Summary of TennCare Independent Review Requests 2015

1st Quarter Total: 64
2nd Quarter Total: 113

Amerigroup TN 1st Qtr Total – 4
Amerigroup TN 2nd Qtr Total – 5
Denial Upheld: 2
Ineligible: 5
Settled for Provider: 2

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 36
UnitedHealthcare Plan of the River Valley 1st Qtr Total – 28
Denial Reversed: 15
Denial Upheld: 24
Ineligible: 4
Opened in Error: 1
Partial: 10
Pending: 3
Settled for Provider: 7

Volunteer State Health Plan 1st Qtr Total – 24
Volunteer State Health Plan 2nd Qtr Total – 80
Denial Reversed: 10
Denial Upheld: 4
Ineligible: 65
Partial: 9
Pending: 3
Referred to TennCare Bureau: 1
Settled for Provider: 12

Provider Types Submitting Independent Review Requests in 1st & 2nd Quarter:

Hospital: 60 & 101	Total: 161
Lab: 1 & 0	Total: 1
Physician: 3 & 12	Total: 15

* Independent Review of claims disputes is only available for TennCare Program services.

As of September 28, 2015