



Important Information About Your Tennessee Way2Go Debit MasterCard® Card



BEGINNING JULY 2016, YOUR CHILD SUPPORT DEBIT CARD WILL BE REPLACED.

In the next few months, the Tennessee Department of Human Services' (TDHS) Child Support Program will begin mailing out new debit cards. These new Way 2Go debit cards are issued by Comerica Bank which will replace your current debit card.

In order to ensure that you receive your new debit card, your local Child Support Office must have your most up-to-date physical address and telephone number. The mailing of your new debit card may be delayed if your address is not correct. Contact your local office if you have recently moved, or changed your information.

When you receive your new card, activate it right away by following the directions on the sticker located on your card. All Child Support Payments processed will be deposited to your new debit card.

IMPORTANT

Existing funds on your current debit card must be used before disposal of your current debit card. Funds from your current debit card **CANNOT** be transferred to your new debit card.

**CONTINUE USING YOUR CURRENT DEBIT CARD
UNTIL ALL YOUR FUNDS ARE USED.**