

**SWC# 154 – Appliances**  
**GE Contract Information and Usage Instructions**

**Contract Period:** Total Number of Years if all Options are Exercised:3  
Initial 2 Year Contract Term with 1 Option to Renew

Start Date: August 01, 2015  
Initial End Date: July 31, 2017  
Final End Date: July 31, 2018

**Edison Contract #s:** **47171-** General Electric Company  
**47157-** Whirlpool  
**47159-** BNP Ice Machines

**Summary/Background Information:** SWC 154 mainly comprises of household appliances but does offer some commercial grade appliances. This statewide contract is different than years past in that it is a discount from catalog format. Each vendor has provided a discount off of their catalog for certain appliance product categories. Different appliances categories were bid and awarded. Each category is listed below:

SWC # 154 – Appliances is a catalog contract that comprises of the following appliance categories:

<b>Refrigerators – 28%</b>
<b>Freezers – 26%</b>
<b>Ranges/Ovens – 5%</b>
<b>Dishwashers – 5%</b>
<b>Laundry – 27%</b>
<b>Dryers – 27%</b>
<b>Microwave Ovens – 5%</b>
<b>Ice Machines – 62.5%</b>

**GE awarded categories:**

<b>Refrigerators – 28%</b>
<b>Freezers– 26%</b>
<b>Laundry– 27%</b>

## Dryers– 27%

**Contract Holders Under SWC 154:** There are a total of three (3) vendors that were award contracts. They are as follows:

- General Electric Company
- Whirlpool Corporation
- BNP Ice Machines

### **State Contact Information**

#### **Contract Administrator:**

Lindsey Lattner  
Category Specialist  
Central Procurement Office  
(615) 741-9282  
[Lindsey.Lattner@tn.gov](mailto:Lindsey.Lattner@tn.gov)

#### **General Electric Vendor Contact Information:**

Contact: Pam Sipes  
Sales Representative  
T: 800-782-8098  
F: 866-978-3741  
E: [Pam.Sipes@ge.com](mailto:Pam.Sipes@ge.com)

**Customer Service:** 800-654-4988 (Always have account number CYG05)

**GE Service Dept:** 800-432-2737 (In WarrantyService)

#### **GE Usage Instructions:**

Pricing is a set discount off of appliances under awarded categories – available at [www.geappliances.com](http://www.geappliances.com).

- If you are ordering a contract model (models present in attached brochure that resemble previous contract items) a Purchase Order should be sent via email to [pam.sipes@ge.com](mailto:pam.sipes@ge.com)
- If an agency wants to order a model that is not listed in the brochure then go to [www.geappliances.com](http://www.geappliances.com) and request a quote or just provide a description of what you need via email at [pam.sipes@ge.com](mailto:pam.sipes@ge.com).
- Customer Service is available if an agency knows what they want and just wants to call an order in or check on the status of an order.
- Unless otherwise specified, GE will assume the agency wants to order white when they send an order, white is what was quoted on the contract. In some instances

(noted on the brochure) black or bisque may be available. If stainless is requested, there will be an additional cost.

- Delivery is crated tailgate delivery. Upon request, installation services are available. **Please note in some locations limited services are available in some remote locations and may not be available in some locations.** When orders are placed if customers are requesting services be made GE will advise if the service is unavailable in that area.
- The delivery time for items in stock is approx. 3-5 business days.
- Please include the below on any purchase orders or communications when placing an order:
  - Name
  - Agency Name
  - Account#: CYG05
  - Billing Address
  - Shipping Address
  - Delivery Phone #
  - Purchase Order # (if needed by the agency)

**\*State of TN Account #:** CYG05 – Please reference this account # on all purchase orders/communications to GE. This number should be inserted into the “line comments” section of the purchase order.

**Requisition and Purchase Order Generation:**

When creating a requisition to purchase from any of the above contracts, be sure to insert item ID that can be found in the line description. Once this is done, go to the line details link and manually add the contract. Please contact the contract administrator if you have questions.

For information on how to create a requisition and/or purchase order please click on the “Agency Upgrade User Guide” link on the following page:

<http://tn.gov/generalservices/article/agency-reference-material>.

**Miscellaneous Information:** Contract terms and conditions can be located at TNSmart Shop. Please contact the State of Tennessee contract administrator if you have any questions or concerns regarding SWC 154 – Appliances.