

Summary of TennCare Independent Review Requests 2015

1st Quarter Total: 64

Amerigroup TN 1st Qtr Total – 4

Denial Upheld: 2

Ineligible: 2

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 36

Denial Reversed: 12

Denial Upheld: 16

Ineligible: 1

Partial: 3

Settled for Provider: 4

Volunteer State Health Plan 1st Qtr Total – 24

Denial Reversed: 7

Denial Upheld: 4

Partial: 9

Settled for Provider: 4

Provider Types Submitting Independent Review Requests in 1st Quarter:

Hospital: 60

Lab: 1

Physician: 3

* Independent Review of claims disputes is only available for TennCare Program services.

As of September 28, 2015