

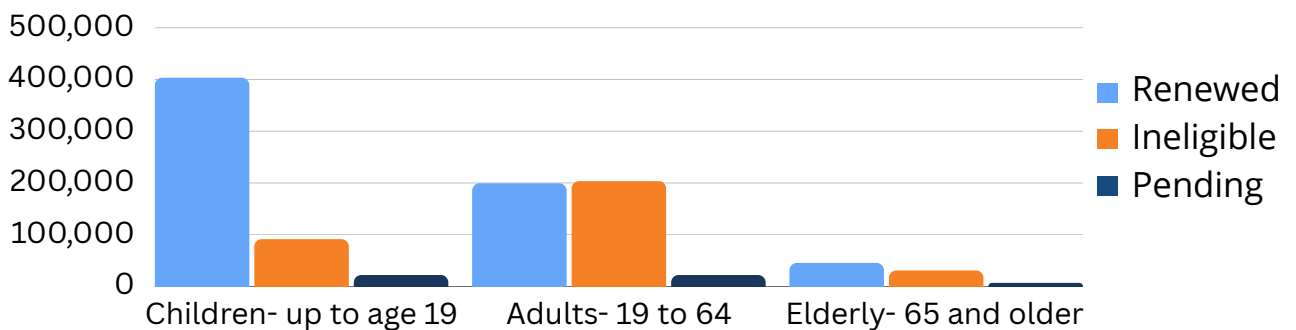
RENEWAL PROCESS SUMMARY

During the federal public health emergency (PHE), the federal government temporarily paused required annual renewals for Medicaid coverage resulting in TennCare membership increasing by more than 25%. With the ending of the PHE, previous Medicaid eligibility laws and rules are now in effect and required TennCare renewals have resumed. For the month of November, more than 150,000 TennCare members were due for renewal. The numbers below reflect the outcomes for those renewals started in November and the eighth month of the unwinding process.

NOVEMBER RENEWAL NUMBERS			CUMULATIVE RENEWAL NUMBERS		
Renewed	Auto Renewed	53,367	Renewed	Auto Renewed	419,482
	Responded & Approved	22,609		Responded & Approved	228,831
Ineligible	Responded & Ineligible-referred to federal marketplace	9,862	Ineligible	Responded & Ineligible-referred to federal marketplace	77,716
	Failed to return required renewal packet*	39,271		Failed to return required renewal packet	232,898
	Failed to return required requested additional information*	2,331		Failed to return required requested additional information	15,288
Pending		22,659	Pending		51,043
Total		150,099	Total		1,025,258

*Subject to 90-day reconsideration period

CUMULATIVE RENEWAL DATA BY AGE



The data is valid as of the report date (3/6/24) and is subject to change.