



TennCare Online Services – Hospital Presumptive Eligibility

User Guide

1 Hospital Presumptive Eligibility Webpage User Guide

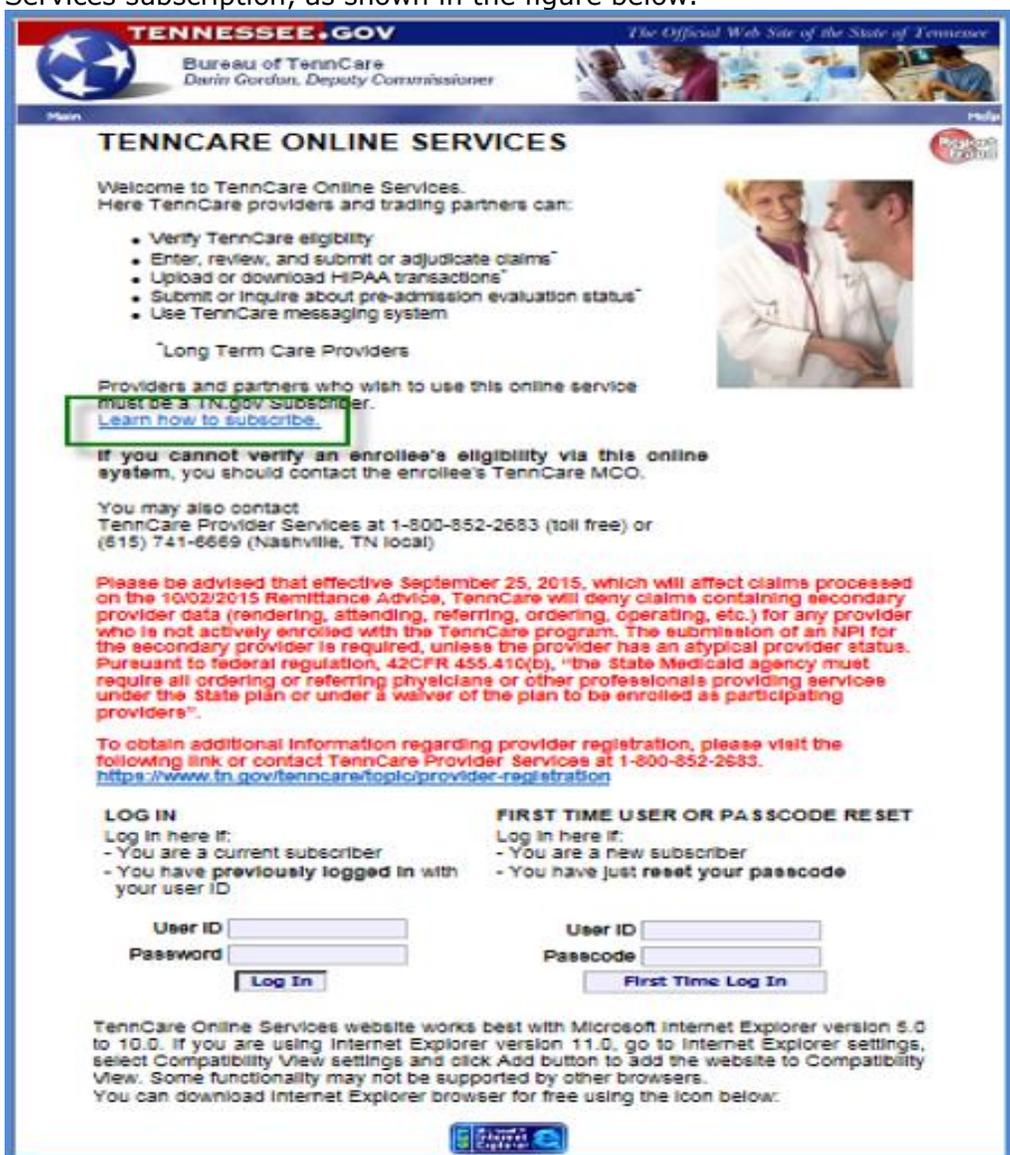
This document provides step-by-step instructions to providers/hospitals on how to enter information on *TennCare Online Services* for individuals that appear to meet the criteria for Medicaid eligibility so they can be granted temporary Presumptive Eligibility (PE) in order to receive immediate access to healthcare coverage.

2 TennCare Online Services Log In Page

To access the *TennCare Online Services*, click the following web address:
<https://tcmisweb.tennCare.tn.gov/tcmis/tennessee/Security/logon.asp>

2.1 Providers and Partners who Require TennCare Online Services Access

Providers and Partners who do not already have a User ID or Passcode, click on the **“Learn how to subscribe”** link for information on how to setup your TennCare Online Services subscription, as shown in the figure below.



Follow the “**Learn how to subscribe**” link to the **Welcome to TennCare Online Services** page. Under Step 2, select the **Complete the TennCare Subscriber Agreement online** link to receive a User ID and Passcode, as shown in the figure below.

TennCare

Welcome to TennCare Online Services

Using TennCare's Online Service, Interchange, healthcare providers can search for TennCare eligibility information for TennCare patients. Long-term healthcare providers can enter and submit or adjust/void claims, and, upload or download HIPAA transactions.

How to Sign Up

1. In order to use this online service, you must be a Premium Services Subscriber. The annual fee for a subscription service is \$75. The \$75 fee allows you to set up and manage up to 10 different users for the service. If you need more than 10 users, you must purchase additional subscriptions (e.g., one subscription allows up to 10 users, two subscriptions allow up to 20 users). Subscriptions are last for 1 year, and unless you tell us otherwise, you will be automatically renewed.
2. [Complete the TennCare Subscriber Agreement online.](#)
3. After you receive your user name and **passcode**, go to the log in page, and enter them in the log in box on the right side of the screen.
4. You will be prompted to set a **password** for future use. It must be between six and eight characters in length and must contain one number. Remember your password.
5. The next time you log in, you will enter your user name and the **password** you just set in the log in box on the left side of the screen.

For additional help or if you've forgotten your password, see [TennCare Online Services Help](#).

IMPORTANT DIFFERENCE BETWEEN A PASSCODE AND A PASSWORD

In using this system you may have both a **passcode** and a **password**, but they are not the same. A **passcode** is only for a one-time use. When you log in with a **passcode**, you are asked to set your **password**. After logging in with a **passcode** and setting your **password**, you will then access the system each time with your user name and **password**. A **passcode** may be issued to first time users or current subscribers who have forgotten their **password**, and is always entered in the log in box on the right side of the log in screen.

ALREADY HAVE A LOG IN?

[Go to Log In Page](#)

2.2 Provider and Partners First Time Log In

Providers and partners who are logging into the *TennCare Online Services* for the first time will need to enter their User ID and Passcode on the right side of the page, as shown in the figure below.

Note: This section is also be used to reset the user’s passcode.

The screenshot shows the Tennessee.gov website header with the Tennessee state logo and the text "TENNESSEE.GOV The Official Web Site of the State of Tennessee". Below the header, it says "Bureau of TennCare Darin Gordon, Deputy Commissioner". The main content area is titled "TENCARE ONLINE SERVICES" and includes a "Report Fraud" button. A list of services is provided: Verify TennCare eligibility, Enter, review, and submit or adjudicate claims, Upload or download HIPAA transactions, Submit or inquire about pre-admission evaluation status, and Use TennCare messaging system. There is a photo of a doctor and a patient. Below this, it states "Long Term Care Providers" and "Providers and partners who wish to use this online service must be a TN.gov Subscriber." with a link "Learn how to subscribe." It also provides contact information for TennCare Provider Services and instructions for using the Automated Voice Response System (AVRS). Two login sections are shown: "LOG IN" for current subscribers and "FIRST TIME USER OR PASSCODE RESET" for new subscribers or those who have reset their passcode. The first-time login section is highlighted with a green box. At the bottom, there is a note about browser compatibility with Microsoft Internet Explorer and a download icon for the browser. The footer contains navigation links for TN.gov, TennCare Web Site, Centers for Medicare & Medicaid Services, and Password & User Help, along with the Tennessee state seal.

2.3 Providers and Partners who already have Access to TennCare Online Services

Providers and partners who have logged into the *TennCare Online Services* in the past will log into the system on the left side of the page, as shown in the figure below.

TENNESSEE.GOV *The Official Web Site of the State of Tennessee*

Bureau of TennCare
Darin Gordon, Deputy Commissioner

Main Help

TENNCARE ONLINE SERVICES

Welcome to TennCare Online Services.
Here TennCare providers and trading partners can:

- Verify TennCare eligibility
- Enter, review, and submit or adjudicate claims*
- Upload or download HIPAA transactions*
- Submit or inquire about pre-admission evaluation status*
- Use TennCare messaging system

* Long Term Care Providers

Providers and partners who wish to use this online service must be a TN.gov Subscriber.
[Learn how to subscribe.](#)

If you cannot verify an enrollee's eligibility via this online system, you should contact the enrollee's TennCare MCO.

You may also contact
TennCare Provider Services at 1-800-852-2683 (toll free) or
(615) 741-6669 (Nashville, TN local)

To utilize the **Automated Voice Response System (AVRS)**
(Click here for instructions on how to utilize the TennCare AVRS,
<http://tn.gov/tenncare/pro-verifyeligi.html>)
or speak with a TennCare Provider Services Representative.

<p>LOG IN</p> <p>Log in here if:</p> <ul style="list-style-type: none"> - You are a current subscriber - You have previously logged in with your user ID 	<p>FIRST TIME USER OR PASSCODE RESET</p> <p>Log in here if:</p> <ul style="list-style-type: none"> - You are a new subscriber - You have just reset your passcode
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User ID

Password

User ID

Passcode

TennCare Online Services website works best with Microsoft Internet Explorer version 5.0 to 10.0. If you are using Internet Explorer version 11.0, go to Internet Explorer settings, select Compatibility View settings and click Add button to add the website to Compatibility View. Some functionality may not be supported by other browsers.
You can download Internet Explorer browser for free using the icon below:

[TN.gov](#) | [TennCare Web Site](#) | [Centers for Medicare & Medicaid Services](#) | [Password & User Help](#)

3 Provider Home Page

From the **Provider Home Page**, click on the “**Hospital Presumptive Eligibility**” link (the 4th link down), to access the **Hospital Presumptive Eligibility** page.

TENNESSEE.GOV *The Official Web Site of the State of Tennessee*

Bureau of TennCare
Darlin Gordon, Deputy Commissioner

Main | EVS | RA | Profile | PAE | Messages | Claims | Logout | Change Password | Help

Welcome to the Provider Home Page

Provider Number:

NPI: Taxonomy:

To look up information under another provider number [click here](#)

[You have 0 unread messages](#)

[Eligibility Verification](#) This page will allow you to perform an Eligibility Verification Search on Recipients.

[RA Inquiry](#) This page will allow you to view the Remittance Summary.

[Newborn Presumptive Eligibility](#) This page will allow you to enter records for Newborn Presumptive Eligibility.

[Hospital Presumptive Eligibility](#) This page will allow you to enter records for Hospital Presumptive Eligibility.

[Profile](#) This page will allow you to view your current Provider Profile on file with TennCare, and if necessary download a Change Information Form.

[Pre-Admission Evaluation](#) You can submit a Nursing Facility Care PAE or inquire upon the status of an existing PAE.

Claims You can submit a [New UB92 Claim](#) or perform a [Claims Inquiry](#) on your existing claims or submit [Level 1 Nursing Facility Claims](#).
DO NOT SUBMIT A NEW UB-92 with the same month of service as reflected on your ON-LINE CLAIMS SUMMARY/Electronic TAD. Help Desk Phone #s: (877) 224-0219 and (615) 507-6964.
The Claims Inquiry and Submission works best with Internet Explorer version 5.0 to 10.0. For Internet Explorer version 11.0, go to Internet Explorer settings, select Compatibility View Settings and click Add button to add the website to Compatibility View. Some functionality may not be supported by other browsers.

PLEASE BE ADVISED:
The transition to ICD-10, the tenth revision of the International Classification of Diseases, will occur on October 1, 2015 (10/1/2015). Claims submitted with dates of service on or after 10/1/2015 must contain ICD-10 codes, while claims with dates of service 9/30/2015 and earlier must contain ICD9 codes. Please reference CMS Transmittal 950 for ICD-10 instructions by type of bill, which TennCare is following: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/downloads/R950OTN.pdf> as well as revised effective date communication from CMS <http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/downloads/SE1239.pdf> If claims are submitted that do not follow CMS Transmittal 950, they will be rejected electronically or returned if submitted on paper.

Messages You can create a [New Private Message](#) or view [Private and Global Unread Messages](#).

[NPI Information](#) The NPI section has information for providers regarding TennCare's implementation of the National Provider Identifier.

Note: The **Hospital Presumptive Eligibility** page will open in a new window.

A user who is not authorized to use the **Hospital Presumptive Eligibility** page will receive the "We are sorry, you are not authorized to use the Hospital Presumptive Eligibility page" error message.



4 TennCare Online Services Hospital Presumptive Eligibility Webpage

From the **Hospital Presumptive Eligibility** application page, all fields denoted with an asterisk (*) are required to be completed before moving forward.

TENNESSEE.GOV The Official Web Site of the State of Tennessee
Bureau of TennCare

User Guide Close Page

Hospital Presumptive Eligibility

Report Fraud

All entries with the asterisk (*) are required!

Family Member # 1

Step 1: Verify HPE Eligibility

*First Name: DOB:

Middle Initial: SSN:

*Last Name: *Gender: Male Female

Is this Applicant a Pregnant Female?

Verify

Edit

Step 2: Complete the Application

Address

*Mailing Address Line 1:

Mailing Address Line 2:

*City: *State: TN *Zip Code:

Telephone

Home Phone: Other Phone:

Eligibility Determination

*Eligibility Category: [SELECT]

*Eligibility Determination Date:

*Individual's FPL: %

*U.S. Citizen or Permanent U.S. Resident? [SELECT]

*Monthly MAGI Income:

*County of Residence: [SELECT]

Requested Health Plan/MCO: [SELECT]

Remove Member

Add Member

Hospital Employee Submitting

*First Name: *Last Name:

Submit Cancel

Note: See Appendix A, "Error Messages" for examples of possible error conditions that can be encountered while filling out the **Hospital Presumptive Eligibility** application page.

4.1 HPE Eligibility Check

In the **Step 1: Verify HPE Eligibility** section, the individual’s Name (First, Middle, and Last), Date of Birth (DOB), Social Security Number (SSN), and Gender must be filled out and submitted to ensure that the individual is not currently enrolled in a Medicaid program or has not had a Hospital Presumptive Eligibility segment within the current or previous calendar year(s). If the individual meets this criteria, then **Step 2: Complete the Application** section will be enabled and the individual’s full application can be completed and submitted to the Bureau of TennCare.

Note: Children under the age of 1 must be submitted through the Newborn Presumptive Eligibility (NPE) process found on the **Provider Home Page** under *TennCare Online Services*. The **Provider Home Page** is still available and can be accessed by clicking on that window.

4.2 Filling Out Step 1: Verify HPE Eligibility Section

1. Enter the First Name, Middle Initial, and Last Name for the individual applying for HPE Eligibility.

Step 1: Verify HPE Eligibility

*First Name:

Middle Initial:

*Last Name:

*DOB:

SSN:

*Gender: Male Female

Is this Applicant a Pregnant Female?

Verify

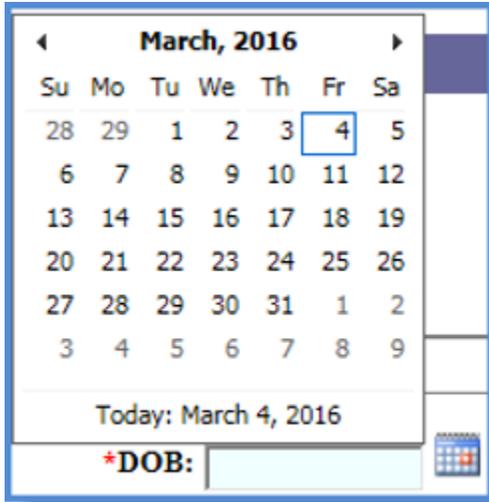
Note: The **Name** fields will not allow numeric character or any of these special characters: ~, ` , @, #, ^, &, *, |, ;, ", <, >.

2. If the individual is female and pregnant, check the box to indicate that the application is for a Pregnant Female.

Is this Applicant a Pregnant Female?

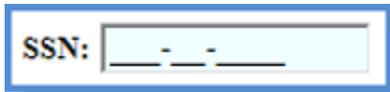
Note: This box should not be checked for males or any females who are not pregnant.

3. Enter the individual's DOB – DOB must be numeric (no special characters) and formatted as MM/DD/YYYY.
 - a. Place the cursor into the **DOB:** text box to type the date of birth.
 - b. Or click on the calendar  icon to scroll to the date of birth and click on the date.



Note: The DOB will not allow entry of a date prior to 01/01/1900.

4. Enter the individual's Social Security Number (SSN), if available, in the **SSN:** text box. The cursor will automatically tab to create the correct format for the SSN.



Note: Must be numeric, no special characters.

5. Select the correct gender of the individual from the **Gender:** radio buttons. This field is REQUIRED.



6. Once all information is entered in **Step 1: Verify HPE Eligibility** section, click **Verify** to submit the individual information to TennCare.



The figure below displays an example of a completed **Verify HPE Eligibility** section.

The screenshot shows a form titled "Step 1: Verify HPE Eligibility". It contains the following fields and options: "First Name" (JANE), "Middle Initial" (M), "Last Name" (DOE), "DOB" (11/05/1994), "SSN" (222222222), and "Gender" (Male/Female) with "Female" selected. There is a checkbox for "Is this Applicant a Pregnant Female?" which is unchecked. A "Verify" button is located at the bottom right.

The figure below displays an example of **Step 1: Verify HPE Eligibility** where the individual has been verified. Continue to **Step 2: Complete the Application** to finish the HPE application.

This screenshot is identical to the previous one, but includes a green message at the bottom: "The applicant has been verified, please complete Step 2 of the application." The "Verify" button is now disabled.

The figure below displays an example of **Step 1: Verify HPE Eligibility** when individual already has Hospital Presumptive Eligibility within this year or the previous year and does not qualify. **Step 2: Complete the Application** section will not be available.

This screenshot is identical to the previous ones, but includes a red error message at the bottom: "The applicant has had Hospital Presumptive Eligibility within this year or the previous year and does not qualify for HPE." The "Verify" button is disabled.

The figure below displays an example of **Step 1: Verify HPE Eligibility** when the individual has Medicaid Eligibility and does not qualify for HPE. **Step 2: Complete the Application** section will not be available.

This screenshot is identical to the previous ones, but includes a red error message at the bottom: "The applicant has Medicaid Eligibility and does not qualify for HPE." The "Verify" button is disabled.

4.3 Step 2: Complete the Application

The **Step 2: Complete the Application** section can only be completed after **Step 1: Verify HPE Eligibility** has verified that the individual meets the criteria and is not currently enrolled in a Medicaid program or has had a Hospital Presumptive Eligibility segment within the current or previous calendar year.

4.4 Filling out the Address Section

Once the individual’s eligibility has been verified in the **Step 1: Verify HPE Eligibility** section, tab to **Step 2: Complete the Application** section. The **Address** section is REQUIRED to be filled out.

1. Enter the mailing address in the **Mailing Address Line 1:** (Street Address, P. O. Box, Company name, c/o) and (if applicable) **Mailing Address Line 2:** (Apartment, Suite, Unit, Building, Floor) text boxes.

The screenshot shows a form titled "Address" with the following fields:

- *Mailing Address Line 1: [Empty text box]
- Mailing Address Line 2: [Empty text box]
- * City: [Empty text box]
- * State: TN (dropdown menu)
- * Zip Code: [Empty text box]

2. Enter the City in the **City:** text box.
3. Select the State from the **State:** drop-down menu.

Note: The State is defaulted to TN, but any state can be selected from the drop-down menu. Remember, however, that only TN residents can be approved for TennCare.

4. Enter the five-digit numerical Zip Code in the **Zip code:** text box.

The figure below displays an example of the completed **Address** section.

The screenshot shows the "Address" form with the following filled-in information:

- *Mailing Address Line 1: 123 MAIN STREET
- Mailing Address Line 2: [Empty text box]
- * City: NASHVILLE
- * State: TN (dropdown menu)
- * Zip Code: 37211

4.5 Filling out the Telephone Section

The **Telephone** section is Optional.

1. Enter the 10-digit numeric home telephone number area code first in the **Home Phone:** text box.

The screenshot shows a form titled "Telephone". It contains two main sections: "Home Phone:" and "Other Phone:". The "Home Phone:" section has three input boxes: the first for the area code (with a dropdown for state), the second for the prefix, and the third for the line number. The "Other Phone:" section has a single input box for the 10-digit number.

- a. Place cursor into the first box, enter a three-digit area code. The cursor will automatically tab to the second box.
 - b. Enter the three-digit prefix. The cursor will automatically tab to the third box.
 - c. Enter the four-digit line number.
2. Enter the 10-digit telephone number in the **Other Phone:** text box.
 - a. Place cursor into the first box, enter the three-digit area code.
 - b. Enter the three-digit prefix.
 - c. Enter the four-digit line number.

Figure below displays an example of the completed **Telephone** section.

The screenshot shows the "Telephone" form with example data. The "Home Phone:" section has the area code "615" in the first box, "555" in the second, and "1212" in the third. The "Other Phone:" section has the number "6155551234" in the single input box.

4.6 Filling out the Eligibility Determination Section

The **Eligibility Determination** section is REQUIRED.

The screenshot shows the "Eligibility Determination" form. It includes several fields:

- * Eligibility Category: [SELECT] (dropdown menu)
- * Eligibility Determination Date: [] (calendar icon)
- * Individual's FPL: [] %
- * U.S. Citizen or Permanent U.S. Resident? [] (checkbox)
- * Monthly MAGI Income: []
- * County of Residence: [SELECT] (dropdown menu)
- Requested Health Plan/MCO: [SELECT] (dropdown menu)

1. Select the correct **Eligibility Category** from the drop-down menu.

The screenshot shows a close-up of the "Eligibility Category" dropdown menu. The text reads: "* Eligibility Category: [SELECT]".

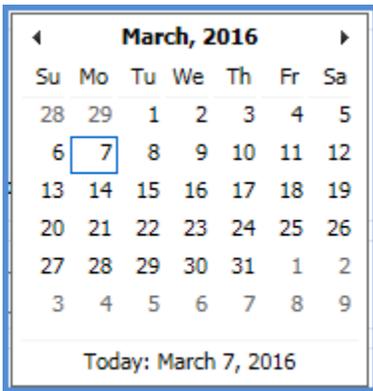
- a. **Pregnant Women** – Individual must be female.
Note: Pregnant Women category will be preselected if the Pregnancy Indicator box is checked during **Step 1: Verify HPE Eligibility**.
- b. **Infant and Children Under the Age 19** – DOB entered must be less than 19 years of age.
- c. **Parent/Caretaker Relatives**
- d. **Former Foster Care Children** – DOB entered must be less than 26 years of age.

-----[SELECT]-----
PREGNANT WOMEN
INFANTS AND CHILDREN UNDER THE AGE 19
PARENTS/CARETAKER RELATIVES
FORMER FOSTER CARE CHILDREN

- 2. Select or enter the **Eligibility Determination Date** - Must be numeric and formatted as MM/DD/YYYY.

* **Eligibility Determination Date:** 

- a. Place the cursor into the Eligibility Determination Date text box to type the date.
- b. Or click on the calendar  icon to scroll to the eligibility date and click on the date.



March, 2016

Su	Mo	Tu	We	Th	Fr	Sa
28	29	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Today: March 7, 2016

Note: Date cannot be more than 9 calendar days in the past and cannot be a future date.

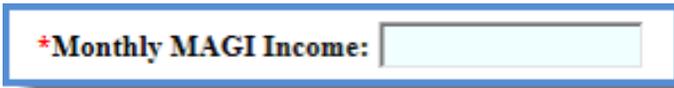
- 3. Enter the **Individual's FPL** - Must be numeric only with a maximum of 3 digits.

* **Individual's FPL:** %

- 4. Select the correct response for the **U.S. Citizen or Permanent Resident** drop-down menu.

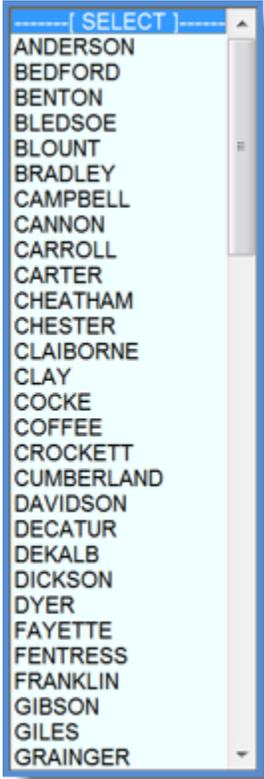
-----[SELECT]-----
YES
NO

- 5. Enter the **Monthly MAGI Income** – Must be up to a 4 digit whole dollar amount only.



*Monthly MAGI Income:

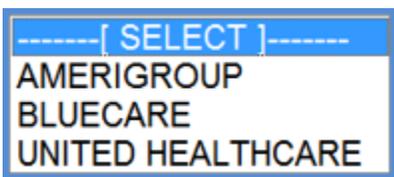
- 6. Select the County of Residence from the **County of Residence** drop-down menu.



[SELECT]

- ANDERSON
- BEDFORD
- BENTON
- BLEDSON
- BLOUNT
- BRADLEY
- CAMPBELL
- CANNON
- CARROLL
- CARTER
- CHEATHAM
- CHESTER
- CLAIBORNE
- CLAY
- COCKE
- COFFEE
- CROCKETT
- CUMBERLAND
- DAVIDSON
- DECATUR
- DEKALB
- DICKSON
- DYER
- FAYETTE
- FENTRESS
- FRANKLIN
- GIBSON
- GILES
- GRAINGER

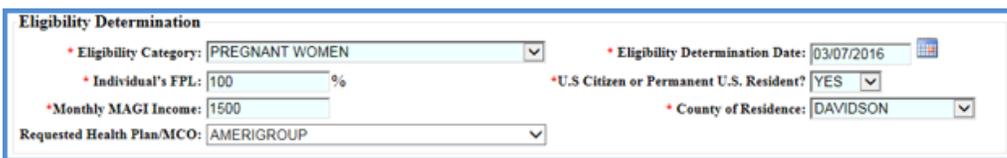
- 7. Select a Health Plan/Managed Care Organization (MCO) from the **Requested Health Plan/MCO**: drop-down menu. This field is optional and can be left blank.



[SELECT]

- AMERIGROUP
- BLUECARE
- UNITED HEALTHCARE

The figure below displays an example of a completed **Eligibility Determination** section.



Eligibility Determination

- * Eligibility Category: PREGNANT WOMEN
- * Eligibility Determination Date: 03/07/2016
- * Individual's FPL: 100 %
- * U.S Citizen or Permanent U.S. Resident?: YES
- * Monthly MAGI Income: 1500
- * County of Residence: DAVIDSON
- Requested Health Plan/MCO: AMERIGROUP

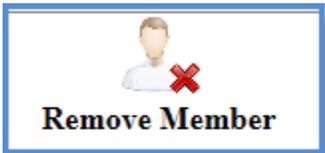
4.7 Adding Additional Family Members

The **Add Member** button will allow multiple family members to be processed on the same Hospital Presumptive Eligibility application.



4.8 Remove Family Member

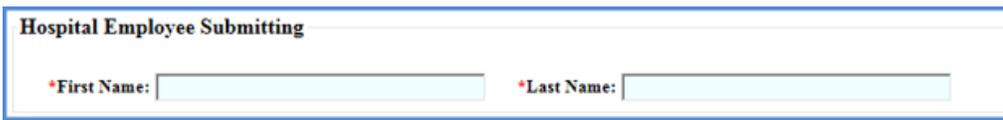
The **Remove Member** button will remove a family member from the Hospital Presumptive Eligibility application.



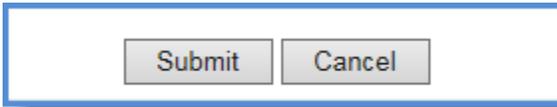
Note: The **Remove Member** button can be used to remove an individual when incorrect information was entered in **Step 1: Verify HPE Eligibility** but not found until **Step 2: Complete the Application**.

4.9 Hospital Employee Submitting

The hospital employee filling out the application must submit their First and Last Name in the **Hospital Employee Submitting** section.

A rectangular form with a blue border and a drop shadow. The title "Hospital Employee Submitting" is at the top left. Below the title, there are two text input fields. The first field is preceded by the label "*First Name:" and the second by "*Last Name:". Both fields are currently empty.

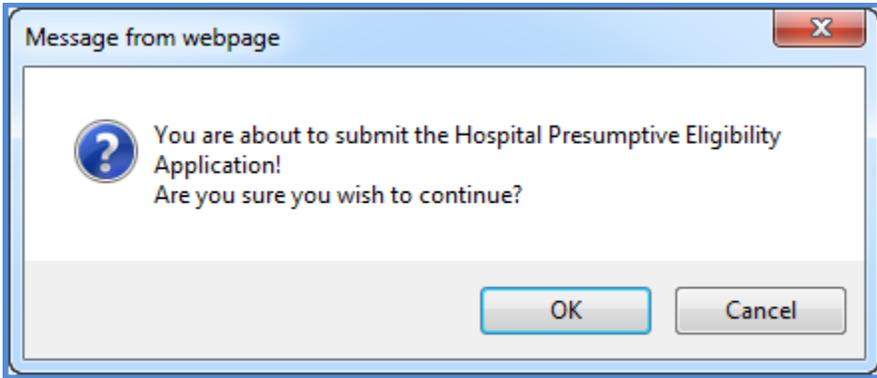
4.10 Submission of Information



Submission:

1. Once all information is entered, click **Submit** to submit data to TennCare.

A confirmation message shall display *"You are about to submit the Hospital Presumptive Eligibility Application! Are you sure you wish to continue?"*

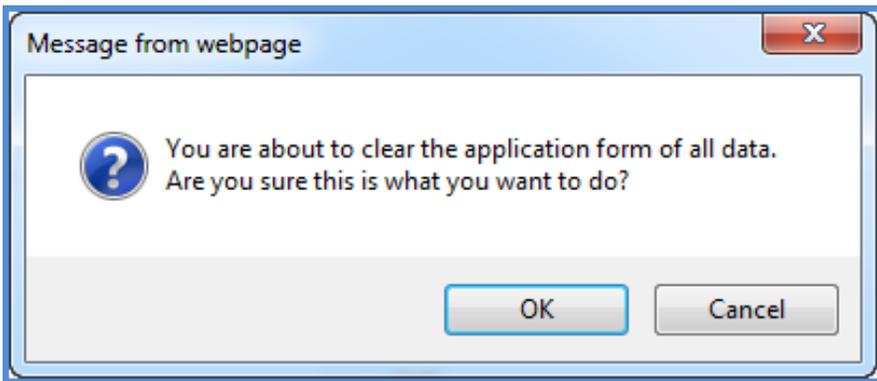


2. Click **OK** to submit information or **Cancel** to go back to the **Hospital Presumptive Eligibility** application page.

Cancellation:

3. Click **Cancel** to clear all data.

A confirmation message shall display *"You are about to clear the application form of all data. Are you sure this is what you want to do?"*

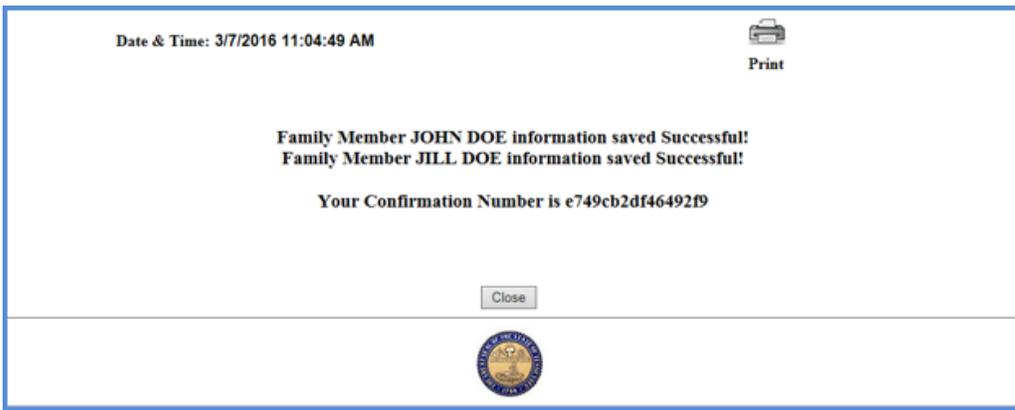


4. Click **OK** to delete all data entered or **Cancel** to continue entering data.

After the successful record submission to TennCare, the following message shall display.



- 5. All presumptive hospital eligibility application records submitted at the same time shall be reflected in the following message.



- 6. Click **Close** to close message.

4.11 User Guide Button

The **User Guide** button is located in the top right corner of the page. Click on it to view a copy of the User Guide.



Appendix A: Error Messages

Appendix A provides a comprehensive listing of the error messages and pop-up warnings possible within the **Hospital Presumptive Eligibility** application webpage.



Figure A-1: First Name must be entered!

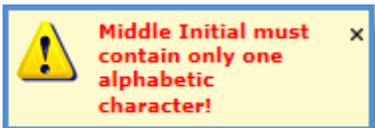


Figure A-2: Middle Initial must contain only one alphabetic character!



Figure A-3: Last Name must be entered!



Figure A-4: Numbers are not allowed in the Name field!



Figure A-5: A valid DOB must be entered!



Figure A-6: DOB cannot be a future date!



Figure A-7: xxx-xx-xxxx is not a valid SSN number!

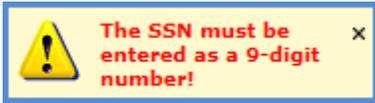


Figure A-8: The SSN must be entered as a 9-digit number!



Figure A-9: The Gender must be selected!

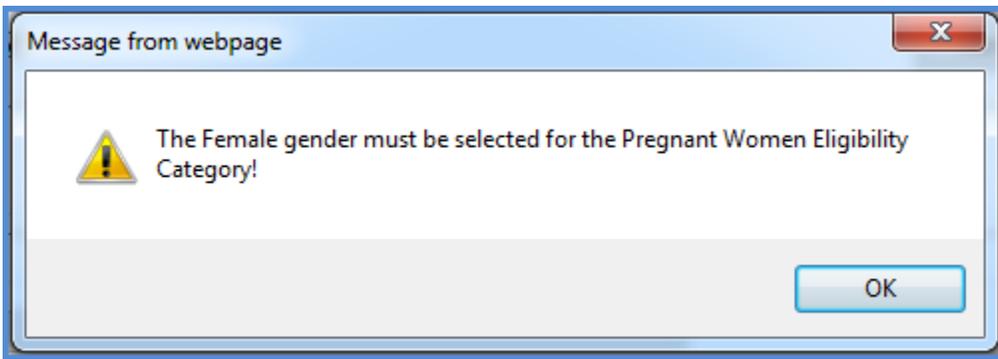


Figure A-10: The Female gender must be selected for the Pregnant Women Eligibility Category!

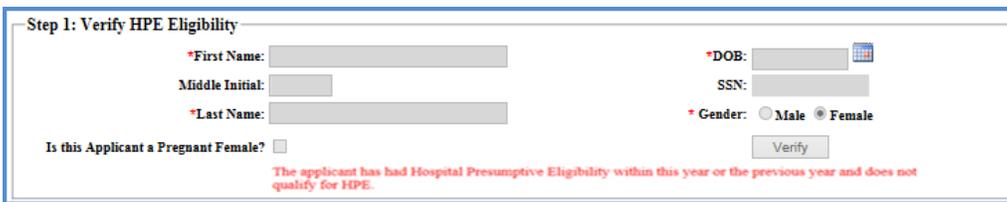


Figure A-11: The applicant has had Hospital Presumptive Eligibility within this year or the previous year and does not qualify for HPE.

Step 1: Verify HPE Eligibility

*First Name: *DOB:

Middle Initial: SSN:

*Last Name: *Gender: Male Female

Is this Applicant a Pregnant Female?

The applicant has Medicaid Eligibility and does not qualify for HPE.

Figure A-12: The applicant has Medicaid Eligibility and does not qualify for HPE.



Figure A-13: The Mailing Address Line 1 must be entered!



Figure A-14: The City must be entered!

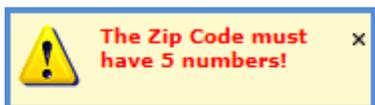


Figure A-15: The Zip Code must have 5 numbers!



Figure A-16: The home phone number must be a 10 digit number!

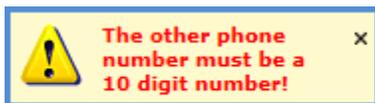


Figure A-17: The other phone number must be a 10 digit number!

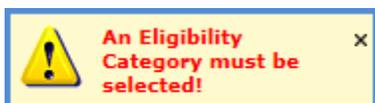


Figure A-18: An Eligibility Category must be selected!

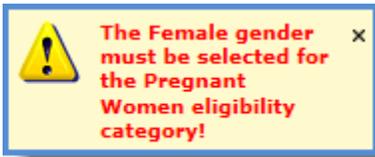


Figure A-19: The Female gender must be selected for the Pregnant Women eligibility category!

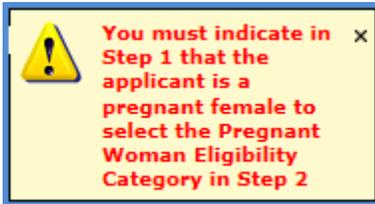


Figure A-20: You must indicate in Step 1 that the applicant is a pregnant female to select the Pregnant Woman Eligibility Category in Step 2

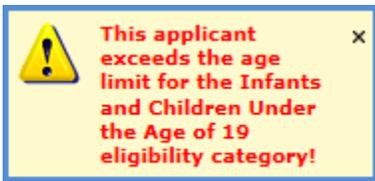


Figure A-21: This applicant exceeds the age limit for the Infants and Children Under the Age of 19 eligibility category!

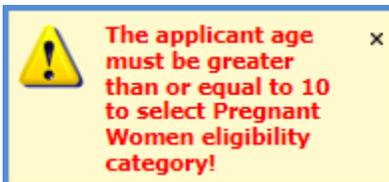


Figure A-22: The applicant age must be greater than or equal to 10 to select Pregnant Women eligibility category!

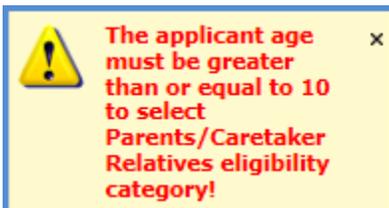


Figure A-23: The applicant age must be greater than or equal to 10 to select Parents/Caretaker Relatives eligibility category!

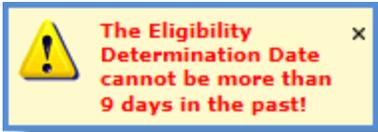


Figure A-24: The Eligibility Determination Date cannot be more than 9 days in the past!

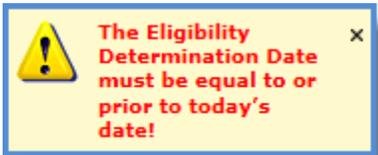


Figure A-25: The Eligibility Determination Date must be equal to or prior to today's date!

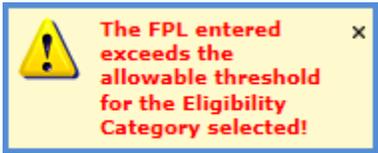


Figure A-26: The FPL entered exceeds the allowable threshold for the Eligibility Category selected!

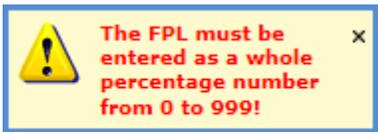


Figure A-27: The FPL must be entered as a whole percentage number from 0 to 999!

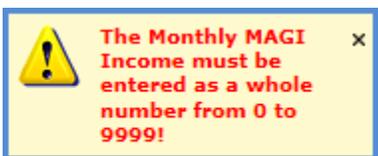


Figure A-28: The Monthly MAGI Income must be entered as a whole number from 0 to 9999!



Figure A-29: The U.S. Citizen or Permanent U.S. Resident must be selected!



Figure A-30: The applicant must be a U.S. Citizen or Permanent U.S. Resident to qualify for HPE!

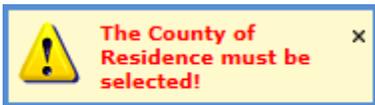


Figure A-31: The County of Residence must be selected!

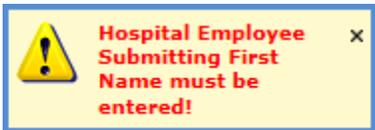


Figure A-32: Hospital Employee Submitting First Name must be entered!

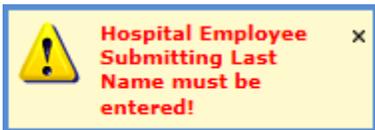


Figure A-33: Hospital Employee Submitting Last Name must be entered!