

Division of Intellectual Disabilities Services
 Quality Assurance Survey Performance Ratings
 FY 09/10

1/30/2012

Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications	Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
A+ Care Solutions	West	Day-Residential, Personal Assistance	4/11/11	NA	SC	PC	PC	PC	SC	SC	SC	PC	PC	Fair
Ability Health Services, Corp.	East	Nursing	12/16/11	NA	SC	PC	SC	PC	SC	NA	NA	PC	SC	Fair
ACA Communities, LLC	West	Day-Residential, Personal Assistance, Nursing	11/4/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Allied Behavioral Services	East	Behavioral	2/1/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Anchor for Life, Inc.	West	Day-Residential	3/17/11	NA	PC	PC	PC	PC	SC	SC	SC	MC	MC	Fair
Applied Behavioral Diagnostics	West	Behavioral	4/20/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Applied Behavioral Interventions	Middle	Behavioral	12/15/11	NA	MC	SC	SC	NA	SC	NA	NA	SC	SC	Fair
ARC of Claiborne County, Inc. / Cumberland Mountain Industries	East	Day-Residential, Personal Assistance, Nursing	6/23/11	NA	PC	SC	SC	MC	SC	SC	SC	SC	SC	Fair
ARC of Davidson County	Middle	ISC	12/5/11	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
ARC of Hamilton County, Inc.	East	ISC	12/8/11	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
ARC of Washington County, Inc.	East	ISC	12/14/11	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Arnold Community Therapy	Middle	Therapy	9/23/11	NA	PC	SC	PC	NA	SC	NA	NA	PC	SC	Fair
Behavior Solutions, LLC	East	Behavioral	3/7/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Behavioral and Counseling Services	West	Behavioral	11/30/11	NA	SC	SC	PC	NA	SC	NA	NA	PC	SC	Proficient
Behavioral Outreach Services	West	Behavioral	1/25/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Behavioral Services of Tennessee	West	Day-Residential, Behavioral, Nursing	5/20/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
BGC, Inc.	Middle	ISC	12/5/11	SC	SC	PC	NA	NA	NA	NA	NA	PC	SC	Proficient
Binta's Song	East	Personal Assistance	7/7/11	NA	SC	SC	SC	SC	SC	NA	NA	PC	SC	Proficient

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BIOS of Tennessee, Inc.	Middle	Day-Residential, Personal Assistance	6/17/11	NA	PC	PC	PC	PC	SC	SC	SC	SC	PC	Fair
Bobbi's Way, Inc.	East	Day-Residential	4/27/11	NA	PC	SC	PC	SC	SC	SC	SC	PC	PC	Fair
Breakthrough Corporation	East	Day-Residential, Personal Assistance	5/23/11	NA	MC	PC	PC	PC	SC	SC	PC	MC	PC	Significant Concerns
Brenda Richardson Memorial Care Home	West	Day-Residential	8/18/11	NA	SC	SC	PC	SC	SC	SC	SC	PC	SC	Proficient
Buffalo River Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	2/18/11	NA	PC	SC	SC	PC	SC	SC	SC	PC	SC	Proficient
Butler, Clara	West	Nursing	2/8/11	NA	SC	SC	SC	SC	SC	NA	NA	SC	SC	Exceptional Performance
C. S. Patterson Training and Habilitation Center	West	Day-Residential, Personal Assistance	8/30/11	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
CAK, Inc.	West	Day-Residential, Personal Assistance	9/29/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Care Choices of Tennessee	East & Middle	Day-Residential, Personal Assistance, Nursing	9/7/11	NA	PC	PC	PC	PC	SC	SC	SC	MC	SC	Fair
Care Focus	West	Day-Residential, Personal Assistance	2/25/11	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Care Focus, Inc.	Middle	Day-Residential, Personal Assistance	6/30/11	NA	PC	PC	SC	PC	SC	SC	SC	SC	SC	Proficient
Cerebral Palsy Center, Inc.	East	Day-Residential, Personal Assistance	5/26/11	NA	NC	MC	SC	NC	SC	SC	SC	NC	SC	Significant Concerns
Chip Hale Center	East	Day-Residential, Personal Assistance, Nursing	12/7/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Chris' Home	Middle	Day-Residential	1/6/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Columbus Medical Services (combined survey)	Middle	Behavioral	5/27/11	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient
Communication Therapies, Inc.	Middle	Therapy	11/1/11	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient

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Community Connections, Inc.	East	ISC	12/16/11	SC	PC	SC	NA	NA	NA	NA	NA	SC	SC	Fair
Community Developmental Services, Inc.	West	Day-Residential, Personal Assistance	5/3/11	NA	PC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Community Health Developmental Center	East	Day-Residential, Personal Assistance	7/26/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Community Options, Inc.	East	Day-Residential	4/29/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Community Options, Inc.	Middle	Day-Residential, Personal Assistance	4/1/11	NA	SC	PC	PC	SC	SC	SC	SC	PC	PC	Fair
Compass Coordination, Inc.	Middle	ISC	11/21/11	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Compassionate Care, Inc.	Middle	Day-Residential, Personal Assistance	11/9/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Complete Care Choices	East	Nursing	3/4/11	NA	PC	MC	SC	PC	SC	NA	NA	MC	SC	Fair
Complete Care Choices	Middle	Nursing	5/12/11	NA	PC	PC	SC	NC	SC	NA	NA	PC	PC	Significant Concerns
Comprehensive Services of TN	West	Day-Residential, Personal Assistance	2/11/11	NA	SC	SC	PC	SC	SC	SC	SC	PC	SC	Proficient
Connexus, Inc.	Middle	Day-Residential, Personal Assistance	4/21/11	NA	PC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient
Connor, Joan	West	Therapy	8/30/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Corner Stone Personal Care Services, LLC	East	Day-Residential, Personal Assistance, Nursing	2/25/11	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Proficient
CSI Caregiver Services, Inc.	Middle	Personal Assistance	5/20/11	NA	PC	SC	SC	SC	PC	NA	NA	SC	SC	Proficient
D & S Residential Services, Inc.	East	Day-Residential, Nursing	11/1/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Dawn of Hope, Inc.	East	Day-Residential, Personal Assistance, Nursing	10/21/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	SC	Proficient
Developmental Services of Dickson County	Middle	Day-Residential, Personal Assistance, Nursing	2/24/11	NA	PC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient

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Devrai Therapy Services	Middle	Therapy	12/16/11	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient
Direct Access Coordination, Inc.	Middle	ISC	12/12/11	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Douglas Cooperative, Inc.	East	Day-Residential, Personal Assistance	4/7/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Easter Seals of Tennessee	West	Day-Residential, Personal Assistance	10/21/11	NA	SC	PC	SC	SC	SC	SC	SC	SC	SC	Proficient
Elite Behavior Analysis	East	Behavioral	1/25/11	NA	PC	PC	PC	NA	SC	NA	NA	MC	SC	Fair
Elizabeth Care Services	Middle	Day-Residential, Personal Assistance	12/22/11	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Elidee, Inc.	Middle	Personal Assistance	6/27/11	NA	SC	SC	SC	SC	SC	SC	NA	SC	SC	Exceptional Performance
Emory Valley Center, Inc.	East	Day-Residential, Personal Assistance, Nursing, Therapy	7/29/11	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Envision, Inc.	East	Day-Residential, Nursing	3/7/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Evergreen Presbyterian Ministries, Inc.	West	Day-Residential, Personal Assistance	3/10/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Evergreen Presbyterian Ministries, Inc.	East	Day-Residential, Personal Assistance, Behavioral, Nursing	2/3/11	NA	NC	PC	MC	MC	SC	SC	MC	NC	SC	Significant Concerns
Evergreen Presbyterian Ministries, Inc.	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	10/27/11	NA	PC	PC	PC	MC	SC	SC	SC	PC	PC	Fair
Focus on Function, Inc.	East	Therapy	7/22/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Freedom Co-op	West	Personal Assistance	1/19/11	NA	SC	PC	SC	SC	SC	NA	NA	PC	SC	Proficient
Friendship Home Solutions	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	2/10/11	NA	PC	SC	SC	SC	SC	SC	SC	PC	SC	Proficient
Fulfillment Tender Care, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	11/3/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Full Circle Therapy	Middle	Therapy	5/4/11	NA	PC	SC	SC	NA	SC	NA	NA	PC	SC	Proficient

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Gage and Gage, Inc.	West	Day-Residential	2/2/11	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Gaur, Michele	West	Therapy	10/6/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Georgia Lee, Inc.	West	Day-Residential	6/6/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	SC	Proficient
Goodwill Industries	Middle	Day-Residential	10/20/11	NA	PC	SC	SC	PC	SC	NA	SC	SC	SC	Proficient
Gregory, Mary Eva	Middle	Therapy	8/26/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Guardian Community Living	Middle	Day-Residential, Nursing	6/21/11	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Guardian Community Living	West	Day-Residential, Personal Assistance, Nursing, Therapy	8/10/11	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Hardin County Skills, Inc.	West	Day-Residential, Personal Assistance	9/9/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Hats, Inc.	Middle	Day-Residential, Personal Assistance	5/19/11	NA	PC	PC	PC	PC	SC	SC	SC	PC	PC	Fair
HCS Investors, LLC	West	Day-Residential, Personal Assistance	2/14/11	NA	PC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Healing Hands Healthcare	East	Therapy	12/12/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Helen R. Tucker Adult Developmental Center	West	Day-Residential	12/5/11	NA	SC	PC	PC	PC	SC	SC	SC	PC	SC	Fair
Helping Hands of TN, LLC	East	Day-Residential, Personal Assistance, Nursing	12/8/11	NA	NC	SC	SC	NC	SC	SC	SC	NC	PC	Significant Concerns
Hilltoppers, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	5/6/11	NA	SC	SC	SC	PC	SC	SC	SC	SC	PC	Proficient
Holmes, Andrea	West	Behavioral	7/7/11	NA	MC	SC	MC	NA	SC	NA	NA	NC	PC	Significant Concerns
Home Healthcare Solutions	West	Nursing	3/10/11	NA	SC	PC	SC	SC	SC	NA	NA	PC	SC	Proficient
Homeplace, Inc.	Middle	Day-Residential	8/30/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Hope Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	4/8/11	NA	SC	PC	PC	SC	SC	SC	SC	SC	SC	Proficient
Hosick, Heidi	West	Therapy	4/6/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance

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Hot Rod Shannon, Inc.	East	Personal Assistance	7/8/11	NA	SC	SC	SC	SC	SC	NA	NA	SC	SC	Exceptional Performance
Impact Centers, Inc.	Middle	Day-Residential, Personal Assistance	11/1/11	NA	SC	PC	PC	PC	SC	SC	SC	PC	SC	Fair
Independence, Inc.	West	Therapy	5/23/11	NA	SC	PC	SC	NA	SC	NA	NA	PC	SC	Proficient
Independent Opportunities, Inc.	East	Day-Residential	2/4/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Independent Opportunities, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	10/13/11	NA	SC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient
Innovative Nutrition	Middle	Therapy	2/10/11	NA	PC	PC	SC	NA	SC	NA	NA	SC	SC	Proficient
James Developmental Center	Middle	Day-Residential, Personal Assistance	3/3/11	NA	SC	SC	SC	PC	SC	SC	SC	SC	PC	Proficient
Joey's Yacht Club	Middle	Day-Residential	1/28/11	NA	SC	PC	SC	SC	SC	SC	SC	SC	SC	Proficient
Joyful Care, Inc.	East	Day-Residential	3/17/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
KeithCare, Inc.	East	Day-Residential, Personal Assistance	10/18/11	NA	PC	SC	SC	PC	SC	SC	SC	PC	SC	Proficient
Kirby, Anthony	Middle	Therapy	11/14/11	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient
Kline, Dara Thompson	East	Behavioral	3/1/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Knox County ARC, Inc.	East	Day-Residential, Personal Assistance	5/27/11	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Lacefield Enterprises, Inc.	Middle	Therapy	7/21/11	NA	PC	SC	SC	NA	SC	NA	NA	PC	SC	Proficient
Lakeway Achievement Center	East	Day-Residential, Personal Assistance, Nursing	11/10/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Lend A Hand Supported Living	Middle	Day-Residential	6/9/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Lifestyle Nutrition	West	Therapy	8/18/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Lighthouse Independent Living, Inc.	East	Day-Residential, Personal Assistance	5/6/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
M- Power	West	Behavioral	10/28/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Madison-Haywood Developmental Services	West	Day-Residential, Personal Assistance, Nursing	11/18/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance

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Magnum Care, Inc.	West	Day-Residential, Personal Assistance	7/14/11	NA	MC	MC	PC	PC	SC	SC	SC	MC	NC	Significant Concerns
MD Therapy	Middle	Therapy	3/4/11	NA	MC	SC	SC	NA	SC	NA	NA	PC	PC	Fair
Meritan, Inc.	East	Day-Residential	4/8/11	NA	PC	PC	PC	PC	SC	SC	SC	PC	PC	Fair
Meritan, Inc.	West	Day-Residential	5/6/11	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Proficient
Michael Dunn Center, Inc.	East	Day-Residential, Nursing	12/1/11	NA	PC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Mic's Place, Inc.	West	Personal Assistance	7/22/11	NA	SC	SC	SC	SC	SC	NA	NA	PC	SC	Proficient
Mid-South Area Residential Services, Inc.	West	Day-Residential, Personal Assistance	6/3/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Midsouth Behavior Clinic	West	Behavioral	11/9/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Mid-South Supportive Living	West	Day-Residential	11/9/11	NA	PC	PC	PC	PC	SC	SC	SC	PC	PC	Fair
Mid-TN Supported Living	Middle	Day-Residential, Personal Assistance, Nursing	5/6/11	NA	PC	PC	SC	SC	SC	SC	SC	PC	PC	Fair
MillarRich, LLC	Middle	Day-Residential, Nursing	11/16/11	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Mosaic	West	Day-Residential	6/24/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Mountain Visions, Inc.	East	Day-Residential, Nursing	11/23/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Musicante, Kimberly	West	Therapy	9/26/11	NA	SC	SC	SC	NA	SC	SC	NA	SC	SC	Exceptional Performance
Neighborhood Network, Inc.	Middle	ISC	12/5/11	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
New Horizons, Inc.	Middle	Day-Residential, Personal Assistance	9/8/11	NA	PC	PC	SC	PC	SC	SC	SC	SC	SC	Proficient
NIA Association	Middle	Day-Residential, Personal Assistance	7/15/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Nicholas Matters, Inc.	West	Day-Residential	9/22/11	NA	SC	SC	PC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Nicholson Therapies, Inc.	Middle	Therapy	3/11/11	NA	PC	PC	SC	NA	SC	NA	NA	SC	SC	Proficient
Northstar, Inc.	West	Day-Residential	12/9/11	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient

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Now I Lay Me Down To Sleep	Middle	Day-Residential, Personal Assistance	5/13/11	NA	PC	MC	PC	PC	SC	SC	SC	PC	SC	Fair
Omni Visions, Inc.	Middle	Day-Residential	9/21/11	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Omni Visions, Inc.	West	Day-Residential, Nursing	6/16/11	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Open Arms Healthcare Agency	West	Day-Residential, Personal Assistance	6/23/11	NA	PC	PC	SC	SC	SC	SC	SC	MC	PC	Fair
Pacesetters, Inc.	Middle	Day-Residential, Personal Assistance	7/27/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Pauline and Thomas Health Care	Middle	Day-Residential, Personal Assistance	2/25/11	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Personal Care Choices	East	Personal Assistance	5/5/11	NA	SC	SC	SC	SC	SC	NA	NA	SC	SC	Exceptional Performance
Pink Coyote, Inc.	East	Day-Residential	10/12/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Precision Community Services, LLC	West	Day-Residential	11/22/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Progress, Inc.	Middle	Day-Residential, Personal Assistance	8/8/11	NA	SC	SC	PC	PC	SC	SC	SC	PC	SC	Proficient
Progressive Directions, Inc.	Middle	Day-Residential, Personal Assistance	10/13/11	NA	SC	PC	SC	PC	SC	SC	SC	PC	SC	Proficient
Progressive Residential Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	1/26/11	NA	PC	MC	PC	MC	SC	SC	SC	NC	MC	Significant Concerns
Prolex Medical Services, Inc.	East	Day-Residential, Behavioral, Nursing, Therapy	6/30/11	NA	PC	SC	SC	PC	SC	SC	SC	PC	PC	Fair
Prospect, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	3/25/11	NA	PC	PC	PC	MC	SC	SC	SC	PC	SC	Fair
Quality Behavioral Interventions and Consulting	West	Behavioral	11/7/11	NA	SC	SC	PC	NA	SC	NA	NA	PC	SC	Proficient
Quality Care Behavior Services	West	Behavioral	9/30/11	NA	SC	SC	SC	NA	SC	NA	NA	PC	SC	Proficient

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Quality Living, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	5/20/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Quality Support Coordination of Tennessee	West	ISC	12/6/11	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Reaching Visions Today	Middle	Day-Residential, Personal Assistance	3/25/11	NA	PC	PC	PC	PC	SC	SC	SC	SC	PC	Fair
Rehab at Your Place	West	Therapy	4/7/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Rehab Resources	Middle	Therapy	3/31/11	NA	PC	SC	SC	NA	SC	NA	NA	PC	PC	Fair
Resources for Human Development	Middle	Day-Residential	3/9/11	NA	SC	PC	SC	PC	SC	SC	SC	SC	PC	Proficient
Resources for Human Development	West	Day-Residential	10/28/11	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Restoration Residential Services, LLC	Middle	Day-Residential, Personal Assistance	9/16/11	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
RHA Community Homes	West	Day-Residential, Personal Assistance, Nursing	9/21/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
RHA Health Services, Inc.	East	Day-Residential, Personal Assistance	3/14/11	NA	PC	PC	PC	PC	SC	SC	SC	PC	PC	Fair
RHA Health Services, Inc.	Middle	Day-Residential, Personal Assistance	8/12/11	NA	SC	SC	PC	PC	SC	SC	SC	PC	PC	Fair
Rhea of Sunshine, Inc.	East	Day-Residential, Personal Assistance, Nursing	9/29/11	NA	SC	SC	SC	PC	SC	SC	SC	SC	PC	Proficient
Rochelle, Inc.	Middle	Day-Residential, Nursing	9/28/11	NA	PC	PC	PC	PC	SC	SC	SC	PC	PC	Fair
Rosewood Supportive Services, Inc.	East	Day-Residential, Personal Assistance	3/18/11	NA	PC	MC	PC	NC	SC	SC	SC	NC	PC	Significant Concerns
Rutherford County Adult Activity Center	Middle	Day-Residential, Personal Assistance	9/1/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Scott Appalachian Industries, Inc.	East	Day-Residential, Personal Assistance, Nursing, Therapy	8/26/11	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Proficient

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Sitters and More, Inc.	Middle	Personal Assistance	10/7/11	NA	SC	SC	SC	SC	SC	NA	NA	SC	SC	Exceptional Performance
Sitters and More, Inc.	West	Personal Assistance	11/16/11	NA	SC	SC	SC	SC	SC	NA	NA	SC	SC	Exceptional Performance
Skills Development Services, Inc.	Middle	Day-Residential, Personal Assistance	5/27/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
SMT Care, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	11/15/11	NA	PC	PC	SC	PC	SC	SC	SC	NC	NC	Significant Concerns
Special Needs Nursing, LLC	East	Nursing	2/25/11	NA	SC	SC	SC	SC	SC	NA	NA	SC	PC	Exceptional Performance
Special Needs, Inc.	Middle	Therapy	12/8/11	NA	PC	SC	SC	NA	SC	NA	NA	SC	PC	Proficient
Speech Associates, PLLC	Middle	Therapy	5/26/11	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient
Speech Pathology Consultants, LLC	Middle	Therapy	5/25/11	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient
St. John's Community Services	West	Day-Residential, Personal Assistance	5/27/11	NA	SC	PC	PC	SC	SC	SC	SC	SC	SC	Proficient
Starcare, Inc.	Middle	Day-Residential	8/18/11	NA	SC	SC	PC	PC	SC	SC	SC	PC	PC	Fair
STARS, Inc.	East	Day-Residential, Personal Assistance	8/16/11	NA	PC	SC	SC	MC	SC	SC	SC	PC	SC	Fair
Step-By-Step, Inc.	East	Day-Residential, Personal Assistance	8/18/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Summit View Health Services	East	Therapy	12/2/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Sunny Brook Home, Inc.	Middle	Day-Residential	3/25/11	NA	SC	SC	SC	SC	SC	SC	NA	SC	SC	Exceptional Performance
Sunrise Community of Tennessee, Inc.	East	Day-Residential, Personal Assistance, Nursing	9/30/11	NA	SC	SC	SC	PC	SC	SC	SC	PC	SC	Proficient
Sunrise Community of Tennessee, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	11/18/11	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Proficient
Support Solutions of the Mid-South	East	Day-Residential, Personal Assistance, Behavioral	9/8/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient

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Support Solutions of the Mid-South	West	Day-Residential, Personal Assistance, Behavioral, Nursing	10/14/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Support Solutions of TN	Middle	Day-Residential, Personal Assistance, Behavioral	3/3/11	NA	SC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Sutton, Angel	Middle	Behavioral	4/11/11	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Sympathetic Steps to Success	West	Behavioral	3/15/11	NA	SC	SC	SC	NA	SC	NA	NA	PC	SC	Proficient
Tennessee Community Services Agency	Middle	ISC	12/5/11	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Tennessee Family Solutions	Middle	Day-Residential, Behavioral, Nursing	8/22/11	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Tennessee Personal Assistance	West	Day-Residential, Personal Assistance, Nursing	3/31/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Tennessee Personal Assistance, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	7/19/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
The Arc of the Mid-South	West	Day-Residential, Personal Assistance	5/13/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Therapy & Learning Center	West	Day-Residential, Nursing, Therapy	9/14/11	NA	SC	SC	SC	SC	SC	NA	SC	SC	SC	Exceptional Performance
Thomas' Supports	Middle	Day-Residential	12/8/11	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Tiara's Haven	West	Day-Residential	2/18/11	NA	SC	PC	SC	PC	SC	SC	SC	PC	SC	Proficient
Transition Healthcare Services	Middle	Day-Residential, Personal Assistance	5/4/11	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
United Cerebral Palsy of the Mid-South, Inc.	West	Day-Residential, Personal Assistance	9/22/11	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Unlimited Potential, Inc.	Middle	Day-Residential	9/23/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Victorian Dream Home	West	Day-Residential	8/3/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	SC	Proficient
Vision Coordination Services, Inc.	East	ISC	12/1/11	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance

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Volunteer Staffing, Inc.	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	5/26/11	NA	PC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient
Volunteers of America	West	Day-Residential	7/6/11	NA	SC	SC	PC	SC	SC	SC	SC	PC	SC	Proficient
Volunteers of America	Middle	Day-Residential	9/23/11	NA	SC	PC	SC	PC	SC	SC	SC	PC	SC	Proficient
Warm Hearts Care	Middle	Day-Residential, Personal Assistance, Nursing	6/17/11	NA	PC	MC	SC	PC	SC	SC	PC	MC	PC	Fair
Waves, Inc.	Middle	Day-Residential, Personal Assistance	4/1/11	NA	SC	SC	SC	SC	SC	SC	SC	PC	SC	Proficient
West Tennessee Family Solutions, Inc.	West	Day-Residential, Personal Assistance	5/20/11	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
West TN Special Technology Resource Center (STAR Center)	West	Personal Assistance, Nursing, Therapy	2/11/11	NA	PC	SC	SC	SC	SC	NA	NA	PC	SC	Proficient
Williams, Amanda	Middle	Therapy	6/10/11	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient
Willowbrook Health and Home Services, Inc.	Middle	Therapy	7/8/11	NA	MC	SC	SC	NA	SC	NA	NA	PC	MC	Fair

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