

Section 5:
Resident Survey Data
(Crosstabs by Region)

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q1a Removing debris from highways

5=Very satisfied	13.8%	17.4%	14.4%	16.1%	15.5%
4=Satisfied	52.2%	52.5%	49.7%	54.8%	52.3%
3=Neutral	15.2%	13.8%	17.0%	13.8%	14.9%
2=Dissatisfied	13.0%	9.8%	9.8%	8.8%	10.4%
1=Very dissatisfied	3.0%	2.5%	2.8%	2.8%	2.8%
9=Don't know	2.8%	4.0%	6.2%	3.7%	4.2%

Q1b Picking up litter along highways

5=Very satisfied	11.3%	14.0%	14.4%	12.8%	13.1%
4=Satisfied	49.4%	51.0%	47.9%	53.0%	50.3%
3=Neutral	15.4%	17.8%	17.8%	17.3%	17.1%
2=Dissatisfied	16.8%	10.5%	11.0%	10.2%	12.1%
1=Very dissatisfied	4.7%	2.7%	3.0%	3.1%	3.4%
9=Don't know	2.4%	4.0%	5.8%	3.5%	3.9%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q1c Removing snow and ice from highways

5=Very satisfied	23.1%	21.1%	23.2%	17.5%	21.2%
4=Satisfied	52.4%	52.3%	49.3%	49.5%	50.9%
3=Neutral	14.2%	14.4%	15.0%	16.3%	15.0%
2=Dissatisfied	4.7%	2.5%	4.2%	6.3%	4.4%
1=Very dissatisfied	1.6%	0.8%	2.4%	2.4%	1.8%
9=Don't know	4.0%	9.0%	5.8%	8.1%	6.7%

Q1d Mowing and trimming trees

5=Very satisfied	15.6%	13.2%	17.4%	18.9%	16.3%
4=Satisfied	55.9%	54.8%	49.1%	52.7%	53.1%
3=Neutral	16.0%	16.7%	20.4%	15.3%	17.1%
2=Dissatisfied	7.5%	8.6%	5.4%	6.5%	7.0%
1=Very dissatisfied	2.2%	2.9%	2.6%	2.8%	2.6%
9=Don't know	2.8%	3.8%	5.0%	3.9%	3.9%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q1e Maintaining landscaping

5=Very satisfied	13.2%	12.1%	15.8%	12.8%	13.5%
4=Satisfied	44.1%	46.6%	40.9%	41.7%	43.3%
3=Neutral	27.3%	27.0%	24.8%	27.5%	26.7%
2=Dissatisfied	9.9%	6.7%	9.4%	10.0%	9.0%
1=Very dissatisfied	2.2%	2.3%	2.6%	2.4%	2.4%
9=Don't know	3.4%	5.4%	6.4%	5.7%	5.2%

Q1f Keeping guardrails in good condition

5=Very satisfied	19.0%	16.9%	17.0%	19.6%	18.1%
4=Satisfied	54.3%	51.3%	47.5%	53.2%	51.6%
3=Neutral	18.0%	18.0%	20.6%	15.9%	18.1%
2=Dissatisfied	4.0%	6.9%	7.4%	4.3%	5.6%
1=Very dissatisfied	1.6%	1.1%	1.2%	1.6%	1.4%
9=Don't know	3.2%	5.7%	6.2%	5.3%	5.1%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q1g Interstates in good condition

5=Very satisfied	13.0%	14.2%	13.6%	18.9%	14.9%
4=Satisfied	42.5%	45.6%	44.1%	44.2%	44.1%
3=Neutral	22.3%	19.3%	20.0%	21.4%	20.8%
2=Dissatisfied	15.0%	12.8%	12.6%	8.8%	12.3%
1=Very dissatisfied	4.7%	3.6%	4.2%	2.6%	3.8%
9=Don't know	2.4%	4.4%	5.4%	4.1%	4.1%

Q1h Other state highways in good condition

5=Very satisfied	8.7%	10.5%	9.2%	11.2%	9.9%
4=Satisfied	41.9%	43.7%	37.9%	43.6%	41.8%
3=Neutral	23.5%	23.4%	24.8%	23.0%	23.7%
2=Dissatisfied	18.0%	14.8%	14.4%	13.6%	15.2%
1=Very dissatisfied	4.5%	2.7%	6.0%	2.8%	4.0%
9=Don't know	3.4%	5.0%	7.6%	5.9%	5.5%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q1i Keeping rest areas clean

5=Very satisfied	19.0%	15.9%	20.6%	16.9%	18.1%
4=Satisfied	48.0%	47.5%	41.5%	42.8%	45.0%
3=Neutral	15.8%	17.6%	17.6%	15.1%	16.6%
2=Dissatisfied	3.8%	2.7%	2.8%	3.7%	3.2%
1=Very dissatisfied	1.6%	0.8%	1.2%	1.2%	1.2%
9=Don't know	11.9%	15.5%	16.2%	20.2%	16.0%

Q1j Ensuring rest areas are accessible

5=Very satisfied	23.5%	17.2%	21.8%	17.5%	20.0%
4=Satisfied	40.7%	41.6%	36.9%	41.8%	40.3%
3=Neutral	17.6%	17.2%	20.2%	13.6%	17.1%
2=Dissatisfied	1.2%	1.5%	1.4%	1.6%	1.4%
1=Very dissatisfied	1.2%	0.4%	0.6%	0.8%	0.7%
9=Don't know	15.8%	22.0%	19.0%	24.8%	20.4%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q1k Shoulders in good condition

5=Very satisfied	13.8%	12.1%	12.6%	15.1%	13.4%
4=Satisfied	53.0%	52.5%	47.7%	50.9%	51.0%
3=Neutral	18.0%	20.5%	23.2%	19.1%	20.2%
2=Dissatisfied	7.9%	7.5%	6.8%	6.5%	7.2%
1=Very dissatisfied	3.0%	1.9%	2.2%	1.4%	2.1%
9=Don't know	4.3%	5.6%	7.4%	7.1%	6.1%

Q1l Keeping bridges in good condition

5=Very satisfied	13.2%	12.1%	16.2%	17.5%	14.7%
4=Satisfied	55.9%	58.8%	51.7%	56.0%	55.6%
3=Neutral	20.4%	17.2%	19.8%	15.3%	18.2%
2=Dissatisfied	5.5%	5.6%	5.2%	5.1%	5.4%
1=Very dissatisfied	1.4%	0.6%	0.6%	1.6%	1.0%
9=Don't know	3.6%	5.7%	6.4%	4.5%	5.1%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q1m Roadway striping visible during day

5=Very satisfied	16.6%	16.3%	17.6%	21.8%	18.1%
4=Satisfied	56.1%	60.2%	55.3%	52.5%	56.0%
3=Neutral	17.6%	12.1%	15.2%	16.5%	15.3%
2=Dissatisfied	5.1%	5.4%	4.6%	4.1%	4.8%
1=Very dissatisfied	1.8%	1.7%	1.0%	1.2%	1.4%
9=Don't know	2.8%	4.4%	6.2%	3.9%	4.3%

Q1n Roadway striping visible at night

5=Very satisfied	11.3%	11.1%	13.0%	13.6%	12.2%
4=Satisfied	49.8%	48.1%	43.3%	46.8%	47.0%
3=Neutral	18.4%	18.2%	20.2%	18.1%	18.7%
2=Dissatisfied	13.6%	12.3%	12.0%	12.2%	12.5%
1=Very dissatisfied	4.0%	5.2%	4.8%	4.3%	4.6%
9=Don't know	3.0%	5.2%	6.6%	5.1%	5.0%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q1o Roadway striping visible during wet

5=Very satisfied	9.7%	9.2%	11.8%	13.6%	11.1%
4=Satisfied	40.7%	43.3%	34.7%	40.3%	39.8%
3=Neutral	23.7%	21.5%	26.9%	20.8%	23.2%
2=Dissatisfied	16.6%	14.8%	14.8%	15.7%	15.5%
1=Very dissatisfied	5.9%	5.7%	6.2%	4.3%	5.6%
9=Don't know	3.4%	5.6%	5.6%	5.3%	5.0%

Q1p Warning signs easy to see

5=Very satisfied	15.2%	14.0%	15.4%	18.9%	15.9%
4=Satisfied	59.1%	60.3%	57.5%	56.6%	58.4%
3=Neutral	15.4%	15.7%	15.2%	15.3%	15.4%
2=Dissatisfied	6.5%	5.2%	5.0%	4.5%	5.3%
1=Very dissatisfied	1.6%	1.0%	1.6%	1.4%	1.4%
9=Don't know	2.2%	3.8%	5.2%	3.3%	3.6%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q1q Warning signs are easy to understand

5=Very satisfied	16.6%	14.4%	16.2%	19.6%	16.7%
4=Satisfied	56.3%	61.5%	53.1%	57.2%	57.1%
3=Neutral	18.0%	14.6%	18.2%	14.7%	16.4%
2=Dissatisfied	5.3%	3.1%	4.8%	3.3%	4.1%
1=Very dissatisfied	1.2%	1.1%	1.8%	1.4%	1.4%
9=Don't know	2.6%	5.4%	5.8%	3.7%	4.4%

Q1r Minimize congestion in urban areas

5=Very satisfied	6.9%	6.3%	8.8%	7.3%	7.3%
4=Satisfied	33.6%	39.5%	29.1%	35.8%	34.5%
3=Neutral	25.1%	26.2%	26.5%	27.7%	26.4%
2=Dissatisfied	21.9%	17.0%	22.2%	16.3%	19.4%
1=Very dissatisfied	8.9%	4.0%	6.0%	5.5%	6.1%
9=Don't know	3.6%	6.9%	7.4%	7.5%	6.3%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q1s Minimize congestion in rural areas

5=Very satisfied	8.9%	8.6%	11.0%	10.6%	9.8%
4=Satisfied	46.4%	47.9%	45.7%	47.9%	47.0%
3=Neutral	24.1%	24.5%	23.2%	23.8%	23.9%
2=Dissatisfied	11.9%	9.4%	9.0%	8.8%	9.8%
1=Very dissatisfied	3.6%	2.1%	4.0%	1.6%	2.8%
9=Don't know	5.1%	7.5%	7.0%	7.3%	6.7%

Q1t Adequate lighting in rural areas

5=Very satisfied	7.9%	8.0%	10.4%	10.8%	9.3%
4=Satisfied	43.0%	42.3%	35.7%	40.5%	40.4%
3=Neutral	27.3%	27.6%	26.7%	27.1%	27.2%
2=Dissatisfied	14.3%	12.3%	14.2%	11.2%	13.0%
1=Very dissatisfied	2.8%	3.1%	3.2%	2.8%	2.9%
9=Don't know	4.8%	6.7%	9.8%	7.7%	7.2%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q1u Adequate lighting in urban areas

5=Very satisfied	8.7%	10.0%	11.0%	12.8%	10.6%
4=Satisfied	53.7%	51.7%	48.5%	53.8%	51.9%
3=Neutral	25.7%	22.2%	21.8%	20.0%	22.5%
2=Dissatisfied	7.3%	7.5%	6.8%	5.9%	6.9%
1=Very dissatisfied	1.2%	1.7%	2.6%	1.6%	1.8%
9=Don't know	3.4%	6.9%	9.2%	5.9%	6.3%

Q1v Water drains quickly from highways

5=Very satisfied	7.3%	7.7%	8.0%	11.2%	8.5%
4=Satisfied	45.3%	45.8%	43.1%	43.0%	44.3%
3=Neutral	25.7%	23.6%	26.1%	24.6%	25.0%
2=Dissatisfied	12.8%	12.1%	11.0%	9.2%	11.3%
1=Very dissatisfied	4.0%	3.1%	4.2%	3.7%	3.7%
9=Don't know	4.9%	7.9%	7.6%	8.3%	7.2%

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses.

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q1w Providing park and ride facilities

5=Very satisfied	5.5%	5.7%	6.6%	6.1%	6.0%
4=Satisfied	22.5%	23.6%	26.9%	24.2%	24.3%
3=Neutral	32.8%	29.7%	32.9%	29.9%	31.3%
2=Dissatisfied	8.7%	8.2%	8.0%	6.3%	7.8%
1=Very dissatisfied	4.5%	3.4%	4.2%	5.9%	4.5%
9=Don't know	25.9%	29.3%	21.4%	27.7%	26.1%

Q1x Options for alternative modes of travel

5=Very satisfied	4.7%	4.0%	5.0%	5.1%	4.7%
4=Satisfied	20.0%	20.7%	23.0%	21.8%	21.4%
3=Neutral	32.6%	30.8%	29.7%	29.7%	30.7%
2=Dissatisfied	16.0%	17.0%	18.2%	13.9%	16.3%
1=Very dissatisfied	7.3%	7.5%	5.6%	6.3%	6.7%
9=Don't know	19.4%	19.9%	18.4%	23.2%	20.2%

EXCLUDING DON'T KNOWS

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q1a Removing debris from highways

5=Very satisfied	14.2%	18.2%	15.4%	16.7%	16.1%
4=Satisfied	53.7%	54.7%	53.0%	56.9%	54.6%
3=Neutral	15.7%	14.4%	18.2%	14.3%	15.6%
2=Dissatisfied	13.4%	10.2%	10.5%	9.2%	10.8%
1=Very dissatisfied	3.0%	2.6%	3.0%	2.9%	2.9%

Q1b Picking up litter along highways

5=Very satisfied	11.5%	14.6%	15.3%	13.2%	13.7%
4=Satisfied	50.6%	53.1%	50.9%	55.0%	52.4%
3=Neutral	15.8%	18.6%	18.9%	17.9%	17.8%
2=Dissatisfied	17.2%	11.0%	11.7%	10.6%	12.6%
1=Very dissatisfied	4.9%	2.8%	3.2%	3.3%	3.5%

Q1c Removing snow and ice from highways

5=Very satisfied	24.1%	23.2%	24.7%	19.0%	22.7%
4=Satisfied	54.5%	57.5%	52.3%	53.8%	54.6%
3=Neutral	14.8%	15.8%	16.0%	17.7%	16.1%
2=Dissatisfied	4.9%	2.7%	4.5%	6.8%	4.7%
1=Very dissatisfied	1.6%	0.8%	2.6%	2.6%	1.9%

EXCLUDING DON'T KNOWS

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q1d Mowing and trimming trees

5=Very satisfied	16.1%	13.7%	18.4%	19.6%	16.9%
4=Satisfied	57.5%	57.0%	51.7%	54.8%	55.3%
3=Neutral	16.5%	17.3%	21.5%	16.0%	17.8%
2=Dissatisfied	7.7%	9.0%	5.7%	6.7%	7.3%
1=Very dissatisfied	2.2%	3.0%	2.7%	2.9%	2.7%

Q1e Maintaining landscaping

5=Very satisfied	13.7%	12.8%	16.9%	13.5%	14.2%
4=Satisfied	45.6%	49.2%	43.7%	44.2%	45.7%
3=Neutral	28.2%	28.5%	26.6%	29.2%	28.1%
2=Dissatisfied	10.2%	7.1%	10.1%	10.6%	9.5%
1=Very dissatisfied	2.2%	2.4%	2.8%	2.5%	2.5%

Q1f Keeping guardrails in good condition

5=Very satisfied	19.6%	17.9%	18.2%	20.7%	19.1%
4=Satisfied	56.1%	54.5%	50.6%	56.2%	54.4%
3=Neutral	18.6%	19.1%	22.0%	16.8%	19.1%
2=Dissatisfied	4.1%	7.3%	7.9%	4.6%	6.0%
1=Very dissatisfied	1.6%	1.2%	1.3%	1.7%	1.4%

EXCLUDING DON'T KNOWS

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q1g Interstates in good condition

5=Very satisfied	13.4%	14.8%	14.4%	19.7%	15.6%
4=Satisfied	43.5%	47.7%	46.6%	46.1%	46.0%
3=Neutral	22.9%	20.2%	21.2%	22.3%	21.7%
2=Dissatisfied	15.4%	13.4%	13.3%	9.2%	12.9%
1=Very dissatisfied	4.9%	3.8%	4.4%	2.7%	3.9%

Q1h Other state highways in good condition

5=Very satisfied	9.0%	11.1%	10.0%	11.9%	10.5%
4=Satisfied	43.4%	46.0%	41.0%	46.3%	44.2%
3=Neutral	24.3%	24.6%	26.9%	24.4%	25.0%
2=Dissatisfied	18.6%	15.5%	15.6%	14.4%	16.1%
1=Very dissatisfied	4.7%	2.8%	6.5%	2.9%	4.2%

Q1i Keeping rest areas clean

5=Very satisfied	21.5%	18.8%	24.6%	21.2%	21.5%
4=Satisfied	54.5%	56.2%	49.5%	53.7%	53.5%
3=Neutral	17.9%	20.9%	21.1%	19.0%	19.7%
2=Dissatisfied	4.3%	3.2%	3.3%	4.7%	3.9%
1=Very dissatisfied	1.8%	0.9%	1.4%	1.5%	1.4%

EXCLUDING DON'T KNOWS

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q1j Ensuring rest areas are accessible

5=Very satisfied	27.9%	22.1%	27.0%	23.2%	25.1%
4=Satisfied	48.4%	53.3%	45.5%	55.6%	50.6%
3=Neutral	20.9%	22.1%	25.0%	18.0%	21.5%
2=Dissatisfied	1.4%	2.0%	1.7%	2.1%	1.8%
1=Very dissatisfied	1.4%	0.5%	0.7%	1.0%	0.9%

Q1k Shoulders in good condition

5=Very satisfied	14.5%	12.8%	13.6%	16.3%	14.3%
4=Satisfied	55.4%	55.6%	51.5%	54.8%	54.3%
3=Neutral	18.8%	21.7%	25.1%	20.5%	21.5%
2=Dissatisfied	8.3%	7.9%	7.4%	7.0%	7.6%
1=Very dissatisfied	3.1%	2.0%	2.4%	1.5%	2.2%

Q1l Keeping bridges in good condition

5=Very satisfied	13.7%	12.8%	17.3%	18.3%	15.5%
4=Satisfied	58.0%	62.4%	55.2%	58.6%	58.6%
3=Neutral	21.1%	18.3%	21.2%	16.0%	19.1%
2=Dissatisfied	5.7%	5.9%	5.6%	5.3%	5.6%
1=Very dissatisfied	1.4%	0.6%	0.6%	1.6%	1.1%

EXCLUDING DON'T KNOWS

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q1m Roadway striping visible during day

5=Very satisfied	17.1%	17.0%	18.8%	22.7%	18.9%
4=Satisfied	57.7%	62.9%	59.0%	54.6%	58.6%
3=Neutral	18.1%	12.6%	16.2%	17.2%	16.0%
2=Dissatisfied	5.3%	5.6%	4.9%	4.3%	5.0%
1=Very dissatisfied	1.8%	1.8%	1.1%	1.2%	1.5%

Q1n Roadway striping visible at night

5=Very satisfied	11.6%	11.7%	13.9%	14.3%	12.9%
4=Satisfied	51.3%	50.7%	46.4%	49.3%	49.5%
3=Neutral	18.9%	19.2%	21.7%	19.0%	19.7%
2=Dissatisfied	14.1%	12.9%	12.9%	12.8%	13.2%
1=Very dissatisfied	4.1%	5.5%	5.2%	4.6%	4.8%

Q1o Roadway striping visible during wet

5=Very satisfied	10.0%	9.7%	12.5%	14.3%	11.6%
4=Satisfied	42.1%	45.8%	36.7%	42.5%	41.9%
3=Neutral	24.5%	22.7%	28.5%	22.0%	24.4%
2=Dissatisfied	17.2%	15.6%	15.7%	16.6%	16.3%
1=Very dissatisfied	6.1%	6.1%	6.6%	4.6%	5.8%

EXCLUDING DON'T KNOWS

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q1p Warning signs easy to see

5=Very satisfied	15.6%	14.5%	16.3%	19.5%	16.5%
4=Satisfied	60.4%	62.7%	60.7%	58.5%	60.6%
3=Neutral	15.8%	16.3%	16.1%	15.9%	16.0%
2=Dissatisfied	6.7%	5.4%	5.3%	4.7%	5.5%
1=Very dissatisfied	1.6%	1.0%	1.7%	1.4%	1.4%

Q1q Warning signs are easy to understand

5=Very satisfied	17.0%	15.2%	17.2%	20.4%	17.5%
4=Satisfied	57.8%	65.0%	56.4%	59.4%	59.7%
3=Neutral	18.5%	15.4%	19.4%	15.3%	17.1%
2=Dissatisfied	5.5%	3.2%	5.1%	3.5%	4.3%
1=Very dissatisfied	1.2%	1.2%	1.9%	1.4%	1.4%

Q1r Minimize congestion in urban areas

5=Very satisfied	7.2%	6.8%	9.5%	7.9%	7.8%
4=Satisfied	34.8%	42.4%	31.4%	38.6%	36.9%
3=Neutral	26.0%	28.2%	28.6%	29.9%	28.2%
2=Dissatisfied	22.7%	18.3%	24.0%	17.6%	20.7%
1=Very dissatisfied	9.2%	4.3%	6.5%	5.9%	6.5%

EXCLUDING DON'T KNOWS

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q1s Minimize congestion in rural areas

5=Very satisfied	9.4%	9.3%	11.9%	11.4%	10.5%
4=Satisfied	49.0%	51.8%	49.1%	51.7%	50.4%
3=Neutral	25.4%	26.5%	25.0%	25.6%	25.6%
2=Dissatisfied	12.5%	10.1%	9.7%	9.5%	10.5%
1=Very dissatisfied	3.8%	2.3%	4.3%	1.7%	3.0%

Q1t Adequate lighting in rural areas

5=Very satisfied	8.3%	8.6%	11.6%	11.7%	10.0%
4=Satisfied	45.1%	45.4%	39.6%	43.8%	43.5%
3=Neutral	28.7%	29.6%	29.6%	29.4%	29.3%
2=Dissatisfied	15.0%	13.1%	15.8%	12.1%	14.0%
1=Very dissatisfied	2.9%	3.3%	3.6%	3.0%	3.2%

Q1u Adequate lighting in urban areas

5=Very satisfied	9.0%	10.7%	12.1%	13.6%	11.3%
4=Satisfied	55.5%	55.6%	53.4%	57.2%	55.5%
3=Neutral	26.6%	23.9%	24.1%	21.3%	24.0%
2=Dissatisfied	7.6%	8.0%	7.5%	6.3%	7.3%
1=Very dissatisfied	1.2%	1.9%	2.9%	1.7%	1.9%

EXCLUDING DON'T KNOWS

Q1. Providing Safe, Quality Highways. Please circle the number that best describes your level of satisfaction with TDOT's efforts to provide the following services on Interstates (e.g., I-55, I-40, I-75), state highways (e.g., US-64, US-70, SR-96) and other numbered highways in the area where you live. Please DO NOT CONSIDER city and county streets in your responses. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q1v Water drains quickly from highways

5=Very satisfied	7.7%	8.3%	8.7%	12.2%	9.2%
4=Satisfied	47.6%	49.7%	46.6%	46.9%	47.7%
3=Neutral	27.0%	25.6%	28.2%	26.8%	26.9%
2=Dissatisfied	13.5%	13.1%	11.9%	10.1%	12.2%
1=Very dissatisfied	4.2%	3.3%	4.6%	4.1%	4.0%

Q1w Providing park and ride facilities

5=Very satisfied	7.5%	8.1%	8.4%	8.4%	8.1%
4=Satisfied	30.4%	33.3%	34.2%	33.4%	32.8%
3=Neutral	44.3%	42.0%	41.8%	41.3%	42.4%
2=Dissatisfied	11.7%	11.7%	10.2%	8.7%	10.6%
1=Very dissatisfied	6.1%	4.9%	5.4%	8.2%	6.1%

Q1x Options for alternative modes of travel

5=Very satisfied	5.9%	5.0%	6.1%	6.6%	5.9%
4=Satisfied	24.8%	25.8%	28.3%	28.4%	26.8%
3=Neutral	40.4%	38.5%	36.4%	38.6%	38.5%
2=Dissatisfied	19.9%	21.3%	22.4%	18.2%	20.4%
1=Very dissatisfied	9.1%	9.3%	6.9%	8.2%	8.4%

Q2. Which FOUR of the items listed above do you think should receive the most emphasis from TDOT over the next two years? (all four selections)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	
<u>Q2 Sum of Top 4 Choices</u>					
A=Remove debris	18.6%	17.4%	17.2%	18.3%	17.9%
B=Pick up litter	14.6%	8.6%	11.2%	12.6%	11.7%
C=Remove snow	10.3%	7.7%	9.6%	11.8%	9.8%
D=Mowing grass	8.9%	8.6%	9.0%	10.6%	9.3%
E=Maintain landscaping	5.7%	2.9%	5.2%	6.5%	5.1%
F=Guardrails	5.9%	8.8%	8.2%	5.9%	7.2%
G=Interstate surface	33.8%	28.7%	29.9%	31.6%	31.0%
H=Highway surface	31.2%	30.1%	31.5%	31.8%	31.1%
I=Rest areas clean	5.1%	3.3%	3.0%	4.1%	3.9%
J=Rest area accessible	2.6%	1.9%	3.0%	2.2%	2.4%
K=Shoulders	13.4%	15.5%	13.0%	12.8%	13.7%
L=Bridges	10.3%	10.0%	8.8%	13.6%	10.7%
M=Striping in day	3.8%	5.2%	4.4%	3.9%	4.3%
N=Striping at night	19.4%	24.7%	22.6%	22.0%	22.2%
O=Striping in wet weather	22.5%	26.6%	24.8%	26.5%	25.1%
P=Signs easy to see	6.7%	5.9%	4.4%	6.9%	6.0%
Q=Signs easy to understand	5.1%	4.0%	3.4%	2.9%	3.9%

Q2. Which FOUR of the items listed above do you think should receive the most emphasis from TDOT over the next two years? (all four selections) - CONTINUED

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q2 Sum of Top 4 Choices (continued)

R=Urban congestion	28.7%	21.6%	28.3%	24.4%	25.7%
S=Rural congestion	11.3%	9.6%	13.6%	7.5%	10.5%
T=Rural lighting	12.8%	13.2%	12.8%	12.4%	12.8%
U=Urban lighting	6.9%	7.5%	5.4%	5.1%	6.2%
V=Water drains	14.8%	14.2%	18.4%	13.4%	15.2%
W=Park and ride	9.5%	8.0%	10.6%	9.8%	9.5%
X=Transportation options	15.2%	16.5%	14.2%	11.6%	14.4%
Z=Not provided	14.8%	18.8%	14.6%	15.9%	16.1%

Q3. Using a 5-point scale, where 5 is "very satisfied" and 1 is "very dissatisfied", please rate your OVERALL satisfaction with the job that TDOT has done maintaining INTERSTATE highways in Tennessee during the past TWO years.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q3 Satisfaction maintaining interstates

5=Very satisfied	14.8%	15.5%	13.6%	19.8%	16.0%
4=Satisfied	54.0%	58.4%	57.3%	53.6%	55.8%
3=Neutral	17.8%	14.6%	15.2%	13.9%	15.4%
2=Dissatisfied	7.1%	5.6%	6.2%	4.9%	5.9%
1=Very dissatisfied	2.6%	1.3%	2.6%	1.2%	1.9%
9=Don't know	3.8%	4.6%	5.0%	6.5%	5.0%

Q4. Using a 5-point scale, where 5 is "very satisfied" and 1 is "very dissatisfied", please rate your OVERALL satisfaction with the job that TDOT has done maintaining HIGHWAYS OTHER THAN INTERSTATES in Tennessee during the past TWO years.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q4 Satisfaction maintaining other highways

5=Very satisfied	8.5%	10.2%	8.0%	12.4%	9.8%
4=Satisfied	46.0%	45.8%	45.3%	47.3%	46.1%
3=Neutral	24.3%	24.1%	28.3%	23.0%	24.9%
2=Dissatisfied	14.2%	11.9%	10.6%	9.0%	11.4%
1=Very dissatisfied	1.6%	2.3%	3.2%	1.8%	2.2%
9=Don't know	5.3%	5.7%	4.6%	6.5%	5.6%

Q5. Do you think major construction projects on state highways in Tennessee are usually completed in a timely manner?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q5 Major construction projects completed

1=Yes	36.6%	31.4%	28.7%	46.0%	35.7%
2=No	61.7%	65.7%	69.5%	51.3%	62.0%
9=Not provided	1.8%	2.9%	1.8%	2.8%	2.3%

Q6. Do you think basic repairs to state highways in Tennessee are usually completed in a timely manner?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q6 Basic repairs to state highways

1=Yes	55.3%	52.3%	52.5%	59.3%	54.9%
2=No	43.1%	45.2%	45.9%	39.1%	43.3%
9=Not provided	1.6%	2.5%	1.6%	1.6%	1.8%

Q7. How many time during the past three months have you encountered highway construction or maintenance work on state highways in your area?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q7 Times encountered highway construction

1=Daily	26.9%	19.9%	26.1%	23.6%	24.1%
2=Weekly	25.9%	24.1%	24.0%	21.4%	23.9%
3=Monthly	22.1%	19.9%	22.6%	23.4%	22.0%
4=Rarely	15.2%	24.1%	18.6%	19.8%	19.5%
5=Never	4.7%	2.9%	1.6%	4.1%	3.3%
9=Don't know	5.1%	9.0%	7.0%	7.7%	7.2%

Q7a. Did you experience a delay in your travel due to the construction or maintenance?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q7a Experience a delay in travel

1=Yes	59.9%	56.7%	62.0%	54.7%	58.3%
2=No	38.6%	42.0%	36.9%	44.2%	40.4%
9=Not provided	1.5%	1.3%	1.1%	1.1%	1.3%

Q7b. Approximately how long was your most recent delay?

N=1063	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q7b How long was your most recent delay

1=5 minutes or less	19.8%	28.0%	19.1%	26.5%	23.2%
2=6 to 10 minutes	32.6%	23.8%	22.6%	28.2%	26.7%
3=11 to 15 minutes	20.1%	24.5%	23.0%	18.0%	21.5%
4=16 to 30 minutes	15.4%	14.2%	21.6%	18.0%	17.3%
5=More than 30 minutes	9.5%	7.7%	10.6%	6.1%	8.6%
9=Can't remember	2.6%	1.9%	3.2%	3.3%	2.7%

Q7c. Was the length of your delay (indicated in #7b) acceptable?

N=1063	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q7c Was the length of delay acceptable

1=Yes	56.8%	65.1%	50.7%	63.1%	58.7%
2=No	37.4%	28.0%	42.2%	32.0%	35.1%
9=Not provided	5.9%	6.9%	7.1%	4.9%	6.2%

Q8. Other Transportation Services. Please circle the number that best describes your level of satisfaction with the adequacy of the following transportation services where you live:

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q8a Services provided by HELP

5=Very satisfied	15.4%	19.0%	19.4%	14.4%	17.1%
4=Satisfied	39.5%	35.8%	35.1%	36.6%	36.8%
3=Neutral	18.6%	18.6%	19.2%	22.0%	19.6%
2=Dissatisfied	5.3%	2.3%	3.6%	2.4%	3.4%
1=Very dissatisfied	1.2%	2.5%	2.6%	1.6%	2.0%
9=Don't know	20.0%	21.8%	20.0%	23.0%	21.2%

Q8b Availability of public transportation

5=Very satisfied	3.2%	1.5%	6.8%	5.9%	4.3%
4=Satisfied	13.6%	12.5%	14.2%	15.5%	13.9%
3=Neutral	27.5%	27.4%	23.8%	25.7%	26.1%
2=Dissatisfied	19.0%	17.0%	15.2%	12.2%	15.9%
1=Very dissatisfied	13.8%	12.8%	14.2%	13.4%	13.6%
9=Don't know	22.9%	28.7%	25.7%	27.3%	26.2%

Q8. Other Transportation Services. Please circle the number that best describes your level of satisfaction with the adequacy of the following transportation services where you live:

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q8c Frequency of public transportation

5=Very satisfied	3.2%	1.3%	5.4%	5.3%	3.8%
4=Satisfied	11.1%	10.2%	13.0%	12.6%	11.7%
3=Neutral	26.7%	26.2%	23.6%	26.9%	25.9%
2=Dissatisfied	19.0%	16.5%	13.8%	11.8%	15.3%
1=Very dissatisfied	14.0%	13.6%	14.6%	13.2%	13.9%
9=Don't know	26.1%	32.2%	29.5%	30.3%	29.5%

Q8d Public transportation for elderly

5=Very satisfied	5.7%	5.4%	6.6%	7.3%	6.2%
4=Satisfied	16.0%	18.8%	20.4%	17.9%	18.3%
3=Neutral	27.5%	24.5%	22.2%	23.8%	24.5%
2=Dissatisfied	12.6%	11.5%	11.2%	9.4%	11.2%
1=Very dissatisfied	10.3%	6.9%	7.4%	8.1%	8.2%
9=Don't know	27.9%	33.0%	32.1%	33.6%	31.6%

Q8. Other Transportation Services. Please circle the number that best describes your level of satisfaction with the adequacy of the following transportation services where you live:

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q8e Quality of State's freight rail system

5=Very satisfied	4.0%	1.3%	3.8%	4.7%	3.4%
4=Satisfied	15.4%	15.9%	14.2%	16.1%	15.4%
3=Neutral	27.3%	24.7%	27.5%	23.6%	25.7%
2=Dissatisfied	3.0%	3.6%	3.8%	4.7%	3.8%
1=Very dissatisfied	2.6%	3.8%	3.2%	3.1%	3.2%
9=Don't know	47.8%	50.6%	47.5%	47.7%	48.4%

Q8f Availability of passenger air service

5=Very satisfied	5.3%	5.2%	7.4%	7.3%	6.3%
4=Satisfied	26.3%	24.7%	31.7%	28.5%	27.8%
3=Neutral	26.9%	26.4%	26.9%	21.6%	25.4%
2=Dissatisfied	8.3%	8.6%	3.4%	6.3%	6.7%
1=Very dissatisfied	5.3%	4.8%	2.6%	3.9%	4.2%
9=Don't know	27.9%	30.3%	28.1%	32.4%	29.7%

Q8. Other Transportation Services. Please circle the number that best describes your level of satisfaction with the adequacy of the following transportation services where you live:

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q8g Availability of recreational trails

5=Very satisfied	12.5%	13.8%	9.4%	9.8%	11.4%
4=Satisfied	39.7%	37.2%	37.7%	34.2%	37.2%
3=Neutral	20.8%	20.9%	24.0%	24.2%	22.4%
2=Dissatisfied	9.5%	5.9%	7.6%	8.4%	7.9%
1=Very dissatisfied	3.6%	4.0%	5.0%	3.5%	4.0%
9=Don't know	14.0%	18.2%	16.2%	19.8%	17.1%

Q8h Availability of pedestrian facilities

5=Very satisfied	5.5%	3.4%	5.4%	6.1%	5.1%
4=Satisfied	20.6%	21.5%	23.8%	24.0%	22.4%
3=Neutral	31.0%	27.0%	29.1%	26.9%	28.5%
2=Dissatisfied	15.4%	15.7%	13.8%	11.8%	14.2%
1=Very dissatisfied	8.3%	8.2%	7.8%	6.3%	7.7%
9=Don't know	19.2%	24.1%	20.0%	25.0%	22.1%

Q8. Other Transportation Services. Please circle the number that best describes your level of satisfaction with the adequacy of the following transportation services where you live:

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q8i Availability of biking facilities

5=Very satisfied	4.7%	2.9%	4.8%	5.1%	4.4%
4=Satisfied	15.6%	14.6%	17.4%	19.3%	16.7%
3=Neutral	29.8%	29.3%	34.7%	28.1%	30.5%
2=Dissatisfied	17.2%	16.3%	14.0%	11.4%	14.7%
1=Very dissatisfied	10.5%	8.2%	8.2%	8.4%	8.8%
9=Don't know	22.1%	28.7%	20.8%	27.7%	24.9%

EXCLUDING DON'T KNOWS

Q8. Other Transportation Services. Please circle the number that best describes your level of satisfaction with the adequacy of the following transportation services where you live: (excluding don't knows)

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q8a Services provided by HELP

5=Very satisfied	19.3%	24.3%	24.3%	18.7%	21.6%
4=Satisfied	49.4%	45.8%	43.9%	47.6%	46.7%
3=Neutral	23.2%	23.8%	24.1%	28.6%	24.9%
2=Dissatisfied	6.7%	2.9%	4.5%	3.1%	4.3%
1=Very dissatisfied	1.5%	3.2%	3.3%	2.0%	2.5%

Q8b Availability of public transportation

5=Very satisfied	4.1%	2.2%	9.2%	8.1%	5.9%
4=Satisfied	17.7%	17.5%	19.1%	21.4%	18.9%
3=Neutral	35.6%	38.4%	32.1%	35.4%	35.4%
2=Dissatisfied	24.6%	23.9%	20.5%	16.8%	21.5%
1=Very dissatisfied	17.9%	18.0%	19.1%	18.4%	18.4%

Q8c Frequency of public transportation

5=Very satisfied	4.3%	2.0%	7.7%	7.6%	5.4%
4=Satisfied	15.0%	15.0%	18.5%	18.0%	16.6%
3=Neutral	36.1%	38.7%	33.5%	38.6%	36.7%
2=Dissatisfied	25.7%	24.3%	19.6%	16.9%	21.7%
1=Very dissatisfied	19.0%	20.1%	20.7%	18.9%	19.7%

EXCLUDING DON'T KNOWS

Q8. Other Transportation Services. Please circle the number that best describes your level of satisfaction with the adequacy of the following transportation services where you live: (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q8d Public transportation for elderly

5=Very satisfied	7.9%	8.0%	9.7%	10.9%	9.1%
4=Satisfied	22.2%	28.0%	30.1%	26.9%	26.7%
3=Neutral	38.1%	36.6%	32.7%	35.8%	35.8%
2=Dissatisfied	17.5%	17.1%	16.5%	14.2%	16.4%
1=Very dissatisfied	14.2%	10.3%	10.9%	12.1%	11.9%

Q8e Quality of State's freight rail system

5=Very satisfied	7.6%	2.7%	7.3%	9.0%	6.7%
4=Satisfied	29.5%	32.2%	27.1%	30.8%	29.9%
3=Neutral	52.3%	50.0%	52.3%	45.1%	49.9%
2=Dissatisfied	5.7%	7.4%	7.3%	9.0%	7.3%
1=Very dissatisfied	4.9%	7.8%	6.1%	6.0%	6.2%

Q8f Availability of passenger air service

5=Very satisfied	7.4%	7.4%	10.3%	10.8%	8.9%
4=Satisfied	36.4%	35.4%	44.0%	42.2%	39.5%
3=Neutral	37.3%	37.9%	37.3%	32.0%	36.2%
2=Dissatisfied	11.5%	12.4%	4.7%	9.3%	9.5%
1=Very dissatisfied	7.4%	6.9%	3.6%	5.8%	5.9%

EXCLUDING DON'T KNOWS

Q8. Other Transportation Services. Please circle the number that best describes your level of satisfaction with the adequacy of the following transportation services where you live: (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q8g Availability of recreational trails

5=Very satisfied	14.5%	16.9%	11.2%	12.3%	13.7%
4=Satisfied	46.2%	45.4%	45.0%	42.6%	44.8%
3=Neutral	24.1%	25.5%	28.7%	30.1%	27.1%
2=Dissatisfied	11.0%	7.3%	9.1%	10.5%	9.5%
1=Very dissatisfied	4.1%	4.9%	6.0%	4.4%	4.9%

Q8h Availability of pedestrian facilities

5=Very satisfied	6.8%	4.5%	6.8%	8.1%	6.6%
4=Satisfied	25.4%	28.3%	29.8%	31.9%	28.8%
3=Neutral	38.4%	35.6%	36.3%	35.9%	36.6%
2=Dissatisfied	19.1%	20.7%	17.3%	15.7%	18.2%
1=Very dissatisfied	10.3%	10.9%	9.8%	8.4%	9.8%

Q8i Availability of biking facilities

5=Very satisfied	6.1%	4.0%	6.1%	7.1%	5.8%
4=Satisfied	20.1%	20.4%	22.0%	26.6%	22.2%
3=Neutral	38.3%	41.1%	43.8%	38.9%	40.5%
2=Dissatisfied	22.1%	22.8%	17.7%	15.8%	19.6%
1=Very dissatisfied	13.5%	11.6%	10.4%	11.7%	11.8%

Q9. Which THREE of the transportation services listed above do you think should receive the most emphasis from the Tennessee Department of Transportation over the next TWO years? (all three selections)

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q9 Sum of Top 3 Choices

A=HELP services	20.4%	20.5%	19.2%	19.8%	20.0%
B=Availability of public trans	37.7%	32.4%	33.7%	31.0%	33.7%
C=Frequency of public trans	22.1%	20.7%	20.4%	20.2%	20.9%
D=Elderly services	25.3%	24.9%	26.5%	28.5%	26.3%
E=Freight rail services	4.7%	7.1%	5.2%	7.1%	6.0%
F=Passenger air services	13.0%	15.3%	5.0%	10.4%	11.0%
G=Trails and paths	15.0%	12.5%	18.6%	16.5%	15.6%
H=Pedestrian facilities	22.5%	24.5%	24.8%	19.6%	22.9%
I=Biking facilities	20.4%	20.1%	21.6%	15.3%	19.4%
Z=Not provided	31.6%	32.4%	33.7%	35.8%	33.3%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee.

N=2036

TDOT Regions					Total
Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson		
1	2	3	4		

Q10a Feel safe traveling on TN highways

5=Strongly agree	19.2%	14.8%	18.0%	18.3%	17.5%
4=Agree	52.0%	61.9%	57.7%	62.1%	58.4%
3=Neutral	11.5%	12.3%	13.2%	8.8%	11.4%
2=Disagree	10.1%	5.4%	6.2%	6.5%	7.0%
1=Strongly disagree	3.0%	1.9%	1.2%	1.2%	1.8%
9=Don't know	4.3%	3.8%	3.6%	3.1%	3.7%

Q10b Highways safer today

5=Strongly agree	15.2%	14.4%	16.2%	16.5%	15.6%
4=Agree	40.9%	43.3%	38.9%	42.8%	41.5%
3=Neutral	19.4%	21.8%	21.2%	19.8%	20.6%
2=Disagree	12.6%	8.8%	10.4%	9.6%	10.4%
1=Strongly disagree	3.6%	1.9%	1.2%	2.4%	2.3%
9=Don't know	8.3%	9.8%	12.0%	8.8%	9.7%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee.

N=2036

TDOT Regions					Total
Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson		
1	2	3	4		

Q10c Feel safe at railroad crossings

5=Strongly agree	10.7%	8.2%	12.6%	12.2%	10.9%
4=Agree	51.4%	51.5%	42.3%	53.4%	49.7%
3=Neutral	22.3%	23.8%	26.9%	20.0%	23.2%
2=Disagree	9.1%	7.5%	10.2%	6.9%	8.4%
1=Strongly disagree	1.6%	1.1%	1.8%	1.6%	1.5%
9=Don't know	4.9%	7.9%	6.2%	5.9%	6.2%

Q10d Safe in work zones at night

5=Strongly agree	5.7%	4.4%	7.0%	7.5%	6.1%
4=Agree	34.0%	37.7%	30.9%	38.7%	35.4%
3=Neutral	26.7%	26.4%	28.5%	24.2%	26.4%
2=Disagree	20.4%	19.7%	23.2%	16.9%	20.0%
1=Strongly disagree	6.1%	2.9%	3.8%	4.1%	4.2%
9=Don't know	7.1%	8.8%	6.6%	8.6%	7.8%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee.

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10e Safe in work zones during the day

5=Strongly agree	8.3%	7.5%	9.8%	10.4%	9.0%
4=Agree	50.0%	51.0%	45.9%	53.2%	50.0%
3=Neutral	21.1%	24.9%	25.3%	20.6%	23.0%
2=Disagree	12.8%	9.4%	12.2%	9.6%	11.0%
1=Strongly disagree	3.4%	1.5%	2.6%	1.4%	2.2%
9=Don't know	4.3%	5.7%	4.2%	4.7%	4.8%

Q10f Detours marked well

5=Strongly agree	9.1%	7.9%	9.6%	9.4%	9.0%
4=Agree	39.9%	43.5%	38.9%	45.4%	41.9%
3=Neutral	24.7%	25.1%	26.7%	24.0%	25.1%
2=Disagree	16.6%	12.5%	14.4%	11.0%	13.6%
1=Strongly disagree	2.8%	3.4%	4.0%	3.9%	3.5%
9=Don't know	6.9%	7.7%	6.4%	6.3%	6.8%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee.

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10g Warning signs easy to read

5=Strongly agree	12.6%	10.3%	12.6%	14.9%	12.6%
4=Agree	54.0%	58.4%	55.5%	55.4%	55.8%
3=Neutral	18.6%	18.0%	18.6%	18.3%	18.4%
2=Disagree	8.7%	6.1%	7.8%	6.3%	7.2%
1=Strongly disagree	1.8%	1.1%	0.8%	1.2%	1.2%
9=Don't know	4.3%	5.9%	4.6%	3.9%	4.7%

Q10h Location of warning signs

5=Strongly agree	14.4%	13.8%	15.2%	17.7%	15.3%
4=Agree	52.2%	55.2%	48.7%	56.6%	53.2%
3=Neutral	15.6%	14.9%	19.2%	13.0%	15.7%
2=Disagree	10.7%	8.0%	9.2%	6.9%	8.7%
1=Strongly disagree	3.2%	2.5%	2.6%	2.6%	2.7%
9=Don't know	4.0%	5.6%	5.0%	3.3%	4.5%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee.

N=2036

TDOT Regions					Total
Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson		
1	2	3	4		

Q10i Adequate access to businesses

5=Strongly agree	7.5%	5.2%	7.4%	8.6%	7.2%
4=Agree	33.2%	34.3%	31.9%	39.3%	34.7%
3=Neutral	30.0%	30.1%	34.9%	27.7%	30.6%
2=Disagree	12.8%	12.1%	10.0%	8.1%	10.8%
1=Strongly disagree	1.8%	1.9%	2.6%	1.6%	2.0%
9=Don't know	14.6%	16.5%	13.2%	14.7%	14.8%

Q10j Minimize delays from construction

5=Strongly agree	8.3%	5.7%	7.0%	10.4%	7.9%
4=Agree	33.8%	39.5%	30.7%	40.5%	36.1%
3=Neutral	28.3%	29.1%	31.3%	25.9%	28.6%
2=Disagree	17.4%	13.0%	19.4%	10.8%	15.1%
1=Strongly disagree	6.3%	5.4%	6.0%	4.5%	5.6%
9=Don't know	5.9%	7.3%	5.6%	7.9%	6.7%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee.

N=2036

TDOT Regions				Total
Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
1	2	3	4	

Q10k Traffic enforcement in work zones

5=Strongly agree	9.5%	6.9%	10.4%	10.0%	9.2%
4=Agree	39.7%	43.5%	39.1%	48.7%	42.8%
3=Neutral	27.1%	24.1%	25.7%	19.3%	24.0%
2=Disagree	12.8%	14.8%	15.6%	12.0%	13.8%
1=Strongly disagree	5.1%	2.9%	3.8%	3.9%	3.9%
9=Don't know	5.7%	7.9%	5.4%	6.1%	6.3%

Q10l Work zone speed limits reasonable

5=Strongly agree	12.8%	9.6%	14.6%	12.8%	12.4%
4=Agree	58.9%	61.7%	55.1%	60.5%	59.1%
3=Neutral	16.8%	16.3%	19.2%	15.3%	16.9%
2=Disagree	5.1%	5.2%	4.8%	6.1%	5.3%
1=Strongly disagree	1.8%	1.7%	1.8%	1.4%	1.7%
9=Don't know	4.5%	5.6%	4.4%	3.9%	4.6%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee.

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10m Speed limits on state highways

5=Strongly agree	12.8%	10.2%	13.8%	13.8%	12.6%
4=Agree	58.7%	63.4%	58.7%	62.1%	60.8%
3=Neutral	14.6%	13.2%	14.8%	12.2%	13.7%
2=Disagree	6.9%	6.5%	5.4%	6.9%	6.4%
1=Strongly disagree	2.4%	2.3%	2.8%	1.6%	2.3%
9=Don't know	4.5%	4.4%	4.4%	3.5%	4.2%

Q10n Traffic enforcement on state highways

5=Strongly agree	9.5%	9.0%	13.0%	12.0%	10.9%
4=Agree	47.6%	53.6%	52.1%	54.4%	52.0%
3=Neutral	20.6%	19.2%	17.4%	15.9%	18.3%
2=Disagree	11.1%	10.0%	10.0%	10.2%	10.3%
1=Strongly disagree	6.1%	2.5%	2.8%	2.4%	3.4%
9=Don't know	5.1%	5.7%	4.6%	5.1%	5.2%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee.

N=2036

TDOT Regions					Total
Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson		
1	2	3	4		

Q10o Traffic congestion is acceptable

5=Strongly agree	6.9%	5.6%	8.6%	9.0%	7.5%
4=Agree	45.8%	50.8%	40.5%	51.1%	47.1%
3=Neutral	23.3%	21.6%	27.1%	22.0%	23.5%
2=Disagree	14.2%	13.6%	13.8%	9.8%	12.9%
1=Strongly disagree	4.9%	3.1%	5.2%	3.5%	4.2%
9=Don't know	4.7%	5.4%	4.8%	4.5%	4.9%

EXCLUDING DON'T KNOWS

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10a Feel safe traveling on TN highways

5=Strongly agree	20.0%	15.3%	18.7%	18.9%	18.2%
4=Agree	54.3%	64.3%	59.9%	64.1%	60.7%
3=Neutral	12.0%	12.7%	13.7%	9.1%	11.9%
2=Disagree	10.5%	5.6%	6.4%	6.7%	7.3%
1=Strongly disagree	3.1%	2.0%	1.2%	1.2%	1.9%

Q10b Highways safer today

5=Strongly agree	16.6%	15.9%	18.5%	18.1%	17.2%
4=Agree	44.6%	48.0%	44.2%	47.0%	46.0%
3=Neutral	21.1%	24.2%	24.1%	21.8%	22.8%
2=Disagree	13.8%	9.8%	11.8%	10.6%	11.5%
1=Strongly disagree	3.9%	2.1%	1.4%	2.6%	2.5%

Q10c Feel safe at railroad crossings

5=Strongly agree	11.2%	8.9%	13.5%	12.9%	11.6%
4=Agree	54.1%	55.9%	45.1%	56.8%	53.0%
3=Neutral	23.5%	25.8%	28.6%	21.3%	24.8%
2=Disagree	9.6%	8.1%	10.9%	7.3%	9.0%
1=Strongly disagree	1.7%	1.2%	1.9%	1.7%	1.6%

EXCLUDING DON'T KNOWS

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10d Safe in work zones at night

5=Strongly agree	6.2%	4.8%	7.5%	8.2%	6.7%
4=Agree	36.6%	41.4%	33.0%	42.4%	38.4%
3=Neutral	28.7%	29.0%	30.5%	26.5%	28.7%
2=Disagree	21.9%	21.6%	24.9%	18.5%	21.7%
1=Strongly disagree	6.6%	3.2%	4.1%	4.5%	4.6%

Q10e Safe in work zones during the day

5=Strongly agree	8.7%	7.9%	10.3%	10.9%	9.4%
4=Agree	52.3%	54.1%	47.9%	55.9%	52.6%
3=Neutral	22.1%	26.4%	26.4%	21.6%	24.1%
2=Disagree	13.4%	10.0%	12.8%	10.1%	11.6%
1=Strongly disagree	3.5%	1.6%	2.7%	1.4%	2.3%

Q10f Detours marked well

5=Strongly agree	9.8%	8.5%	10.3%	10.1%	9.6%
4=Agree	42.9%	47.1%	41.5%	48.4%	45.0%
3=Neutral	26.5%	27.2%	28.5%	25.6%	26.9%
2=Disagree	17.8%	13.5%	15.4%	11.7%	14.6%
1=Strongly disagree	3.0%	3.7%	4.3%	4.2%	3.8%

EXCLUDING DON'T KNOWS

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10g Warning signs easy to read

5=Strongly agree	13.2%	11.0%	13.2%	15.5%	13.2%
4=Agree	56.4%	62.1%	58.2%	57.7%	58.6%
3=Neutral	19.4%	19.1%	19.5%	19.0%	19.3%
2=Disagree	9.1%	6.5%	8.2%	6.5%	7.6%
1=Strongly disagree	1.9%	1.2%	0.8%	1.2%	1.3%

Q10h Location of warning signs

5=Strongly agree	15.0%	14.6%	16.0%	18.3%	16.0%
4=Agree	54.3%	58.4%	51.3%	58.5%	55.7%
3=Neutral	16.3%	15.8%	20.3%	13.4%	16.4%
2=Disagree	11.1%	8.5%	9.7%	7.1%	9.1%
1=Strongly disagree	3.3%	2.6%	2.7%	2.6%	2.8%

Q10i Adequate access to businesses

5=Strongly agree	8.8%	6.2%	8.5%	10.1%	8.4%
4=Agree	38.9%	41.1%	36.7%	46.1%	40.7%
3=Neutral	35.2%	36.0%	40.2%	32.5%	36.0%
2=Disagree	15.0%	14.4%	11.5%	9.4%	12.6%
1=Strongly disagree	2.1%	2.3%	3.0%	1.8%	2.3%

EXCLUDING DON'T KNOWS

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee. (excluding don't knows)

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10j Minimize delays from construction

5=Strongly agree	8.8%	6.2%	7.4%	11.3%	8.4%
4=Agree	35.9%	42.6%	32.5%	43.9%	38.7%
3=Neutral	30.0%	31.4%	33.1%	28.1%	30.7%
2=Disagree	18.5%	14.0%	20.6%	11.7%	16.2%
1=Strongly disagree	6.7%	5.8%	6.4%	4.9%	5.9%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee. (excluding don't knows)

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10k Traffic enforcement in work zones

5=Strongly agree	10.1%	7.5%	11.0%	10.7%	9.8%
4=Agree	42.1%	47.2%	41.3%	51.9%	45.6%
3=Neutral	28.7%	26.2%	27.1%	20.5%	25.6%
2=Disagree	13.6%	16.0%	16.5%	12.8%	14.7%
1=Strongly disagree	5.5%	3.1%	4.0%	4.2%	4.2%

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10l Work zone speed limits reasonable

5=Strongly agree	13.5%	10.1%	15.3%	13.3%	13.0%
4=Agree	61.7%	65.3%	57.7%	63.0%	61.9%
3=Neutral	17.6%	17.2%	20.1%	16.0%	17.7%
2=Disagree	5.4%	5.5%	5.0%	6.3%	5.6%
1=Strongly disagree	1.9%	1.8%	1.9%	1.4%	1.8%

Q10m Speed limits on state highways

5=Strongly agree	13.5%	10.6%	14.5%	14.3%	13.2%
4=Agree	61.5%	66.3%	61.4%	64.4%	63.4%
3=Neutral	15.3%	13.8%	15.5%	12.6%	14.3%
2=Disagree	7.2%	6.8%	5.7%	7.1%	6.7%
1=Strongly disagree	2.5%	2.4%	2.9%	1.6%	2.4%

Q10n Traffic enforcement on state highways

5=Strongly agree	10.0%	9.6%	13.7%	12.6%	11.4%
4=Agree	50.2%	56.9%	54.6%	57.3%	54.8%
3=Neutral	21.7%	20.3%	18.3%	16.8%	19.3%
2=Disagree	11.7%	10.6%	10.5%	10.8%	10.9%
1=Strongly disagree	6.5%	2.6%	2.9%	2.5%	3.6%

EXCLUDING DON'T KNOWS

Q10. Perceptions of Travel on State Highways in Tennessee. Please circle the number that best describes your level of agreement with the following statements about travel on Interstates and other state highways in Tennessee. (excluding don't knows)

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q10o Traffic congestion is acceptable

5=Strongly agree	7.3%	5.9%	9.1%	9.5%	7.9%
4=Agree	48.1%	53.6%	42.5%	53.5%	49.5%
3=Neutral	24.5%	22.9%	28.4%	23.0%	24.7%
2=Disagree	14.9%	14.4%	14.5%	10.3%	13.5%
1=Strongly disagree	5.2%	3.2%	5.5%	3.7%	4.4%

Q11. Has TDOT completed the construction of a new highway or the reconstruction of an existing highway that you regularly use during the past five years?

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q11 Completed construction of highway

1=Yes	53.2%	60.9%	53.3%	55.0%	55.6%
2=No	32.2%	26.8%	32.3%	29.5%	30.2%
9=Don't know	14.6%	12.3%	14.4%	15.5%	14.2%

Q11a. Do you feel that the overall quality of transportation in the area where you live has improved since the completion of this (these) project(s)?

N=1133	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q11a Quality of transportation improved

1=Yes	81.0%	86.8%	83.5%	85.4%	84.3%
2=No	10.0%	9.8%	8.3%	8.6%	9.2%
9=Don't know	8.9%	3.5%	8.3%	6.1%	6.5%

Q11b. Do you feel that TDOT adequately involved your community during the planning and implementation of highway improvements in your area?

N=1133	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q11b Involved community in improvements

1=Yes	49.1%	42.0%	42.1%	45.0%	44.4%
2=No	18.2%	19.2%	20.7%	19.6%	19.4%
9=Don't know	32.7%	38.8%	37.2%	35.4%	36.1%

Q12. Have you contacted a TDOT employee by letter, telephone, e-mail, or in person, during the past two years?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q12 Contacted TDOT employee

1=Yes	7.9%	8.2%	8.6%	11.0%	8.9%
2=No	90.7%	88.1%	87.6%	85.9%	88.1%
9=Not provided	1.4%	3.6%	3.8%	3.1%	3.0%

Q12a. How easy/difficult was it to contact the right person the last time you contacted TDOT?

N=182	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q12a How easy to contact right person

1=Very easy	30.0%	48.8%	20.9%	28.6%	31.9%
2=Easy	42.5%	34.9%	34.9%	37.5%	37.4%
3=Difficult	15.0%	9.3%	20.9%	7.1%	12.6%
4=Very difficult	10.0%	4.7%	16.3%	14.3%	11.5%
9=Don't know	2.5%	2.3%	7.0%	12.5%	6.6%

Q12b. Were you able to get your question answered or get the information you needed the last time you contacted TDOT?

N=182	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q12b Able to get question answered

1=Yes	67.5%	69.8%	56.1%	66.1%	65.0%
2=No	27.5%	23.3%	39.0%	25.0%	28.3%
9=Don't know	5.0%	7.0%	4.9%	8.9%	6.7%

Q12c. Did you receive a response in a timely manner?

N=182	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q12c Receive response in timely manner

1=Yes	62.5%	79.1%	59.5%	64.3%	66.3%
2=No	32.5%	16.3%	35.7%	23.2%	26.5%
9=Don't know	5.0%	4.7%	4.8%	12.5%	7.2%

Q13. Which of the following would be the most effective way for TDOT to provide you with information?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q13 Most effective way to provide info

01=Electronic message boards	62.1%	61.7%	61.7%	60.1%	61.4%
02=Signs on roadways	43.5%	47.5%	44.5%	46.4%	45.5%
03=Flyers	5.5%	6.5%	9.4%	6.3%	6.9%
04=Internet/web page	13.4%	18.2%	18.0%	15.1%	16.2%
05=Direct mailings	19.4%	22.0%	26.9%	23.4%	22.9%
06=Newspapers	46.6%	41.8%	39.1%	41.1%	42.1%
07=Radio	48.6%	48.9%	45.7%	40.5%	45.9%
08=TV local public access	43.7%	41.4%	40.7%	41.3%	41.7%
09=Public officials	2.2%	4.8%	6.2%	4.9%	4.5%
10=Public meetings	8.5%	7.7%	8.4%	8.6%	8.3%
11=E-mail	7.5%	7.9%	9.8%	6.9%	8.0%
12=Other	2.4%	0.8%	0.4%	1.2%	1.2%
99=Not provided	2.2%	3.3%	2.6%	2.6%	2.7%

Q14. Did you know TDOT has a toll-free road condition number (511 or 877.244.0065 outside Tennessee) that provides information about road conditions on state highways?

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q14 Toll-free road construction number

1=Yes	41.8%	32.8%	46.7%	41.5%	40.6%
2=No	57.4%	65.9%	52.5%	57.4%	58.4%
9=Not provided	0.8%	1.3%	0.8%	1.2%	1.0%

Q14a. Have you called TDOT's Road Condition Hotline during the past year?

N=826

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q14a Called Road Condition Hotline

1=Yes	25.6%	22.2%	18.5%	27.1%	23.3%
2=No	72.0%	76.0%	79.8%	71.9%	75.0%
9=Not provided	2.4%	1.8%	1.7%	1.0%	1.7%

Q14b. Overall, how satisfied were you with TDOT's Road Condition Hotline?

N=192

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q14b Satisfied with Road Condition Hotline

5=Very satisfied	29.6%	26.3%	30.2%	22.8%	27.1%
4=Satisfied	48.1%	50.0%	44.2%	59.6%	51.0%
3=Neutral	7.4%	5.3%	16.3%	3.5%	7.8%
2=Dissatisfied	11.1%	13.2%	7.0%	7.0%	9.4%
1=Very dissatisfied	1.9%	5.3%	2.3%	7.0%	4.2%
9=Not provided	1.9%	0.0%	0.0%	0.0%	0.5%

Q15. Have you seen signs featuring a toll-free Record-A-Comment phone number (1-877-SmartWay) posted in state highway construction zones during the past year?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q15 Signs with Record-a-Comment number

1=Yes	20.8%	16.3%	21.2%	17.9%	19.0%
2=No	77.4%	81.6%	77.6%	81.1%	79.5%
9=Not provided	1.8%	2.1%	1.2%	1.0%	1.5%

Q16. Did you know the TDOT has a website?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q16 Know TDOT has a website

1=Yes	35.2%	30.8%	39.0%	36.6%	35.3%
2=No	62.8%	66.9%	58.8%	61.4%	62.5%
9=Not provided	2.0%	2.3%	2.2%	2.0%	2.1%

Q16a. Have you visited TDOT's website during the past year?

N=719	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q16a Have you visited TDOT website

1=Yes	29.5%	22.4%	32.0%	30.8%	28.9%
2=No	69.9%	77.6%	66.5%	67.0%	70.0%
9=Not provided	0.6%	0.0%	1.5%	2.2%	1.1%

Q16b. How easy was the website to use?

N=207	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	
<u>Q16b How easy was the website to use</u>					
1=Very easy	17.3%	27.8%	12.9%	28.1%	20.8%
2=Easy	44.2%	44.4%	38.7%	31.6%	39.1%
3=OK	32.7%	25.0%	38.7%	31.6%	32.9%
4=Difficult	0.0%	2.8%	8.1%	1.8%	3.4%
9=Don't remember	5.8%	0.0%	1.6%	7.0%	3.9%

Q17. How interested would you be in using TDOT's website to do the following?

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	
<u>Q17 Interested in using TDOT website</u>					
01=Current project info	49.6%	51.9%	50.1%	52.1%	50.9%
02=Future project info	40.7%	37.7%	40.7%	40.3%	39.8%
03=Weather/road conditions	59.7%	56.5%	57.7%	53.8%	56.9%
04=View webcams	33.6%	30.3%	33.9%	35.8%	33.3%
05=Detour info	44.5%	42.9%	43.1%	44.0%	43.6%
06=Public transit info	19.8%	15.9%	23.0%	17.7%	19.1%
07=Contact employee	12.5%	10.7%	14.2%	13.8%	12.8%
08=Response to questions	35.4%	27.4%	32.3%	33.0%	32.0%
09=Other	6.7%	6.5%	7.4%	6.3%	6.7%
99=Not provided	21.1%	24.9%	25.3%	24.4%	23.9%

Q18. Using a 5-point scale, where 5 is "very satisfied" and 1 is "very dissatisfied", how satisfied are you with TDOT's overall efforts to keep residents informed about transportation related issues in Tennessee?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q18 Efforts to keep residents informed

5=Very satisfied	11.1%	6.9%	6.0%	11.4%	8.8%
4=Satisfied	40.7%	42.9%	40.7%	38.5%	40.7%
3=Neutral	29.4%	30.5%	32.9%	31.6%	31.1%
2=Dissatisfied	8.5%	8.4%	6.8%	7.3%	7.8%
1=Very dissatisfied	1.0%	1.9%	2.4%	1.6%	1.7%
9=Don't know	9.3%	9.4%	11.2%	9.6%	9.9%

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years.

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q19a Expand urban public transportation

5=Extremely important	20.4%	15.1%	17.2%	14.1%	16.7%
4=Very important	24.7%	27.6%	26.7%	23.6%	25.6%
3=Important	24.7%	23.9%	28.7%	27.9%	26.3%
2=Less important	9.7%	10.2%	8.6%	11.4%	10.0%
1=Not important	4.7%	3.1%	2.6%	5.3%	3.9%
9=Don't know	15.8%	20.1%	16.2%	17.7%	17.5%

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q19b Expand rural public transportation

5=Extremely important	18.8%	15.9%	16.2%	13.2%	16.0%
4=Very important	24.3%	24.9%	27.1%	22.8%	24.8%
3=Important	26.5%	24.5%	27.5%	28.1%	26.6%
2=Less important	10.7%	12.5%	11.2%	13.0%	11.8%
1=Not important	5.9%	2.9%	4.0%	6.5%	4.8%
9=Don't know	13.8%	19.3%	14.0%	16.5%	16.0%

Q19c Expand services for seniors

5=Extremely important	27.5%	25.1%	24.4%	25.0%	25.5%
4=Very important	32.6%	30.5%	32.1%	29.7%	31.2%
3=Important	22.9%	23.9%	25.9%	28.1%	25.2%
2=Less important	4.5%	5.2%	3.8%	4.1%	4.4%
1=Not important	1.2%	1.0%	1.4%	0.8%	1.1%
9=Don't know	11.3%	14.4%	12.4%	12.4%	12.6%

Q19d Relieving congestion in urban areas

5=Extremely important	26.3%	22.0%	23.0%	22.6%	23.5%
4=Very important	39.5%	35.6%	36.9%	33.8%	36.4%
3=Important	21.5%	23.6%	24.6%	27.5%	24.3%
2=Less important	2.4%	3.8%	3.2%	3.5%	3.2%
1=Not important	0.6%	0.6%	0.6%	1.2%	0.7%
9=Don't know	9.7%	14.4%	11.6%	11.4%	11.8%

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years.

N=2036

TDOT Regions					Total
Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson		
1	2	3	4		

Q19e Adding passing lanes to state hwys

5=Extremely important	22.1%	24.7%	28.1%	25.9%	25.2%
4=Very important	34.4%	34.7%	34.9%	35.6%	34.9%
3=Important	24.5%	22.4%	22.4%	25.5%	23.7%
2=Less important	9.9%	8.6%	6.6%	5.1%	7.6%
1=Not important	2.0%	1.1%	1.0%	1.4%	1.4%
9=Don't know	7.1%	8.4%	7.0%	6.5%	7.3%

Q19f Maintaining existing highways

5=Extremely important	37.4%	33.3%	37.3%	35.8%	35.9%
4=Very important	42.9%	46.0%	38.7%	41.3%	42.2%
3=Important	13.2%	14.0%	16.6%	17.9%	15.4%
2=Less important	0.6%	0.4%	1.2%	0.6%	0.7%
1=Not important	0.4%	0.2%	0.2%	0.0%	0.2%
9=Don't know	5.5%	6.1%	6.0%	4.5%	5.6%

Q19g Adding shoulders to highways

5=Extremely important	30.4%	32.4%	35.7%	30.6%	32.3%
4=Very important	39.5%	38.1%	33.3%	36.9%	37.0%
3=Important	18.6%	18.2%	20.2%	23.2%	20.0%
2=Less important	4.5%	4.0%	3.2%	3.1%	3.7%
1=Not important	0.6%	0.4%	1.0%	0.8%	0.7%
9=Don't know	6.3%	6.9%	6.6%	5.3%	6.3%

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q19h Widening shoulders on highways

5=Extremely important	21.5%	20.3%	26.5%	22.2%	22.6%
4=Very important	30.0%	31.0%	29.3%	33.2%	30.9%
3=Important	28.5%	25.7%	24.2%	23.4%	25.4%
2=Less important	10.7%	12.1%	11.6%	12.4%	11.7%
1=Not important	1.2%	1.0%	1.4%	1.4%	1.2%
9=Don't know	8.1%	10.0%	7.0%	7.5%	8.2%

Q19i Provide more direct links

5=Extremely important	19.6%	18.6%	22.8%	20.6%	20.4%
4=Very important	28.1%	32.0%	31.1%	32.6%	30.9%
3=Important	27.1%	27.6%	25.5%	25.3%	26.4%
2=Less important	13.0%	10.5%	9.6%	9.8%	10.8%
1=Not important	3.2%	1.9%	1.6%	2.2%	2.2%
9=Don't know	9.1%	9.4%	9.4%	9.4%	9.3%

Q19j Improving freight rail services

5=Extremely important	10.7%	10.2%	9.0%	9.2%	9.8%
4=Very important	19.8%	19.5%	15.8%	20.4%	18.9%
3=Important	26.7%	23.9%	30.5%	23.0%	26.0%
2=Less important	12.5%	14.4%	14.4%	14.1%	13.9%
1=Not important	3.6%	2.9%	4.6%	4.9%	4.0%
9=Don't know	26.9%	29.1%	25.7%	28.3%	27.5%

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q19k High speed rail service

5=Extremely important	15.0%	14.4%	17.6%	13.4%	15.1%
4=Very important	21.5%	20.7%	21.2%	22.4%	21.5%
3=Important	22.5%	22.4%	23.4%	23.6%	23.0%
2=Less important	15.2%	12.8%	14.0%	13.6%	13.9%
1=Not important	6.3%	6.7%	5.2%	6.9%	6.3%
9=Don't know	19.4%	23.0%	18.4%	20.2%	20.3%

Q19l Investing in information technology

5=Extremely important	22.9%	20.7%	18.6%	20.6%	20.7%
4=Very important	33.8%	34.3%	34.9%	35.8%	34.7%
3=Important	26.3%	26.4%	27.9%	26.3%	26.7%
2=Less important	7.5%	6.5%	8.2%	6.5%	7.2%
1=Not important	2.4%	2.3%	1.6%	1.8%	2.0%
9=Don't know	7.1%	9.8%	8.8%	9.0%	8.7%

Q19m Pedestrian and bicycle facilities

5=Extremely important	10.7%	11.9%	12.0%	10.6%	11.3%
4=Very important	24.5%	24.3%	21.8%	23.4%	23.5%
3=Important	27.5%	26.4%	28.1%	26.9%	27.2%
2=Less important	20.8%	19.5%	19.8%	20.2%	20.1%
1=Not important	5.9%	6.1%	7.0%	7.7%	6.7%
9=Don't know	10.7%	11.7%	11.2%	11.2%	11.2%

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years.

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	

Q19n Developing HOV lanes on interstates

5=Extremely important	11.9%	12.8%	12.0%	13.8%	12.6%
4=Very important	24.1%	29.5%	26.3%	24.2%	26.0%
3=Important	27.5%	26.4%	22.4%	25.1%	25.4%
2=Less important	15.0%	13.6%	16.6%	16.3%	15.4%
1=Not important	7.7%	4.0%	10.4%	7.3%	7.3%
9=Don't know	13.8%	13.6%	12.2%	13.4%	13.3%

Q19o Developing dedicated lanes for trucks

5=Extremely important	34.0%	36.0%	34.1%	30.1%	33.5%
4=Very important	28.5%	29.7%	28.3%	32.6%	29.8%
3=Important	18.4%	17.4%	20.8%	21.0%	19.4%
2=Less important	7.3%	5.4%	7.0%	5.9%	6.4%
1=Not important	3.4%	1.7%	2.8%	2.0%	2.5%
9=Don't know	8.5%	9.8%	7.0%	8.4%	8.4%

Q19p Adding more HELP trucks

5=Extremely important	20.4%	21.6%	22.4%	22.2%	21.7%
4=Very important	33.2%	33.1%	31.3%	33.6%	32.8%
3=Important	26.7%	25.5%	30.5%	27.3%	27.5%
2=Less important	7.3%	7.1%	6.0%	6.1%	6.6%
1=Not important	2.2%	1.0%	1.2%	1.2%	1.4%
9=Don't know	10.3%	11.7%	8.6%	9.6%	10.1%

EXCLUDING DON'T KNOWS

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q19a Expand urban public transportation

5=Extremely important	24.2%	18.9%	20.6%	17.2%	20.2%
4=Very important	29.3%	34.5%	31.8%	28.6%	31.1%
3=Important	29.3%	30.0%	34.2%	33.9%	31.8%
2=Less important	11.5%	12.7%	10.3%	13.8%	12.1%
1=Not important	5.6%	3.8%	3.1%	6.4%	4.8%

Q19b Expand rural public transportation

5=Extremely important	21.8%	19.7%	18.9%	15.8%	19.1%
4=Very important	28.2%	30.9%	31.5%	27.3%	29.5%
3=Important	30.7%	30.4%	31.9%	33.6%	31.7%
2=Less important	12.4%	15.4%	13.1%	15.5%	14.1%
1=Not important	6.9%	3.6%	4.7%	7.8%	5.7%

Q19c Expand services for seniors

5=Extremely important	31.0%	29.3%	27.9%	28.5%	29.2%
4=Very important	36.7%	35.6%	36.6%	33.9%	35.7%
3=Important	25.8%	28.0%	29.5%	32.1%	28.8%
2=Less important	5.1%	6.0%	4.3%	4.7%	5.1%
1=Not important	1.3%	1.1%	1.6%	0.9%	1.2%

EXCLUDING DON'T KNOWS

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years. (excluding don't knows)

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q19d Relieving congestion in urban areas

5=Extremely important	29.1%	25.7%	26.1%	25.5%	26.6%
4=Very important	43.8%	41.6%	41.7%	38.1%	41.3%
3=Important	23.9%	27.5%	27.9%	31.0%	27.6%
2=Less important	2.6%	4.5%	3.6%	4.0%	3.7%
1=Not important	0.7%	0.7%	0.7%	1.3%	0.8%

Q19e Adding passing lanes to state hwys

5=Extremely important	23.8%	27.0%	30.2%	27.7%	27.2%
4=Very important	37.0%	37.9%	37.5%	38.0%	37.6%
3=Important	26.4%	24.5%	24.1%	27.3%	25.6%
2=Less important	10.6%	9.4%	7.1%	5.5%	8.2%
1=Not important	2.1%	1.3%	1.1%	1.5%	1.5%

Q19f Maintaining existing highways

5=Extremely important	39.5%	35.5%	39.7%	37.4%	38.0%
4=Very important	45.4%	49.0%	41.2%	43.2%	44.7%
3=Important	14.0%	14.9%	17.7%	18.7%	16.3%
2=Less important	0.6%	0.4%	1.3%	0.6%	0.7%
1=Not important	0.4%	0.2%	0.2%	0.0%	0.2%

EXCLUDING DON'T KNOWS

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q19g Adding shoulders to highways

5=Extremely important	32.5%	34.8%	38.2%	32.4%	34.4%
4=Very important	42.2%	40.9%	35.6%	39.0%	39.5%
3=Important	19.8%	19.5%	21.7%	24.5%	21.4%
2=Less important	4.9%	4.3%	3.4%	3.3%	4.0%
1=Not important	0.6%	0.4%	1.1%	0.8%	0.7%

Q19h Widening shoulders on highways

5=Extremely important	23.4%	22.6%	28.4%	24.0%	24.6%
4=Very important	32.7%	34.5%	31.5%	35.9%	33.6%
3=Important	31.0%	28.5%	26.1%	25.3%	27.7%
2=Less important	11.6%	13.4%	12.5%	13.4%	12.7%
1=Not important	1.3%	1.1%	1.5%	1.5%	1.3%

Q19i Provide more direct links

5=Extremely important	21.5%	20.5%	25.2%	22.8%	22.5%
4=Very important	30.9%	35.3%	34.3%	36.0%	34.1%
3=Important	29.8%	30.4%	28.1%	28.0%	29.1%
2=Less important	14.3%	11.6%	10.6%	10.8%	11.9%
1=Not important	3.5%	2.1%	1.8%	2.4%	2.4%

EXCLUDING DON'T KNOWS

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q19j Improving freight rail services

5=Extremely important	14.6%	14.3%	12.1%	12.9%	13.5%
4=Very important	27.0%	27.6%	21.3%	28.5%	26.1%
3=Important	36.5%	33.8%	41.0%	32.1%	35.8%
2=Less important	17.0%	20.3%	19.4%	19.7%	19.1%
1=Not important	4.9%	4.1%	6.2%	6.8%	5.5%

Q19k High speed rail service

5=Extremely important	18.6%	18.7%	21.6%	16.7%	18.9%
4=Very important	26.7%	26.9%	26.0%	28.1%	26.9%
3=Important	27.9%	29.1%	28.7%	29.6%	28.8%
2=Less important	18.9%	16.7%	17.2%	17.0%	17.4%
1=Not important	7.8%	8.7%	6.4%	8.6%	7.9%

Q19l Investing in information technology

5=Extremely important	24.7%	22.9%	20.4%	22.7%	22.7%
4=Very important	36.4%	38.0%	38.2%	39.3%	38.0%
3=Important	28.3%	29.3%	30.5%	28.9%	29.3%
2=Less important	8.1%	7.2%	9.0%	7.1%	7.9%
1=Not important	2.6%	2.5%	1.8%	1.9%	2.2%

EXCLUDING DON'T KNOWS

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q19m Pedestrian and bicycle facilities

5=Extremely important	11.9%	13.4%	13.5%	11.9%	12.7%
4=Very important	27.4%	27.5%	24.6%	26.3%	26.5%
3=Important	30.8%	29.9%	31.6%	30.3%	30.6%
2=Less important	23.2%	22.1%	22.3%	22.8%	22.6%
1=Not important	6.6%	6.9%	7.9%	8.6%	7.5%

Q19n Developing HOV lanes on interstates

5=Extremely important	13.8%	14.9%	13.7%	15.9%	14.6%
4=Very important	28.0%	34.1%	29.9%	27.9%	30.0%
3=Important	31.9%	30.6%	25.6%	29.0%	29.3%
2=Less important	17.4%	15.7%	18.9%	18.8%	17.7%
1=Not important	8.9%	4.7%	11.9%	8.4%	8.4%

Q19o Developing dedicated lanes for trucks

5=Extremely important	37.1%	39.9%	36.6%	32.8%	36.6%
4=Very important	31.1%	32.9%	30.4%	35.6%	32.5%
3=Important	20.1%	19.3%	22.4%	23.0%	21.2%
2=Less important	8.0%	5.9%	7.5%	6.4%	7.0%
1=Not important	3.7%	1.9%	3.0%	2.1%	2.7%

EXCLUDING DON'T KNOWS

Q19. Transportation Investment Options. Please indicate how important the following transportation investment options should be in Tennessee over the next two years. (excluding don't knows)

N=2036

TDOT Regions				Total
Region 1 Knoxville 1	Region 2 Chatt. 2	Region 3 Nashville 3	Region 4 Jackson 4	

Q19p Adding more HELP trucks

5=Extremely important	22.7%	24.5%	24.6%	24.6%	24.1%
4=Very important	37.0%	37.5%	34.2%	37.2%	36.5%
3=Important	29.7%	28.9%	33.3%	30.2%	30.5%
2=Less important	8.1%	8.0%	6.6%	6.7%	7.4%
1=Not important	2.4%	1.1%	1.3%	1.3%	1.5%

Q20. Which THREE of the items above do you think are the most important for the Tennessee Department of Transportation to focus on over the next TWO years? (all three selections)

N=2036	TDOT Regions				Total
	Region 1 Knoxville	Region 2 Chatt.	Region 3 Nashville	Region 4 Jackson	
	1	2	3	4	
<u>Q20 Sum of Top 3 Choices</u>					
A=Urban transportation	15.4%	12.5%	15.6%	12.4%	13.9%
B=Rural transportation	14.2%	11.9%	12.4%	8.4%	11.7%
C=Senior transportation	18.6%	15.9%	16.4%	13.6%	16.1%
D=Urban congestion	22.9%	19.3%	21.0%	21.2%	21.1%
E=Passing lanes	13.2%	17.4%	21.0%	22.0%	18.4%
F=Maintaining highways	40.1%	37.7%	34.3%	37.5%	37.4%
G=Adding shoulders	17.4%	22.4%	23.8%	21.6%	21.3%
H=Widening shoulders	9.9%	9.8%	11.4%	10.2%	10.3%
I=Direct links	11.7%	11.5%	12.2%	14.9%	12.6%
J=Freight rail services	3.4%	4.8%	3.0%	2.4%	3.4%
K=High speed rail	8.9%	11.9%	10.0%	9.4%	10.1%
L=Information technology	13.2%	13.2%	11.2%	14.7%	13.1%
M=Pedestrian/Bicycle	8.5%	7.3%	7.2%	4.1%	6.8%
N=Developing HOV	5.5%	6.5%	4.4%	5.1%	5.4%
O=Dedicated lanes	27.5%	31.4%	30.9%	28.9%	29.7%
P=More HELP trucks	15.6%	17.6%	14.8%	19.8%	17.0%
Z=Not provided	14.0%	13.0%	13.2%	13.8%	13.5%

Q21. How do you think the current level of funding for transportation in Tennessee should change over the next two years?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q21 Current level of funding

1=Increased	31.6%	29.7%	31.3%	31.2%	30.9%
2=Stay the same	31.4%	33.1%	37.5%	34.8%	34.2%
3=Reduced	3.4%	2.7%	1.8%	2.4%	2.6%
9=Don't know	33.6%	34.5%	29.5%	31.6%	32.3%

Q22. Environmental Considerations. Please indicate how well you think TDOT is doing the following when planning and building transportation projects in Tennessee.

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q22a Preserving quality of water in lakes

5=Very well	16.2%	16.7%	15.4%	17.5%	16.5%
4=Well	26.3%	29.5%	26.3%	26.3%	27.1%
3=OK	24.5%	24.5%	30.5%	27.9%	26.8%
2=Poor	5.9%	3.8%	4.2%	3.1%	4.3%
1=Very poor	1.4%	1.3%	1.2%	1.4%	1.3%
9=Don't know	25.7%	24.1%	22.4%	23.8%	24.0%

Q22. Environmental Considerations. Please indicate how well you think TDOT is doing the following when planning and building transportation projects in Tennessee.

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q22b Preserving air quality

5=Very well	13.2%	13.6%	12.2%	15.1%	13.6%
4=Well	24.1%	25.9%	26.1%	25.5%	25.4%
3=OK	27.5%	29.1%	31.7%	30.1%	29.6%
2=Poor	8.7%	5.0%	6.2%	3.7%	5.9%
1=Very poor	2.6%	1.5%	1.2%	1.4%	1.7%
9=Don't know	23.9%	24.9%	22.6%	24.2%	23.9%

Q22c Preserving historic buildings

5=Very well	12.8%	12.8%	14.2%	13.9%	13.5%
4=Well	27.3%	26.1%	26.9%	27.1%	26.8%
3=OK	24.9%	27.4%	27.9%	29.1%	27.3%
2=Poor	5.9%	4.6%	6.2%	3.7%	5.1%
1=Very poor	1.6%	1.1%	1.4%	1.0%	1.3%
9=Don't know	27.5%	28.0%	23.4%	25.1%	26.0%

Q22. Environmental Considerations. Please indicate how well you think TDOT is doing the following when planning and building transportation projects in Tennessee.

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q22d Preserving wetlands

5=Very well	10.3%	12.3%	12.8%	13.2%	12.1%
4=Well	21.9%	21.1%	21.8%	23.8%	22.2%
3=OK	29.1%	27.6%	30.5%	30.8%	29.5%
2=Poor	5.1%	5.2%	4.6%	4.7%	4.9%
1=Very poor	1.6%	2.9%	1.8%	1.6%	2.0%
9=Don't know	32.0%	31.0%	28.5%	25.9%	29.4%

Q22e Preserving quality of life

5=Very well	11.7%	13.2%	11.6%	11.8%	12.1%
4=Well	25.9%	26.6%	23.2%	26.7%	25.6%
3=OK	28.1%	28.7%	34.1%	31.8%	30.6%
2=Poor	7.7%	5.9%	7.2%	5.1%	6.5%
1=Very poor	2.8%	2.5%	2.8%	2.0%	2.5%
9=Don't know	23.9%	23.0%	21.0%	22.6%	22.6%

EXCLUDING DON'T KNOWS

Q22. Environmental Considerations. Please indicate how well you think TDOT is doing the following when planning and building transportation projects in Tennessee. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q22a Preserving quality of water in lakes

5=Very well	21.8%	22.0%	19.9%	22.9%	21.7%
4=Well	35.4%	38.9%	33.9%	34.5%	35.7%
3=OK	33.0%	32.3%	39.3%	36.6%	35.3%
2=Poor	8.0%	5.1%	5.4%	4.1%	5.6%
1=Very poor	1.9%	1.8%	1.6%	1.8%	1.7%

Q22b Preserving air quality

5=Very well	17.4%	18.1%	15.8%	19.9%	17.8%
4=Well	31.7%	34.4%	33.7%	33.7%	33.4%
3=OK	36.1%	38.8%	40.9%	39.6%	38.9%
2=Poor	11.4%	6.6%	8.0%	4.9%	7.7%
1=Very poor	3.4%	2.0%	1.6%	1.8%	2.2%

Q22c Preserving historic buildings

5=Very well	17.7%	17.8%	18.6%	18.6%	18.2%
4=Well	37.6%	36.2%	35.1%	36.2%	36.3%
3=OK	34.3%	38.0%	36.4%	38.8%	36.9%
2=Poor	8.2%	6.4%	8.1%	5.0%	6.9%
1=Very poor	2.2%	1.6%	1.8%	1.3%	1.7%

EXCLUDING DON'T KNOWS

Q22. Environmental Considerations. Please indicate how well you think TDOT is doing the following when planning and building transportation projects in Tennessee. (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville 1	Chatt. 2	Nashville 3	Jackson 4	

Q22d Preserving wetlands

5=Very well	15.1%	17.8%	17.9%	17.8%	17.2%
4=Well	32.3%	30.6%	30.5%	32.1%	31.4%
3=OK	42.7%	40.0%	42.6%	41.6%	41.7%
2=Poor	7.6%	7.5%	6.4%	6.4%	7.0%
1=Very poor	2.3%	4.2%	2.5%	2.1%	2.8%

Q22e Preserving quality of life

5=Very well	15.3%	17.2%	14.7%	15.2%	15.6%
4=Well	34.0%	34.6%	29.4%	34.5%	33.1%
3=OK	36.9%	37.3%	43.1%	41.1%	39.6%
2=Poor	10.1%	7.7%	9.1%	6.6%	8.4%
1=Very poor	3.6%	3.2%	3.6%	2.5%	3.2%

Q23. How do you feel about TDOT's current level of emphasis on preserving and protecting the environment in planning and building transportation projects?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q23 Emphasis on preserving environment

1=Increased	36.0%	24.5%	31.7%	27.1%	29.8%
2=Stay the same	30.8%	37.2%	34.9%	35.6%	34.6%
3=Reduced	3.4%	4.2%	2.8%	3.5%	3.5%
9=Don't know	29.8%	34.1%	30.7%	33.8%	32.1%

Q24. Overall Ratings. Please circle the number that best describes your level of agreement with the following statements:

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q24a Trust TDOT officials

5=Strongly agree	10.9%	11.3%	10.0%	11.0%	10.8%
4=Agree	45.3%	43.1%	39.1%	47.0%	43.6%
3=Neutral	26.3%	31.0%	31.3%	25.0%	28.4%
2=Disagree	8.1%	5.4%	8.4%	5.3%	6.8%
1=Strongly disagree	2.6%	1.1%	2.6%	2.4%	2.2%
9=Don't know	6.7%	8.0%	8.6%	9.4%	8.2%

Q24. Overall Ratings. Please circle the number that best describes your level of agreement with the following statements:

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q24b TDOT moving in the right direction

5=Strongly agree	11.1%	10.0%	10.8%	12.0%	11.0%
4=Agree	45.9%	46.0%	43.1%	46.4%	45.4%
3=Neutral	25.5%	28.7%	31.3%	23.6%	27.3%
2=Disagree	4.6%	3.4%	4.2%	4.3%	4.1%
1=Strongly disagree	2.8%	0.2%	1.0%	1.0%	1.2%
9=Don't know	10.1%	11.7%	9.6%	12.8%	11.1%

Q24c More confidence in TDOT today

5=Strongly agree	11.5%	10.2%	11.6%	9.6%	10.7%
4=Agree	33.9%	32.6%	32.3%	35.8%	33.6%
3=Neutral	34.3%	34.9%	33.1%	33.4%	33.9%
2=Disagree	6.5%	4.4%	6.8%	3.5%	5.3%
1=Strongly disagree	2.4%	1.5%	2.2%	2.0%	2.0%
9=Don't know	11.5%	16.5%	14.0%	15.7%	14.4%

Q24. Overall Ratings. Please circle the number that best describes your level of agreement with the following statements:

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q24d Good job prioritizing improvements

5=Strongly agree	10.1%	9.6%	8.4%	8.8%	9.2%
4=Agree	34.3%	34.3%	29.7%	37.9%	34.1%
3=Neutral	26.7%	30.3%	34.3%	28.5%	29.9%
2=Disagree	12.1%	8.2%	11.2%	6.1%	9.4%
1=Strongly disagree	3.6%	2.5%	3.0%	2.6%	2.9%
9=Don't know	13.3%	15.1%	13.4%	16.1%	14.5%

Q24e Adequately supports local projects

5=Strongly agree	8.5%	7.1%	8.2%	8.3%	8.0%
4=Agree	31.3%	32.4%	26.9%	34.2%	31.2%
3=Neutral	26.3%	29.9%	33.7%	29.5%	29.8%
2=Disagree	10.9%	6.7%	10.6%	6.9%	8.7%
1=Strongly disagree	3.4%	2.5%	2.4%	1.6%	2.5%
9=Don't know	19.6%	21.5%	18.2%	19.6%	19.8%

Q24. Overall Ratings. Please circle the number that best describes your level of agreement with the following statements:

N=2036

	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q24f Responsive to concerns of community

5=Strongly agree	8.5%	7.9%	9.2%	8.8%	8.6%
4=Agree	34.7%	33.9%	26.1%	35.0%	32.4%
3=Neutral	26.7%	26.6%	34.1%	29.3%	29.1%
2=Disagree	10.7%	9.6%	11.2%	7.3%	9.7%
1=Strongly disagree	3.6%	4.4%	3.6%	3.5%	3.8%
9=Don't know	15.8%	17.6%	15.8%	16.1%	16.4%

EXCLUDING DON'T KNOWS

Q24. Overall Ratings. Please circle the number that best describes your level of agreement with the following statements: (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q24a Trust TDOT officials

5=Strongly agree	11.7%	12.3%	11.0%	12.1%	11.8%
4=Agree	48.6%	46.9%	42.8%	51.8%	47.5%
3=Neutral	28.2%	33.8%	34.2%	27.5%	30.9%
2=Disagree	8.7%	5.8%	9.2%	5.9%	7.4%
1=Strongly disagree	2.8%	1.3%	2.9%	2.6%	2.4%

Q24b TDOT moving in the right direction

5=Strongly agree	12.3%	11.3%	12.0%	13.7%	12.3%
4=Agree	51.1%	52.1%	47.7%	53.2%	51.0%
3=Neutral	28.4%	32.5%	34.6%	27.0%	30.7%
2=Disagree	5.1%	3.9%	4.7%	5.0%	4.6%
1=Strongly disagree	3.1%	0.2%	1.1%	1.1%	1.4%

Q24c More confidence in TDOT today

5=Strongly agree	13.0%	12.2%	13.5%	11.4%	12.5%
4=Agree	38.3%	39.0%	37.5%	42.4%	39.3%
3=Neutral	38.7%	41.7%	38.5%	39.6%	39.6%
2=Disagree	7.4%	5.3%	7.9%	4.2%	6.2%
1=Strongly disagree	2.7%	1.8%	2.6%	2.3%	2.4%

EXCLUDING DON'T KNOWS

Q24. Overall Ratings. Please circle the number that best describes your level of agreement with the following statements: (excluding don't knows)

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q24d Good job prioritizing improvements

5=Strongly agree	11.6%	11.3%	9.7%	10.5%	10.8%
4=Agree	39.5%	40.4%	34.3%	45.2%	39.8%
3=Neutral	30.8%	35.7%	39.6%	34.0%	35.0%
2=Disagree	13.9%	9.7%	13.0%	7.3%	11.0%
1=Strongly disagree	4.1%	2.9%	3.5%	3.0%	3.4%

Q24e Adequately supports local projects

5=Strongly agree	10.6%	9.0%	10.0%	10.3%	10.0%
4=Agree	38.9%	41.2%	32.8%	42.5%	38.9%
3=Neutral	32.8%	38.0%	41.2%	36.7%	37.2%
2=Disagree	13.5%	8.5%	13.0%	8.6%	10.9%
1=Strongly disagree	4.2%	3.2%	2.9%	2.0%	3.1%

Q24f Responsive to concerns of community

5=Strongly agree	10.1%	9.5%	11.0%	10.5%	10.3%
4=Agree	41.2%	41.2%	31.0%	41.7%	38.8%
3=Neutral	31.8%	32.3%	40.5%	34.9%	34.8%
2=Disagree	12.7%	11.6%	13.3%	8.7%	11.6%
1=Strongly disagree	4.2%	5.3%	4.3%	4.2%	4.5%

Q25. Overall, how easy do you think it is to travel between cities in Tennessee?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q25 How easy to travel between cities

5=Very easy	14.6%	17.8%	17.0%	16.1%	16.4%
4=Easy	54.7%	53.4%	52.7%	58.2%	54.8%
3=Neutral	16.6%	19.3%	19.0%	16.3%	17.8%
2=Difficult	7.5%	4.6%	6.2%	4.9%	5.8%
1=Very difficult	1.6%	0.6%	0.6%	1.0%	0.9%
9=Don't know	4.9%	4.2%	4.4%	3.5%	4.3%

Q26. Overall, how easy do you think it is to travel within urban areas of Tennessee?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q26 How easy to travel within urban areas

5=Very easy	4.9%	8.6%	8.6%	8.8%	7.8%
4=Easy	38.9%	38.7%	34.3%	41.1%	38.3%
3=Neutral	25.1%	26.8%	27.3%	23.6%	25.7%
2=Difficult	21.7%	19.0%	21.0%	19.3%	20.2%
1=Very difficult	3.8%	1.7%	2.6%	1.8%	2.5%
9=Don't know	5.5%	5.2%	6.2%	5.5%	5.6%

Q27. Overall, how would you rate the value provided by TDOT for the transportation taxes paid by Tennessee residents?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q27 Value provided for taxes

1=Good value	18.0%	18.0%	15.2%	21.0%	18.1%
2=OK value	49.0%	51.1%	51.5%	49.7%	50.3%
3=Low value	15.8%	11.9%	15.6%	10.4%	13.4%
9=Don't know	17.2%	19.0%	17.6%	18.9%	18.2%

Q28. Compared to two years ago, how do you think that the current quality of TDOT services has changed?

N=2036	TDOT Regions				Total
	Region 1	Region 2	Region 3	Region 4	
	Knoxville	Chatt.	Nashville	Jackson	
	1	2	3	4	

Q28 Quality of TDOT services has changed

1=Better	31.8%	33.1%	33.3%	34.8%	33.3%
2=About the same	47.0%	46.2%	48.4%	46.8%	47.1%
3=Worse	3.8%	2.5%	2.8%	2.4%	2.9%
9=Don't know	17.4%	18.2%	15.5%	16.1%	16.8%

Q29. What is your current employment status?

Q29 Current employment status	Number	Percent
1=Full-time	1245	61.1 %
2=Part-time	112	5.5 %
3=Student	20	1.0 %
4=Retired	464	22.8 %
5=Not employed	122	6.0 %
6=Looking for work	39	1.9 %
9=Not provided	34	1.7 %
Total	2036	100.0 %

Q30. Which of the following best describes your race/ethnicity?

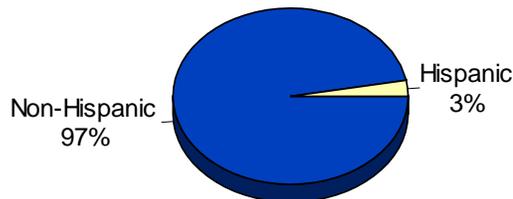
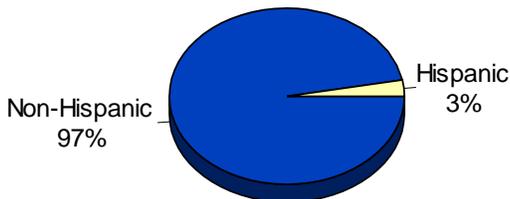
Q30 Race	Number	Sample Percent	2004 Census Est
1 = African American	297	14.5 %	16.8 %
2 = Asian/American Indian	16	0.9 %	1.5 %
4 = Caucasian	1707	83.9 %	80.7 %
5 = Other	21	1.0 %	1.0 %
Total	2043		

Q31. Are you or other members of your household of Hispanic, Latino, or other Spanish ancestry?

Q31 Hispanic ancestry	Number	Percent
1=Yes	59	2.9 %
2=No	1977	97.1 %
Total	2036	100.0 %

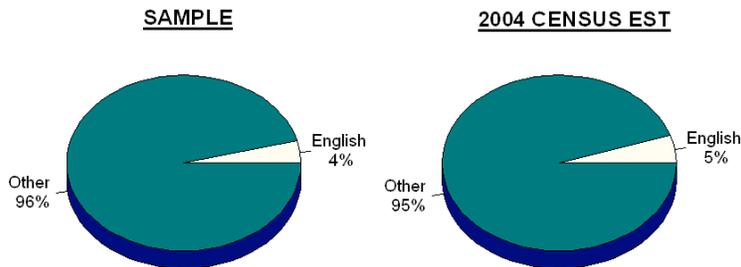
SAMPLE

2004 CENSUS EST



Q32. Do you speak a language other than English as the primary language?

<u>Q32 Speak another language as primary</u>	<u>Number</u>	<u>Percent</u>
1=Yes	81	4.0 %
2=No	1954	96.0 %
Total	2035	100.0 %



Q33. How many years have you been a resident of Tennessee?

<u>Q33 How many years a resident of TN</u>	<u>Number</u>	<u>Percent</u>
1=Less than 1 year	28	1.4 %
2=1 to 5 years	139	6.8 %
3=6 to 10 years	139	6.8 %
4=11 to 20 years	206	10.1 %
5=More than 20 years	1500	73.8 %
9=Not provided	20	1.0 %
Total	2032	100.0 %

Q34. In which county do you live?

Q34 In which county do you live	Number	Percent
ANDERSON=	16	0.8 %
BEDFORD=	22	1.1 %
BENTON=	11	0.6 %
BLEDSOE=	8	0.4 %
BOUNT=	24	1.2 %
BRADLEY=	97	4.9 %
CAMPBELL=	27	1.4 %
CANNON=	4	0.2 %
CARROLL=	10	0.5 %
CARTER=	6	0.3 %
CHEATHAM=	20	1.0 %
CHESTER=	8	0.4 %
CLAIRBORNE=	13	0.7 %
CLAY=	5	0.3 %
COCKE=	7	0.4 %
COFFEE=	24	1.2 %
CONNON=	1	0.1 %
COOKE=	1	0.1 %
CROCKET=	4	0.2 %
CUMBERLAND=	29	1.5 %
CUMBI=	1	0.1 %
DAVIDSON=	59	3.0 %
DECATUR=	9	0.5 %
DEKALB=	9	0.5 %
DICKSON=	22	1.1 %
DYER=	12	0.6 %
EAST POLK=	1	0.1 %
FAYETT=	1	0.1 %
FAYETTE=	24	1.2 %
FENTRESS=	12	0.6 %
FRANKLIN=	13	0.7 %
GIBSON=	17	0.9 %
GILES=	18	0.9 %
GRAINGER=	21	1.1 %
GREENE=	18	0.9 %
GRUNDY=	7	0.4 %
HAMBLLEN=	51	2.6 %
HAMILTON=	100	5.1 %
HANCOCK=	4	0.2 %
HARDERMAN=	15	0.8 %

Q34. In which county do you live?

<u>Q34 In which county do you live</u>	<u>Number</u>	<u>Percent</u>
HARDIN=	18	0.9 %
HAWKINS=	8	0.4 %
HAYWOOD=	12	0.6 %
HENDERSON=	23	1.2 %
HENRY=	14	0.7 %
HICKMAN=	10	0.5 %
HOUSTON=	6	0.3 %
HUMPHREYS=	12	0.6 %
JACKSON=	10	0.5 %
JEFFERSON=	47	2.4 %
JOHNSON=	2	0.1 %
KNOX=	98	5.0 %
LAKE=	5	0.3 %
LAUDERDALE=	24	1.2 %
LAWRENCE=	31	1.6 %
LEWIS=	8	0.4 %
LINCOLN=	9	0.5 %
LOUNDON=	11	0.6 %
MACON=	17	0.9 %
MADISON=	96	4.9 %
MARLON=	8	0.4 %
MARSHALL=	8	0.4 %
MAURY=	40	2.0 %
MCMINN=	34	1.7 %
MCNAIRY=	14	0.7 %
MEIGE=	7	0.4 %
MONROE=	10	0.5 %
MONTGOMERY=	95	4.8 %
MOORE=	2	0.1 %
MORGAN=	11	0.6 %
OBION=	10	0.5 %
OVERTON=	26	1.3 %
PERRY=	4	0.2 %
PICKETT=	10	0.5 %
POLK=	13	0.7 %
PUTNAM=	27	1.4 %
RHEA=	17	0.9 %
ROANE=	10	0.5 %
ROBERTSON=	29	1.5 %
RUTHERFORD=	12	0.6 %

Q34. In which county do you live?

<u>Q34 In which county do you live</u>	<u>Number</u>	<u>Percent</u>
SCOTT=	17	0.9 %
SEQUATCHIE=	5	0.3 %
SEVIER=	19	1.0 %
SHELBY=	105	5.3 %
SHELLLBY=	1	0.1 %
SMITH=	20	1.0 %
STEWART=	8	0.4 %
SULLIVAN=	36	1.8 %
SUMNER=	16	0.8 %
TIPTON=	45	2.3 %
TROUSDALE=	1	0.1 %
UNICOI=	2	0.1 %
UNION=	7	0.4 %
VAN BUREN=	3	0.2 %
WARREN=	12	0.6 %
WASHINGTON=	24	1.2 %
WAYNE=	6	0.3 %
WEAKLEY=	14	0.7 %
WHITE=	13	0.7 %
WILLIAMSON=	7	0.4 %
WILSON=	9	0.5 %
Total	1969	100.0 %

Q35. Do you have a physical disability?

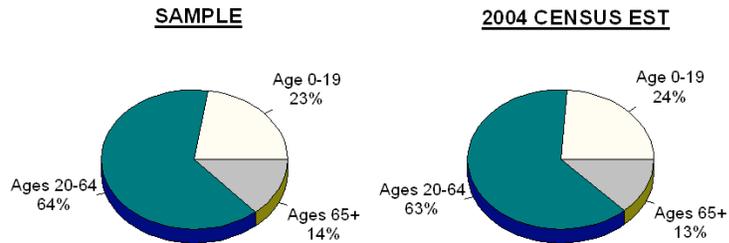
<u>Q35 Do you have a physical disability</u>	<u>Number</u>	<u>Percent</u>
1=Yes	320	15.7 %
2=No	1654	81.3 %
9=Not provided	61	3.0 %
Total	2035	100.0 %

Q36. What is your total household income?

<u>Q36 Total household income</u>	<u>Number</u>	<u>Percent</u>
1=Under \$25,000	456	22.4 %
2=\$25,000-\$49,999	530	26.1 %
3=\$50,000-\$74,999	417	20.5 %
4=\$75,000-\$99,999	198	9.7 %
5=\$100,000 plus	165	8.1 %
9=Not provided	268	13.2 %
Total	2034	100.0 %

Q37. How many persons living in your household (counting yourself) are in each of the following age groups?

	<u>Mean persons</u>
Under age 5	0.11
Ages 5-9	0.11
Ages 10-14	0.14
Ages 15-19	0.14
Ages 20-24	0.12
Ages 25-34	0.20
Ages 35-44	0.28
Ages 45-54	0.37
Ages 55-64	0.43
Ages 65+	0.30



Q38. How many vehicles do you have in your household?

<u>Q38 Vehicles in your household</u>	<u>Number</u>	<u>Percent</u>
00=	21	1.1 %
01=	425	21.4 %
02=	852	43.0 %
03=	427	21.5 %
04=	171	8.6 %
5=5+	86	4.3 %
Total	1982	100.0 %

Q39. What is your gender?

<u>Q39 Gender</u>	<u>Number</u>	<u>Percent</u>
1=Male	1068	52.5 %
2=Female	968	47.5 %
Total	2036	100.0 %