

SHIP	Name and Address (main office)	Toll-free	Website
АК	Medicare Information Office Alaska Department of Health & Social Services 400 Gambell Street, Suite 303 Anchorage, Alaska 99501	1-800-478-6065 (in state); 1-907-269- 3680 (out of state); TTY: 1- 800-770- 8973	http://dhss.alaska.gov/dsds/Pages/me dicare/default.aspx
AL	State Health Insurance Assistance Program (SHIP) AL Department of Senior Services, ADDS 201 Monroe Street, RSA Tower, Suite 350 Montgomery, Alabama 36130-1851	1-800-243-5463	http://www.alabamaageline.gov
AR	Senior Health Insurance Information Program (SHIIP) Arkansas Insurance Department 1200 West Third Street Little Rock, Arkansas 72201-1904	1-800-224-6330	http://www.insurance.arkansas.gov/shi ip.htm
AZ	Arizona State Health Insurance Assistance Program (SHIP) Division of Aging and Adult Services Arizona Department of Economic Security 1789 West Jefferson, Site Code 950A Phoenix, Arizona 85007	1-800-432-4040	http://www.azdes.gov/daas/ship
CA	California Health Insurance Counseling & Advocacy Program (HICAP) California Department of Aging 1300 National Drive, Suite 200 Sacramento, California 95834-1992	1-800-434-0222	https://www.aging.ca.gov/hicap/
со	State Health Insurance Assistance Program (SHIP) Department of Regulatory Agencies 1560 Broadway, Suite 850 Denver, Colorado 80202	1-888-696-7213	http://www.dora.colorado.gov/SHIP



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СТ	Connecticut's Program for Health Insurance Assistance, Outreach, Information and Referral, Counseling, Eligibility Screening (CHOICES) Connecticut Department on Aging 55 Farmington Ave, 12th Floor Hartford, Connecticut 06105	1-800-994-9422 (in state only); (860) 424-5274 (out of state direct line)	http://www.ct.gov/agingservices/site/d efault.asp
DC	Health Insurance Counseling Project (HICP) District of Columbia Office on Aging 650 20th Street, NW Washington, DC 20052	1-202-994-6272	http://www.law.gwu.edu/health- insurance-counseling-project
DE	Delaware Medicare Assistance Bureau Department of Insurance Rodney Building 841 Silver Lake Boulevard Dover, Delaware 19904	1-800-336-9500	http://delawareinsurance.gov/DMAB/
FL	Serving Health Insurance Needs of Elders (SHINE) Florida Department of Elder Affairs 4040 Esplanade Way, Suite 280-S Tallahassee, Florida 32399	1-800-963-5337 TTY 1-800-955-8770	http://www.floridashine.org/
GA	GeorgiaCares SHIP Georgia Department of Human Services Division of Aging Services 2 Peachtree Street, NW, Suite 33-101 Atlanta, Georgia 30303	1-866-552-4464 (option 4)	http://www.mygeorgiacares.org/
GU	Guam Medicare Assistance Program (GUAM MAP) Guam Department of Public Health & Social Services 130 University Drive, University Castle Mall Mangilao, Guam 96913	1-671-735-7415	http://dphss.guam.gov/



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HI	Hawaii SHIP Executive Office on Aging, Department of Health 250 S. Hotel Street, Suite 406 Honolulu, HI 96813-2831	1-888-875-9229 TTY 1-866-810-4379	http://www.hawaiiship.org
IA	Senior Health Insurance Information Program (SHIIP) Iowa Insurance Division Two Ruan Center, 601 Locust, 4th Floor Des Moines, IA 50309-3738	1-800-351-4664; TTY 1-800-735-2942	http://www.therightcalliowa.gov
ID	Senior Health Insurance Benefits Advisors (SHIBA) Idaho Department of Insurance 700 West State St., 3rd Floor Boise, Idaho 83720	1-800-247-4422	http://www.shiba.idaho.gov
IL	Senior Health Insurance Program (SHIP) One Natural Resources Way, Suite 100 Springfield, IL 62702	1-800-252-8966 TTY 1-888-206-1327	http://www.illinois.gov/aging/ship
IN	State Health Insurance Assistance Program (SHIP) Indiana Department of Insurance 311 West Washington Street, 2nd Floor Indianapolis, Indiana 46204	1-800-452-4800 TTY 1-866-846-0139	www.medicare.in.gov
KS	Senior Health Insurance Counseling for Kansas (SHICK) Kansas Department for Aging and Disability Services 503 South Kansas Topeka, Kansas 66603-3404	1-800-860-5260	http://www.kdads.ks.gov/commissions /aging



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кү	State Health Insurance Assistance Program (SHIP) Department for Aging and Independent Living 275 East Main Street, 3E-E Frankfort, Kentucky 40621	1-877-293-7447	http://chfs.ky.gov/dail/ship.htm
LA	Senior Health Insurance Information Program (SHIIP) State of Louisiana Department of Insurance P.O. Box 94214 Baton Rouge, Louisiana 70804-9214	1-800-259-5300	http://www.ldi.la.gov/consumers/senio r-health-shiip
ΜΑ	Serving Health Insurance Needs of Everyone (SHINE) Massachusetts Executive Office of Elders Affairs 1 Ashburton Place, 5th Floor Boston, Massachusetts 02108	1-800-243-4636 (in state) TTY 1-877-610-0241	http://www.mass.gov/elders/
MD	State Health Insurance Assistance Program (SHIP) Maryland Department of Aging 301 West Preston Street, Room 1007 Baltimore, Maryland 21201	1-800-243-3425 (in state only) 1-844-627-5465 (out of state)	http://aging.maryland.gov/Pages/State HealthInsuranceProgram.aspx
ME	Maine State Health Insurance Assistance Program (SHIP) Office of Aging and Disability Services 11 State House Station 41 Anthony Ave. Augusta, Maine 04333	1-800-262-2232	http://www.maine.gov/dhhs/oads/agin g/
MI	MMAP, Inc. 6105 W. Saint Joseph Highway, Suite 204 Lansing, Michigan 48917	1-800-803-7174	http://www.mmapinc.org



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MN	Minnesota State Health Insurance Assistance Program/Senior LinkAge Line Minnesota Board on Aging 540 Cedar Street, P.O. Box 64976 St. Paul, Minnesota 55164-0976	1-800-333-2433	http://mnaging.org/Advisor/InsFinBene fits/Health%20Insurance%20Counseling .aspx
мо	CLAIM (Missouri Department of Insurance) 200 North Keene Street, Suite 101 Columbia, Missouri 65201	1-800-390-3330	http://missouriclaim.org
MS	MS State Health Insurance Assistance Program (SHIP) Mississippi Department of Human Services 750 North State Street Jackson, Mississippi 39202	601-359-4577 or 844-822-4622	http://www.mdhs.state.ms.us/aging- adult-services/programs-daas/state- health-insurance-assistance-program/
MT	Montana State Health Insurance Assistance Program (SHIP) Montana Department of Public Health & Human Services 2030 11th Avenue Helena, MT 59604	1-800-551-3191	http://www.dphhs.mt.gov/sltc/services /aging/ship.shtml
NC	Seniors' Health Insurance Information Program (SHIIP) North Carolina Department of Insurance 325 N Salisbury Street Raleigh, NC 27603 Mailing: 1201 Mail Service Center Raleigh, NC 27699-1201	1-855-408-1212 or 919-807-6900	www.ncshiip.com
ND	State Health Insurance Counseling (SHIC) North Dakota Insurance Department 600 East Boulevard, Department 401 Bismarck, North Dakota 58505	1-888-575-6611 TTY 1-800-366-6888	http://www.nd.gov/ndins/shic



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NE	Nebraska Senior Health Insurance Information Program (SHIIP) State of Nebraska Department of Insurance The Terminal Building 941 "O" Street, Suite 400 Lincoln, Nebraska 68508	1-800-234-7119	http://www.doi.nebraska.gov/shiip/
NH	NH SHIP—ServiceLink Resource Center NH DHHS, Bureau of Elderly & Adult Services 129 Pleasant Street, Gov. Gallan State Office Park S. Concord, New Hampshire 03301-3857	1-866-634-9412	http://www.servicelink.nh.gov/medicar e/index.htm
ιN	State Health Insurance Assistance Program (SHIP) New Jersey Department of Human Services, Division of Aging Services P.O. Box 807 Trenton, New Jersey 08625-0807	1-800-792-8820 (in state) or 1-877-222-3737 (out of state)	http://www.state.nj.us/humanservices /doas/services/ship/index.html
NM	New Mexico ADRC-SHIP 2550 Cerrillos Road Santa Fe, NM 87505	1-800-432-2080 or 1-505-476-4846	www.nmaging.state.nm.us
NV	State Health Insurance Assistance Program (SHIP) Aging and Disability Services Division 1820 Sahara Ave. Suite 205 Las Vegas, NV 89104	1-800-307-4444	http://adsd.nv.gov/Programs/Seniors/S HIP/SHIP_Prog/
NY	Health Insurance Information Counseling and Assistance Program (HIICAP) New York State Office for the Aging Two Empire State Plaza Agency Building #2 Albany, New York 12223-1251	1-800-701-0501	www.aging.ny.gov/HealthBenefits
ОН	Ohio Senior Health Insurance Information Program (OSHIIP) Ohio Department of Insurance 50 West Town Street, 3rd Floor, Suite 300 Columbus, Ohio 43215	1-800-686-1578 TTY 1-614-644-3745	http://www.insurance.ohio.gov



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ОК	Oklahoma Medicare Assistance Program (MAP) Oklahoma Insurance Department 5 Corporate Plaza 3625 NW 56th Street, Suite 100 Oklahoma City, Oklahoma 73112	1-800-763-2828 (in state) 1-405-521-6628 (out of state)	http://www.map.oid.ok.gov
OR	Senior Health Insurance Benefits Assistance (SHIBA) Department of Consumer and Business Services 350 Winter Street, NE, Room 330 Salem, Oregon 97309-0405	1-800-722-4134	https://www.oregon.gov/DCBS/shiba/g et_help/Pages/helpnearyou.aspx
ΡΑ	APPRISE Pennsylvania Department of Aging 555 Walnut Street, 5th Floor Harrisburg, Pennsylvania 17101-1919	1-800-783-7067	http://www.aging.pa.gov
PR	State Health Insurance Assistance Program (SHIP) Office for the Ombudsman for the Elderly P.O. Box 191179 San Juan, Puerto Rico 00919-1179	1-877-725-4300 (in state) 1-787-721-6121 (out of state) TTY 1-878-919-7291	http://www.oppte.pr.gov/
RI	Senior Health Insurance Program (SHIP) Division of Elderly Affairs Louis Pasteur Bld. 2nd Fl 57 Howard Ave Cranston, Rhode Island 02920	1-888-884-8721	http://www.dea.ri.gov/insurance/
SC	(I-CARE) Insurance Counseling Assistance and Referrals for Elders Lt. Governor's Office on Aging 1301 Gervais Street, Suite 350 Columbia, South Carolina 29201	1-800-868-9095	http://www.aging.sc.gov
SD	Senior Health Information & Insurance Education (SHIINE) South Dakota Department of Social Services 700 Governors Drive Pierre, South Dakota 57501-2291	1-800-536-8197	http://www.shiine.net



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TN	TN SHIP Tennessee Commission on Aging and Disability Andrew Jackson Bldg., 9th Floor 502 Deaderick St. Nashville, TN 37243	1-877-801-0044 TTY 1-800-848-0299	http://www.tnmedicarehelp.com/ and http://www.tn.gov/comaging/
тх	Health Information Counseling and Advocacy Program (HICAP) Texas Department of Aging and Disability Services 701 West 51st Street, MC: W275 Austin, Texas 78751	1-800-252-9240	http://www.hhs.texas.gov/Medicare
UT	Senior Health Insurance Information Program (SHIP) Department of Human Services 195 North 1950 West Salt Lake City, Utah 84116	1-800-541-7735	http://www.daas.utah.gov/seniors/
VA	Virginia Insurance Counseling and Assistance Program (VICAP) Department for Aging and Rehabilitative Services 1610 Forest Ave. Henrico, VA 23229	1-800-552-3402	http://www.vda.virginia.gov
VI	Virgin Islands State Health Insurance Assistance Program (VISHIP) Commissioner of Banking & Insurance 4007 Estate Diamond Ruby – 1st Floor Christiansted, Virgin Islands 00820	1-340-772-7368 St. Croix Area or 1-340-714-4354 St. Thomas Area	http://www.ltg.gov.vi/vi-ship- medicare.html
VT	Vermont State Health Insurance Assistance Program Vermont Association of Area Agencies on Aging 476 Main Street, Suite #3 Winooski, VT 05404	1-800-642-5119 (in state only) 802- 865-0360	http://www.vermont4a.org
WA	Statewide Health Insurance Benefits Advisors (SHIBA) WA State Office of Insurance Commissioner 5000 Capitol Boulevard Tumwater, Washington 98504-0256	1-800-562-6900 TTY 1-360-586-0241	http://www.insurance.wa.gov/about- oic/what-we-do/advocate-for- consumers/shiba/



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WI	WI State Health Ins. Assist. Program (SHIP)	1-800-242-1060	https://www.dhs.wisconsin.gov/benefit
	Bureau of Aging and Disability Resources	(general Medicare)	specialists/medicare-counseling.htm
	Wisconsin Dept of Health Serv	1-855-677-2783	
	1 West Wilson Street, Rm. 551	(Part D ages 60+)	
	P.O. Box 7851	1-800-926-4862	
	Madison, Wisconsin 53707-7851	(Part D for people	
		with disabilities)	
		TTY 1-888-758-6049	
WV	West Virginia State Health Insurance Assistance	1-877-987-4463	http://www.wvship.org
	Program (WV SHIP)		
	West Virginia Bureau of Senior Services		
	1900 Kanawha Boulevard East		
	(3rd Floor Town Center Mall)		
	Charleston, West Virginia 25305-0160		
WY	Wyoming State Health Insurance Information	1-800-856-4398	http://www.wyomingseniors.com
	Program (WSHIIP)	1-307-856-6880	
	Wyoming Dept of Insurance		
	106 West Adams Ave		
	Riverton, Wyoming 82501		