

Prompt Pay Compliance Summary for Processed Electronic Long Term Care and HCBS Claims

The HMO's contract with the TennCare Bureau include additional prompt pay claims processing requirements for the CHOICES program. The additional requirements apply to electronically submitted nursing facility claims and for HCBS claims for services other than PERS, assistive technology, minor home modifications, and pest control.

TennCare Contractual Requirements Only	90%	99.5%	
	14 Day	21 Day	
For the Month Ended	Clean Claims	Clean Claims	Compliance?

AMERIGROUP Tennessee, Inc.

Region(s): All

1/31/2015	100%	100.0%	YES
2/28/2015	91%	99.3%	NO
3/31/2015	98%	98.7%	NO
4/30/2015	99%	99.7%	YES

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TennCare Contractual Requirements Only	90%	99.5%	
For the Month Ended	14 Day	21 Day	Compliance?
	Clean Claims	Clean Claims	

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

1/31/2015	89%	97.1%	NO	
2/28/2015	87%	95.5%	NO	Results Not Finalized: Significant data integrity issues were noted with the data files submitted by UPRV. TDCI has requested UPRV to submit corrected data files.
3/31/2015	96%	99.3%	NO	Results Not Finalized: UPRV submitted a March 2015 prompt pay replacement files on May 15, 2015. However, TDCI noted data integrity issues with the replacement files and could not complete our analysis of the replacement files
4/30/2015	82%	95.4%	NO	Results Not Finalized: Significant data integrity issues were noted with the data files submitted by UPRV. TDCI will request UPRV to submit corrected data files.

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TennCare Contractual Requirements Only	90%	99.5%	
	14 Day	21 Day	
For the Month Ended	Clean Claims	Clean Claims	Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

1/31/2015	100%	99.9%	YES
2/28/2015	100%	100.0%	YES
3/31/2015	100%	100.0%	YES
4/30/2015	100%	100.0%	YES

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TennCare Contractual Requirements Only	90%	99.5%	
	14 Day	21 Day	
For the Month Ended	Clean Claims	Clean Claims	Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

1/31/2015	100%	100.0%	YES	
2/28/2015	67%	100.0%	NO	However, only 3 claims processed for the month.
3/31/2015	100%	100.0%	YES	
4/30/2015	83%	100.0%	NO	However, only 6 claims processed for the month.