travel, meals, and lodging, as needed.
- I understand that the Tennessee 911 Board reserves the right to charge me or my employing district registration costs, if I exhibit detrimental behavior during the course of events associated with the class I am registering for and may be barred from participating in any future classes sponsored or hosted by the Tennessee 911 Board.
- I understand if I register for the class and fail to attend the Tennessee 911 Board reserves the right to charge me or my employing district the course registration fee. Extenuating circumstances may be considered on a case-by-case basis. The deadline for cancellation is 10 days prior to the start of class.

X _____

E-MAIL application to: TN.ECB@tn.gov

Applicant Signature