Summary of TennCare Independent Review Requests 2015

February 10, 2016

1st Quarter Total: 64
2nd Quarter Total: 35
3rd Quarter Total: 132
4th Quarter Total: 40
2015 Total: 271

Amerigroup TN 1st Qtr Total – 4
Amerigroup TN 2nd Qtr Total – 4
Amerigroup TN 3rd Qtr Total – 6
Amerigroup TN 4th Qtr Total - 7 **AGP Total: 21**
Denial Upheld: 2
Ineligible: 13
Provider - 1
Settled for Provider: 5

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 36
UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 24
UnitedHealthcare Plan of the River Valley 3rd Qtr Total – 31
UnitedHealthcare Plan of the River Valley 4th Qtr Total – 16 **UPRV Total: 107**
Denial Reversed: 22
Denial Upheld: 39
Ineligible: 8
Partial: 17
Pending: 1
Rescinded: 11
Settled for Provider: 9

Volunteer State Health Plan 1st Qtr Total – 24
Volunteer State Health Plan 2nd Qtr Total – 7
Volunteer State Health Plan 3rd Qtr Total – 95
Volunteer State Health Plan 4th Qtr Total - 17 **VSHP Total: 143**
Denial Reversed: 18
Denial Upheld: 16
Ineligible: 65
Partial: 17
Pending: 3
Rescinded: 1
Settled for Provider: 23

Provider Types Submitting Independent Review Requests in 2015:

DME:	1
Hospice:	3
Hospital:	226
Lab:	1
Nursing Facility:	1
Other:	1
Physician:	38

* Independent Review of claims disputes is only available for TennCare Program services.