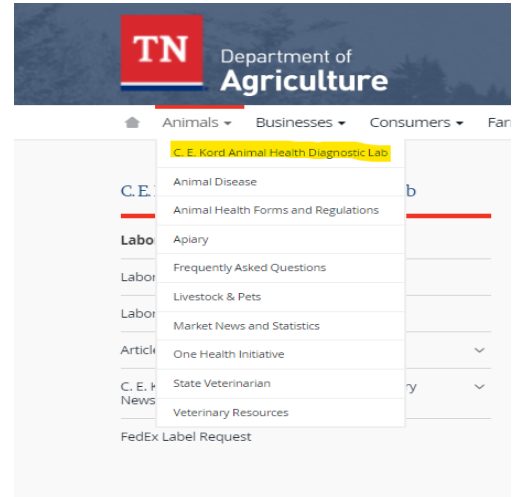
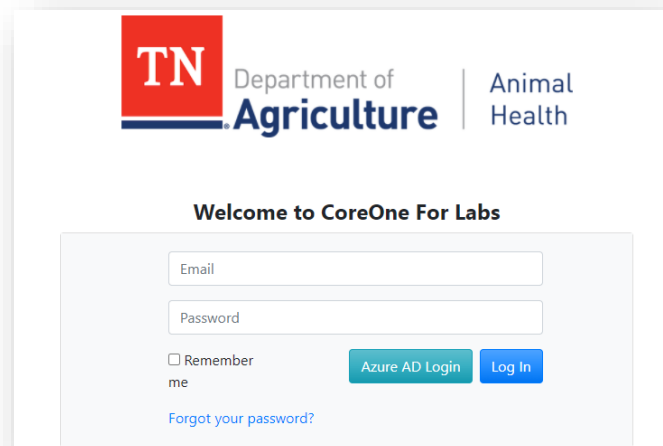


# New Client Portal Login Instructions

1. New users will go to [Tennessee Department of Agriculture-TN.gov](https://TennesseeDepartmentofAgriculture-TN.gov)
2. Select the Animals drop down arrow and select C.E. Kord Animal Health Diagnostic Lab.
3. Once on the Kord Page, select Laboratory Portal from the left-hand side.



4. At this screen, new users will select Forgot Password.



5. Users will be brought to the Forgot Password page. Users will be prompted to the Email (associated with the account) where a link to reset password will be sent.

6. In your email, click on the link provided and create a new password.

7. Once password is reset, users will be able to return to the Client Portal and log in using their Email and NEW password.

