



What is Text 911?

The ability to send a text message to reach 911 emergency call centers from your mobile phone/device.

Who does Text 911 help?

- Tennesseans who are Deaf, Hard of Hearing, or have a speech disorder
- Tennesseans in a situation where texting 911 is safer (i.e. burglary, domestic violence, abduction, human trafficking)
- Tennesseans in a medical emergency where speaking is not feasible (i.e. allergic reaction, stroke)
- Tennesseans who are older and have fallen down

Why does Tennessee need Text 911?

- It will save lives
- If a 911 call drops, it is only 20% likely a person will respond by call due to unknown caller ID. A text from 911 will increase the response rate by 60%

**Call 911 if you can,
Text 911 when you
can't**